charges for extraordinary construction, maintenance, and replacement, for special installations, equipment, and assemblies, and for overtime work; and

(4) Provide a customer with an estimate of the initial billing for service (including fractional monthly amounts).

[Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-100 Customer billing. (a) A telecommunications carrier shall bill its customers on a regular basis. At a minimum and as applicable, each bill must itemize the following:

(1) The exchange access charges for the services requested by the customer;

(2) The extended area service charges, when segregated as a separate tariff element;

(3) The enhanced and other local service charges;

(4) The period of time for which the local service and equipment charges apply;

(5) If the carrier has assumed responsibility for collecting toll charges, the toll calls charged to the customer's account, the date and time of each call, the length of each call, the destination of each call or point of origin for collect or third party calls, or both the destination and point of origin;

(6) The telephone number of the carrier's business office;

(7) The due date of the bill;

(8) State and federal taxes, if applicable; and

(9) The interstate customer line charges.

(b) A telecommunications carrier shall apply any partial payment of a bill to the discharge of what is due for basic service before applying the payment to the discharge of what is due for any other service.

[Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-101 Billing information. (a) A telecommunications carrier shall maintain an accurate record of each customer showing the customer's name and address and the class and type or types of service furnished to the customer.

(b) A telecommunications carrier shall not resell or otherwise make available to any third party any billing name and address information, except for the sole and limited purpose of enabling another entity to bill and collect for telecommunications services or as required by law.

(c) Any carrier providing billing name and address information to a qualified third party, as provided in subsection (b), first shall obtain from the third party a signed agreement of adherence to the carrier's procedures concerning the handling of personally identifiable customer information, including the handling of non-listed and non-published telephone numbers and the requirement that billing name and address information may not be resold or otherwise made available to any other party except as specified in subsection (b).

(d) Any carrier that determines that a third party is not adhering to the signed agreement shall cease providing billing name and address information to that third party after fifteen days' notice to its customers and to the commission, along with a justification why the cessation is necessary. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-102 Billing disputes. (a) When a dispute arises between a customer and a telecommunications carrier regarding any bill, the carrier may require the customer to pay the undisputed portion of the bill. The carrier shall conduct an appropriate investigation of the disputed charge or charges and shall provide a report of the investigation to the customer. Where the dispute is not reconciled, the carrier shall advise the customer that the customer

has the right to file a complaint with the commission regarding the dispute.

(b) A customer shall be rebilled under the appropriate tariff schedule when:

(1) The customer was billed under a tariff schedule for which the customer was not eligible; or

(2) The customer was eligible for billing under more than one schedule but was billed under a schedule contrary to the customer's election or if the customer's election was based on erroneous information provided by the carrier.

(c) Nothing in subsection (b) requires the carrier to adjust billings when the carrier has acted in good faith based on the information available.

(d) If a telecommunications carrier underbills as a result of the carrier's omission or negligence and the amount owed by the customer has accumulated over a period of one month and exceeds $25, the carrier shall offer and enter into reasonable arrangements for the payment of the amount owed by the customer. If a carrier overbills a customer, the carrier shall refund the overbilled amount. The carrier may refund the overbilled amount by a credit on future bills; provided that if the refund amount is $25 or more, the carrier shall offer the customer a choice of a cash refund.

(e) A carrier may not consider a customer's bill past due unless it remains unpaid for twenty calendar days after the billing date stated on the bill.

[Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-103 Adjustments for out of service conditions. (a) Except as provided in subsection (b), a telecommunications carrier shall make appropriate adjustments or refunds to a customer when service to the customer is interrupted for

reasons other than the negligence or wilful act of the customer and remains interrupted for more than twenty-four hours after being reported or found to be out of order.

(b) If service is interrupted by a natural or other disaster beyond the control of the telecommunications carrier, the carrier shall make adjustments and refunds to its affected customers if service is not restored within forty-eight hours.

(c) The amount of any adjustment or refund shall be based on the known period of interruption, beginning from the time the service interruption is first reported or found. The adjustment or refund is the prorated part of the month's charge for the days or portion of days that service or facilities remained inoperative.

(d) The refund may be made in the form of a credit on a subsequent bill. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-104 Establishment of credit. (a) For purposes of receiving service from a telecommunications carrier, a customer may establish credit in one or more of the following ways:

(1) Furnishing credit information and references satisfactory to the carrier. In determining whether the credit of the customer is acceptable, the carrier may consider the customer's credit and payment history rating as reported by a nationally recognized credit reporting organization, the customer's ownership interest in the premises where service is to be furnished, and the customer's employment;

(2) Establishing a record of prompt payment for service for six to twelve consecutive months; or

(3) Furnishing a guarantor satisfactory to the carrier to secure payment of bills for service rendered.

(b) If service to a customer is discontinued for nonpayment of bills, before service to the customer may thereafter be furnished, the carrier may require the customer to pay all amounts past due, in addition to any connection charges, and to either re-establish credit as provided in subsection (a) or advance a deposit.

(c) If bills are not paid within five days of the customer's receipt of a notice of discontinuance of service for nonpayment of bills, the carrier may require the customer to make a cash deposit as provided in §6-80-105. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-105 Customer deposits. (a) A telecommunications carrier may require a customer to make a cash deposit to guarantee payment of bills for service until credit is established. The deposit may not exceed two times the average monthly bill for the same class of service provided by the carrier to the same class of customers in the given exchange. An estimate of monthly billings may be used for the purpose of determining a deposit if it can be shown that the customer's usage may be substantially different from the average usage for the same class of service.

(b) The carrier shall return the deposit to the customer within thirty days of the customer's establishing credit. If returned within thirty days, the carrier need not pay any interest on the deposit. If the deposit is not returned within thirty days, the carrier shall pay simple interest on the deposit at the rate of at least six per cent per annum from the date of the establishment of the credit until:

(1) The deposit is returned;

(2) Service is terminated; or

(3) Notice is sent to the customer's last known address that the deposit is no longer required.

(c) The carrier shall maintain a record of each unclaimed deposit for at least three years, during which time the carrier shall make a reasonable effort to return the deposit. Unclaimed deposits, together with accrued interest, are to be credited to an appropriate account. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-106 Denial or discontinuance of service. (a) A telecommunications carrier may deny or discontinue service to a customer without the customer's permission and without prior notice for any one or more of the following reasons:

(1) If a condition immediately dangerous or hazardous to life, physical safety, or property exists;

(2) Upon an order of any court, the commission, or any other duly authorized public authority; or

(3) If service was obtained fraudulently or without the authorization of the carrier.

(b) A telecommunications carrier may deny or discontinue service to a customer without the customer's permission and with prior notice only for one or more of the following reasons:

(1) Nonpayment of a past due bill not in dispute;

(2) Failure to make a security deposit or obtain a guarantee when one is required;

(3) Obtaining service by subterfuge;

(4) Unauthorized interference, diversion, or use of the telecommunications service situated or delivered on or about the customer's premises;

(5) Violation of any rule of the telecommunications carrier filed with the commission;

(6) Failure to comply with laws and regulations pertaining to telecommunications service; or

(7) Failure of the customer to permit the carrier reasonable access to the carrier's facilities or equipment.

(c) The customer shall be notified in writing of the carrier's intention to discontinue service and be allowed not less than five days from the date of the notification to respond. If the notification is mailed to the customer, the customer shall be allowed an additional two days to respond. All notices of proposed discontinuance must state:

(1) The reason for and date of the scheduled discontinuance of service; and

(2) Actions which the customer may take to avoid discontinuance of service.

(d) The following do not constitute sufficient cause for denying or discontinuing service:

(1) Delinquency in payment for service by a previous occupant of the premises to be served (provided that service may be denied to the premises of a person who is a member of the household of a customer who is delinquent in payment for service to the same premises);

(2) Failure to pay directory advertising charges; and

(3) Failure to pay any disputed amount pending resolution of the dispute.

(e) In addition to subsection (d), basic service to residences may not be discontinued for nonpayment of:

(1) Interisland, interstate, or international service;

(2) Flexibly priced services;

(3) Fully or partially competitive services; or

(4) Any telecommunications service offered by a third party.

The carrier, however, may refuse to provide interisland service, flexibly priced services, or fully or partially competitive services for nonpayment for any of these services, even if the debt is to

another carrier. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-107 Customer complaints. A telecommunications carrier shall promptly respond to customer complaints. The carrier shall:

(1) Receive trouble reports twenty-four hours a day and all other complaints during normal business hours, without toll or any other charge;

(2) Investigate all customer complaints fully and promptly;

(3) Handle all customer complaints in an efficient and courteous manner;

(4) Advise a customer who has exhausted the carrier's internal procedures and expresses dissatisfaction with the carrier's action of the customer's right to have the customer's complaint considered and reviewed by the commission. The advice must include the commission's address and telephone number;

(5) Investigate and respond within thirty days to any customer complaint transmitted by the commission to the carrier, either by letter or by telephone;

(6) Not issue any notice of discontinuance of service for nonpayment of a disputed amount while a complaint on the matter is under investigation by the carrier or the commission; and

(7) Maintain an accurate record of each customer complaint, including the complainant's name, the date and nature of the complaint, and its disposition. The record shall be kept for a period of two years following the final settlement or disposition of the complaint. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§§6-80-108 to 112 (Reserved)

SUBCHAPTER 9

CUSTOMER RIGHTS AND PRIVACY

§6-80-113 Customer rights in a competitive telecommunications market. (a) In a competitive intrastate telecommunications market, customers, to the extent technically feasible, are entitled to the results enumerated below. A competitive intrastate telecommunications market is evolving and each of the enumerated results is to be achieved within a reasonable time frame. The results to which customers are entitled are:

(1) Safe, adequate, and reliable telecommunications service, regardless of the carrier chosen or subscribed to by the customer;

(2) Increased choice of telecommunications carriers and services;

(3) Non-discriminatory access to the telecommunications carrier of the customer's choice without the need to dial additional digits or access codes;

(4) Equal opportunity to access basic and advanced intrastate telecommunications services;

(5) Quality services at prices comparable to current prices or less;

(6) Access to a telecommunications network that is seamless and transparent; and

(7) Basic, essential levels of telecommunications services to all residences and households of the State at affordable rates and pricing options, without undue discrimination.

(b) The following are guides in the achievement of the results enumerated in subsection (a):

(1) Competition must not threaten the safety or reliability of existing or future public utility services and facilities;

(2) To the extent that competitive services are not available to all customers, barriers to competition that bar certain customers or classes of customers from access to such services must be removed; and

(3) Customers with little or no market choice should be responsible only for an equitable share of costs arising from the restructuring of the telecommunications industry. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43, 47 U.S.C. §251)

§6-80-114 Customer's entitlement to information. Every customer is entitled to basic information about a telecommunications carrier's service. Upon request for service, a telecommunications carrier shall provide the following information to the customer:

(1) The availability of facilities to provide the requested service at the location where the customer desires service;

(2) The carrier's lowest-priced alternative available at the customer's location to meet the customer's needs;

(3) The availability for inspection by the customer of the carrier's rate schedules and rules relating to the carrier's service, as filed with the commission, and the customer's right to obtain at reproduction cost a copy of any tariff and service rule;

(4) The circumstances under which the carrier may require a deposit or additional deposit; how a deposit is calculated; the interest

paid on deposits; and the time frame and requirement for the return of the deposit to the customer;

(5) The hours, addresses, and telephone numbers of carrier offices where bills may be paid and information may be obtained;

(6) The toll free number that the customer may use for repair service or billing inquiries;

(7) The time allowed to pay outstanding bills;

(8) How billing disputes may be resolved;

(9) Alternative payment plans offered by the carrier, such as automatic bill payment;

(10) Available grievance procedures and the right of the customer to file a complaint with the commission regarding any matter concerning the carrier's rates or service;

(11) Grounds for suspension of service;

(12) The steps the carrier must take before it may terminate service;

(13) That service cannot be discontinued for nonpayment of a disputed amount under investigation by the carrier;

(14) That basic residential service may not be discontinued for non-payment of interisland, interstate, or international service, flexibly priced services, fully or partially competitive services, or any telecommunications service offered by a third party, subject to the right of the carrier to refuse to provide interisland service, flexibly priced services, or fully or partially competitive services based on the nonpayment for any of these services, even if the debt is to another carrier;

(15) The right of the customer to change carriers and the procedures for changing carriers;

(16) The steps necessary to be taken to have service reconnected after involuntary suspension; and

(17) Information on Caller ID and its related services, including information on:

(A) How caller ID may be blocked on a per call or per line basis; and
(B) The telephone number to dial for verification that the customer's request for per line blocking has been effectuated. [Eff]
(Auth: HRS §§269-6, 269-34 to 43)
(Imp: HRS §§269-34 to 43)

§6-80-115 Standards for customer privacy. (a) A telecommunications carrier shall:

(1) Except as required by law or with the approval of the customer, collect, maintain, use, disclose or permit access to personally identifiable customer information that it receives or obtains by virtue of its provision of a telecommunications service only to the extent necessary to initiate, provide, or maintain the telecommunications service from which the information is derived or services necessary to, or used in, the provision of the telecommunications service, including billing and collection and the publishing of directories;
(2) Respect and safeguard personally identifiable customer information, equipment, and records from unauthorized access or use;
(3) Maintain the confidentiality of personally identifiable customer information when undertaking or participating in projects or ventures with others, and not disseminate, distribute, disclose, transfer, or sell such information for use by persons outside of the telecommunications industry or by other carriers for marketing purposes;
(4) Provide a customer or, upon the affirmative written request of the customer, provide to any person designated by the customer access to all personally identifiable customer

information about that customer, collected and maintained by the telecommunications carrier. The carrier shall make the information available at reasonable times and at a convenient place designated by the carrier. The carrier shall provide the customer reasonable opportunity to correct any error in the information;

(5) Respect customers' rights to personal privacy, as recognized by law;

(6) Maintain the privacy and confidentiality of customer conversations and data transmitted via the telecommunications network and lines, unless otherwise authorized by law;

(7) Offer and maintain a customer's right to non-listed or non-published numbers;

(8) Promptly honor a customer's request for account, billing, or payment information that the carrier has about the customer;

(9) Promptly honor a customer's request to remove the customer's name from the carrier's solicitation list; and

(10) Make available to every customer Caller ID per line blocking at no charge.

(b) Nothing in this section prohibits a telecommunications carrier from using, disclosing, or permitting access to personally identifiable customer information obtained from its customers, either directly or indirectly through its agents:

(1) To initiate, render, bill, and collect for telecommunications services;

(2) To protect the rights or property of the carrier, or to protect users of those services and other carriers from fraudulent, abusive, or unlawful use of, or subscription to, such services; or

(3) To provide any inbound telemarketing, referral, or administrative services to the customer for the duration of the call, if such call is initiated by the customer and the customer approves the use of such

information to provide such service. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43, 47 U.S.C. §222)

§6-80-116 Aggregate customer information. (a) A telecommunications carrier may use, disclose, or permit access to aggregate customer information, derived from information received or obtained by the carrier by virtue of its provision of a telecommunications service, to other carriers or persons for purposes other than the provision of telecommunications services; provided that the carrier provides such aggregate customer information to other carriers or persons on reasonable and nondiscriminatory terms and conditions upon reasonable request.

(b) "Aggregate customer information," as used in this section, means collective data that relate to a group or category of services or customers, from which individual customer identities and characteristics have been removed. [Eff] (Auth: HRS §269-6) (Imp: 47 U.S.C. §222)

§§6-80-117 to 121 (Reserved)

SUBCHAPTER 10

ABANDONMENT OR DISCONTINUANCE OF SERVICE

§6-80-122 Abandonment or discontinuance of noncompetitive service. (a) A telecommunications carrier intending or seeking to abandon or discontinue offering or providing a noncompetitive service in any

geographic or exchange area shall, not later than six months before the proposed date of abandonment or discontinuance of service, provide a written notice of its intent to:

(1) The commission;
(2) The consumer advocate;
(3) Its affected customers; and
(4) Every telecommunications carrier in the State providing the same or equivalent service that is proposed to be abandoned or discontinued.

(b) The commission shall investigate the proposed abandonment or discontinuance of service. It may suspend the proposed abandonment or discontinuance of service and, after an expedited hearing:

(1) Allow the proposed abandonment or discontinuance to take effect upon such reasonable terms and conditions that it deems are in the public interest;
(2) Delay the proposed abandonment or discontinuance until:
    (A) Another carrier is able to provide the same or equivalent service, consistent with the public interest; and
    (B) The other carrier initiates the provision of the same or equivalent service for the given geographical or exchange area;
(3) If the service proposed to be abandoned or discontinued constitutes basic service in a high cost area provided by the carrier of last resort, the commission may delay the proposed abandonment or discontinuance until:
    (A) The commission selects a new carrier of last resort pursuant to chapter 6-81 or designates another carrier to temporarily provide basic service in the high cost area; and
    (B) The new carrier of last resort or temporary carrier initiates the

provision of basic service in the area; or

(4) Deny the proposed abandonment or discontinuance of service.

[Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§6-80-123 Abandonment or discontinuance of fully or partially competitive service. (a) A telecommunications carrier intending or seeking to abandon or discontinue offering or providing a fully or partially competitive service shall, not later than thirty days before the proposed date of abandonment or discontinuance, provide a written notice of its intent to the commission, the consumer advocate, and its affected customers. The commission may suspend and investigate the proposed abandonment or discontinuance and hold an expedited hearing on the matter.

(b) The commission may:

(1) Allow the proposed abandonment or discontinuance of service to take effect on such reasonable terms and conditions that it deems are in the public interest;

(2) Delay the effective date of the proposed abandonment or discontinuance of service; or

(3) Deny the proposed abandonment or discontinuance of service unless the carrier demonstrates that a reliable competitive alternative exists at reasonable rates.

(c) This section does not apply to telecommunications carriers whose entry into the market is preempted by federal law, except that such carriers shall, not later than thirty days before the proposed effective date of any contemplated abandonment or discontinuance of service, provide a written notice of their intent to abandon or discontinue service to the commission, the consumer

advocate, and their affected customers.
[Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43)

§§6-80-124 to 128 (Reserved)

SUBCHAPTER 11

PROHIBITED ACTS

§6-80-129 Prohibited acts. No telecommunications carrier shall:

(1) File, submit, or present to the commission an application, petition, tariff, or other document that contains false or misleading information, facts, or materials, or that omits material information, facts, or materials;
(2) Engage in subsidization of competitive services by noncompetitive services, predatory pricing, price discrimination, or other similar anti-competitive behavior;
(3) Refuse to negotiate with others in good faith, or refuse to use its best efforts in negotiating;
(4) Engage in acts, conduct, or behavior with the sole purpose of delaying negotiations;
(5) Unreasonably refuse or delay access to its exchange by another telecommunications carrier;
(6) Unreasonably refuse to provide or delay interconnection or unbundling to another telecommunications carrier;
(7) Provide inferior interconnections to another telecommunications carrier;

(8) Degrade the quality of access provided to another telecommunications carrier;

(9) Impair the speed, quality, or efficiency of access lines used by another telecommunications carrier;

(10) Upon bona fide request, unreasonably refuse to fully disclose in a timely manner all information necessary to achieve the objectives of subchapters 5, 6, and 7;

(11) Unreasonably bundle unwanted services or products for sale or lease to another telecommunications carrier;

(12) Sell services or products, extend credit, or offer other terms and conditions on more favorable terms to an affiliate of the telecommunications carrier, or to the carrier's retail department, than to other carriers;

(13) Prevent or prohibit customers from terminating the carrier's service at any time without penalty or liability, except business customers who are served by special contracts and customers who sign up for services under written service agreements that specifically include a penalty or liability for early termination of service, in which case, the carrier's tariff must set forth such penalty or liability;

(14) Substitute its service for a similar service provided by a carrier of the customer's choice or cause a telecommunications service to be provided to a customer by a telecommunications carrier other than the carrier of the customer's choice, without the customer's written consent;

(15) Fail to respect the privacy of personally identifiable customer information as provided in §6-80-115;

(16) Violate any applicable State law or commission order or rule; or

(17) Engage in any action, conduct, or behavior contrary or detrimental to the public

interest. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§269-34 to 43, 47 U.S.C. §§ 251, 252, 254, 258)

§§6-80-130 to 134 (Reserved)

SUBCHAPTER 12

EXEMPTION AND WAIVER

§6-80-135 Exemption and waiver. (a) The commission may, upon its own motion or upon the written request of any person or telecommunications carrier, exempt or waive a telecommunications carrier or telecommunications service from the provisions of chapter 269, HRS, this chapter, or any other telecommunications-related rule, in whole or in part, upon the commission's determination that the exemption or waiver is in the public interest; provided that the commission may not exempt or waive a telecommunications carrier or telecommunications service from:

(1) Any provisions of §269-34, HRS; or

(2) Any provisions of this chapter that implement §269-34, HRS.

(b) The applicable provisions of §269-16.9, HRS, apply to any exemptions or waivers issued by the commission.

(c) The commission may hold a hearing on any proposed exemption or waiver. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§ 269-16.9, 269-34 to 43)

§6-80-136 Standard list of waivers. (a) Unless ordered otherwise by the commission, the following regulatory requirements of chapter 269, HRS, for the provision of intrastate telecommunications services by telecommunications carriers other than the incumbent carrier are waived:

(1) Requirement that a separate, formal application for certification be filed with the commission for each new telecommunications service the telecommunications carrier proposes to offer, as mandated by §269-7.5, HRS, and §6-61-86. Instead, the carrier shall file a separate tariff for each proposed new service;

(2) Requirement that a telecommunications carrier maintain its financial records in conformance with the uniform system of accounts, as mandated by §269-8.5, HRS. Instead, the carrier may maintain its financial records in accordance with generally accepted accounting principles;

(3) Requirement that all records and books pertaining to the telecommunications carrier's intrastate operations be located in the State, as mandated by §269-8.2, HRS. Instead, the carrier shall promptly provide copies of its out-of-state records and books to the commission upon the commission's request; and

(4) Requirement subjecting telecommunications carriers to rate of return regulation and to public and contested case hearings on proposed rate increases, as mandated by §269-16, HRS, and §§6-61-86 to 6-61-88; except that waiver of this requirement does not apply to basic service in high cost areas provided by carriers receiving State or federal universal service fund subsidy or to noncompetitive services.

(b) In addition to subsection (a), fully competitive services shall be exempt from the

thirty-day tariff filing requirement.
[Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§ 269-16.9, 269-34 to 43)

§6-80-137 Modification and rescission.
(a) Upon its own motion or upon the written request of any person, the commission may modify by order any exemption or waiver granted, if it deems that such action is necessary to protect the public interest.

(b) Upon its own motion or upon the written request of any person, the commission may rescind any exemption or waiver granted, if, after notice and hearing, it finds that:

(1) The conditions prompting the granting of the exemption or waiver no longer apply;
(2) The exemption or waiver is no longer in the public interest; or
(3) The telecommunications carrier has failed to comply with:
    (A) One or more of the conditions of the exemption or waiver; or
    (B) Any applicable State law or commission order or rule. [Eff] (Auth: HRS §§269-6, 269-34 to 43) (Imp: HRS §§ 269-16.9, 269-34 to 43)

§§6-80-138 to 142 (Reserved)

DEPARTMENT OF BUDGET AND FINANCE

Chapter 6-80, Hawaii Administrative Rules, on Summary Page dated May 17, 1996, was adopted on May 17, 1996, following public hearing held on March 4, 5, 6, 7, and 8, 1996, after public notice was given in the Honolulu Advertiser on February 2, 1996, The Garden Island on February 2, 1996, the Maui News on February 2, 1996, the Hawaii Tribune-Herald on February 4, 1996, and West Hawaii Today on February 4, 1996.

The adoption of chapter 6-80 shall take effect ten days after filing with the Office of the Lieutenant Governor.

Earl I. Anzai
Director of Finance
Department of Budget and Finance

Yukio Naito
Chairman
Public Utilities Commission

APPROVED:

Benjamin J. Cayetano
Governor
State of Hawaii

Dated: May 23, 1996

80-88

APPROVED AS TO FORM:

Deputy Attorney General

Filed

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DEPARTMENT OF BUDGET AND FINANCE

Adoption of Chapter 6-81
Hawaii Administrative Rules

May 17, 1996

SUMMARY

Chapter 6-81, Hawaii Administrative Rules, entitled "Universal Service Fund," is adopted.

TITLE 6

DEPARTMENT OF BUDGET AND FINANCE

CHAPTER 81

UNIVERSAL SERVICE FUND

Subchapter 1 General Provisions

§6-81-1 Purpose of the rules
§6-81-2 Policy
§6-81-3 Application of additional sources
§6-81-4 Definitions
§6-81-5 Use of the fund
§6-81-6 General requirements
§6-81-7 Implementation date of the fund
§6-81-8 Continuance of basic service
§6-81-9 Designation of telecommunications carriers eligible to receive federal universal service support
§6-81-10 Designation of telecommunications carriers for unserved areas
§6-81-11 Abandonment or discontinuance of service
§6-81-12 Enforcement of chapter 6-81
§6-81-13 Severability clause
§6-81-14 to 18 (Reserved)

Subchapter 2 Scope of Universal Service

§6-81-19 Universal service - basic exchange service
§6-81-20 Access to telecommunications relay service and enhanced 911
§§6-81-21 to 25 (Reserved)

Subchapter 3 Administration of the Fund

§6-81-26 Administration of the fund
§6-81-27 Start-up costs
§§6-81-28 to 32 (Reserved)