

Alan S. Cort
Director, Federal Regulatory Matters

NYNEX

July 17, 1996

Ex Parte

Mr. William F. Caton
Acting Secretary
Federal Communications Commission
Room 222
1919 M Street, NW
Washington, DC 20554

**RE: In the Matter of the Local Competition Provisions in
the Telecommunications Act of 1996 CC Docket No. 96-98**

Dear Mr. Caton:

At the further request of Mr. R. Tanner of the FCC's Policy and Program Planning Division, NYNEX submits the following information regarding access to Operational Systems in the above mentioned proceeding. The purpose of this document is to demonstrate NYNEX's readiness to support the resale of its services pursuant to the Telecommunications Act of 1996, and pursuant to the New York Public Service Commission Order to allow total resale of NYNEX services on October 1, 1996, and at the same time meet the fourteen point check list.

Currently, NYNEX is using its Direct Customer Access System (DCAS) to allow its interexchange carrier customers to electronically access, through a Graphical User Interface (GUI), NYNEX's Operational Systems for presubscription, pre-ordering information, ordering and provisioning, trouble administration and billing inquiry. Two carriers use the T1M1 standard (OSI) interface to report troubles from their trouble reporting system directly to NYNEX's trouble reporting system. Authorized Sales Agents use DCAS to status service orders, status trouble reports, and retrieve their users' Customer Service Records (CSRs). Recently, NYNEX proposed to expand the use of DCAS to new local exchange carrier entrants so they can access NYNEX's Operational Systems, thus affording them the same ease and efficiencies of access as other NYNEX customers have. Certified Local Exchange Carriers (CLECS) can use DCAS to electronically input service requests to NYNEX (in Beta test with two CLECS). Today the DCAS GUI is a stand alone PC with either a dial up modem, or via Wide Area Network (WAN) TCP/IP network connection. The OSI interface is an X.25 interface.

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DCAS was developed for NYNEX to NYNEX specifications to allow improved and efficient access to NYNEX's Operational Systems by its external customers. As indicated above, DCAS supports a variety of interfaces: GUI, OSI and Electronic Interface Format (EIF). By October 1, 1996 DCAS will also support an Electronic Data Interface (EDI) for Service Ordering Request and Acknowledgment (850 and 855 transactions) and Service Order Change request (860 and 865 transactions).

NYNEX recognizes that there currently is no "national standard" for electronic access, and is actively pursuing a standard method for electronically interfacing with our external customers in the various standards committees examining this issue. These committees include the following ATIS committees: OBF, T1M1, ECIC, and EDI. NYNEX believes that since DCAS is protocol independent, it can be modified to support the use of the Electronic Data Interface (EDI) model that is currently emerging as the de facto standard for order entry, or any reasonable protocol, existing or new, that is developed to support this market.

Sincerely,

A handwritten signature in cursive script that reads "Alan S. Cort".

CC: R. Tanner