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December 6, 2018

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W., Room TW-A325  
Washington, D.C. 20554

**Request for Additional Lifeline Waiver Extension for Michigan**

**RE:** Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42,  
Telecommunications Carriers Eligible for Universal Service Support, WC Docket No. 09-197,  
Connect America Fund, WC Docket No. 10-90

Dear Ms. Dortch:

The Michigan Public Service Commission (MPSC) respectfully requests that the Federal Communications Commission (FCC) grant an additional extension to Michigan's current Lifeline waiver for another 6 months until June 28, 2019. As you may recall, on November 30, 2017 the MPSC requested a Lifeline waiver extension.<sup>1</sup> The MPSC provided supplemental information in support of this extension request on December 11, 2017.<sup>2</sup> On December 18, 2017, the FCC granted the Lifeline waiver extension for Michigan, but only until June 30, 2018.<sup>3</sup> On May 2, 2018, the MPSC requested another 6-month extension.<sup>4</sup> The FCC granted a 6-month waiver extension on June 14, 2018 for a period lasting until December 31, 2018.<sup>5</sup> The MPSC appreciates the FCC's understanding of the MPSC's concerns and its willingness to grant the current waiver extension.

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<sup>1</sup> MPSC November 30, 2017 Lifeline waiver extension request - [https://www.michigan.gov/documents/mpsc/Michigan\\_Lifeline\\_Waiver\\_Ext\\_Request\\_to\\_FCC\\_Nov\\_2017\\_607406\\_7.pdf](https://www.michigan.gov/documents/mpsc/Michigan_Lifeline_Waiver_Ext_Request_to_FCC_Nov_2017_607406_7.pdf)

<sup>2</sup> MPSC December 11, 2017 supplemental information - [https://www.michigan.gov/documents/mpsc/Michigan\\_Lifeline\\_Waiver\\_Ext\\_Request\\_Supplement\\_to\\_FCC\\_Dec\\_2017\\_608535\\_7.pdf](https://www.michigan.gov/documents/mpsc/Michigan_Lifeline_Waiver_Ext_Request_Supplement_to_FCC_Dec_2017_608535_7.pdf)

<sup>3</sup> FCC's December 18, 2017 Order - [http://transition.fcc.gov/Daily\\_Releases/Daily\\_Business/2017/db1218/DA-17-1211A1.pdf](http://transition.fcc.gov/Daily_Releases/Daily_Business/2017/db1218/DA-17-1211A1.pdf)

<sup>4</sup> MPSC May 2, 2018 Lifeline Waiver extension request - <https://w2.lara.state.mi.us/ADMS/Mpsc/ViewFccDocument/131>

<sup>5</sup> FCC's June 14, 2018 order granting the waiver extension - <https://ecfsapi.fcc.gov/file/061445276231/DA-18-618A1.pdf>

As of this date, there still has been no legislative movement to change the current law in Michigan regarding the Michigan Lifeline eligibility criteria. As such, the Michigan Lifeline Eligibility Database (MLED) will not be aligned with the new federal eligibility criteria by December 31, 2018. After December 31, 2018, ETCs operating in Michigan will be required to essentially use two different methods to check the consumer eligibility. First, for all residential basic local exchange providers in Michigan, they will continue to use the MLED to ensure that those customers are eligible for Lifeline service per the requirements set forth in Section 316 of the Michigan Telecommunications Act (MTA). Second, for all ETCs (wireline and wireless) that are seeking federal support for Lifeline service, those ETCs will be responsible for ensuring that subscribers enrolled or recertified under the FCC's revised eligibility criteria and they may choose to rely on the Universal Service Administrative Company (USAC) to conduct the eligibility recertification process. The FCC's December 18, 2017 order also directed USAC to conduct outreach to ETCs operating in Michigan so that they may be prepared to conduct eligibility determinations without relying on Michigan's eligibility database if that database is not updated by the expiration of this waiver period.

There has been great progress made in the discussions with the MPSC, the Michigan Department of Health and Human Services (DHHS) and the Michigan Department of Technology, Management, and Budget (DTMB) and USAC regarding access to an existing Michigan DHHS database to be used by USAC to verify federal eligibility of consumers. Michigan has been working with USAC on the technical parameters, financial costs, time required for construction and testing and contractual issues. Due to the continued work by the Michigan departments and USAC, it appears that this project could possibly be completed sometime in the spring of 2019 and then be included in the National Verifier.

The process to finalize USAC access to any state database is a long process with approvals and security checks at the federal level and as such, the MPSC is requesting an additional 6-month extension for its waiver that expires on December 31, 2018. This should provide enough time to complete the process with USAC to finalize the project. Because the MTA sets forth a Lifeline program for Michigan that is different than the eligibility requirements of the FCC's order for federal reimbursement, the differences in state and federal eligibility criteria may create confusion for both Lifeline customers, as well as Michigan designated ETCs. If the extension is not granted, it would cause providers in Michigan to have to check two different eligibility systems, one for the state program and one for eligibility for federal reimbursement. Local exchange providers would have to use the current MLED to ensure their compliance with the MTA. However, all Michigan designated ETCs (wireline and wireless) would have to use the federal eligibility database (which does not include Michigan yet) to ensure compliance with the federal eligibility standards and for federal support purposes. Since the program to electronically check federal eligibility does not exist yet for Michigan, the providers would have to resort to a paper process until Michigan is integrated into the National Verifier. An additional 6 months would allow enough time for USAC and Michigan to have a solution in place to access to the database for Michigan consumers.

The MPSC respectfully urges the FCC to consider this request to grant an additional extension of Michigan's current waiver until June 28, 2019. The 6-month extension of our current waiver would also allow more time for the MPSC and USAC to complete the work necessary for the integration of Michigan's data sources into a solution that will interface with the National Verifier. An extension of the waiver would also avoid a labor intensive and time-consuming dual state and federal verification process for all the providers in Michigan which would add more confusion to consumers of Lifeline telephone service. The MPSC will need to provide clarity on Michigan's process to both consumers and ETCs as soon as possible. Thank you for your consideration and continued support.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Sally A. Talberg".

Sally A. Talberg, Chairman

A handwritten signature in black ink, appearing to read "Norman J. Saari".

Norman J. Saari, Commissioner

A handwritten signature in black ink, appearing to read "Rachael A. Eubanks".

Rachael A. Eubanks, Commissioner