

February 20, 1996

Dockets Local
96-98 Comp

Ms. Jackie Collins, Superintendent
Citizens Telecom
19 John Street
Middletown, NY 10940

FEB 20 1996
TELECOMMUNICATIONS

DOCKET FILE COPY ORIGINAL

- References:
1. Page 1 and 3 of January 28, 1996 telephone bill.
 2. Page 4 of January 28, 1996 telephone bill.
 3. AT&T Applies for Local Service, February 16, 1996.

I paid our January 28, 1996 telephone bill under protest (Certified Letter #Z 237-217-209) since it is on winter rates and not in use. (See Reference #1)

Telephone calls on the old analog technology are consistently being used to subsidize the new digital technology for rural areas by overcharging telephone calls outside an area of 10 miles and the time of day calls are made. (See Reference #2)

While AT&T operates as a monopoly under the guise of deregulation, the locals and the seven Baby Bells are being consolidated and getting into positions of controlling the cable companies and future billing problems to the advantage of long distance carriers. (Reference #3)

In our telephone conversation January 11, 1996, I again expressed my concern for the federal government's political plan to give AT&T another future corporate welfare gift by assigning the people's assets (the gift of satellites and the related frequency spectrum) under the guise of federal deregulation of the spectrum.

Already a billing procedure is causing customers problems since AT&T, MCI, Sprint and the entertainment industry are gaining billing control of the local telephone and cable companies. At present AT&T holds monopoly control over seven Baby Bells. After deregulation and the purchase of locals like Citizens Telecom and local cable companies by the Baby Bells, AT&T will have a monopoly and control the future of digital technology "WADS".

This plan must be stopped now. Why not consider having the FCC lease the spectrum to everyone using internet technology (WADS) and stop the present abuse of subsidizing WADS by using present WATS regulations on independents like Citizens Telecom and the cable company's basic service charges.

When the federal government and the FCC hold their investigating committee meetings on telecommunications this summer in Washington I volunteer, as an engineer with a career in digital computers, teleprocessing and communications, to represent rural local carriers like Citizens Telecom and other small businesses before long distance carrier monopolies force them out of business in the next century. I'll be looking forward to your response.

Sincerely,

Harry C. Kuntzleman
Harry C. Kuntzleman
392 12th Avenue North
Indian Rocks Beach, FL 34635
813-595-6856

No. of Copies rec'd
List A B C D E

cc:
✓ Federal Communication Commission
New York Department of Public Service
Florida Public Service Commission
Florida Congressman Bill Young
New York Congressman Maurice Hinchey

TELEPHONE NUMBER

607 642-8041

Customer ID 680301

BILL DATE

January 28, 1996

Helpful numbers

BILLING SUMMARY

HARRY C KUNTZLEMAN

Previous charges

Amount of last bill	\$ 62.41
Payment received. Thank you.	CR 50.03
Total adjustments	CR 5.95
Balance forward	
Other long distance charges	
Pay per call charges	
Amount past due	

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

Total current charges **11.95**

To order
Citizens Telecom
services
1 800 921-8101

Total amount due

Due date

February 21, 1996

Please see reverse side for additional information.

Detach and return this section with your check payable to Citizens Telecom. 210*HRDA2
0001606 6Q000008755
24-NY
642-8041 19680301

TELEPHONE NUMBER

607 642-8041

Please pay this amount.

Total amount due

Due date

It's our privilege to serve you.

HARRY C KUNTZLEMAN

392 12TH AVE

IND RKS BCH, FL 34635-2803



Citizens Telecom
P.O. Box 31122
Tampa, FL
33630-3122

24 7255 6428041 680301 00 00000000643 00000001838 00

HARRY C. KUNTZLEMAN ANNA MAY KUNTZLEMAN 392 - 12TH AVE, N INDIAN ROCKS BEACH, FL 34635		63-1258/631	674
		Feb 11 1996	
PAY TO THE ORDER OF	Citizens Telecom	\$ 18 38	
Eighteen and 38/100		DOLLARS	
INDIAN ROCKS STATE BANK 12300 INDIAN ROCKS ROAD LARGO, FLORIDA 34644		607-642-8041	
FOR	PAY UNDER PROTEST	Harry C Kuntzleman	

TELEPHONE NUMBER 607 642-8041 Customer ID 680301
 BILL DATE January 28, 1996

BILLING SUMMARY

Current charges

Citizens Telecom basic service charges \$ 11.95
 Total current charges \$ 11.95

Total current charges are included in the "Total amount due" on BILLING SUMMARY page 1

TELEPHONE NUMBER 607 642-8041 Customer ID 680301
 BILL DATE January 28, 1996

For billing questions call 1 800 583-6767

LONG DISTANCE CALLS

Billing for VarTec Telecom



Billing for VarTec Telecom, Inc.

VarTec Telecom, Inc. Billing Adjustments

Date	Description	Amount
1 Dec 29	VarTec Credit Adjustment	CR \$ 5.53

Total billing adjustment(s) of \$ 5.53 applied to previous charges.

For questions concerning your bill, call the number listed at the top of this page. The calls on this page were forwarded by VarTec Telecom, the clearinghouse agent for VarTec Telecom, Inc..

Total long distance/VarTec Telecom \$.00

24 7255 6076428041 680301 00 00 NY210*HBRDA2 00001606 6Q0000008757

T= 3
 COST \$/MIN.
 TIME CALL

RURAL AREA DISTANCE
 LOCAL DIR DIAL STATE USA. INTERNAT.

DAY	3			27	27
EVENING	2			17	27
NIGHT	1			14	14

DATA SOURCES:

Billing C.T.

~~Jan 28, 1996~~ Basic 19.16

~~Jan 28, 1996~~ Basic 100.00

12/12/96

citizenstelecom

PAGE 4 OF 6
 TELEPHONE NUMBER 607 642-8041 Customer ID 680301
 BILL DATE January 28, 1996

PAYMENTS

1 Payment of \$ 50.03 received on Jan 22.
 Total payment(s) of \$ 50.03 received.

CITIZENS TELECOM BILLING ADJUSTMENTS

Date	Description	Amount
Jan 12	Payment adjustment	CR \$ 50.03
Jan 15	Late payment charge adjustment	CR .42
Jan 19	Check returned by bank	50.03
Total Citizens Telecom billing adjustment(s) of \$.42 applied to previous charges.		

CITIZENS TELECOM BASIC CHARGES

Citizens Telecom Basic Service (Jan 28 to Feb 28)		Amount
Touch call line	TECHNOLOGY	\$ 1.00
Private telephone line	SERVICE	7.33
Interstate access charges	FED. FCC.	
Total		

Miscellaneous Charges and Credits		Amount
Date	Description	
	Late payment charge on \$.52 at 1.50%	\$.01
Total		\$.01

CREDIT CARD 21% APR

Basic Service Taxes and Surcharges		Amount
Federal excise tax (3.00% of \$10.09)		\$.30
Tioga County local tax (3.50% of \$8.73)		.31
Revenue surcharge (4.79% of \$10.08)		.48
State tax (4.00% of \$10.57)		.42
9-1-1 Emergency service		
Total		

Citizens Telecom basic service charges
 Citizens Telecom long distance call charges \$.00
Total Citizens Telecom charges \$ 11.95

FEDERAL EXCISE .03 (10.08 + #8) = \$.30
 FCC FEE 1.75 / 2.05
 N.Y. STATE TAX 0.04 (10.08 + #8 + #11) = \$.42
 N.Y. SURCHG. 0.0479 (10.08) = .48
 0.90

T = 4

24 7255 6076428041 680301 00 00 NY210*HBRDA2 00001606 6Q0000008758

TIoga CO. SALES 0.035 (10.08 - #5 - #19) = \$.31
 TIoga CO. 911 FEE .35 / 0.66

TOTAL BASIC (10.08 - #7 + #8 + 3.61) = 11.95 \$ 3.61

CITIZENS TELECOM = 8.34 OR 70% REG. SERVICE

~~REG. SERVICE TAXES = 3.61 OR 30% REG. TAXES.~~

TOTAL \$ 11.95

REF # 2

MAIL
2 237 217 209

CERTIFIED
Part of line over top of envelope to the front of the return address.

Postmark or Date	
TOTAL Postage	\$
Date, and Addressee's Address	
Return Receipt Showing to Whom	
Return Receipt Showing to Whom & Date Delivered	
Restricted Delivery Fee	
Special Delivery Fee	
Certified Fee	
Postage	\$
State and ZIP Code	FL 33630-3122
Post Office and ZIP Code	PO BOX 31122
City and State	TAMPA FL 33630-3122
Recipient's Name and No.	CITIZENS TELECOM

PS Form 3800, March 1993

Receipt for Certified Mail
No Insurance Coverage Provided
Do not use for International Mail
(See Reverse)

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, and 4a & b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

1 also wish to receive the following services (for an extra fee):

- Addressee's Address
- Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:
CITIZENS TELECOM
PO BOX 31122
TAMPA FL 33630-3122

4a. Article Number: [REDACTED]

4b. Service Type:
 Registered
 Certified
 COD
 Return Receipt for Merchandise

5. Signature (Addressee)
6. Signature (Agent)

7. Date of Delivery

8. Addressee's Address (Only if requested and fee is paid)
DOMESTIC RETURN RECEIPT

PS Form 3811, December 1991 U.S. GPO: 1990-582-714

Thank you for using Return Receipt Service.

Detach and return this section with your check payable to Citizens Telecom. 210*HBRDA2

TELEPHONE NUMBER 607 642-8041

Please pay this amount. ▶

Total amount due \$ 18.38
Due date February 21, 1996

It's our privilege to serve you.

HARRY C KUNTZLEMAN
392 12TH AVE
IND RKS BCH, FL 34635-2803

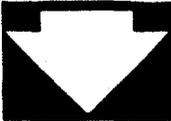
Citizens Telecom
P.O. Box 31122
Tampa, FL
33630-3122

24 7255 6428041 680301 00 00000000643 00000001838 00

2 237 217 209

CHECK WITH MS. JULIE COLLINS
CITIZENS TELECOM SUPERINTENDENT
19 50KN ST. MIDDLETOWN N.Y. 10940

BUSINESS DIGEST

DOW	DOLLAR	YIELD
		
30 INDUSTRIALS 5503.32 -48.05	VS. JAPANESE YEN 105.20 -0.35	30-YEAR U.S. BOND 6.24 +0.08

Nation *2/11/96*

AT&T to increase long-distance rates

AT&T will raise basic long-distance rates for most of its 80-million residential customers by an average 40 cents a month starting today.

The nation's largest long-distance company said Friday the 4.3 percent increase — the first for residential customers in more than a year — is needed to bring prices closer to the cost of providing service.

AT&T spokesman Dan Lawler didn't know exactly how many residential customers would be affected by the increase, but said "most of the consumer base" of 80-million customers would see the rate increase.

Rivals MCI and Sprint had no immediate comment.

Discounts offered through various AT&T calling plans would not be affected by the basic rate increase, Lawler said.

AT&T also said it is increasing the service charge on long-distance calls billed to credit cards other than AT&T's by 20 cents per call to reflect the higher costs of such transactions. Company officials said they did not know how much revenue would be generated.

AT&T Corp., the nation's largest long-distance telephone company, said Thursday it has applied with Florida regulators to provide local phone service in the state. The move follows federal legislation signed into law last week that permits long-distance companies to enter the local phone business and also follows AT&T's announcement of plans to offer local service in all 50 states. Separately, LCI International, the nation's sixth-largest long-distance company, said it also has filed with the state to begin local phone service.

GENERAL EXECUTIVES
INFORMATION & COMMUNITY EXPERIENCE



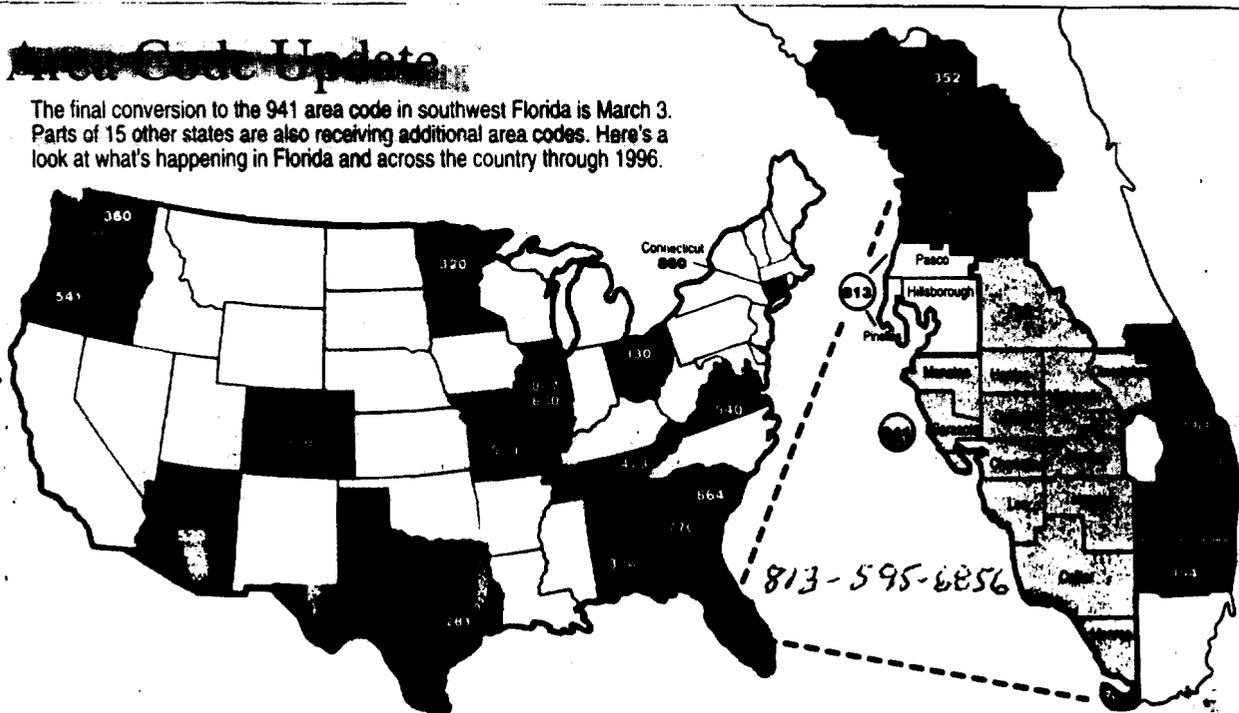
U.S.M.C.R.
MANAGEMENT CONSULTANTS

Ray Ward
President
Waverly, New York
607-565-2477

Ray C. K...
U.S.M.C.R.
607-565-0000

Area Code Update

The final conversion to the 941 area code in southwest Florida is March 3. Parts of 15 other states are also receiving additional area codes. Here's a look at what's happening in Florida and across the country through 1996.



All of the additional area codes are currently operational unless indicated by a date. Please see the back panel for a brief description of the area(s) in each state receiving an additional area code. Other area codes may be established during 1996 and 1997.

REF # 3

**It's Clear To See
How We Beat AT&T,
MCI & Sprint...
Hands Down!**

The DimeLineSM

is a long distance service that is ready and waiting to work on your phone right now!

Here's how to access the DimeLine service:

JUST DIAL 10811
+ 1 + Area Code +
The Number You
Wish To Call.

**Don't leave MCI...
Don't quit AT&T...
Don't cancel Sprint and
still get 10¢ a minute calls,
anywhere in the U.S.**

GUARANTEED!

*Your
10 Secret
Code to
a minute*

**Call anytime, anywhere,
anywhere in the U.S. for
only 10 cents a minute!**

Then, simply pay your same, familiar phone bill with one convenient check. Our billing appears, clearly marked, on your local phone bill. There are **no restrictions** on calling times! There are **no circles** to join! The **DimeLine** costs 10 cents a minute, 24 hours a day, 7 days a week.

JUST DIAL 10811 to make as many 10 cents a minute calls as you like to all 50 states, for a low \$5.00 monthly access fee.*

GUARANTEED!
UNCO...
WE...

QUESTIONS?
Contact our Customer Service
representatives 24 hours a day,
seven days a week at
1-800-544-1510

*The \$5.00 monthly access fee is assessed per line and calls are subject to a three-minute minimum per call. **Rates for direct-dial calls to all international locations will be at least 20% below AT&T's basic 1 + rates. This special rate will not be applicable to directory assistance calls. This service is available to residential customers only.

HERE'S THE PROOF PER MINUTE, 24 HOURS A DAY!

	8 a.m.	11 a.m.	2 p.m.	5 p.m.	8 p.m.	11 p.m.	2 a.m.	5 a.m.	8 a.m.
AT&T True Reach Savings		24.3¢			15.3¢			12.6¢	
MCI Friends & Family		23.8¢			15¢			12.3¢	
Sprint Sense		22¢				10¢			22¢

*Compare
and
Save!*



AT&T, MCI, and Sprint rates shown above, are based on interstate calls made between 293-430 miles with a customer's average monthly usage between \$10.00 and \$24.49 a month. Rates are for usage only and do not include monthly recurring charges or minimums. MCI rates assume 15% of the calls are made within MCI calling circles. Rate comparisons are based upon AT&T, MCI, and Sprint's weekday promotional rates in effect as of December 4, 1995.