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PACIFIC BELL
A Pacific Telephone Company

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

September 23, 1993

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Secretary
Federal Communications Commission
Washington, D.C. 20554

Attention: Common Carrier Bureau

Pursuant to the Commission's Order in CC Docket 92-24 ordering paragraph 57, attached is Pacific Bell's plan for issuing refunds to their LIDB customers for the difference between their originally filed rate of \$0.03, effective January 1, 1992 and the reduced rate which became effective September 4, 1993, as specified in Appendix C of the Order.

Since Pacific has not changed its LIDB rate since its tariff became effective on January 1, 1992, there is no need to separately compute the refund amount which accrued after July 1, 1993.

John W. Bogy

Attachment

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PACIFIC BELL
LINE INFORMATION DATA BASE SERVICE

FCC ORDERED REFUND PLAN

Background: 13 billed customers, 1-1-92
(Same 13 customers, 9-4-93)

1-1-92 combined query rate: \$0.0300
9-4-93 combined query rate: \$0.0263

Planned Steps to Refund Difference:

1. Review all bills rendered from January 1992 through August 1993 and copy actual query count billed.
2. Multiply each query count by \$.0037 (\$0.03 - 0.0263)
3. Total a customer's query counts for all months involved in refund period, apply appropriate IRS simple interest up to the bill round date used for the refund, and apply a credit to that customer's LIDB bill for the total amount.
4. Under separate cover, supply to customers with multiple network accounts (e.g., Hub providers) a breakdown, by Network ID, of the credit amount by network (for their crediting of their customers.)

Notes:

Pacific Bell has changed the rate for all LIDB queries currently awaiting bill processing.

Pacific Bell estimates it will need from 45 to 60 days to implement the refund from the day its plan receives approval, based in part on bill round timing.

Some customers may demand a check instead of a credit. This can be accommodated. Because of the billing system used for LIDB, 'wire transfers' cannot be accommodated.