

Federal Communications Commission
445 12th St SW,
Washington, DC 20554
December 11, 2017

Dear Chairman Pai:

Repealing net neutrality will increase cost of access to the internet. Living in a rural state and having relatives in rural areas, I know that broadband access is already difficult to get, leaving many people behind. Allowing internet service providers free rein to raise prices on various kinds of content will hurt rural Americans even more.

Also, repealing net neutrality will interfere with entrepreneurial innovation on the internet. Innovation in the 21st century has been spurred by a free and open internet. It has given companies, like Facebook, Twitter, and Amazon, a leg up to become the giants they are. Small businesses and entrepreneurs have also thrived because of affordable access. My own business brings in 20% of its revenue from services sold on and provided through the internet. My company simply does not have buying power on the scale of Netflix and Facebook. Repealing net neutrality will make competing even more difficult for this small business owner.

I urge all members of the FCC to reject Restore Internet Freedom and instead support Net Neutrality.

Sincerely Yours,

A handwritten signature in black ink that reads "Rachelle Norman". The script is fluid and cursive, with the first letter of each name being capitalized and prominent.

Rachelle Norman

Owner, Soundscaping Source LLC