

December 28, 2017

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

The Computer Works Comments Proceedings: 17-258

I am responding to the FCC with my company’s comments related to the above proceedings for the CBRS.

The Computer Works began business 1989 providing network sales and services to small to medium size businesses. We started our Internet business in 1996 with dialup service. We quickly realized our services were greatly needed in the rural communities of North Central Arkansas. In 2002, TCW added DSL service statewide for Arkansas for both AT&T and Windstream areas.

In 2005, TCW added Wireless Internet Service and currently covers 5000 square miles over seven counties. TCW’s network consist of over 100 tower/ tank locations that serve 4,000 customers; most in rural areas that had no High speed internet. TCW has partnerships with over 30 rural communities/ water systems.

As a 3.65 GHZ Licensee, we have invested greatly in Telrad and Biacell gear to better serve our customers. TCW opposes changes to the PAL geographic size. Currently small WISP’s, Telco’s and Utilities of all sizes are using the 3.65 band in geographic areas that are all smaller than PEAs. TCW has witnessed the large telco’s waste of our tax payers’ dollars ignoring our rural customers. This spectrum should be available for bid to all companies large or small.

I grew up in rural Mississippi on a farm in the 1960 and 70’s. My family had three local TV stations we could watch thanks to my father’s innovation by building a homemade 100’ tower. In watching one of those 3 TV’s stations, I saw an ad for technology school in Little Rock and immediately knew that’s where I wanted to go to college. Small WISP’s all over rural America understand the challenges facing rural American and have committed themselves to servicing those communities when no one else would. This success and innovation will continue if we are able to have access to more long-term spectrum based on census tracts.

Sincerely

Pat Wilson

President, The Computer Works