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December 4, 2017

PUBLIC VERSION –
CONFIDENTIAL INFORMATION REDACTED

VIA ECFS AND HAND DELIVERY

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: *Notice of Ex Parte* – Telecommunications Relay Services and Speech-to-Speech
Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

On November 30, 2017, Erik Strand and Tony Garcia of MachineGenius, Inc. and the undersigned met with Zenji Nakazawa, Public Safety and Consumer Protection Advisor to Chairman Pai, Amy Bender, Legal Advisor, Wireline to Commissioner O’Rielly, and Nirali Patel, Acting Legal Advisor for Media, Consumer Protection, and Enforcement to Commissioner Carr, to discuss the use of automated speech recognition (“ASR”) and its applications in providing telecommunications relay services.

We also discussed MachineGenius’ pending Application to become certified as an IP CTS provider, and its merits as outlined in the Application itself.¹ As discussed in the Application, MachineGenius has developed its Olelo application to utilize ASR in place of Communications Assistants to generate call captions, resulting in lower costs and latency in delivery of the captioning of calls.

Mr. Strand presented information regarding functionality, technical implementation, delivery costs, availability, and goodness-of-fit of Olelo in the provision of IP CTS services. In

¹ MachineGenius’ Application was filed in this docket on October 13, 2017.

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support of these points, Mr. Strand also presented slides related to the Olelo solution; because the slides contain commercially-sensitive non-public data, the disclosure of which could cause substantial harm the Company's competitive position, we request that these slides be accorded confidential treatment pursuant to Section 0.459 of the Commission's Rules.² A confidential version of this Notice will be provided in hard-copy form.

Thank you for your assistance in this matter and please do not hesitate to contact me if you have any questions or concerns.

Respectfully submitted,

A handwritten signature in blue ink, reading "Katherine E. Barker Marshall".

Katherine Barker Marshall, Counsel to MachineGenius, Inc.

cc: Erik Strand, MachineGenius, Inc.
Tony Garcia, MachineGenius, Inc.
Zenji Nakazawa, Advisor to Chairman Pai
Amy Bender, Advisor to Commissioner O'Rielly
Nirali Patel, Advisor to Commissioner Carr

² 47 C.F.R. §0.459.