

# EXHIBIT C

CUSTOMER NAME:

Mr. McCANN.

DATE:

5/19/95

## WELCOME TO THE WORLD OF CELLULAR EMULATION SYSTEMS, INC. TECHNOLOGY

*Your phone now has the latest CES, INC. technology installed, which allows you to have more than one phone on the same number. This technology has been available for several years but has been too expensive for a Carrier to provide. CES, INC. has broken that barrier!*

*With CES, INC., your phone has the original security. The original manufacturer's software has not been changed nor has anything been added physically to the phone which may violate its FCC type approval.*

## SPECIAL NOTICE !!!

*It is important to note that ONLY ONE PHONE BE ON AT A TIME. Should more than one phone be on at the same time, you may be in violation of your Carrier's tariffs and in some instances, service may then be terminated. DO NOT TAKE BOTH PHONES ON ROAMI FRAUDWATCH Programs WILL DEACTIVATE YOUR NUMBER!!!*

*This technology was provided for you from information provided by you and at your request. CES, INC. is not liable for:*

- (1) The use or non-use of the phones.*
- (2) Any failure to observe any laws or regulations.*
- (3) Any use which may constitute theft of services.*
- (4) Any use for fraudulent purposes.*

*If you encounter any problems, call (516) 921-3100 for assistance.*

## STOLEN PHONES AND OTHER SPECIAL CIRCUMSTANCES

*Should your PRIMARY (ACTIVATED) phone be stolen, report this to your Carrier immediately. DO NOT attempt to use the SECONDARY phones since it will be blocked by the Carrier and any attempt to use the line may result in you being investigated for using a phone on a line that has been reported stolen.*

*Should your SECONDARY (EMULATED) phone be stolen, request your Carrier to change your number. When this change is made, reprogram your new phone number onto the new SECONDARY phone and you may then begin to use it. Before you buy another phone (with the proceeds from your insurance company), please call CES, INC. We will advise you as to the procedure of making the two phones compatible.*

*Should you decide to sell your SECONDARY (EMULATED) phone or return it to the manufacturer for any reason, please call CES, INC. and we will reset the phone to its original ESN. There will be a nominal charge plus freight and handling charges for this service.*

**CES, INC. \*\*\*\*\* MAKING TOMORROW'S TECHNOLOGY AFFORDABLE TODAY!**

# EXHIBIT D

HOW DOES IT WORK?

1. To take advantage of this new service, simply:
  - A. Read thoroughly.
  - B. Complete information on reverse.
  - C. Initial where indicated on front.
  - D. Sign reverse.
2. This technology is designed to be used by one person who would like to use multiple phones on one cellular phone number. (Initial) \_\_\_\_\_
3. If two people share one cellular phone number, situations could arise in which the incoming calls could reach the wrong party or be possibly unanswerable, or outgoing calls may not be completed.

EXAMPLE:

- A. To receive incoming calls it is important that only one designated phone be powered on at any given time. If both phones are on, incoming calls may be unanswerable.
- B. If two outgoing calls are being attempted at the same time, it may be that neither call will go through.
- C. If a call is in progress on one phone (IN USE) and an outgoing call is attempted on the other phone, the outgoing call may not be completed. End call attempt, then try again later. There will be no effect on the call that was originally in progress.
- D. If phones will be used by more than one party, it is suggested that a system be devised for their use. (Initial) \_\_\_\_\_

WHAT COULD ARISE?

1. **STOLEN OR LOST PHONE**
  - A. If the **PRIMARY PHONE** is lost or stolen:
    1. Report loss (giving the ESN) to the police and insurance co.
    2. Do not use **SECONDARY PHONE**. Have the ESN reversed (\$20.00).
  - B. If the **SECONDARY PHONE** is lost or stolen:
    1. Report the loss to CES, Inc.
    2. Go to the cellular carrier and request that your cellular phone number be changed.
2. **SELLING A CAR WITH AN INSTALLED PHONE**
  - A. Removal and reinstallation can be performed by CES, Inc. (\$100.00)
  - B. If **PRIMARY PHONE** is in the car being sold, have the **SECONDARY PHONE's** emulation reversed (\$20.00).
  - C. If **SECONDARY PHONE** is in car being sold, have **SECONDARY PHONE's** emulation reversed (\$20.00) and notify carrier of the new ESN.
3. **PHONE NEEDS TO BE SERVICED**
  - A. If **PRIMARY PHONE**, return it to where it was originally purchased or to a service center.
  - B. If **SECONDARY PHONE**, have the emulation reversed (\$20.00), and return it to where it was purchased or to a service center. (Initial) \_\_\_\_\_

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Rev. 09/94

# EXHIBIT E

CALEA, Sec. 103 (Pub. L. 103-414; 47 U.S.C. § 1002) Assistance Capability Requirements

(a) Capability Requirements.-Except as provided in subsections (b), (c), and (d) of this section and sections 108(a) and 109(b) and (d), a telecommunications carrier shall ensure that its equipment, facilities, or services that provide a customer or subscriber with the ability to originate, terminate, or direct communications are capable of-

(1) expeditiously isolating and enabling the government, pursuant to a court order or other lawful authorization, to intercept, to the exclusion of any other communications, all wire and electronic communications carried by the carrier within a service area to or from equipment, facilities, or services of a subscriber of such carrier concurrently with their transmission to or from the subscriber's equipment, facility, or service, or at such later time as may be acceptable to the government;

(2) expeditiously isolating and enabling the government, pursuant to a court order or other lawful authorization, to access call-identifying information that is reasonably available to the carrier-

(A) before, during, or immediately after the transmission of a wire or electronic communication (or at such later time as may be acceptable to the government); and

(B) in a manner that allows it to be associated with the communication to which it pertains, except that, with regard to information acquired solely pursuant to the authority for pen registers and trap and trace devices (as defined in section 3127 of title 18, United States Code), such call-identifying information shall not include any information that may disclose the physical location of the subscriber (except to the extent that the location may be determined from the telephone number);

(3) delivering intercepted communications and call-identifying information to the government, pursuant to a court order or other lawful authorization, in a format such that they may be transmitted by means of equipment, facilities, or services procured by the government to a location other than the premises of the carrier; and

(4) facilitating authorized communications interceptions and access to call-identifying information unobtrusively and with a minimum of interference with any subscriber's telecommunications service and in a manner that protects-

(A) the privacy and security of communications and call-identifying information not authorized to be intercepted; and

(B) information regarding the government's interception of communications and access to call-identifying information.