

1271

The Honorable Reed Hundt  
FCC  
1919 M Street NW  
Washington, D.C. 20554

August 27, 1995

Re: Long Distance Public Phone Rates

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OCT 27 1995

DOCKET FILE COPY ORIGINAL

Dear Mr. Hundt,

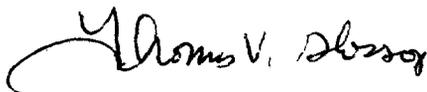
The major portion of my work week is spent on the road in my car. As a result I have frequent occasion to use pay phones and make many long distance calls from them. On more than one occasion I have been startled by what some calls have cost. Even more frustrating are the phones which will not allow me to access the carrier of my choice by locking out the tones. Many of these phones also are mislabeled as to the long distance carrier servicing that phone.

My frustration led me to write to your office to find out what could be done. The package I received talked about filing formal and informal complaints and hearings and all sorts of hoops that I, as the offended consumer would have to go through to report an illegal phone. That system is so absurd as to defy logic. An eight hundred number with the phone number and/or address of the offending phone should be adequate.

It is my understanding that there is an answer to my problems. "Billed party preference" sounds to me like a logical, simple, and easy to administer program. I would like to put my full support behind such a program and would like to find out where this program stands on your agenda. Please let me know how else I can push to have this system adopted at the earliest possible time.

Thank you in advance for your attention to this matter and I look forward to the implementation of "billed party preference" in the very near future.

Sincerely



Thomas V. Glossop  
22820 Hayden  
Farmington, MI 48336

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INTERNAL COM...  
BRANCH...  
27 Richmond Street  
Winchester, NH 03470

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Dear Mr. Hunt

I AM one of the many hundreds of thousands of Americans who have been ripped off by one of those 'no name' long-distance carriers. Please see complaint # IC-94-13198 for the details of my experience with a company called Opticom.

These companies prey upon the public through a kickback scheme with hotels, airports and EVEN HOSPITALS! Why you allow them to operate at all is a mystery to me. No knowledgeable consumer would EVER use their services.

I urge you to require the use of 'billed party preference' as one way to protect Americans BEFORE they get ripped off by the 'no names'. In lieu thereof I urge you to DO SOMETHING!!

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Thanks,  
Gerald P. Fournier  
Gerald P. Fournier

August 27, 1995

*Records*

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The Honorable Reed Hundt  
Chairman  
FCC  
1919 M Street NW  
Washington, DC 20554

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Dear Mr. Hundt,

I have recently had an encounter with a long distance phone company that charged my husband an exorbitant rate when he called home. He had attempted to use his AT&T calling card, but the operator wouldn't accept it.

I have since heard about the concept of Billed Party Preference.

This sounds like it would help a lot of unsuspecting consumers who are being charged extravagant rates. I urge your support for this solution.

Sincerely,

Kris Pomerville  
33966 Warren Road  
Westland, MI 48185-2715  
(313) 525-2373

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