I live in a location where the only option for unmetered internet access is Verizon DSL. Their service is unacceptable, and the fact that they will not accept the funding to improve service is ridiculous. On a good day I might get 1.2 mb dl and .3 mb ul. The service is very unreliable. I have to reset the modem at least once daily. When reporting outages/issue, Verizon’s standard answer is that because of the old copper line to my location, I should consider myself lucky to get the speeds I do. With the speeds I get, I am unable to work from home, install internet based home security system, etc. Without any competition or pressure to make major improvements, myself and others in my area have to put up with Verizon’s sub-par services.

Cory Yeager