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311 Nelson St. BPP
Christopher St.
62822

DOCKET FILE COPY ORIGINAL

July 27, 1995

Dear Honorable Tuntli:

I have photos of my
telecommunications that your
interested in comparing the billed party
preference.

I experienced a problem with
my LDDS Metromedia. I placed a call on
Sunday afternoon one minute to my husband
who was only 30 miles away. I asked the
operator to charge it to my AT&T card, but
when I received my statement it was
\$8.78 charged to LDDS. AT&T operator said their
charge would have been \$1.16. A difference
of \$7.62 for one minute call on Sunday.
This is a crime against honest, hard
working consumers. I do hope you
can use your influence to remedy
this "Highway Robbery".
Thank you for helping end this
widespread consumer problem.

Sincerely
Twiss Anello

EX PARTE OR LATE FILE

BPP

DO NOT FILE COPY ORIGINAL

CANDICE L. FRENCH
5791 Garden Park Drive
Garden Valley, CA 95633

August 1, 1995

The Honorable Reed Hundt
Chairman, FCC
1919 M Street, NW
Washington, DC 20554

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1995

ROOM

Re: Billed Party Preference

Dear Chairman Hundt:

I recently heard of the above-referenced matter through an article printed in USA TODAY and by letter from MCI.

One year ago I was unfortunate enough to have a daughter in a lock-down care facility. Her only telephone access to family and friends was by pay telephone serviced by Operators Network Services, a telephone service that pays a percentage of their profit to the facility utilizing their phone system. My daughter was literally "held hostage" by OPN. She thought she was using her own long distance company because she used her calling card. The phone did not allow her to dial her own company. We were locked out from AT&T access. I disputed their billing (in excess of \$800.00) and was allowed a one-time credit of \$238.00 off my bill. It took several months of payments to clear the balance and save my telephone service with Pacific Bell.

Needless to say, I was very angry and upset over this matter. I wrote to the FCC. I never received acknowledgement of the receipt of my complaint. In fact, MCI's letter to me regarding this matter is the only way I knew that the FCC had in fact received my letter.

I wholeheartedly support the idea of "billed party preference". Last summer I felt like I had been robbed by OPN. It saddens me to think that families that are experiencing heartbreak and financial stress are victimized by companies like OPN. They provide the same service our chosen long distance companies provide. Yet, they charge outrageous fees for that same service. Their greed is unconscionable.

I hope that "billing party preference" will eliminate the problems that my family and I suffered. Please consider my opinion when addressing this issue.

Very truly yours,

Candice L. French
Candice L. French

cc: Donald F. Evans, Vice-President, MCI

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CC 92-77 577

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AUG 8 4 45 PM '95
COMMUNICATIONS
FEDERAL COMMUNICATIONS
COMMISSION

July 30, 1995

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AUG 4 1995

FCC MAIL ROOM

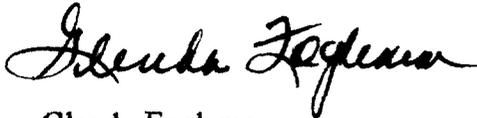
The Honorable Reed Hundt, Chairman
Federal Communications Commission
1919 M Street, NW
Washington, DC 20554

Dear Mr. Hundt:

Several months ago, my husband and I were billed what we considered exorbitant rates for calls my husband placed from a hotel in Atlanta to our home by a long distance carrier we had never heard of. Months after our complaints, the company finally adjusted our bill to a reasonable rate but evidently this company is still in business forcing consumers, who are given no choice of long distance carriers, to pay incredibly high rates.

We recently were made aware that a service called "billed party preference" could eliminate this problem by permitting callers (consumers) the option of choosing the company that will carry their long distance calls. I am writing on behalf of my husband and myself to express our support for billed party preference. We hope the FCC will protect American consumers from unscrupulous long distance carriers by supporting the consumer's right to choose which company will carry long distance calls.

Sincerely,



Glenda Fogleman

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The Honorable Reed Hundt
Chairman, FCC
1919 M Street NW
Washington, DC 20554

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July 27, 1995
1714 Beech Fork Road
Pebles, OH 45660-9141
(513) 587-5307

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AUG 1 1995

FCC MAIL ROOM

Mr. Hundt:

This letter is intended to express my agreement with "billed party preference". Apparently, however, there is some need to apply such rules to any operator-assisted call, as that is the case in my complaint (not from a pay phone). Also, I was very disappointed with the FCC complaint process, as I would have to pay a filing fee larger than the amount in question. This would appear to be a "blank check" for unscrupulous individuals to bilk everyone out of \$140, without fear of reprisals. Such an approach does not appear to provide adequate consumer protection, which seems to be the FCC's sole supposed role in such matters

I have attached the particulars of my specific case (again) for your information. Perhaps "billed party preference is the proper step. Thank you.



Gary E. Payton

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[REDACTED] Gary E. Payton

COPY

1714 Beech Fork Road, Peebles, OH 45660-9141

July 27, 1995

To FCC

2-22-95
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Dear Sir or Madam:

AUG 4 1995

I recently had the misfortune to encounter ~~the~~ following deregulated company which claims to be under your jurisdiction:

Opticom
P.O. Box 3141
Carmel, IN 46032
1-800-788-4562

I received a collect call from my fiancée, while she was using a friend's phone, and accepted charges, as their only identification was as Opticom, which meant nothing to me. This 3-minute call incurred a charge of \$10.20; upon discussing this matter at some length with various Opticom and "Zero-plus Dialing" (clearinghouse agent for Opticom) personnel, I was given \$4.40 credit, but no answer to my question. In a situation like this, I feel I am left no option but to refuse all collect calls (which are usually, as in this case, an emergency), or face unreasonably high charges from a company I have no knowledge of - at least 900 numbers are openly cheating people. If you are tasked with regulating such companies, I must state very strongly that this practice eliminates the usefulness of collect calling, and represents a questionable business practice, if not illegal. Please respond.

Thanks for your consideration and assistance.

Very truly yours,

Gary E. Payton

COPY

Gary E. Payton

1714 Beech Fork Road, Peebles, OH 45660-9141

July 27, 1995

Dear Sir or Madam:

RECEIVED
TO: OPTICOM

AUG 1 1995
3002-915
MAIL ROOM

I recently had the misfortune to encounter your company. I received a collect call from my fiancée, while she was using a friend's phone, and accepted charges, as their only identification was as Opticom, which meant nothing to me. This 3-minute call incurred a charge of \$10.20; upon discussing this matter at some length with various Opticom and "Zero-plus Dialing" (clearinghouse agent for Opticom) personnel, I was offered \$4.40 credit by phone, then denied that credit by letter, for the reason that the call was placed from a public telephone (which is untrue - it was placed from a corporate apartment a friend was temporarily residing within). I still have no answer to my question. In a situation like this, I feel I am left no option but to refuse all collect calls (which are usually, as in this case, an emergency), or face unreasonably high charges from a company I have no knowledge of - at least 900 numbers are openly cheating people. If you are tasked with regulating such complaints, I must state very strongly that this practice eliminates the usefulness of collect calling, and represents a questionable business practice, if not illegal. Please respond.

Thanks for your consideration and assistance.

Very truly yours,

Gary E. Payton

COPY

Gary E. Payton

1714 Beech Fork Road, Peebles, OH 45660-9141

July 27, 1995

TO: ZERO PLUS DIALING

3-5-95

Dear Sir or Madam:

This letter is in response to your recent denial of credit, based upon "rates for carriers...designed to recover unique expenses associated with the public telephone from which your call was placed." I find this answer cryptic, evasive, and the letter has the appearance of a standard form letter, which does not apply in this case. This call was not placed from a public telephone, however. I received a collect call from my fiancée, while she was using a friend's phone, and accepted charges, as their only identification was as Opticom, which meant nothing to me. This call was placed from the telephone in a corporate apartment her best friend was living in temporarily. The telephone has no special identification. This 3-minute call incurred a charge of \$10.20. In a situation like this, I feel I am left no option but to refuse all collect calls (which are usually, as in this case, an emergency), or face unreasonably high charges from a company I have no knowledge of - at least 900 numbers are openly cheating people. Even the \$5.80 rate for a 3-minute call seems excessive. Please provide a contact person for me, as I dislike dealing with nameless corporations. I must state very strongly that this practice eliminates the usefulness of collect calling, and represents a questionable, if not illegal, business practice. Thanks for your consideration and assistance. Please respond.

Very truly yours,

Gary E. Payton

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JUL 27 1995

FOO MAIL ROOM

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DOCKET FILE

WADE WILSON
Attorney at Law

609 WEST 9TH
AUSTIN, TEXAS 78701
TELEPHONE (512) 473-8873
FAX (512) 472-1808

EX PARTE OR LATE FILED

July 28, 1995

The Honorable Reed Hunt
Chairman FCC
1919 M Street NW
Washington, D.C. 20554

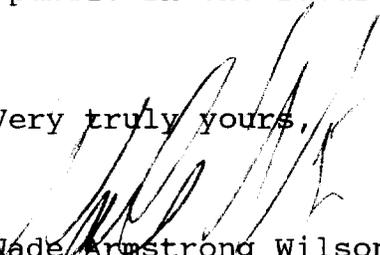
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JUL 29 1995
FEDERAL COMMUNICATIONS COMMISSION

Re: Billed Party Preference

Dear Mr. Hunt:

I recently made a telephone call of under one minute at a pay phone at a small town near my home town. I was amazed to find out that I had been billed about \$7.00 for this call. Not only did they charge me a ridiculous rate, but they charged me a dollar to "check out" my credit card with AT&T. Imagine my surprise when I found out that this is a perfectly legal practice. I would very much appreciate support for the Billed Party Preference to eliminate this kind of fraud on the public in the future.

Very truly yours,


Wade Armstrong Wilson

WAW/rem

cc: Mr. Donald F. Evans, Vice President
MCI Telecommunications Corporation
1801 Pennsylvania Avenue NW
Washington, D.C. 20006

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JUL 29 1995
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EX PARTE OR LATE FILED

David Ebner
500 B Grand Street, #8e
New York, NY 10002

DOCKET FILE COPY ORIGINAL

August 1, 1995

The Honorable Reed Hundt
Chairman, FCC
1919 M Street NW
Washington, DC 20554

Dear Chairman Hundt:

I have experienced lots of trouble when I accepted long distance phone calls from my sons.

The independent telephone companies which are chosen randomly charge as much as they want --- essentially committing legal robbery without any supervision by government.

Kindly require "billed party preference" which would permit me to select the long distance phone company of my choice.

Sincerely,



RECEIVED

AUG 4 1995

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