

RECEIVED

OCT 4 1995

CC 92-77 BPP

303 S Iowa

Riley Road 66531

July 31-95

RECEIVED FEDERAL COMMUNICATIONS COMMISSION OFFICE OF SECRETARY

AUG 7 4 40 PM '95  
The Honorable Reed Hundt, Chairman FCC

INFORM  
1919 26  
ENFORCEMENT DIVISION  
MON. C. CIVIL BUREAU  
Washington DC 20554

RECEIVED COPY ORIGINAL  
JUL 31 1995

Dear Sir -

FCC MAIL ROOM EX PARTE OR LATE FILED

While on a winter vacation in Arizona a year ago, we experienced a problem trying to place several pay phone calls we made & were overcharged, so after getting some information from our local phone Co - United Telephone, we placed a complaint with the FCC & after several weeks were refunded all the overcharges, which we were very grateful for.

We would like to go on record asking your support of the "billed party preference" bill to save others from the same problem we encountered.

Yours truly-

Maurice & Elaine Medlin

No. of Copies rec'd  
List ABCDE

0

(913) 485 2533

Aug 3 10 55 PM '95

111

July 27, 1995

Honorable Reed Hunt  
Chairman, FCC  
1919 M Street NW  
Washington DC  
20554

COMPLAINT  
NCH  
ENT DIVISION  
ARRIER BUREAU  
DOCKET FILE COPY ORIGINAL

92-77

EX PARTE OR LATE FILED

No. of Copies rec'd  
List ABCDE

0

Dear Honorable Hunt,

I am writing to let you know that I fully support bill ~~reference~~. Both my mother and I were "fooled" by using a credit card at ~~FCC~~ hotel and we were both charged outrageous rates (three times what our normal carrier would have charged). My mother is a senior citizen, is living on a very low fixed income, and for her to pay approximately \$9 for one phone call is a crime (a 1 minute call, I might add). I am a college graduate, have certainly traveled extensively, but even so, did not realize this phone situation until I got

burned by using my credit card from  
a hotel.

Please do what you can to prevent this  
from occurring in the future.

Respectfully,

Symette Seifert  
9010 Cabriole Ave  
Concord Twp, Ohio 44060

EX PARTE OR LATE FILED

DOCKET FILE COPY ORIGINAL

BPP

RECEIVED

Dr. & Mrs. Kenneth W. Groman  
27 Georgian Bay Drive  
Morganville, New Jersey 07751

92-97

AUG 3 5 15 PM '95

7/29/95

CONSUMER COMPLAINTS  
BRANCH  
ENFORCEMENT DIVISION  
COMMON CARRIER BUREAU

RECEIVED

AUG 31 1995

FCC MAIL ROOM

Dear Honorable Reed Hundt

This letter confirms my  
for "Billed Party Preference" for  
phone carriers.

I have had numerous problems  
with getting access to long distance  
carriers on pay phones. De-regulation  
has caused inflated costs by many  
"No Name" carriers. Many people do  
not even realize that they are being  
ripped off.

However, "Billed Party Preference" would  
be a help - it is not a total  
solution. Since phones all look  
0 a like, the consumer who is

No. of Copies rec'd  
List ABCDE

not knowledgeable gets the shaft.

Before de-regulation, at least  
everyone paid ~~some~~ the same  
amount for the same service.

Smul

Ran Jan

DOCKET FILE COPY ORIGINAL

AUG 28 21 AM '95

92-77

AUG 3 5 11

Richard Cooper  
3814 Jupiter Road  
Louisville, KY 40218-4708

RECEIVED

AUG 31 1995

July 27, 1995

FCC MAIL ROOM

The Honorable Reed Hundt  
Chairman, FCC  
1919 M Street NW  
Washington, DC 20554

EX PARTE OR LATE FILED

Dear Chairman Hundt:

Because I filed a complaint with the FCC a couple of years ago I have received a letter and a reprint of an article by Barbara Woller which was in USA TODAY on May 30, 1995 from Donald F. Evans, a Vice President with MCI Telecommunications Corporation telling me about "billed party preferences" which as I understand it, I support.

I resent any system in which I have to dial a number to learn what a company's rates are and then have to dial more numbers to get my regular long-distance carrier. I actually do not care which carrier I have to use but I expect their charge for the service to be competitive with my regular long-distance carrier and not 400%, 500% or more higher. And I would expect the FCC to see that that is the way it is.

No one should have to "Stop, look and listen before using a pay telephone," as Barbara Woller said in her article. There should not be a place for bad apples in any business that's booming and I would expect the FCC to protect the public from any abuse from public service telephone companies.

Sincerely,



No. of Copies rec'd \_\_\_\_\_  
List ABCDE \_\_\_\_\_  
0

EX PARTE RATE FILED

RECEIVED COPY ORIGINAL

92-77

JEIV

ARNOLD G. MELTON

July 26, 1995

3 5 15

P.O. BOX 1068  
STONE MOUNTAIN, GEORGIA 30086  
(770) 498-2246

The Honorable Reed Hundt, Chairman  
FCC  
1919 M Street NW  
Washington, DC 20554

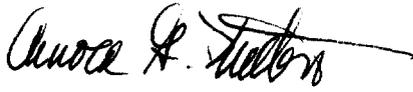
Dear Chairman Hundt:

I have heard about billed party preference and that it can eliminate problems such as I have experienced in the past where unscrupulous long distance companies charge exorbitant rates to unsuspecting pay phone users.

This letter serves as my indication of support for billed party preference and my request for legislation to allow consumers to choose the long distance company they want to use from pay phones.

Thank you for your attention to my request.

Sincerely,



Arnold G. Melton

AGM

RECEIVED  
JUL 26 1995  
FCC MAIL ROOM

No. of Copies rec'd 0  
List ABCDE

EX PARTE OR LATE FILED

REC'D

DOCKET FILE COPY ORIGINAL

BPP

AUG 3 1995

David L. Hillhouse  
14102 Flint Rock Terrace  
Rockville, MD 20853  
July 27, 1995

Q2-27

INFORM  
ENFORCE  
COMMON

Mr. Reed Hundt  
Chairman, FCC  
1919 M Street NW  
Washington, DC 20554

RECEIVED

AUG 1 1995

FCC MAIL ROOM

Dear Mr. Hundt:

I have just finished reading the MCI communication recommending "billed party preference" for long distance calls. From my own unhappy experiences with the so-called "alternative operator service" companies, I urge your implementation of this remedy for what in my experience has been little short of an outright scam.

Just last year my wife and I had the latest of such encounters when we called long distance from a Days Inn. I enclose copies of the correspondence which led finally to our receiving a refund of the outrageous excess charges.

Several years ago, in March 1989, in fact, we had a similar experience while on a Florida trip. By some combination of circumstances, I wound up on the Hill as a consumer witness in an investigation of alternative operator services by the Government Information, Justice and Agriculture Subcommittee (Chairman Bob Wise) of the Government Operations Committee. At that time I thought I had reason to believe that legislative action to reduce or eliminate these practices would be forthcoming.

I was wrong, as last year's ripoff proved. True, in both cases we got refunds because we were outraged enough to protest. But those consumers who do not raise Cain continue to be victimized by these questionable operators.

Once again I urge you to take action in this matter!!

Yours truly,

*David L. Hillhouse*

David L. Hillhouse

Enclosures

No. of Copies rec'd 0  
List ABCDE

BTP

EX PARTE OR LATE FILED

July 26, 1995

DOCKET FILE COPY ORIGINAL

RECEIVED

AUG 3 5 15 PM '95

92-77

The Honorable Reed Hundt  
Chairman  
FCC  
1919 M Street, NW  
Washington, DC 20554

RECEIVED

AUG 3 1 1995

FCC MAIL ROOM

INFORMAL COMPLAINTS  
BRANCH  
ENFORCEMENT DIVISION  
COMMUNICATIONS BUREAU

Dear Chairman Hundt:

Upon review of a recent phone bill, I came across a charge from Zero Plus Dialing for a three minute call in the amount of \$4.97, plus tax and surcharges of .60, for a total of \$5.57. This charge greatly disturbed me, as I remembered the call distinctly and knew that I was not on the phone for more than thirty seconds. I asked my secretary to place a call to inquire about the billing. Zero Plus Dialing informed her that they do the billing on behalf of several companies and that this call was made through Operator Service Company, which is the company that services pay phones. They further explained that all calls are subjected to a minimum three-minute charge. As a result, it did not matter that I was only on the phone for thirty seconds, I was billed for three full minutes. Something seems very wrong with this system. Not only was I charged for six times my actual amount of usage, but I was billed at an astronomical rate of \$1.66 per minute.

As a result of this incident, as well as other similar incidents, I am in favor of a remedy I have recently learned of called "billed party preference". I understand that the FCC has the authority to require telephone companies to utilize billed party preference, and I would like this letter to act as my vote to require its use! The public has been taken advantage of long enough...

Your consideration in this matter is greatly appreciated.

Very truly yours,

*James N. Howard*  
James N. Howard

bb

No. of Copies rec'd \_\_\_\_\_  
List ABCDE

0

JAMES N. HOWARD AND ASSOCIATES, P.C.

8350 MEADOW ROAD • SUITE 286 • DALLAS, TEXAS 75231  
(214) 750-0750 • FAX: (214) 750-0784

EX PARTE OR LATE FILED

BFF

**Stan**  
**L. FRIEDMAN**  
COMMUNICATIONS

2532 5th Street  
Santa Monica, CA 90405  
(310) 452-8611 • Fax (310) 452-7791

DOCKET FILE COPY ORIGINAL

RECEIVED  
ENTERTAINMENT & CORPORATE MARKETING

AUG 3 5 15 PM '95

92-77

INFORMAL COMPLAINT  
BRANCH  
ENFORCEMENT DIVISION  
COMMON CARRIER BUREAU

July 27, 1995

RECEIVED  
JUL 31 1995  
FCC MAIL ROOM

Mr. Reed Hundt  
Chairman  
FCC  
1919 M. Street, N.W.  
Washington, D.c. 20554

Dear Mr. Hundt,

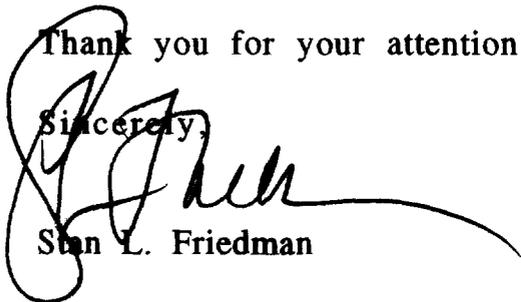
I understand that the FCC has the authority to require the nation's telephone companies to use "billed party preference." Based on my personal experience, this is far preferable to the buccaneer private companies like Oncor Communications (letter enclosed).

Oncor eventually refunded a majority of the charges, very grudgingly, I might add. I was promised a credit through my local phone company, GTE, within 90 days. Finally, after 180 days and continual follow up on my part, the amount was credited.

And while "billed party preference" appears to allow me to use the long distance company of my choice, please find some solutions to the regulation of ripoff private phone companies. There must be a limit to their excessive and outrageous abuse of the system. I have heard many horror stories about Oncor in particular.

Thank you for your attention to this matter.

Sincerely,



Stan L. Friedman

No. of Copies rec'd  
List ABCDE

0

EX PARTE OR LATE FILED

EPF

92-97

DOCKET FILE COPY ORIGINAL

Smith  
413 Ascot Road  
Oreland, PA 19075  
(215) 576-1102

RECEIVED

AUG 3 5 15 PM '95

July 26, 1995

The Honorable Reed Hunt, Chairman  
Federal Communications Commission  
1919 M Street N.W.  
Washington, DC 20554

RECEIVED  
AUG 1 1995  
FCC MAIL ROOM  
ORIGINAL COMPLAINT  
BRANCH  
ENFORCEMENT DIVISION  
COMMON CARRIER BUREAU

Dear Mr. Hunt:

I write to urge you to institute "billed party preference" for public and hotel phones.

Recently I was overcharged by a long-distance carrier at a public phone. The carrier announced its name but did not quote charges. When the charge appeared on my phone bill, I was dumbfounded and refused to pay. I complained to Consumer Affairs Departments of two states and the FCC, eventually receiving partial satisfaction from the carrier, who made it very clear that it would make a refund for only once. It failed to realize that I will never use that carrier again, if I can help it. Unfortunately, I may not be able to.

It makes no sense for all of us to be at the mercy of the owners of pay or hotel phones, who now choose the long-distance carrier for the phones on their premises. Since all consumers are being given choices for the long-distance carriers for the phones they own, why shouldn't they be given the choice of carrier when they use others' phones? Users of pay and public phones now must select the long-distance carrier someone else chose or else hope that punching in a long series of numbers to override that choice succeeds in accessing one's own carrier. The spirit of the breakup of ATT would be carried out if consumers could choose their long-distance provider easily at all locations.

Please consider the reasonable wishes of users of public phones to control their own phone charges by selecting their own carrier. Providers of long-distance services should compete for consumers' business, not entrap unwary users of public and hotel phones into paying sometimes exorbitant charges without knowing those fees beforehand.

Thank you for your attention and consideration.

Sincerely,

*Thomas R. Smith*

Thomas R. Smith

No. of Copies rec'd  
List ABCDE

0

BFF

EX PARTE OR LATE FILED

RECEIVED

DOCKET FILE COPY ORIGINAL

9277

AUG 3 5 47 PM '95

RECEIVED

INFORMATIONAL  
ENFORCEMENT DIVISION  
COMMON CARRIERS

JUL 27 1995

JoAnn Wilson  
211 Madison Ave.  
River Edge, N.J. 07661  
July 27, 1995

FCC MAIL ROOM

The Honorable Reed Hundt, Chairman  
Federal Communications Commission  
1919 M Street NW  
Washington, D.C. 20554

Dear Sir:

I would like to advise you of several communications problems that I have had. The first one deals with phone boxes. Many of these phone boxes are owned by no name companies whose sole purpose is to rip-off consumers. They charge exorbitant rates and then to add insult to injury, our local phone company, Bell Atlantic has to collect these fees.

Companies such as ViaCom, OAN, Zero Plus Dialing charge unfair rates and the consumer is the one caught in the middle. On a recent trip to Atlantic City, I was unable to get through to my long distance carrier, A T & T, with my phone card. I then was told by an operator that she was an A T & T operator which was not the case. In order to stop these practices, I urge you to consider billed party preference so that the consumer will be treated fairly.

Sincerely,

  
JoAnn Wilson

JW:j

No. of Copies rec'd  
List ABCDE

0



MCI Telecommunications Corporation  
1801 Pennsylvania Ave. NW  
Washington, DC 20006

EX PARTE OR FILED

Donald F. Evans  
Vice President  
Federal Regulatory Affairs

DOCKET RECEIVED

July 12, 1995

JUL 31 1995

FCC MAIL ROOM

Dear Telecommunications Consumer

Based on a review of publicly available records at the Federal Communications Commission, I understand that you recently experienced a problem trying to place an operator-assisted call from a pay phone or hotel phone. MCI requested information from the FCC about such complaints solely for the purpose of sending this letter and sharing our thoughts about a pro-consumer solution to the problem you experienced.

When a customer uses a calling card or requires operator assistance from a pay phone, it's reasonable to expect the call to go through your own long distance company. But the fact is that such calls can be routed through a company that you've never even heard of -- and at a different rate than you expected to pay. The reason is that when you dial "0" to make an operator-assisted call, you get an operator services company chosen not by you, but by the owner of the place from which you are calling (for example, a hotel or airport).

There is a remedy for this problem, and the FCC has the authority to require the nation's telephone companies to use it. The remedy is called "billed party preference." This simply means that if you're the one paying for the call, then you select the company that carries it. No extra digits are required. The telephone system recognizes your billing information and routes the call automatically to the carrier you normally use.

You may have seen the attached article in a recent edition of USA TODAY. Consumer reporters at your local newspaper, TV or radio station might be interested to learn that you too have had such an experience. That's one step you can take to hasten the end of this widespread consumer problem.

Another is to write to The Honorable Reed Hundt, Chairman, FCC, 1919 M Street NW, Washington, DC 20554. Tell him you have heard about billed party preference, and that it could eliminate the kind of problem that you experienced.

Your support for billed party preference puts you in good company. For example, one of the best regarded consumer protection organizations -- The National Association of State Utility Consumer Advocates -- as well as several state public utilities commissions have filed comments with the FCC expressing support for billed party preference.

Whether or not you are an MCI customer, you can be sure that my company supports your power to choose a long distance company in all circumstances. We intend to continue fighting for American consumers on this issue, and we invite you to join us.

Sincerely,

*I agree 100%*

*Alde V. Vitagliano, Esq.  
150 Purchase St.  
Rye, NY 10580*

No. of Copies  
List ABC

# USA TODAY



## ~~FCC cautions users~~ of pay telephones

WASHINGTON – Stop, look and listen before you use a pay telephone.

If you don't, you may not reach your regular long-distance carrier from that phone in a hotel room or restaurant and wind up paying far more for your call.

That's the advice from the Federal Communications Commission, which is educating consumers how to avoid "phone burn" as the summer travel season approaches.

The commission reported that it received nearly 2,500 complaints about rates charged at pay telephones last year.

Among those complaining was Ellen Sheridan of Hudson, Wis. "I was furious," she says. Her daughter-in-law called her from a gas station pay phone 17 miles away on a Saturday night. The 2-minute call cost \$8.47.

"In any business that's booming, you have a place for bad apples," says FCC Chairman Reed Hundt. "We want to guard against that."

So before you use a pay phone, look at information on or near it that names the carrier and how to learn its rates.

After dialing, listen to the message that names the carrier handling your call before charges are incurred. If you don't want that carrier, hang up and contact the carrier you normally use.

—Barbara Woller

EX PARTE OR LATE FILED

RR

57 Kossuth Place  
Wayne, NJ 07470  
July 26, 1995

RECEIVED

AUG 3 5 10 PM '95

92-77

The Honorable Reed Hundt  
Chairman, FCC  
1919 M Street NW  
Washington, DC 20554

RECEIVED

JUL 31 1995

FEDERAL COMMUNICATIONS  
COMMISSION  
ENFORCEMENT DIVISION  
COMMON CARRIER BUREAU

FCC MAIL ROOM

Dear Mr. Hundt,

My family and I have been victimized by "bandit pay-phone companies" several times. We have been charged \$5 for a 2 mile one minute local call and \$9 for a 20 mile 2 minute phone call. This situation must be addressed by the FCC now, not later.

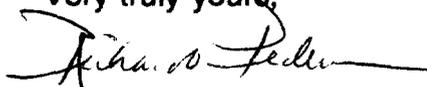
When we go into stores, we can shop for a good bargain because prices are posted. Pay phone operators are different and have a legal "scam" operating that is allowed by your commission; they can provide a service without telling us the price and then bill us whatever they feel like. The FCC is responsible for creating this situation and for allowing it to continue way too long.

Your commission is not powerless to act as you might try to lead us to believe and is supposed to be protecting us from these rip-off artists. Yes, the American way of doing business should allow competition, but only if the playing field is level. The playing field could be made level very simply and very quickly without lengthy hearings and protracted "studies" by requiring all pay phone operators to post their prices on a card that also lists the access codes of their competitors. Those not posting their rates would be taken off the wall by manpower that already exists, by allowing the local police to do so.

Please let's not try the lengthy approach of trying to "educate" all of the citizens and require that we memorize our carrier's access codes in order to prevent the continuation of these rip-offs. Keep it simple. The government requires gasoline prices to be posted on the pump and a pay phone is no different.

As an over-burdened taxpayer, I am tired of government inaction. I want action from your office. If you can't handle this simple problem, then perhaps your commission should be abolished because we the taxpayers are not getting any value for our hard-earned money. We do not need you to study this situation forever and we do not need you to send us letters that acknowledge that this is a problem; we already know that. We need a government commission that does something for a change other than pushing paper and collecting their paychecks.

Very truly yours,



Richard Pedersen

No. of Copies rec'd  
List ABCDE

0

cc: Donald F. Evans  
VP- Federal Regulatory Affairs  
MCI Telecommunications  
1801 Pennsylvania Ave. NW  
Washington, DC 20006

cc: Glenn Ritt, Editor  
The Record  
150 River Street  
Hackensack, NJ 07601-7172

James L. Timmon  
758 221 St  
Pasadena, MD 21122-322

92 27

July 26, 1995

EX PARTE OF

POCKET FILE COPY ORIGINAL

Dear Mr. Hundt,

I've experienced some problems with excessive billing for phone calls made from pay phones. After experiencing this problem, more than once, I've been especially careful when using any public phone.

It was brought to my attention, that the FCC is considering legislation called "billed party preference." It is my understanding that public phone calls would be routed automatically to the carrier I normally use.

I believe this system would eliminate ~~the~~ scam companies that can't compete with the legitimate phone companies.

I support this type of legislation and any other legislation that would eliminate ~~the~~ companies that rely on deception to cheat the consumer.

RECEIVED

1995

FCC MAIL ROOM

Sincerely,

James L. Timmon

No. of Copies rec'd  
List ABCDE

0

EX PARTE OR LATE FILED

RECEIVED

DOCKET FILE COPY ORIGINAL

BP  
92-77

AUG 3 5 18 1

2526 Chase St.  
La Crosse, Wi. 54601

July 28, 1995

INFORMAL COMP  
BRANCH  
ENFORCEMENT

RECEIVED

JUL 31 1995

FCC MAIL ROOM

The Honorable Reed Hundt  
Chairman, FCC  
1919 M Street NW  
Washington, DC 20554

Dear Sir:

Last fall my daughter called from the Seattle area, a collect call from a pay phone. Our regular carrier is AT&T, but we were given Oncor instead. The charge was \$1.00 more per minute than we are regularly charged. I filed a complaint and it has been resolved satisfactorily, with a credit refund.

However, this problem could be eliminated with the "billed party preference", and I trust it will be supported.

Yours truly,

*Leanore L. Carlson*

Leanore L. Carlson  
(Mrs. Frank Carlson)

No. of Copies rec'd  
List ABCDE

0

EX PARTE OR LATE FILE

DOCKET FILE COPY ORIGINAL

92-77

**RECEIVED**

**Ms. Noreen M. Merz**  
**59 Senesee Avenue**  
**Staten Island, New York 10308-1330**

INFORMAL COMPLAINT  
BRANCH  
ENFORCEMENT DIVISION  
COMMON CARRIER  
July 26, 1995

The Honorable Reed Hundt, Chairman  
Federal Communications Commission  
1919 M Street NW  
Washington, DC 20554

**RECEIVED**

JUL 31 1995

**FCC MAIL ROOM**

Dear Hon. Hundt:

I have previously filed an informal complaint with the FCC (FCC/95-02254) dated May 30, 1995 regarding the exorbitant charges I received for placing a short (less than two minutes) call from a pay telephone in Paramus, New Jersey to my home on Staten Island. As a result of my complaint, Cleartel Communications instructed Zero Plus Dialing to extend to me a one-time credit of \$3.13.

That was very nice but does nothing to end such a problem for the unsuspecting consumer. After this unfortunate occurrence, I have now started dialing AT&T, my long distance carrier of choice, to make any calls outside my home. However, this gets to be quite ludicrous if you are making loads of business calls from a place away from home. I needed to place 28 long-distance calls and was required to dial 1-800-callatt plus my calling card number plus the number and area code I was dialing for each call.

I recently was apprised of something called "billed party preference." If this is an answer to the aforementioned problem, I would like to support such a change. The American consumer has the right to be protected. Just because every consumer is not aware of this practice is no reason for it to happen to them.

I would appreciate hearing your thoughts on this matter.

Very truly yours,



Noreen M. Merz

No. of Copies rec'd \_\_\_\_\_  
List ABCDE \_\_\_\_\_

0

EX PARTE OR LATE FILED

DO NOT WRITE COPY ORIGINAL

111

92-77

Jeffrey Stanton Hart  
2700 Eastport Road 3  
Charlotte, NC 28205  
704/563-6808

RECEIVED

JUL 31 1995

FCC MAIL ROOM

July 28, 1995

The Honorable Reed Hundt,  
Chairman, FCC  
1919 M Street NW  
Washington, DC 20554

Honorable Reed Hundt:

Last year, while traveling I had the misfortune of using my calling card at a motel room phone. The operator refused to place my call on my calling card. Instead, I was left with no other option than to place the call through their company (ZPDI, Inc.). The shock came when I got my bill ... it was 800% higher than if my call had been allowed on my card.

I understand from USA Today that I am not alone. That thousands of consumers are being ripped off. I also understand that there is a solution known as "billed party preference." Sir, you are in a position to make a difference. I ask that you give "billed party preference" your support.

My thanks in advance,

Jeff Hart

No. of Copies rec'd \_\_\_\_\_  
List ABCDE \_\_\_\_\_

# MTEC SYSTEMS

EX PART 107 AFE FILED

1004 W. Hendrickson  
Marion, Illinois 62959  
Mailing Address  
P. O. Box 248  
Marion, Illinois 62959  
(618) 997-6461

REC 3 5 11 PM '95

July 28, 1995

9277

The Honorable Reed Hundt, Chairman  
FCC  
1919 M Street NW  
Washington, DC 20554

RECEIVED  
JUL 31 1995  
FCC MAIL ROOM

DOCKET FILE COPY ORIGINAL

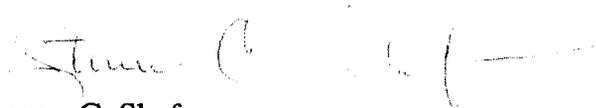
RE: Billed Party Preference

Dear Sir,

I wrote to the FCC last year regarding a bad experience with a credit card call made from a hotel. To summarize my problem, I was billed \$3.49 for each of twenty one-minute calls made to my answering service from a hotel bill. I was not informed that these calls were through a non-preferred carrier and only learned of this when I received my telephone bill.

I am in favor of Billed Party Preference which will solve this problem of overbilling.

Sincerely,

  
Steven C. Shafer

No. of Copies rec'd 0  
List ABCDE