

# NENA

## The 9-1-1 Association

1700 Diagonal Road | Suite 500 | Alexandria, VA 22314

Ms. Marlene H. Dortch, *Secretary*  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

December 11<sup>th</sup>, 2017

*In re* Improving 9-1-1 Reliability; Reliability and Continuity of Communications Networks Including Broadband Technologies. PS Dockets Nos. 13-75 & 11-60.

Dear Ms. Dortch:

On December 7<sup>th</sup>, 2017, the undersigned, along with representatives of APCO International (“APCO”), the Competitive Carriers Association (“CCA”), CTIA, the National Association of State 9-1-1 Administrators (“NASNA”), and Verizon (on behalf of the ATIS Network Reliability Steering Committee or “ATIS NRSC”) made a permitted *ex parte* presentation to the Public Safety and Homeland Security Bureau (“PSHSB”) with respect to the above-captioned proceeding. Bureau participants are listed below.

During our presentation, NENA detailed our participation in ongoing ATIS NRSC discussions aimed at developing a unified reporting format for carriers and other service providers required to notify PSAPs of certain outages. Additionally, we discussed several options for securely brokering Carrier-to-PSAP and PSAP-to-Carrier notification contact data using either existing or new databases. In particular, we expressed our support for the consensus view that the cost of maintaining contact databases, along with any unified messaging systems desired by the carriers, must be borne by the participating carriers. We further expressed our support for approaches that reduce the time-to-implementation and additional data management burdens for PSAPs, while avoiding duplication of existing database assets and maintenance processes.

Should you have any questions concerning this presentation, please contact me as below.

Sincerely,



Telford E. Forgety, III; “Trey”  
*Director of Government Affairs  
& Regulatory Counsel*

CC: David Furth, PSHSB  
John Healy, PSHSB  
Jennifer Holtz, PSHSB  
Timothy May, PSHSB  
Renee Roland, PSHSB