

The average number of pointed accumulated for the respondents was 2.64 out of a possible 4.0, or somewhere between "Somewhat of a problem" and "A Relatively Major Problem". A total of 17 respondents called this a "Relatively Major Problem" or "A Major Problem" or 51.5% of all respondents.

Question 8: This question had 10 statements (below) which respondents could check if they apply in their PSAPs.

"Place a check mark by all the potential 9-1-1/PBX or Centrex problems your PSAP has actually encountered in approximately the past six months."

Callers have not known the address of where they were calling 9-1-1 from and the PBX/Centrex ALI address was different from the address they were actually at.

25 of 33 checked this box, or 76%

Lack of info on precise location of the caller has led to delays in emergency responses.

24 of 33 checked this box, or 73%

Callers have not been able to speak or speak clearly enough to provide the call taker with clarifying or additional location information.

17 of 33 checked this box, or 52%

Call takers forgot or didn't have time to verify actual address as opposed to PBX or Centrex ALI address.

17 of 33 checked this box, or 52%

PBX 9-1-1 "hang-up" calls have created problems for us.

25 of 33 checked this box, 76%

Fax machines connected to PBX systems have mistakenly dialed 9-1-1 and sometimes continued to do so and we couldn't ID which fax it was within the PBX organization.

16 of 33 checked this box, or 49%

Some 9-1-1 calls from PBX or Centrex systems have not been selectively routed to the PSAP they should have gone to.

16 of 33 checked this box, or 49%

Centrex stations have been moved or reassigned within the Centrex user's organization and the ALI database was not updated.

14 of 33 checked this box, or 42%

Parties needing emergency help couldn't dial 9-1-1 because their PBX or Centrex system had the ability to dial 9-1-1 disabled.

9 of 33 checked this box, or 27%. (Many wrote in that they would not necessarily know this because they would not have gotten the call or the caller, when the event was eventually reported, did not report this fact)

We got 9-1-1 calls from a PBX or Centrex reporting emergencies that were not internal to the PBX or Centrex user facility but were outside, next door, at employee's home, etc.

22 of 33 checked this box, or 67%

Question 10: Place a check mark by all of the potential cellular/PCS 9-1-1 problems your PSAP has actually encountered in approximately the past six months.

Too many calls received, overwhelming the call takers, all reporting the same event.

20 of 33 checked this box, or 61%

Inability to receive caller ANI and place callbacks hampered operations.

23 of 33 checked this box, or 70%

Received calls from far outside our jurisdiction and we didn't know whom to transfer them to.

15 of 33 checked this box, or 46%

Other cell/9-1-1 answering agency got the initial calls and didn't transfer caller to us and all we got was second hand info and responses were hampered.

24 of 33 checked this box, or 73%

Callers with emergencies didn't know their locations and we had trouble generating a response to the problem location.

20 of 33 checked this box, or 61%

Callers with "moving emergencies" presented problems because they needed to be transferred to the radio dispatcher for coordination.

9 of 33 checked this box, or 27%

We got lots of calls from expressways (which we don't handle) and we have to transfer them elsewhere.

8 of 33 checked this box, or 24%

Another cell/9-1-1 answering agency gets all of our local cell 9-1-1 calls about events they don't handle and they have to figure out which local to transfer the call to.

11 of 33 checked this box, or 33%

FREE FORM COMMENTS: Respondents were also given the opportunity to provide free form comments relating to specific PBX/Centrex or cell/PCS 9-1-1 problems they have encountered at their PSAPs in the recent past. Those comments are reflected on the attached stat sheet.

EXHIBIT D

AirTouch Cellular Pricing Plans

SUPER-VALUE PRICING PLANS

STANDARD PRICING PLANS

Pricing Plan Name	Super Value 1000	Super Value 600	Super Value 475	Super Value 320	Super Value 170	Super Value 80	Super Value 45 ¹	AirTouch Starter Plan SM	After Hours Plan TM	Basic Plan	Personal Plan
Monthly Access/Airtime Charge ²	\$359.99	\$239.99	\$199.99	\$149.99	\$99.99	\$69.99	\$49.99	\$34.99	\$33.99	\$45	\$25
Number of Packaged Minutes Included (Peak and Off-Peak)	1000 Minutes	600 Minutes	475 Minutes	320 Minutes	170 Minutes	80 Minutes	45 Minutes	20 Minutes	50 Off-Peak Minutes	N/A	N/A
Additional Minutes											
Peak	36¢	37¢	38¢	38¢	39¢	41¢	50¢	79¢	90¢	45¢	90¢
Off-Peak	20¢	21¢	21¢	22¢	23¢	24¢	25¢	26¢	18¢	27¢	20¢
Service Establishment Fee	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50	\$50
Contract Term ³	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Available	Available
Early Termination Charge (per number)	\$150	\$150	\$150	\$150	\$150	\$150	\$150	\$150	\$150	May Apply	May Apply

FEATURE PACKAGES⁴

Voice Mail Feature Package..... \$4.95 per month

- AirTouch Voice Mail AlertSM
- Custom Calling Features (Conference Calling, Call Forwarding, Call Waiting)
- AirTouch Long DistanceSM (unless another long distance carrier is otherwise specified)

Display Messaging Feature Package..... \$8.95 per month

- AirTouchSM Display Messaging Service
- Custom Calling Features (Conference Calling, Call Forwarding, Call Waiting)
- AirTouch Long Distance (unless another long distance carrier is otherwise specified)



¹Super-Value 15 Plan offer ends Dec. 31, 1995. ²The Customer will be charged the "Monthly Charge" even if fewer minutes are used than included in the selected Plan. Airtime minutes incurred while roaming are not included in the Super-Value "packaged minutes" and are charged to the Customer at the applicable roaming rates. ³Once the Customer has completed the contract term, the Customer may remain on the pricing plan selected (e.g., Super-Value 475) on a month-to-month basis without signing a new Cellular Service Agreement. ⁴The feature package monthly charge includes AirTouch Voice Mail Alert or Display Messaging Service and Custom Calling Features only. Customer is required to sign up for long distance service; regular long distance service charges apply. Feature packages are available only to customers that have executed a Cellular Service Agreement. AirTouch Starter Plan, After Hours Plan, AirTouch Voice Mail Alert, AirTouch Long Distance, AirTouch Call Accounting and AirTouch 411 Connect are service marks of AirTouch Communications.

LA(7)1(05R

L.A. CELLULAR
Rates and Charges

MONTHLY PLANS:

PLAN	CODE	MONTHLY SERVICE FEE	MINUTES INCLUDED	PEAK CHARGES	OFF-PEAK CHARGES	EARLY TERM. FEE
STANDARD	A	\$45 (\$1.50 / day)	0	\$0.45	\$0.27	0
NIGHT OWL	B	\$25 (\$0.83 / day)	0	\$0.90	\$0.20	0

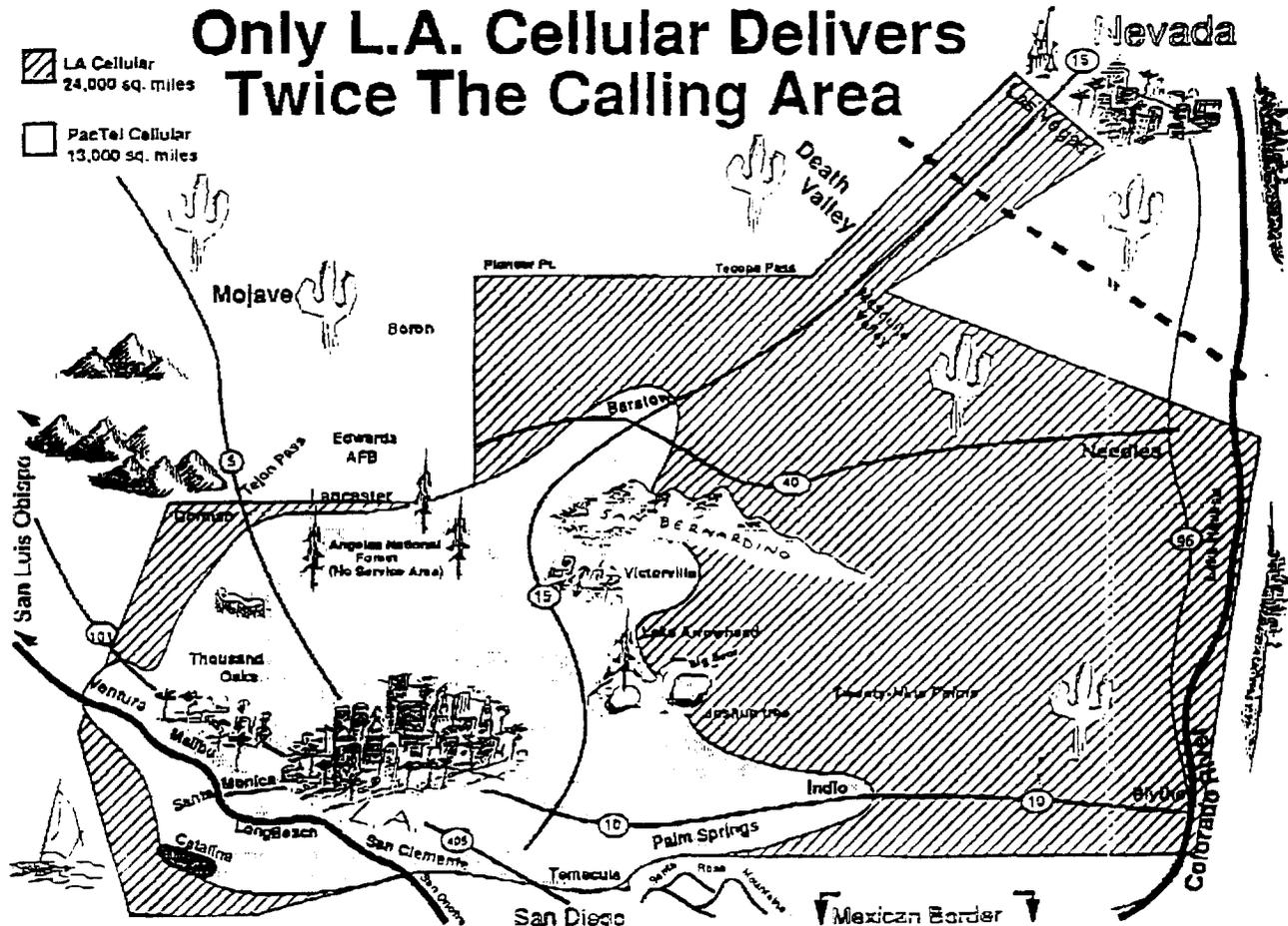
VALUE PLANS: (requires a 12 month service commitment)

VALUE PLAN	CODE	MONTHLY SERVICE FEE	MINUTES INCLUDED	PEAK CHARGES 7AM - 7PM	OFF-PEAK CHARGES 7PM - 7AM	EARLY TERM. FEE	SAVINGS (Up to)
EXECUTIVE	XV	\$329.99 (\$11 / day)	900 (30 mins / day)	\$0.36*	\$0.20*	\$200.00 (\$16.67 / MO)	36%
PREMIUM	PV	\$299.99 (\$8 / day)	600 (20 mins / day)	\$0.37*	\$0.21*	\$200.00 (\$16.67 / MO)	31%
HIGH	HV	\$199.99 (\$6.67 / day)	475 (16 mins / day)	\$0.38*	\$0.21*	\$175.00 (\$14.33 / MO)	29%
ADVANTAGE	AV	\$149.99 (\$5 / day)	320 (11 mins / day)	\$0.38*	\$0.22*	\$175.00 (\$14.33 / MO)	26%
STANDARD	SV	\$99.99 (\$3.33 / day)	170 (6 mins / day)	\$0.39*	\$0.23*	\$150.00 (\$12.50 / MO)	22%
CONVENIENCE	CV	\$69.99 (\$2.33 / day)	80 (3 mins / day)	\$0.41*	\$0.24*	\$100.00 (\$8.33 / MO)	16%
ECONOMY	EV5	\$34.99 (\$1.17 / day)	20 (< 1 min / day)	\$0.79*	\$0.26*	\$100.00 (\$8.33 / MO)	23%
NIGHT OWL	NV	\$33.99 (\$1.13 / day)	50 Off-Peak Minutes	\$0.90 Add'l	\$0.18*	\$100.00 (\$8.33 / MO)	3%

Digital credit
25.84
8.16
15.13
10.16
7.8

* Per minute charges apply after the customer has exceeded the number of minutes included in plan.

Only L.A. Cellular Delivers
Twice The Calling Area



02-27-1996 12:39PM FROM CELLULAR ACCESS

TO



Customer Information Form Los Angeles Market

SALES INFORMATION		
LEAD NO.	SALES FORCE NO.	DATE
SALES REP NO. 317	OFFICE NO.	LOCK CODE
MOBILE NO. ()	ESN	ACCOUNT NO.

FAX # 310-862-8008

ATTN: PHYLLIS

INDIVIDUALS AND SOLE PROPRIETORSHIPS CALLORIC ~~1010~~ #

NEW CUSTOMER EXISTING CUSTOMER MOBILE NO. OR ACCOUNT NO.: 310-904-3636 JOSE

CUSTOMER NAME (Or Company name, if sole proprietor) FIRST MI LAST

SOLE PROPRIETOR (If applicable) FIRST MI LAST

BILLING ADDRESS STREET APT. / SUITE NO. CITY STATE ZIP

CONTACT TELEPHONE NO. (Phone number where you can be reached during regular business hours) SOCIAL SECURITY NO. DRIVER'S LICENSE NO. STATE

HOME ADDRESS (If different than billing address) STREET APT. / SUITE NO.

CITY STATE ZIP

EMPLOYER (If self-employed, list name of company. If not employed, list name and phone number of friend/relative not living with you.) EMPLOYER'S TELEPHONE NO.

PRICING PLANS

\$50 Service-Establishment Fee (One-time charge of \$50 per mobile number.)

Pricing Plans - (select one)

- Basic
- Personal
- Basic Contract
- Personal Contract
- AirTouch Neighborhood Plan (Venture only)
- AirTouch Neighborhood Contract Plan (Venture only)
- Promotional Program
- Other

Super-Value Plans:

- Super-Value 1000
- Super-Value 600
- Super-Value 475
- Super-Value 320
- Super-Value 170
- Super-Value 80
- Super-Value 45
- AirTouch Starter Plan
- After-Hours Plan

CONTRACT TERM - Select One

- One year
- Two year

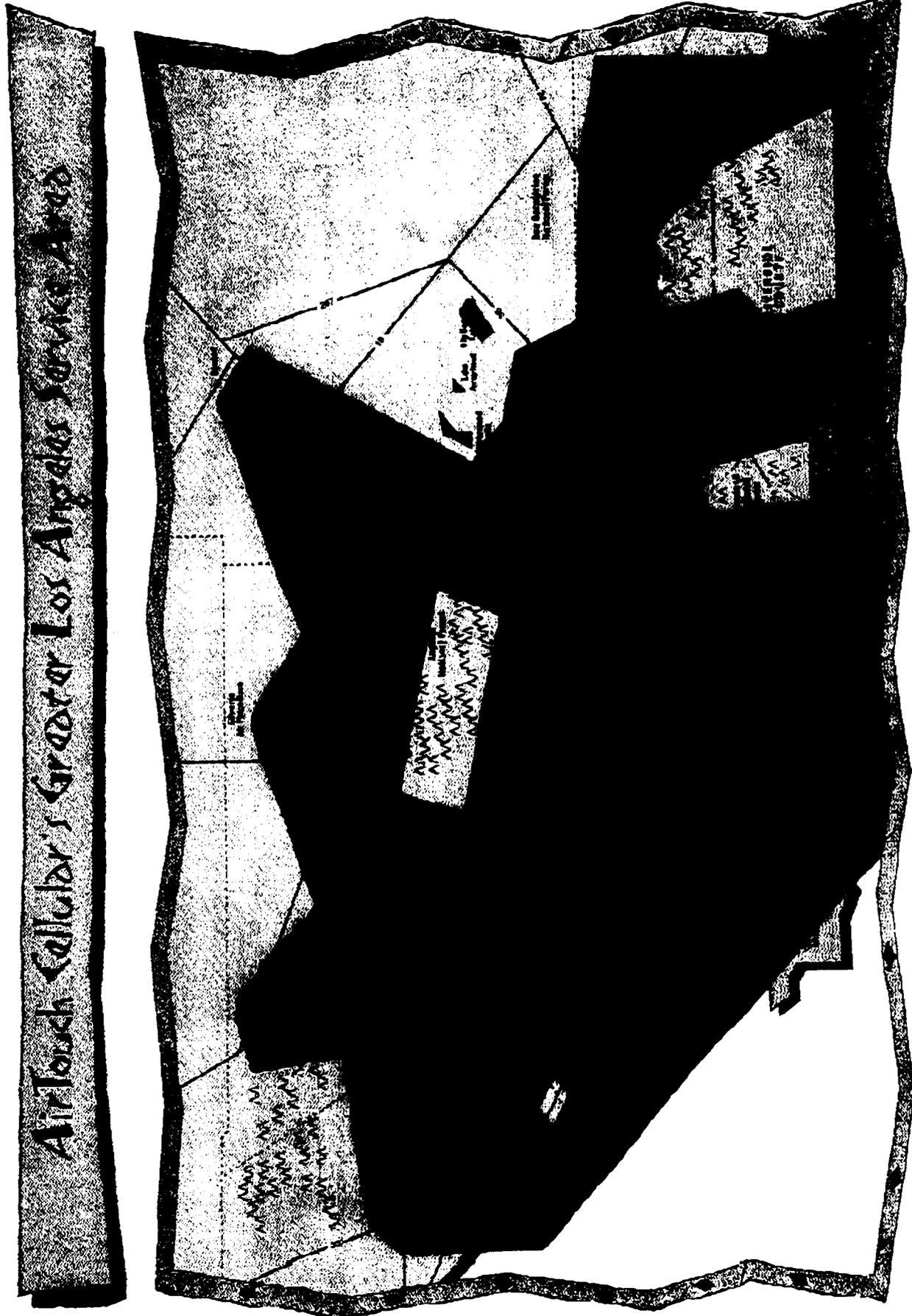
LONG DISTANCE CARRIER - Select One

- AIRTOUCH LONG DISTANCE
- Other (please specify)

FEATURES - Select All That Apply

- Local Service Only
- International Direct Distance Dialing
- Outgoing Only
- Incoming Only
- Call Waiting (CW)
- Call Forwarding (CF)
- Three-Way Conference Calling (CC)
- Hotline Number ()
- AirTouch Display Messaging Service
- AirTouch Voice Mail Alert
- Cellular Phone Notification
- Pager Notification
 - Pager No. () PIN
 - Paging Company
 - Other
- AirTouch Warranty Plus
 - One-time charge option
 - Monthly charge option
 - Two-year free option
- Voice Mail Feature Package
 - CW,CF,CC
 - Cellular Phone Notification
 - Pager Notification
 - Pager No. () PIN
 - Paging Company
- Display Messaging Feature Package
 - CW,UI,CC

*A separate written agreement with customer signature is required.



AirTouch Cellular's Greater Los Angeles Service Area

■ Present Coverage

■ Future Coverage*

■ AirTouch Cellular - San Diego System

----- County Line



This map depicts the general cellular geographic coverage area offered by AirTouch Cellular for Los Angeles. Actual cellular coverage may vary due to weather, terrain, and other conditions. Coverage is not guaranteed. Map is not to scale. Actual proportions have been adjusted to show the Los Angeles service area. LA107604R

EXHIBIT E

SUMMARY OF FIELD TEST CONDUCTED FEBRUARY 22ND, 1996.

On February 22nd a field study was conducted to determine signal strengths and comparative levels between the A and B cellular carriers in the Culver City, Los Angeles area. The study was conducted between the hours of 11:00 am until 5:30 pm utilizing a LLC MSAT Version 2.0. During the test it was noted that in certain areas, such as Labreya and 4th Street, the disparity between the A and B carrier was rather dramatic (35 dbm). At that location a signal strength of carrier A was insufficient to be able to make or receive a telephone call, whereas the signal strength from carrier B was quite adequate and would be considered very useable. In some cases the two carriers peaked together and, on a number of occasions, both systems were unusable. By moving approximately 5 to 6 feet the signals between the two carriers would change as much as 25dbm. This, of course, was depending on the distant and direction to the particular cell site that was being received.

It should also be noted that the cell, that the particular carrier that we were receiving, would decrease in signal strength and be substituted by another cell by the same carrier at a different location. This happened as many as 3 or 4 times and, in one block period, between the two different carriers. The test results enclosed show this to be the case throughout the test area and, in some cases, where the signal strength from the strongest carrier to be quite useable and sufficient, was suddenly dropped to a second or third choice due to a null obviously caused by terrain or shielding from buildings or trees.

The test results also showed that, in a very few of the cases, where the signal strength between the two carriers were identical, since most cell sites are not co-located with the other carrier, we experienced first-hand these differences. The likelihood of a successful telephone conversation would have been significantly enhanced if the user had access to both carriers, picking the strongest carrier at that given location. In the area of Overland and National, we experienced a dramatic difference in the levels of the two carriers which changed approximately one mile away reversing the roles of the two carriers as we traveled south. These levels and differences are documented in the readings which were taken by the LLC MSAT Version 2 0

TEST LOCATIONS - FEBRUARY 22, 1996

COMMENCING AT 3:19 PM

<u>MARK #</u>	<u>LOCATION</u>		
115	OLYMPIC AND LABREYA	A-104 DBM	B-74 DMB
116	OLYMPIC AND OAKHURST	A-101 DBM	B-88-DBM
118	OLYMPIC AND REEVES	A-98-DBM	B-81 DBM
124	JASMINE AND NATIONAL	A-89 DBM	B-92 DBM
125	NATIONAL AND I-10	A-106 DBM	B-89 DBM
126	NATIONAL AND VICKER	A-83-DBM	B-85 DBM
132	NATIONAL AND VICKER	SEE EXHIBIT "A"	
133	NATIONAL AND VICKER	"	
134	NATIONAL AND VICKER	"	
135	NORTH OF VICKER ON NATIONAL	"	

EXHIBIT "A"

MARKER 132 06:45:07 08-15-00

A BRAND		B BRAND	
CHAN	DBM	CHAN	DBM
316	-94	334	-105
332	-100	351	-106
315	-100	349	-113
323	-104	345	-113
314	-109	347	-115
333	-110	354	-115

MARKER 133 06:45:22 08-15-00

A BRAND		B BRAND	
CHAN	DBM	CHAN	DBM
323	-91	351	-92
316	-91	334	-103
315	-105	352	-104
332	-105	349	-107
314	-109	343	-107
313	-109	341	-111

MARKER 134 06:46:39 08-15-00

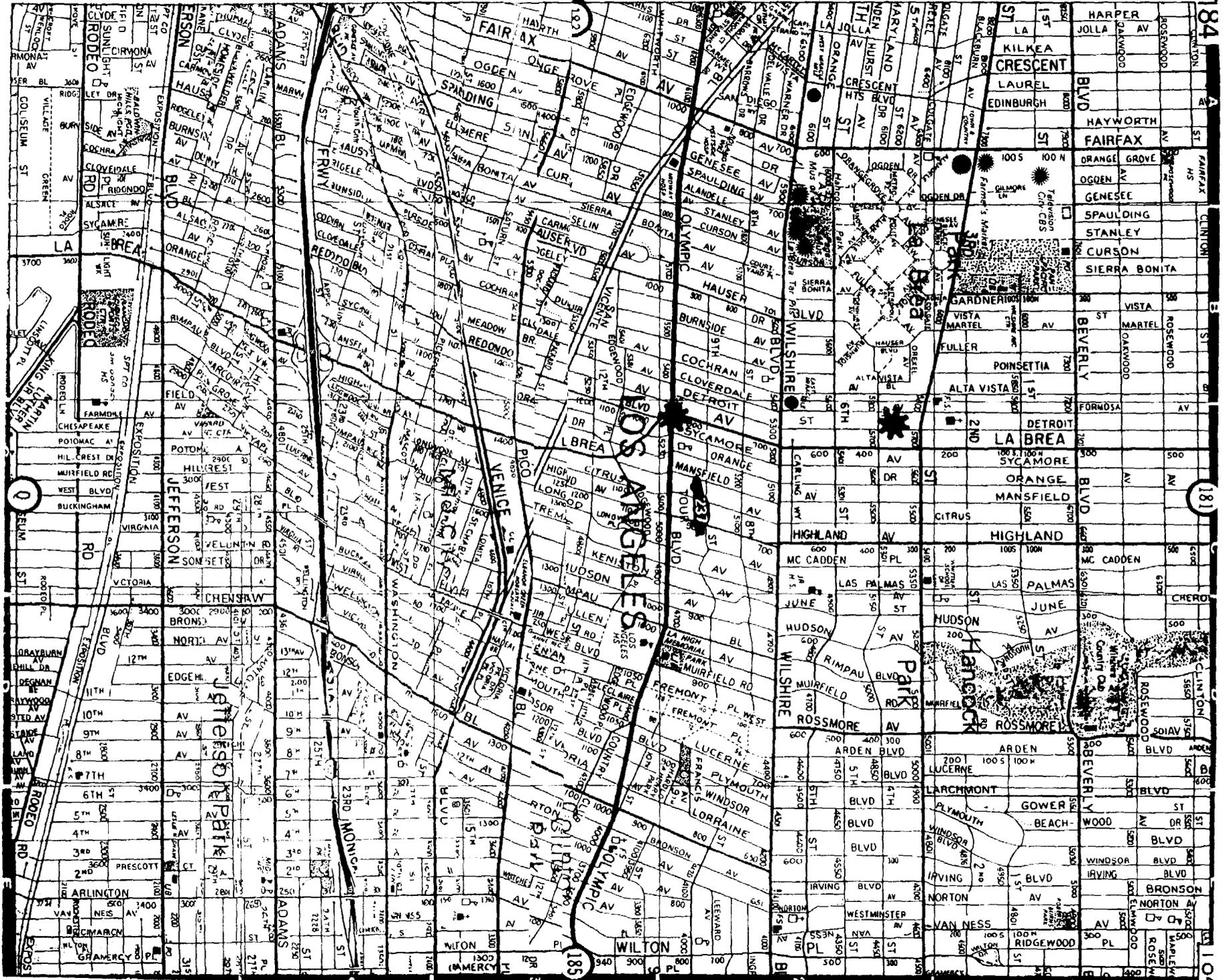
A BRAND		B BRAND	
CHAN	DBM	CHAN	DBM
323	-88	351	-101
316	-89	334	-103
315	-98	352	-108
314	-104	341	-109
320	-106	347	-111
332	-107	345	-111

MARKER 135 06:47:44 08:15:00

A BRAND		B BRAND	
CHAN	DBM	CHAN	DBM
323	-90	351	-85
316	-93	334	-96
315	-96	352	-109
314	-99	345	-109
325	-100	341	-110
332	-101	347	-113

EXPLANATION OF EXHIBIT "A"

Exhibit "A" shows the signal strengths of the A and B carrier as recorded in four sample areas number 132, 133, 134 and 135. Under the A band column shows the cellular channel number and immediately to the right the signal strength at that exact moment and that location. Example, at Marker 132, which is the corner of National and Vicker, the A carrier's strongest cell site was delivering a -94 dbm, whereas the B carrier, the strongest carrier, was delivering a -105 dbm. The second choice on carrier A was a -100, whereas a second choice for carrier B was -106. A portable unit on the B side was unable to make or receive a telephone call at that location due to extremely poor signal strength. It should also be noted that as the test progressed, there were locations where the primary signal from one of the carriers could be switched down as far as 3 or 4 on the field strength by moving approximately 2 or 3 feet and, in a number of cases, we experienced situations where the strongest signal could be moved as far down as 7th place, which means that it was no longer reading on our monitor. It should be noted that, at the intersection of National and I-10, the A carrier did not provide an adequate signal and a portable cellular phone was unable to access the system.

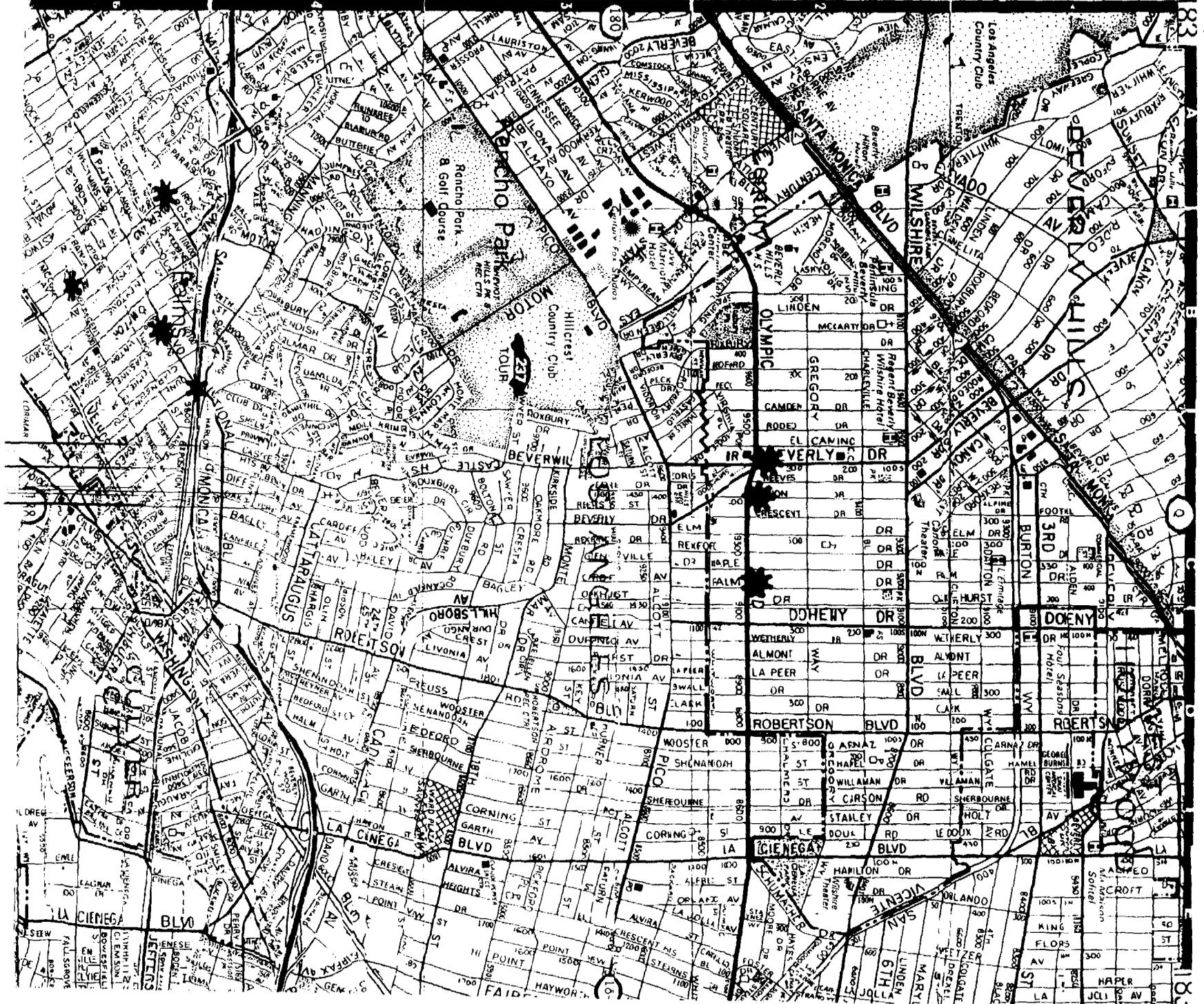


184

181

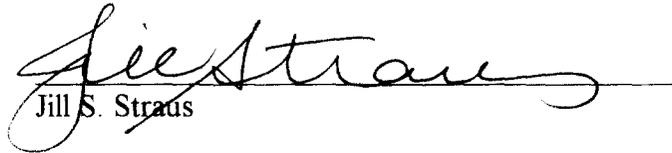
185

104



CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing "Comments of the Ad Hoc Alliance for Public Access to 911 Opposing Certain Provisions of the Consensus Agreement" were served this 4th day of March, 1996, by first class mail, postage prepaid, on the parties of the attached list.


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