

Alan S Cort
Staff Director
Federal Regulatory Matters

NYNEX

January 23, 1996

Ex Parte

Mr. William F. Caton
Acting Secretary
Federal Communications Commission
Room 222
1919 M Street, NW
Washington, DC 20554

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FEDERAL COMMUNICATIONS COMMISSIO.
OFFICE OF SECRETARY

RE: In the Matter of Toll Free Service Access Codes
CC Docket No. 95-155

Dear Mr. Caton:

Today, Ms. A. Shocket and I, representing NYNEX, spoke by telephone with Mr. J. Morabito and Ms. M. DeLuca of the Network Services Division, Common Carrier Bureau. The purpose of the meeting was to discuss NYNEX's position on certain issues associated with the implementation of the 888 Toll Free Service Access Code. The attached talk points were used as a basis of our discussion.

Sincerely,

Alan S. Cort

cc: J. Morabito
M. DeLuca



Talk points for 888 Implementation

Issue No. 1 - RespOrgs's Customer Survey Regarding "Right of First Refusal"

- ~ 300,000 Response
- may be low based on NYNEX's experience with its own survey

NYNEX Customer Survey

- Mail Survey - 81.8K
- 5% Response
- 86% rated right of first refusal important or higher

Wide Range of Interpretation of Survey Results Possible

If Right of First Refusal is Adopted the Industry Would Need.

- Time to Inform all 800 Subscribers Prior to Early Reservation

If Right of First Refusal is limited to respondents to above surveys the industry will need:

- FCC Guidance on How to Handle Customer Contacts
- Subsequent Additions to the Lists
- Claims that Customers Were Not Informed of "Right of First Refusal"
- Did Not Understand Issue

Issue No. 2 - Essential Commission Directives Prior to Opening Up 888

"Right of First Refusal"

- Adopted/Not Adopted
- If Adopted:
 - Status of replicated Numbers in SMS
 - Unavailable in SMS and SCP
 - Assigned to Current Customer and Available for Activation Upon Request

Early Reservation for 888 Numbers

Reservation Allocations

- 888 Specific
- Allocation Method (both pre and post 3/1)
- SMS/800 System Compatibility

Use of Computer Generated Reservation Programs

888 Number Resource Availability