10030 Chapel Road
Potomac, Md, 20854
February 14, 1996

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Office of the Secretary
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To: The Commissioners:

Re: FCC 95-484 and MM Docket # 95-176

This is in response to your notice of inquiry on closed captioning. I have limited my comments to those paragraphs of your notice with which I have personal experience.

Paragraphs 11 and 12: Before the introduction of closed captioning, I was unable to follow plays, news, panel discussions, etc., in which speech was an important part. I obtained a closed caption decoder as soon as I became aware of their availability. This has added an entirely new dimension to the quality of my life. I now regularly watch - and enjoy - plays, news, etc., an activity previously unavailable to me. For me, captioning is indispensable.

I cannot comment personally on captioning on videos, because I rarely buy or rent videos, except for my grandchildren.

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However, based on my TV experience, I am sure that captioning would also be valuable to me in this medium. In fact, the video market might well find a new customer. It would be particularly valuable to me, if it could be added to old movies which we frequently rent on VT. This would be particularly useful to such individuals like me for whom movies made when we were much younger have a kind of nostalgia.

As to captioning in bars, health clubs, and other noisy places, I am sure that this would be useful to individuals who frequent such noisy environments, because noisy background are the bane of hearing people with hearing aids. I do know it would be useful to me in airports where prices fly & cannot compete with the spoken word.

Paragraph 14: I do have access to captioned local (and national) news, and I have already indicated that this is invaluable to me.

Thank you for providing the opportunity to comment on this subject.

Sincerely,

Frank L. Neuhauser

FRANK L. NEUHAUSER
10030 CHAPEL ROAD
POTOMAC, MD, 20854-4141

P.S. Have extra copies of this letter are enclosed.