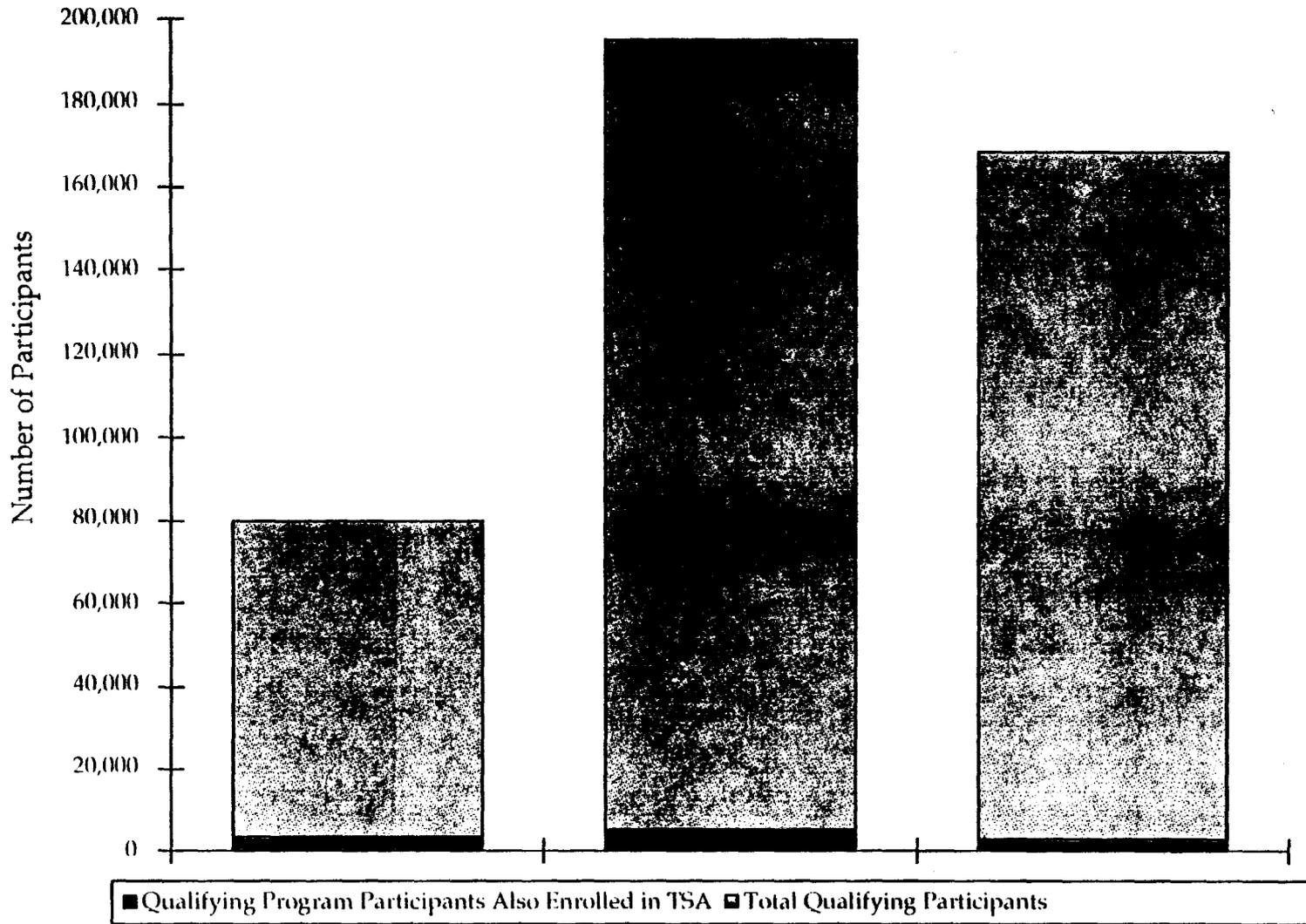


**NUMBER OF RESIDENTIAL CUSTOMERS  
ENROLLED IN TSA<sup>1</sup>  
(by Local Exchange Company)**

<u>COMPANY</u>	<u>RESIDENTIAL CUSTOMERS</u>	<u>TSA CUSTOMERS</u>	<u>TSA %</u>	<u>COMPANY</u>	<u>RESIDENTIAL CUSTOMERS</u>	<u>TSA CUSTOMERS</u>	<u>TSA %</u>
Alltel-Ohio	85,871	541	0.63%	GTE North	586,010	2,201	0.38%
Arcadia	646	3	0.46%	Little Miami	2,007	9	0.45%
Aurthur Mutual	1,159	4	0.35%	McClure	615	5	0.81%
Ayersville	978	7	0.72%	Minford	2,300	0	0.00%
Benton Ridge	968	5	0.52%	Nova	810	6	0.74%
Century	55,334	506	0.91%	Oakwood Mutual	1,076	14	1.30%
Champaign	8,153	136	1.67%	Ohio Bell	2,412,555	4,870	0.20%
Chillicothe	24,380	680	2.79%	Orwell	4,682	49	1.05%
Cincinnati Bell	494,792	383	0.08%	Sycamore	1,537	2	0.13%
Columbus Grove	1,341	16	1.19%	United	400,924	2,580	0.64%
Conneaut	5,884	5	0.08%	Vanlue	612	1	0.16%
Continental	1,851	21	1.13%	Vaughnsville	300	0	0.00%
Doylestown	3,043	35	1.15%	Wabash Mutual	589	2	0.34%
Farmers Mutual	400	0	0.00%	Western Reserve	103,467	559	0.54%
Germantown	3,000	22	0.73%	<b>TOTAL</b>	<b>4,205,284</b>	<b>12,662</b>	<b>0.30%</b>

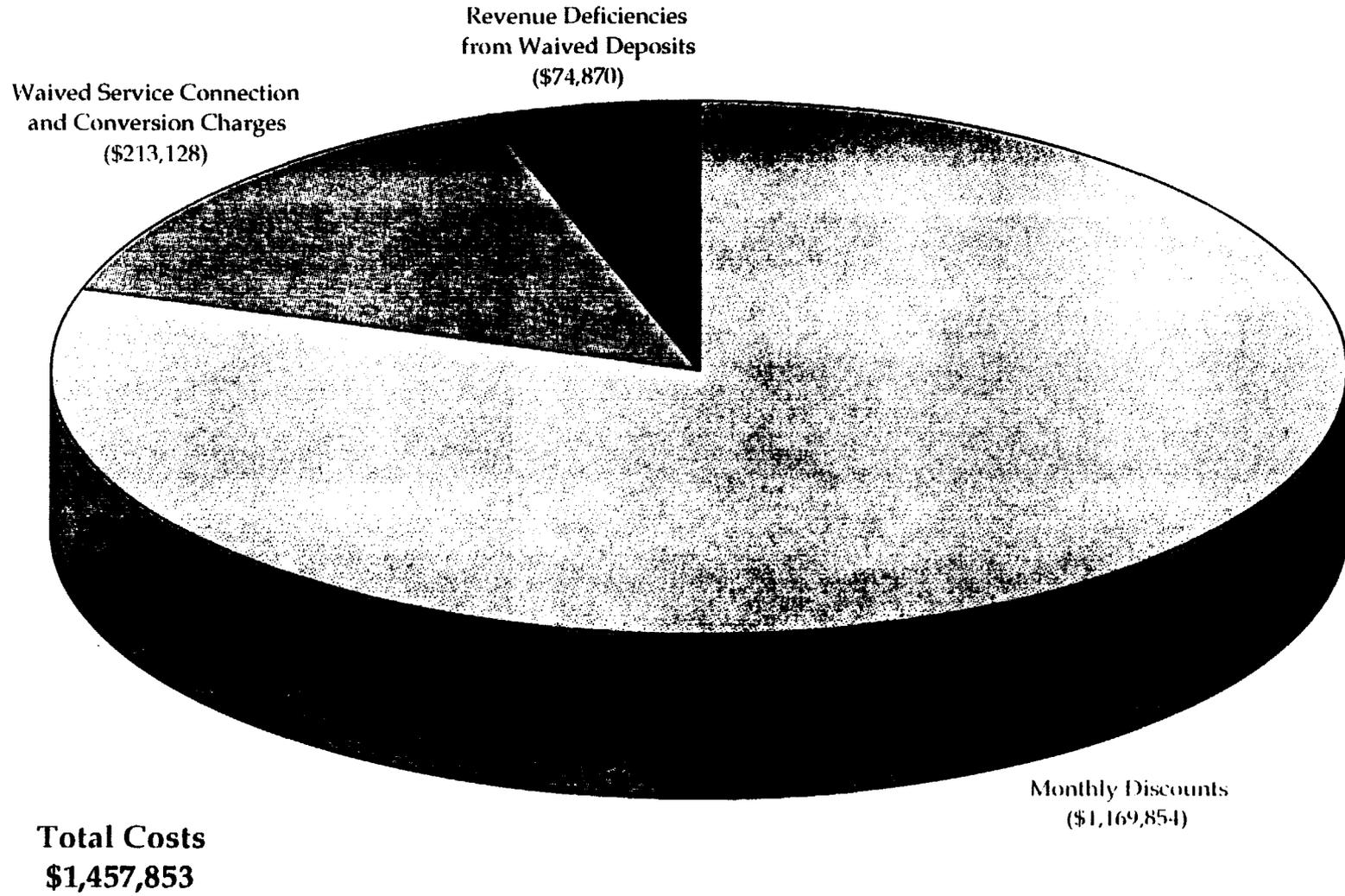
1 - Figures as of June 1994.

## TSA PARTICIPATION BY QUALIFYING PROGRAM (as of December 1993)



OECP = Ohio Energy Credit Program  
 SSI = Supplemental Security Program  
 M/M = Medicare and Medicaid

**THE COSTS OF TSA  
TO THE STATE OF OHIO  
(From August 1991 through June 1994)**





FOR RELEASE AFTER DECEMBER 13, 1995

For more information, please contact:  
David Kandel, 614/223-6226  
Charlotte Shepherd, 614/895-6111

## **New Columbus telephone directories will include Internet addresses**

*The new directory will be one of the first in the nation*

COLUMBUS, Ohio -- The hippest cities in the United States don't have what Columbus is about to get: telephone books with E-mail addresses. Columbus businesses will have the opportunity to include their Internet addresses in the 1996-97 Ameritech PagesPlus directories when the new books hit doorsteps in July.

Ameritech's new listing format is one of the first in the nation. Most telephone companies likely will join the trend by the year 2000.

"It's going to become essential for businesses and for individuals," said Eric Gagnon of Internet Media. "The message this sends is that no one can be out of the loop."

Businesses can add their Internet address, in either black or red type, to both display advertisements and listing sections. The new directory will also feature a guide to the Internet as well as several free audio information offerings through the Custom Connect option. By 1997 or 1998, Ameritech will look to add individual's E-mail addresses to the White Pages.

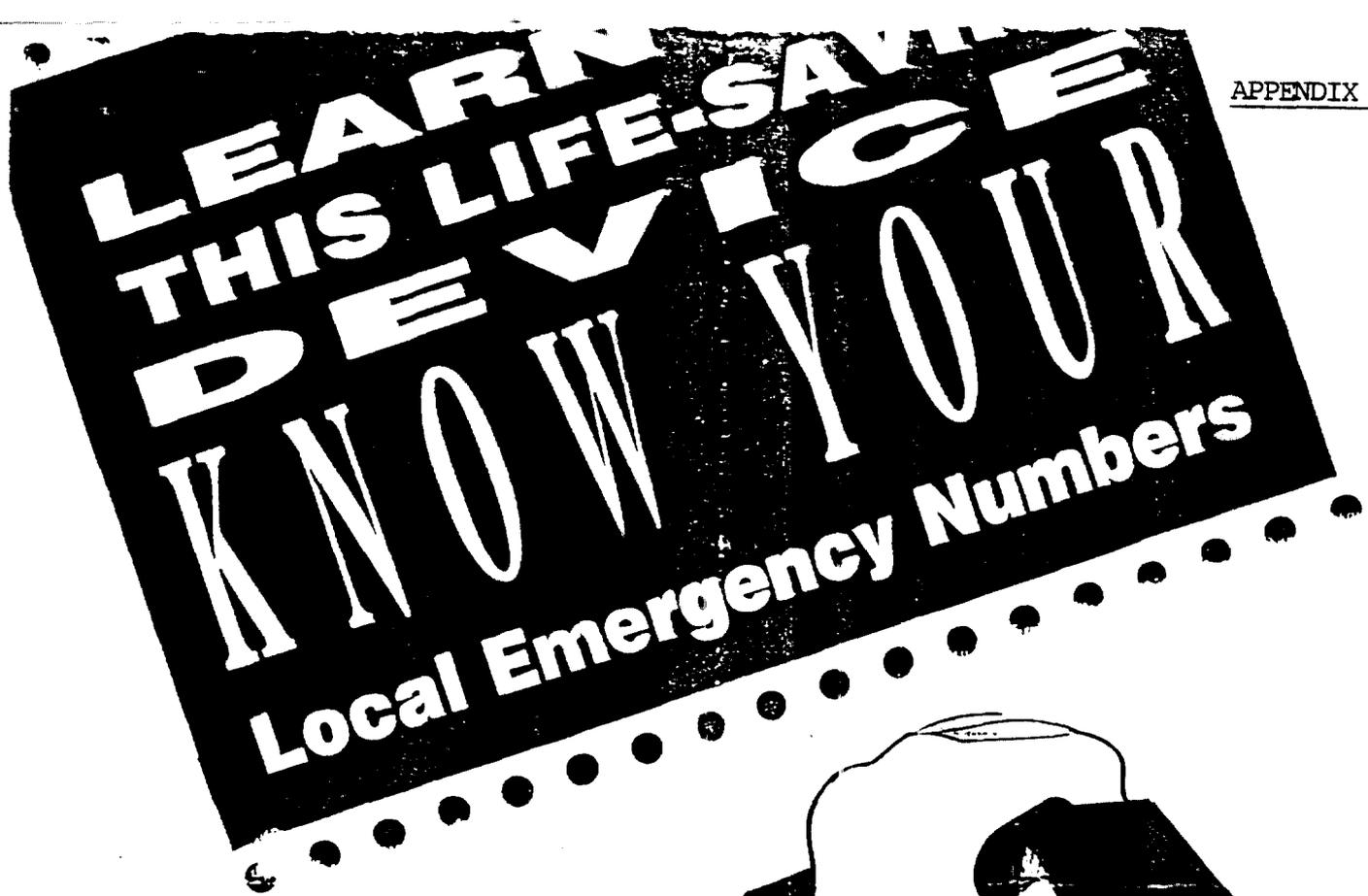
"The Internet has quickly become an important part of doing business for so many companies. The interest and response from Columbus business people has been encouraging," said Steve Nord, general sales manager, Ameritech's Advertising Services. "This becomes yet another competitive tool that a business can use to reach customers, 24-hours-day."

Ameritech, one of the world's largest communications companies, helps more than 13 million customers keep in touch. The company provides a wide array of local phone, data and video services in Illinois, Indiana, Michigan, Ohio and Wisconsin. Ameritech is creating dozens of new information, entertainment and interactive services for homes, businesses and governments around the world.

One of the world's leading cellular companies, Ameritech serves more than 1.7 million cellular and 750,000 paging customers, and holds cellular interests in China, Norway and Poland. Ameritech owns interests in telephone companies in New Zealand and Hungary and in business directories in Germany and other countries. Nearly 1 million investors hold Ameritech (NYSE: AIT) shares.

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**There's been a crash.** Someone is hurt. Do you know how to call for help?

**make**  
*the right*  
**call**

EMERGENCY MEDICAL SERVICES

Keep emergency numbers by your phone at all times for medical help, police and fire services. In areas that have 9-1-1, simply dialing 9-1-1 in an emergency connects you to **EMS**, the police and the fire department.

The right number gets help on the way **FASTER**. Your phone can help save time and lives in an emergency. Know how to use it. Teach your children how to use it.

**When seconds count.**

**PROPOSED UNIVERSAL SERVICE PLAN  
EDGEMONT NEIGHBORHOOD COALITION**

1. Universal Service Plan Discount Requirement

Every company providing local exchange service must offer a package of basic telecommunication services and rates to all who desire it. As a part of the Universal Service requirement, a discounted Universal Service Plan package shall be made available to eligible low income customers. This program shall be funded from the USF pool.

2. Low Income Discount

A. Eligibility

All customers whose income level is 150% or less than the Federal poverty level shall be eligible for the discounted package.

B. Proof of Eligibility

In order to apply for the discount a customer must provide proof of eligibility. Evidence of participation within the previous 12 months in any of the following programs shall be sufficient proof of eligibility:

1. HEAP
2. OECP
3. AFDC
4. SSI-Blind & Disabled
5. SSI-Aged
6. Food Stamps
7. GA or DA
8. Medical Assistance (Medicaid)
9. Any state program that might supplant any of these programs.

Other reasonable means of providing proof shall be determined by the universal service fund management organization. However, the objective in establishing other means to prove eligibility shall be to include all of the eligible population.

C. Universal Service Discounted Package Offering:

1. Single party, voice-grade access line;
2. Unlimited usage flat rate service (access plus local usage package);
3. Discounted measured and message rate service, if offered by the company.
4. Touchtone dialing, where available, at no additional cost;

5. Repair service for inside wiring and wiring of the company, at no additional cost;
6. Access to Telecommunications Relay Service at normal rates;
7. Access to operators and directory assistance at normal rates;
8. Access to emergency services (911/E911) at no additional charge;
9. Access to all long distance carriers at normal rates;
10. A White Pages listing plus a directory at no additional cost;
11. Optional Blocking for Caller ID, Auto Callback, 900, 976 and 976-like services, and toll blocking, at no additional charge;
12. No deposit;
13. No service connection charge or other charge to initiate or switch service to the discounted service;
14. Reasonable payment arrangements to to stop disconnection or re-initiate service (see E below);
15. Only one line per household is permitted and unless medically indicated, no optional features except call waiting allowed.

**D. Discount**

The discounted package shall be provided at no more than the following prices, each of the prices below include local and federal access charges, emergency service access charges, access and usage:

Plan or Service	Rate
1. Unlimited Usage (Flat Rate)	\$ 8.00
2. Message Rate or Calling Plan (Including a set number of calls)	\$ 5.00 and 30 calls

Each outgoing call after 30 at the normal rate.

The rate shall be "\$5 plus 30 calls" or the equivalent if fewer or a greater number of calls are included in a company's particular calling plan.

3. Measured Service or Minute Line (It offered)	\$ 2.00 plus normal usage charges
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The total bill or charges in any month for all usage sensitive services shall be capped at the level of the discounted unlimited usage flat rate.

If a company offers any of these services for less than the charges set above, they shall offer the entire discounted package to customers at the price such calling plan or service is offered to other residential customers.

The rates shall continue as set above for at least five (5) years, and shall be reviewed by the Commission with opportunity for comment by interested parties at the end of five (5) years.

**E. Payment Arrangements**

Payment arrangements shall be provided to allow eligible customers to obtain the discounted service from the local provider that disconnected the customer, or to retain service from the local provider that threatens disconnection. Customers who have been disconnected from local service or are threatened with disconnection from local service may be required to pay to their present company no more than:

1. Ten percent (10%) of the local service arrearage or \$50.00, whichever is less, to re-establish service; and
2. Ten percent (10%) per month of the remaining local service arrearage or \$15.00 per month, whichever is less, until the arrearage is paid, plus the monthly phone bill.

**F. Advisory Committee**

An advisory Committee shall be established which is comprised of representatives of three companies, OCC, three low income representatives, one municipal representative and the Staff. The members shall be appointed by the Commission. This Committee shall provide advice to companies and the Commission on the implementation of these requirements, and the promotion, education and training necessary to effectuate these service offerings. The Committee will evaluate the success of enrollment and the overall Plan and provide proposals for improvements or changes.