Hi,

Invoice 2718477 was denied due to the services being delivered after the contract expiration date. This is not factual.

Please see the linked contract. This shows that the contract was not expired. The contract for started in 2013 and it is a 5-year contract. So the contract was NOT expired.

<https://docs.google.com/document/d/1dZ92UDN1j1GpDDNOtM3XZL0_fzkVApULFzehjyQk1J8/edit?usp=sharing>

One 10/31/2017 two separate erate support agents sent a fax to Allen Otter Creek. One was from Brandon Pasenan and Kelly Wallin see PDF -https://docs.google.com/document/d/1iXKiwb2605yW5QA0cALmlSkwiwz1tKW1xWi9cZSesGs/edit?usp=sharing

I sent a worksheet signature and the proving the bills were quarterly. I sent this to Kelly in an email on Nov. 9th. <https://docs.google.com/document/d/1p3QrOaG_7aybHMTISd0vsB1MLXawyabwetKjbgaS7pM/edit?usp=sharing>

I also sent one to Brandon. He cleared the NIU issues up. Kelly did not. I followed up with Kelly on Nov. 10th, No response so I followed up with another Email on Nov. 18th. I waited and still no response from Kelly, I emailed again on Nov. 26th, On Nov. 27th Kelly replied, “Laura,

You haven’t heard from me because based on the first email that you sent, it wasn’t my invoice. It was Branden Pasanen’s.  His name was on the fax that you had attached.”

---------I replied to her, “**On Nov. 7th I sent you a pdf. Please look on page 8 of the pdf name Fax 1. This is your invoice, correct?**

**Please let me know if the other items that I sent on November 9th meet your requirements.”**

-------On Nov. 28th Kelly, replied Laura,

If I have any questions or need further information when I do the full review, I will let you know.

**Kelly Wallin  
Case Management Associate, Invoicing Team, Schools and Libraries Program**30 Lanidex Plaza West | Parsippany, NJ 07054  
T: 973-581-5025 | F: 973-599-6539  
**[kelly.wallin@sl.universalservice.org](mailto:kelly.wallin@sl.universalservice.org" \t "_blank)**

**On Jan. 2nd I sent this to Kelly,** Kelly,

I have not received reimbursement for this yet.  I have received others that were submitted at this time. Can you please let me know where we are at with this?

https://ssl.gstatic.com/ui/v1/icons/mail/images/cleardot.gif

I followed up with Kelly on Jan. 4th and Jan. 10th. I cc’d Brandon on this one.

Kelly,

Who do I need to contact in order to get a response?  Please let me know where I am with this reimbursement.

Brandon did reply,

“Laura,

We need an **SLD invoice number** or **FRN** to give you any kind of status update.

Otherwise, I suggest you contact USAC client services for all further inquiries.

Their phone# is 888-203-8100

Their alternate modes of contact can be found here: [http://www.usac.org/about/tools/contact/default.aspx](http://www.usac.org/about/tools/contact/default.aspx" \t "_blank)

Thank you for your cooperation and continued support of the Universal Service Program.

I replied to Brandon,

“Hi,

I emailed Kelly the information that she requested on November 9, 2017.  I have attached what she requested.

Please let me know what I need to do to get the reimbursement.

I appreciate any help.

SLD - 2718477

FRN # 169900826

On Jan. 30th, I finally got a correspondence from Kelly. “I am in the process of reviewing invoice 2718477. Per program rules, invoices can only be paid if the services occur before the Contract End Date. According to our records the Contract End Date for this FRN was 7/1/16, and the services were provided after (from 7/1/16-6/30/17 per the bills provided for review). Does a contract extension for this FRN exist for you and the service provider? If there is a contract extension, please fill out the attached form. If the attached form is not applicable and there isn’t a contract extension, please provide written authorization to cancel invoice 2718477 line 8923131.

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Tuesday, 2/6/18.  Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period. Please also be sure to provide the SLD invoice number on all correspondence if not replying directly to this email.

Thank you for your cooperation and continued support of the Universal Service Program.

**Kelly Wallin**”

I responded on Feb. 1st, “The contract for fiber started in 2013 and it is a 5 year contract.  I have it attached it.

Please let me know what the next steps are.”

I did not hear back from Kelly, So on March 16th I sent,

“Hi Kelly and USAC support,

 Yesterday, I received an email stating that I would be receiving reimbursement.  I have sent Kelly information on the contract in question. Please let me know what I need to do

to clarify the contract.  This contract is no different than the years past with the same contract.

**Attn: Laura J Mentgen  
ALLEN OTTER CREEK CCSD DISTRICT 65**

RE: FCC Form 498 ID 443014543

This notice provides an explanation of your entity's Billed Entity Applicant Reimbursement (BEAR) payment for the following invoices.

|  |
| --- |
|  |

|  |  |  |
| --- | --- | --- |
|  |  | Approved |
| 3/15/2018 | 143035593 Illinois Fiber Resources Group 1699000826 472-16-17 fiber   Applicant Name:ALLEN OTTER CREEK CCSD DISTRICT 65;SLD Invoice Number:2718477;BEAR Letter Date:03/15/2018;Line Item Detail Number:8923131;Amount Requested:4320.00;Service Delivered After Contract Expiration;357; | $0.00 |
| Total Approved Disbursement | | $0.00 |

|  |
| --- |
| Total Actual Disbursement: |

Here are a links to letter correspondences I just outlined: <https://docs.google.com/document/d/1JSvg13EzaIsHIhSMTjZqdKIeLdD06ODbq55m6-ikF2c/edit?usp=sharing> and another <https://docs.google.com/document/d/1dZ92UDN1j1GpDDNOtM3XZL0_fzkVApULFzehjyQk1J8/edit?usp=sharing>

I believe I have done everything to prove that the contract for ifiber was not expired.

471 #161000828

FRN #1699000826

Spin #143035593

Illinois Fiber Resources in the amount of $4,320.00.

The Bear invoice number id is 2718477.

Please let me know what other documents you need to have to verify that the services were outside the contract.

Respectfully,

Laura Mentgen

Technology Coordinator Allen Otter Creek District 65

815-586-4611 School

815-433-3151 Home Office

815-481-3153 Cell

lmentgen@ransomgradeschool.net