



**BOARD OF REGENTS OF  
THE UNIVERSITY SYSTEM OF GEORGIA**

GA E-RATE TEAM  
ATLANTA, GEORGIA 30315

(404)985-9696  
CHARLIE.JACKSON@USG.EDU

FRIDAY, DECEMBER 7, 2018

To whom it may concern:

Here comes a matter between the Richmond County School System regarding denied E-rate request to extend the contract extension date as listed within EPC.

Applicant – Richmond County School System (RCSS)  
BEN - 127418  
Form 471 – 171030785  
FRNs - 1799066559

For FY2017, this C2 application was denied because the PIA reviewer and the district could not agree on the C2 budget. As the EPC system has been introduced, there have been conflicted data sets for a districts C2 budget allocation. The C2 budget tool within the USAC site consistently displays a different C2 budget as displayed within EPC.

In this case, Richmond County submitted an appealed to USAC on this very issue and their 471 application was approved. However, whilst awaiting the USAC appeal decision, RCSS's contract expired, therefore they needed to and did submit a form 500 to extend the Contract End Date (CED). USAC dismissed the form 500 without granting the contract extension (even after approving the submitted appeal). RCSS felt this denial must be in error as they'd received an application appeal approval, therefore RCSS, filed a second appeal to USAC and their request to extend the CED was denied.

Attached is a timeline of events as they have occurred. The district stands to lose \$94,510.41 based on both a Ministerial and Clerical error (initially submitting an application over the C2 budget – to which was rectified and application approved) and secondly the USAC denial of a form 500 prior to a review of the issue.

This is a clear case of misunderstanding on both USAC and RCSS's part with no malicious intent on the school district's end. There have been ZERO E-rate mishaps from Richmond County prior to this occurrence. This matter should have be easily resolved, had USAC reviewed the form 500 request prior to dismissal.

I, along with Richmond County am pleading with the FCC to approve this appeal. If there are any additional questions on this matter, please feel free to contact me at your convenience.

Best regards,  
Charlie Jackson  
State E-rate Coordinator

Attachments: RCSS RFCDL; RCSS FCC Appeal Calendar of Events