

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, DC 20554**

In the Matter of	)	
	)	
Section 63.71 Application of	)	
AT&T Corp.	)	File No.
	)	
	)	
For Authority Pursuant to Section 214 of	)	
The Communications Act of 1934, As Amended,	)	
To Discontinue the Provision of Service	)	

**SECTION 63.71 APPLICATION OF  
AT&T CORP.**

AT&T Services, Inc. on behalf of its affiliate AT&T Corp. ("AT&T"), applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue AT&T Voice DNA® for Small Business service.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T provides the following information:

**Name and Address of Carrier:**

AT&T Corp.  
311 S. Akard Street  
Dallas, TX 75202

**Date of Planned Service Discontinuance:**

AT&T plans to discontinue this service on February 15, 2017 subject to Commission authorization of the discontinuance.

**Points of Geographic Areas of Service Affected:**

AT&T will discontinue this service in the lower 48 states, including the District of Columbia.

**Brief Description of Type of Service Affected:**

AT&T Voice DNA® for Small Business service is a hosted interconnected VoIP service for small businesses with between 1 – 20 stations. AT&T is discontinuing this service because the platform that supports the service is being discontinued by the manufacturer.

The public convenience and necessity will not be impaired by this service discontinuance because AT&T has other interconnected VoIP services available in the market, such as RingCentral Office @ Hand® from AT&T, AT&T Phone®, and AT&T IP Flexible Reach. Furthermore, there are many providers of interconnected VoIP services serving the small business market.

**Brief Description of the Dates and Methods of Notice to All Affected Customers:**

AT&T notified its customers of its intention to discontinue this service by letter sent via first class U.S. Mail on December 28, 2016.<sup>1</sup> Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

**Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):**

AT&T is considered non-dominant with respect to the services to be discontinued.

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<sup>1</sup> See Attachment A.

Questions about this application may be addressed to Debbie Clemens, AT&T Services, Inc., Director – Federal Regulatory, 1120 20<sup>th</sup> Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3066.

**Conclusion:**

The public convenience and necessity will not be adversely affected by the discontinuance of this service given the many alternative options for interconnected VoIP service for small business customers. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue AT&T Voice DNA® for Small Business service.

Respectfully submitted,

By: /s/ Terri L. Hoskins

Terri L. Hoskins  
Christopher Heimann  
Gary L. Phillips  
David Lawson

AT&T Inc.  
1120 20<sup>th</sup> Street, N.W.  
Washington, D.C. 20036

(202) 457-3047

*Its Attorneys*

December 29, 2016

# ATTACHMENT A



December 28, 2016

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**Notice Regarding the following:  
AT&T Voice DNA<sup>®</sup> for Small Business**

**Service Discontinuance *Effective 2/15/2017***

Attention [REDACTED]

**Pending regulatory approval, on February 15, 2017, AT&T is discontinuing the AT&T service mentioned above in the United States Mainland. For customers purchasing AT&T Smart Business Suite (AT&T SBS) Service, the AT&T Voice DNA<sup>®</sup> for Small Business component of that Service is subject to this discontinuance.**

Our records indicate active AT&T Voice DNA<sup>®</sup> for Small Business to the following address(es):

Service Address: [REDACTED]

AT&T uses a third-party platform to provide AT&T Voice DNA<sup>®</sup> for Small Business. On or shortly after January 1, 2017, the vendor will no longer support the platform, which could impact the quality of your AT&T Voice DNA<sup>®</sup> for Small business service. To help ensure service continuity, it is important that you arrange for a replacement service as soon as possible, but no later than February 15, 2017.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions regarding this change please contact Deborah Munson, at 311 S Akard St, Dallas, TX 75202.

(Over)

Your business is important to us and we want to ensure that you are obtaining the best service to stay connected to your customers, business partners, and employees. AT&T has great alternative solutions, such as RingCentral Office@Hand from AT&T, AT&T Phone and AT&T IP Flexible Reach.

To discuss replacement services that can meet your needs, please call Sharon Smith at 888-278-3533.

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Deborah Munson  
Senior Product Marketing Manager  
AT&T Services, Inc.

**CERTIFICATE OF SERVICE**

I, **Lacretia Hill**, certify that I have, on December 29, 2016 served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached sheets.

/s/Lacretia Hill  
Lacretia Hill

**Alabama Public Service Commission  
100 N. Union Street  
Suite 850  
Montgomery, AL 36130**

**Office of the Governor  
State Capitol  
600 Dexter Avenue  
Montgomery, AL 36130**

**Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington  
Phoenix, AZ 85007-2996**

**Office of the Governor  
1700 West Washington  
Phoenix, Arizona 85007**

**Arkansas Public Service Commission  
P.O Box 400  
Little Rock, AR 72203-0400**

**Office of the Governor  
Governor's Office  
State Capitol Rm. 250  
Little Rock, AR 72201**

**Office of the  
Governor's Office  
State Capitol Building  
Sacramento, California 958 14**

**Michael R. Peevey  
President, California Public Utilities  
Commission  
Headquarters Office  
505 Van Ness Avenue  
San Francisco, CA 94 102-3298**

**Colorado Public Utilities Commission  
1560 Broadway  
Suite 250  
Denver, CO 80202**

**Office of the Governor  
136 State Capitol  
Denver, CO 80203-1792**



**Office of the Governor  
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**Public Utilities Regulatory Authority  
Department of Energy and Environmental  
Protection  
Ten Franklin Square  
New Britain, CT 06051**

**Delaware Public Service Commission  
861 Silver Lake Boulevard  
Cannon Building, Suite 1000  
Dover, DE 19904**

**Office of the Governor  
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William Penn Street, 2<sup>nd</sup> Floor  
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**District of Columbia  
Public Service Commission  
1325 G Street NW Suite 800  
Washington, DC 20005**

**Office of the Mayor  
John A. Wilson Building  
1350 Pennsylvania Avenue, NW  
Washington, DC 20004**

**Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850**

**Office of the Governor  
The Capitol  
Tallahassee, FL 32399-0001**

**Office of the Governor  
Georgia State Capitol  
Atlanta, GA 30334**

**Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, GA 30334**

**Idaho Public Utilities Commission  
472 W. Washington Street  
Boise, ID 83720-0074**

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Boise, Idaho 83720**

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Springfield, Illinois 62706**

**Illinois Commerce Commission  
527 East Capitol Ave  
Springfield, IL 62701**

**Office of the Governor  
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PNC Center  
101 West Washington Street  
Suite 1500 East  
Indianapolis, IN 46204**

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**Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601**

**Louisiana Public Service Commission  
Galvez Building, 12th Floor  
602 North Fifth Street  
P.O. Box 91154  
Baton Rouge, LA 70821**

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Boston, MA 02133**

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Regulation  
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Annapolis, MD 21401**

**Maryland Public Service Commission  
William D. Schaefer Tower  
6 St. Paul Street, 16th Fl  
Baltimore, MD 21202**

**Office of the Governor  
1 State House Station  
Augusta, ME 04333-0001**

**Maine Public Utilities Commission  
State House Station 18  
Augusta, ME 04333**

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Lansing, MI 48909**

**Office of the Governor  
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121 7th Place East  
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Saint Paul, MN 55101**

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130 State Capitol  
75 Rev. Dr. Martin Luther King Jr. Blvd.  
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200 Madison Street  
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21 South Fruit Street, Suite 10  
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**Department of Defense Chief Information  
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