

BUSINESS INVOICE



ACCOUNT NO.

7/01/98

PAGE 1

SUMMARY OF CHARGES

Local Service Usage	1,273.35
Operator/Directory Asst Usage	10.85
Federal Line Charges	253.55
911 Service Charge	8.88
Federal Tax	48.34
State Tax	02.00
Municipality Fee	15.44

TOTAL CURRENT CHARGES

~~1,699.09~~

Approved by: _____

Date: 7/17/98

Charge to Dept: _____

Total Amount of Last Bill	.00
Less Payments Applied through JUN 30	.00
Adjustments Applied	.00

Balance

~~1,699.09~~

TOTAL AMOUNT DUE BY 07/21/98

~~1,699.09~~

1,606.41

1,606.41 ✓

7-19-98

Monthly service charges are for current period
Call charges are billed for previous period

A FINANCE CHARGE OF 1.5% MAY BE APPLIED IF PAYMENT IS NOT RECEIVED DURING CURRENT MONTH

FOR SERVICE INQUIRIES CALL: 1-800-7 SIGNAL (800-774-4825)

SUMMARY-OVERVIEW OF CHARGES, DISCOUNTS AND CREDITS.

	Gross Amt	Vol. Disc.	Terms Disc.	Other Disc.	Net Amt
Local Usage					
Local Monthly Recurring Chg	578.49	.00	.00	.00	578.49
Introductory Bonus	46.77CR	.00	.00	.00	46.77CR
Enhanced Services	.00	.00	.00	.00	.00
Local Service charges	699.52	.00	.00	.00	699.52
Intra Lata Call Charges	42.11	.00	.00	.00	42.11
	<u>1273.35</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>1273.35</u>
Operator & Directory Asst. Usage	10.85	.00	.00	.00	10.85
Billing Services for Other Carriers	.00	.00	.00	.00	.00
	<u>10.85</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>10.85</u>
Directory Charges	.00	.00	.00	.00	.00
Carrier Change Charge	.00	.00	.00	.00	.00
Non-Recurring Charges	.00	.00	.00	.00	.00
Monthly Service Charges	.00	.00	.00	.00	.00
Promotional Credit	.00	.00	.00	.00	.00
Other Charges & Credits	.00	.00	.00	.00	.00
Federal Line Charge 26 Unit(s)	253.55	.00	.00	.00	253.55
911 Service Charge 26 Unit(s)	6.88	.00	.00	.00	6.88
Federal Tax	46.34	.00	.00	.00	46.34
State Tax	92.68	.00	.00	.00	92.68
Local Tax	.00	.00	.00	.00	.00
Municipality Fee	15.44	.00	.00	.00	15.44
TOTAL CURRENT CHARGES	<u>1699.09</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>1699.09</u>

SUMMARY OF LOCAL CALLS

Written inquiries may be directed to the following address:

Brooks Fiber Communications
2855 Oak Industrial Drive
Grand Rapids MI 49506

An inquiry or complaint about any page of this bill as rendered or about service provided should be initiated to the Customer Care phone number shown on page 1 of this bill.

Rate schedules for Brooks Fiber Communications are available and will be mailed upon request.

Brooks Fiber Communications is regulated by the Michigan Public Service Commission, Lansing, Michigan.

		<u>CALLS</u>	<u>GROSS AMT</u>	<u>DISCNT</u>	<u>FED TAX</u>	<u>STATE TAX</u>	<u>LOCAL TAX</u>	<u>TOTAL TAX</u>	<u>TOTAL AMOUNT</u>
(616)222-	Peak/Off Peak	<u>4241</u>	<u>339.28</u>	<u>.00</u>	<u>10.18</u>	<u>20.36</u>	<u>.00</u>	<u>30.54</u>	<u>369.8</u>
	TOTAL	4241	339.28	.00	10.18	20.36	.00	30.54	369.8
(616)222-	Peak/Off Peak	<u>2487</u>	<u>198.96</u>	<u>.00</u>	<u>5.97</u>	<u>11.94</u>	<u>.00</u>	<u>17.91</u>	<u>216.8</u>
	TOTAL	2487	198.96	.00	5.97	11.94	.00	17.91	216.8
(616)222-	Peak/Off Peak	<u>229</u>	<u>18.32</u>	<u>.00</u>	<u>.55</u>	<u>1.10</u>	<u>.00</u>	<u>1.65</u>	<u>19.9</u>
	TOTAL	229	18.32	.00	.55	1.10	.00	1.65	19.9
(616)222-	Peak/Off Peak	<u>1</u>	<u>.08</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.00</u>	<u>.0</u>
	TOTAL	1	.08	.00	.00	.00	.00	.00	.0
(616)222-	Peak/Off Peak	<u>355</u>	<u>28.40</u>	<u>.00</u>	<u>.85</u>	<u>1.70</u>	<u>.00</u>	<u>2.55</u>	<u>30.6</u>
	TOTAL	355	28.40	.00	.85	1.70	.00	2.55	30.6
(616)222-	Peak/Off Peak	<u>107</u>	<u>8.56</u>	<u>.00</u>	<u>.26</u>	<u>.51</u>	<u>.00</u>	<u>.77</u>	<u>9.3</u>
	TOTAL	107	8.56	.00	.26	.51	.00	.77	9.3
(616)222-	Peak/Off Peak	<u>241</u>	<u>19.28</u>	<u>.00</u>	<u>.58</u>	<u>1.16</u>	<u>.00</u>	<u>1.74</u>	<u>21.0</u>
	TOTAL	241	19.28	.00	.58	1.16	.00	1.74	21.0
(616)222-	Peak/Off Peak	<u>111</u>	<u>8.88</u>	<u>.00</u>	<u>.27</u>	<u>.53</u>	<u>.00</u>	<u>.80</u>	<u>9.6</u>
	TOTAL	111	8.88	.00	.27	.53	.00	.80	9.6
(616)222-	Peak/Off Peak	<u>358</u>	<u>28.64</u>	<u>.00</u>	<u>.86</u>	<u>1.72</u>	<u>.00</u>	<u>2.58</u>	<u>31.2</u>
	TOTAL	358	28.64	.00	.86	1.72	.00	2.58	31.2

CALLS FROM 616/222-

NO.	DATE	TIME	PLACE	NO. CALLED	PERIOD	MINS	AMOUNT
1.	06 10	09:43AM	GRAND RPDS MI	616-459-	D	.8	.14
2.	06 11	03:19PM	BATTLE CRK MI	616-979-	D	1.1	.20
3.	06 13	10:12AM	HOLLAND MI	616-399-	D	2.0	.36
4.	06 20	05:02PM	BIG RAPIDS MI	616-798-	E	2.3	.35
5.	06 21	09:38AM	PLAINWELL MI	616-685-	D	1.4	.25
6.	06 21	02:35PM	ZEELAND MI	616-772-	D	1.5	.27
7.	06 24	08:56AM	GRAND RPDS MI	616-242-	D	.7	.13
8.	06 24	08:58AM	GRAND RPDS MI	616-242-	D	.7	.13
9.	06 25	09:35AM	GREENVILLE MI	616-754-	D	1.9	.34
10.	06 25	11:39AM	ZEELAND MI	616-772-	D	3.7	.67
11.	06 25	04:15PM	GREENVILLE MI	616-754-	D	1.2	.22
12.	06 26	07:37AM	GREENVILLE MI	616-754-	N	.9	.14
13.	06 28	12:07PM	GRANDHAVEN MI	616-847-	D	.8	.14

TOTAL FOR

3.34

CALL SUMMARY FOR

NUMBER CALLS	NUMBER MINS	AMOUNT
13	19.0	3.34

CALLS FROM 616/222-

NO.	DATE	TIME	PLACE	NO. CALLED	PERIOD	MINS	AMOUNT
1.	06 05	10:08AM	GRANDHAVEN MI	616-846-	D	13.5	2.43
2.	06 05	12:42PM	DIR ASST MI	616-555-	D	1.0	.35
3.	06 05	01:08PM	DELTON MI	616-623-	D	2.5	.45
4.	06 05	01:11PM	DELTON MI	616-623-	D	1.4	.25
5.	06 07	02:27PM	ZEELAND MI	616-654-	D	.5	.09
6.	06 07	04:10PM	DIR ASST MI	616-555-	D	1.0	.35
7.	06 10	08:42AM	WHITECLOUD MI	616-689-	D	6.7	1.21
8.	06 10	10:38AM	GRANDHAVEN MI	616-844-	D	2.7	.49
9.	06 10	11:08AM	IONIA MI	616-527-	D	.6	.11
10.	06 10	01:36PM	IONIA MI	616-527-	D	1.3	.23
11.	06 10	01:36PM	DIR ASST MI	616-555-	D	1.0	.35
12.	06 10	02:13PM	DIR ASST MI	616-555-	D	1.0	.35
13.	06 11	10:13AM	GREENVILLE MI	616-754-	D	1.7	.31
14.	06 11	10:18AM	GREENVILLE MI	616-754-	D	.5	.09
15.	06 11	12:19PM	GREENVILLE MI	616-754-	D	.6	.11
16.	06 11	02:24PM	DIR ASST MI	616-555-	D	1.0	.35
17.	06 11	02:25PM	DORR MI	616-681-	D	11.5	2.07
18.	06 11	05:04PM	DIR ASST MI	616-555-	E	1.0	.35
19.	06 12	09:48AM	GREENVILLE MI	616-754-	D	1.1	.20
20.	06 12	10:51AM	HOLLAND MI	616-394-	D	1.6	.28
21.	06 12	04:16PM	DIR ASST MI	616-555-	D	1.0	.35
22.	06 12	04:17PM	DIR ASST MI	616-555-	D	1.0	.35
23.	06 13	09:05AM	DIR ASST MI	616-555-	D	1.0	.35
24.	06 13	03:45PM	IONIA MI	616-527-	D	1.2	.22
25.	06 13	04:33PM	ZEELAND MI	616-654-	D	.5	.09
26.	06 14	08:37AM	DIR ASST MI	616-555-	D	1.0	.35
27.	06 14	11:06AM	DIR ASST MI	616-555-	D	1.0	.35
28.	06 14	02:01PM	DIR ASST MI	616-555-	D	1.0	.35
29.	06 17	08:49AM	GRAND RPOS MI	616-280-	D	.5	.09
30.	06 17	10:11AM	HOLLAND MI	616-392-	D	2.0	.36
31.	06 17	10:14AM	HOLLAND MI	616-392-	D	6.4	1.15
32.	06 20	09:43AM	MUSKEGON MI	616-722-	D	2.2	.40
33.	06 20	03:50PM	HASTINGS MI	616-945-	D	.5	.09
34.	06 21	09:17AM	DIR ASST MI	616-555-	D	1.0	.35
35.	06 24	08:04AM	IONIA MI	616-527-	D	2.0	.36
36.	06 24	09:55AM	GRAND RPOS MI	616-949-	D	1.1	.20
37.	06 24	01:23PM	DIR ASST MI	616-555-	D	1.0	.35
38.	06 24	02:17PM	GRAND RPOS MI	616-361-	D	1.1	.20
39.	06 24	02:30PM	DIR ASST MI	616-555-	D	1.0	.35
40.	06 25	12:35PM	MUSKEGON MI	616-739-	D	.5	.09
41.	06 25	12:38PM	BALDWIN MI	616-745-	D	27.9	5.02
42.	06 26	10:11AM	PAW PAW MI	616-657-	D	5.2	.94
43.	06 26	11:51AM	HASTINGS MI	616-945-	D	5.5	.99
44.	06 27	12:27PM	ZEELAND MI	616-654-	D	.5	.09
45.	06 27	04:09PM	IONIA MI	616-527-	D	2.6	.47
46.	06 28	09:39AM	DIR ASST MI	616-555-	D	1.0	.35

TOTAL FOR

CALL SUMMARY FOR

24.69

NUMBER
OF CALLS
46

NUMBER
MINS
121.9

AMOUNT
24.69

ACCOUNT NO.:

7/01/96

PAGE

CALLS FROM NO.	DATE	TIME	PLACE	NO. CALLED	PERIOD	MINS	AMOUNT
1.	06 09	04:52PM	KALAMAZOO MI	616-384-	N	.7	.11
TOTAL FOR							.11
CALL SUMMARY FOR							
NUMBER OF CALLS	NUMBER	MINS	AMOUNT				
1		.7	.11				

APPENDIX D

GLOSSARY

GLOSSARY

Access Charge – Fee paid by long-distance carriers to local exchange carriers for originating and terminating long-distance calls to customers.

CAP – See “Competitive Access Provider.”

Central Office – The building that houses the end offices of local telephone companies. Sometimes, this term is used interchangeably with the end office to mean the switching center or central switching facility of the local telephone company (telco)—where calls come in and are transferred to final destinations.

Co-carrier Status – A regulatory designation which confers upon competing telecom service providers the same full rights to telephone number assignment and connection to the public network as enjoyed by all local telephone companies. Co-carrier status is equal status with the local telco.

Collocation – The ability of a CAP to connect its network to the local telco’s central office. Physical collocation occurs when a CAP places its network connection equipment inside the central office. Virtual collocation occurs when a CAP connects its network to the central office using the telco’s equipment.

Competitive Access Provider (CAP) – A company that provides long-distance carriers or end-users with an alternative to the traditional local phone company for local transmission of private line and special access telecommunications services.

Competitive Local Exchange Carrier (CLEC) – A company that has been authorized by the appropriate regulatory agencies to provide local exchange telephone service and to compete with the incumbent local telephone companies.

Dedicated Lines – Telecommunications facilities reserved for use by customers along pre-determined routes, in contrast to lines within the local

telco's public switched network. Also referred to as HICAP (high capacity) circuits; i.e., DS-1, DS-3.

End Office – The local telephone company's site where telephone lines connect customers' premises with switching equipment so calls may be transferred and sent to their final destination.

Fiber Miles – The number of route miles (actual physical mileage of the network) installed along a telecommunications path, multiplied by the number of fibers making up the cable.

Grand Rapids Zone of the Grand Rapids Local Calling Area – The zone within the Grand Rapids Local Calling Area that includes Grand Rapids and its immediate suburbs (refer to page 14 for list). The Grand Rapids Local Calling Area consists of the following zones: Grand Rapids, Sparta, Rockford, Grattan, Ada, Lowell, Alto, Dutton, Caledonia, Moline, Byron Center, Dorr, Jamestown, Hudsonville, and Marne.

Local Exchange – A geographic area in which calls generally are transmitted without toll charges to the calling or called party.

Local Exchange Carrier (LEC) – A company providing local telephone services within a local exchange (see above).

Local Loop – That part of the local public network connecting a user's premises to the local telephone company's switching gear, usually in an end-office.

Long-Distance Carrier (also known as interexchange carrier [IXC]) – Carriers that first provided services between local exchanges on an intrastate basis and between local exchanges on an interstate basis. A long-distance carrier may offer services over its own or another carrier's facilities.

POPs (Points of Presence) – Locations where a long-distance carrier has installed transmission equipment in an area that serves as, or relays calls to, a network switching center of that carrier.

Private Line – A dedicated telecommunications connection between different locations.

Public Switched Network – The portion of a LEC's network available to all users.

Public Utility Commission (PUC) – A state regulatory body which governs utilities such as telecommunications, electricity, etc., within their states. These commissions also go by other names, such as Department of Public Utilities or Public Service Commission.

Reciprocal Compensation – An incumbent telephone company paying or compensating a competitor for terminating a telephone company call on the competitor's network in the same amount as it is paid for such service. Competitors are usually forced to pay incumbent telephone companies for this service, but are not always reimbursed the same amount for providing the same service.

Resale – One entity buying services from a provider, usually at discounted rates, and "reselling" those services to the public.

Route miles – The number of miles of the telecommunications network in which fiber optic cables are installed.

Special Access Service – Private, dedicated telecommunications lines or circuits of a local telephone company's or CAP's network that go from one point to another, with one end at a long-distance carrier's point of presence. Special access services do not require the use of switches.

Switch – A device that opens or closes circuits or selects the paths or circuits to be used for transmission of information. Switching is a process of connecting different circuits to form a continuous path for communications between users.

Switched Access Transport Services – Transportation of switched traffic along dedicated private lines, between the local telephone company's end office and long-distance carriers' POPs.

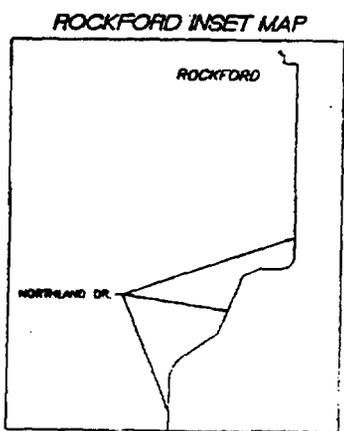
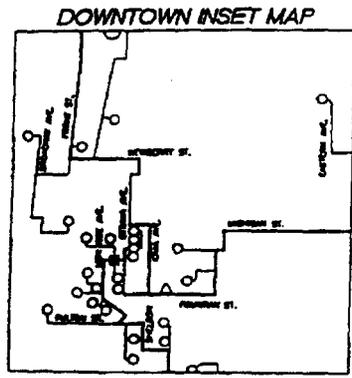
Switched Traffic – Telecommunications traffic along the public network. This traffic is switched or transferred at the local telephone company's central office.

Switchless Resale – A company that buys service in bulk from a carrier and resells it to the public using all the facilities of the carrier, rather than buying its own switch to transfer calls.

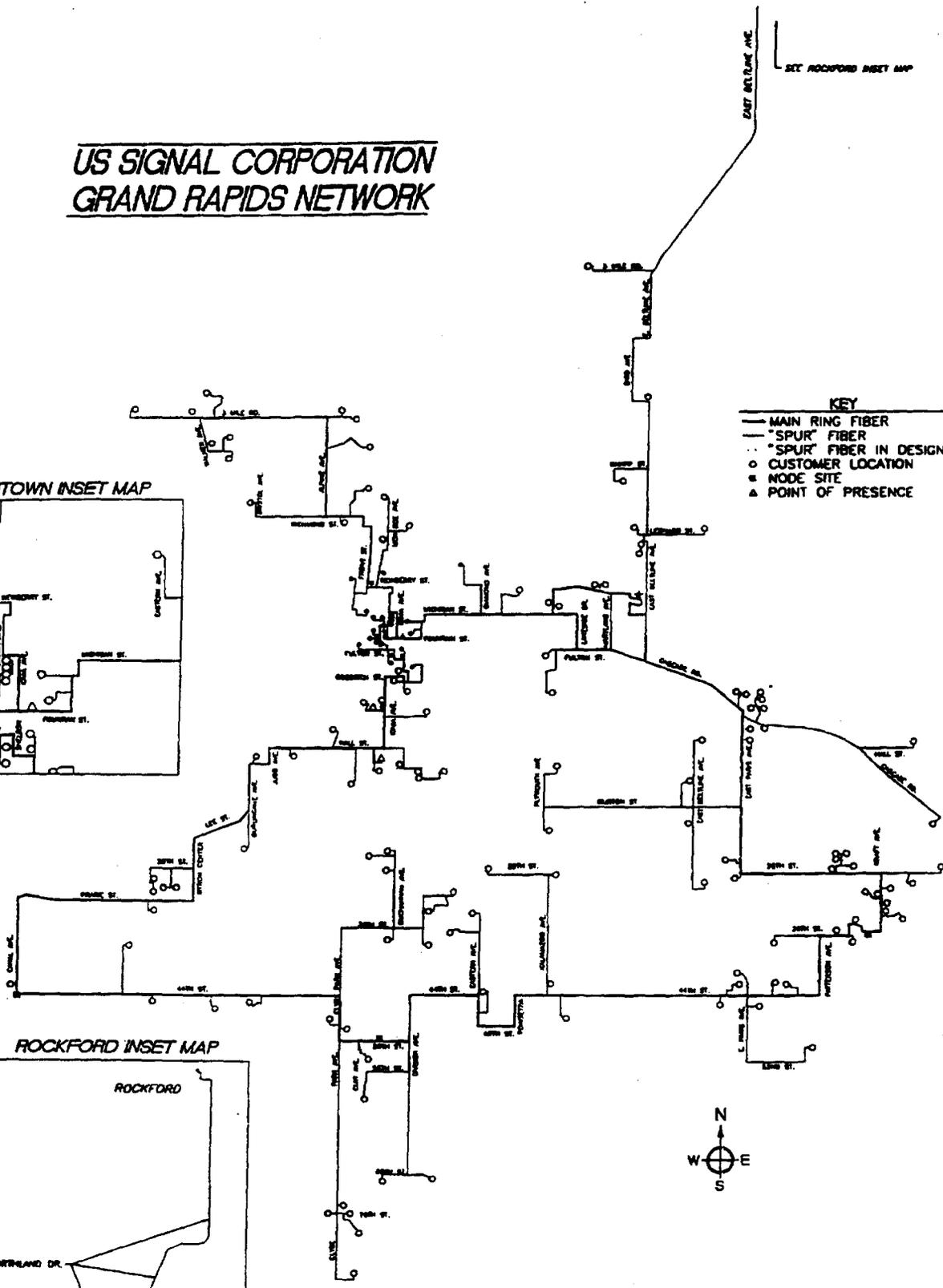
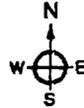
Unbundling – The separation of network features and elements into individual parts to the extent possible so only those aspects actually needed may be bought.

US SIGNAL CORPORATION GRAND RAPIDS NETWORK

SEE ROCKFORD INSET MAP



- KEY**
- MAIN RING FIBER
 - - - "SPUR" FIBER
 - · · "SPUR" FIBER IN DESIGN
 - CUSTOMER LOCATION
 - NODE SITE
 - ▲ POINT OF PRESENCE



CUT will propose that there be no minimum load requirements, and leave the decision to the customer." Ralls said. "That way each customer can make its own decision on

ers are permitted to choose their long distance telephone company and business customers also can select their gas supplier.

"We believe customer choice should be

nois and New Hampshire, have started pilot programs in which a full range of customers have the freedom to choose their electric supplier.

"No provider offers better price/value."
Craig Nykamp, Big Dutchman, Inc.

You, Too, Can Benefit From Local Phone Service Competition

Until now, businesses like yours have never been able to choose their own local phone service. Now for the first time in history you have a choice! That choice is Brooks Fiber Communications, the first local phone service in the country to compete with Ameritech.

Thousands of businesses have trusted us to provide them day-in and day-out with the highest quality technology, 24 hours a day customer care, competitive prices and the most advanced features and services available in the industry. As a matter of fact, we are so convinced our quality and level of service are the best, that if you're not satisfied, we'll pay your way back to Ameritech anytime during your first year of service.

For more information on how
Brooks Fiber Communications can meet all your
local telecommunications needs,
call us toll-free at 1-800-396-7878.



BROOKS
FIBER COMMUNICATIONS

2855 Oak Industrial Dr. NE • Grand Rapids, MI 49506-1277

*Shoreline Business Monthly
August, 1996, p. 7.*

the mall's developers and the city will divide 10 percent of center's admission charges and gross sales between them. Previously the required nonprofit tenant was not expected to share any of its revenue, just pay its operating expenses.

The Space Center, an educational

another 10 years.

"The door will open on May 1, and the exhibits will continue to come in," said Andrew Santangelo, president of the Holland-based AIRSEDS Institute. Santangelo added that he had hopes of raising up to \$2 million dollars locally to help

space available for retailers.

Colvin added that it was unlikely that Mackie's World, the mall's retail project, would open by May 1. Rather, he said, America's first mall for children would be ready for business by early summer.

The Downtown Development Auth-

the Renaissance provides facility," de custodia

Gast boosting it more of the M currently area. Mc portraye as one th to work.

"I firm is the er our cour you've d is really small b reinvest to grow

Jay E Cubic, s tion mol 430 peo has plan another "We're ve typically minority "The ma cult, so

Basse also was though t a good workers he was c northeast hood — spend \$ ments la-

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Backir business then dele Robert P Oliver Pr needs ar Grand R. Renaissar that disc does not was actu: Then Po we did while."

“We must Serve the Public and Spend Their Money as Wisely as We can.”

Tom McQuillan, MIS Director, City of Grand Rapids

**Just Like the City of Grand Rapids,
You Too Can Benefit From**

Local Phone Service Competition

When the City of Grand Rapids decided to bid their local dial tone phone service, Brooks Fiber Communications was chosen! Because they are not in the business of taking risks, the City went through a lengthy qualification process of Brooks Fiber in order to be satisfied Brooks had the resources to service approximately 55 City locations. From City Hall to the Police Department to the District Courts, Brooks has kept the City's network of over 1,600 lines operational 24 hours a day, 7 days a week. And according to the City, Brooks' service, delivery and quality have been excellent.

Like the City of Grand Rapids, thousands of organizations and businesses trust Brooks Fiber Communications to provide them with the highest quality technology, 24 hours a day customer care and competitive prices. We would like the opportunity to do the same for you.

For more information on how
Brooks Fiber Communications can meet all your
local telecommunications needs,
call us toll-free at 1-800-396-7878.



BROOKS
FIBER COMMUNICATIONS

2855 Oak Industrial Dr. NE • Grand Rapids, MI 49506-1277

GRAND Rapids
Business Journal
11/18/96
p. 8

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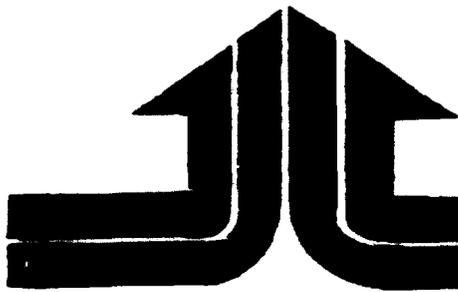


BROOKS
FIBER COMMUNICATIONS

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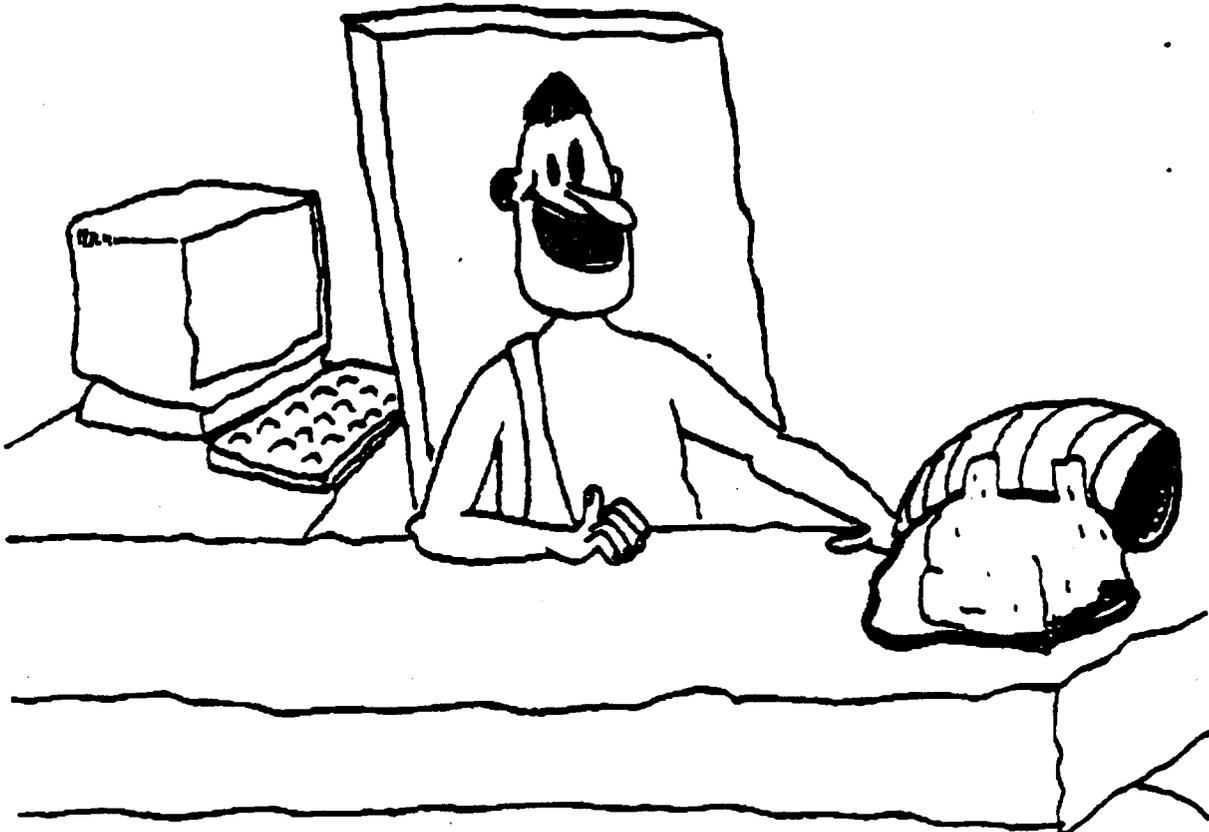
MPSC Case No. 041104 Attachment
Question 6

Exhibit 6.3

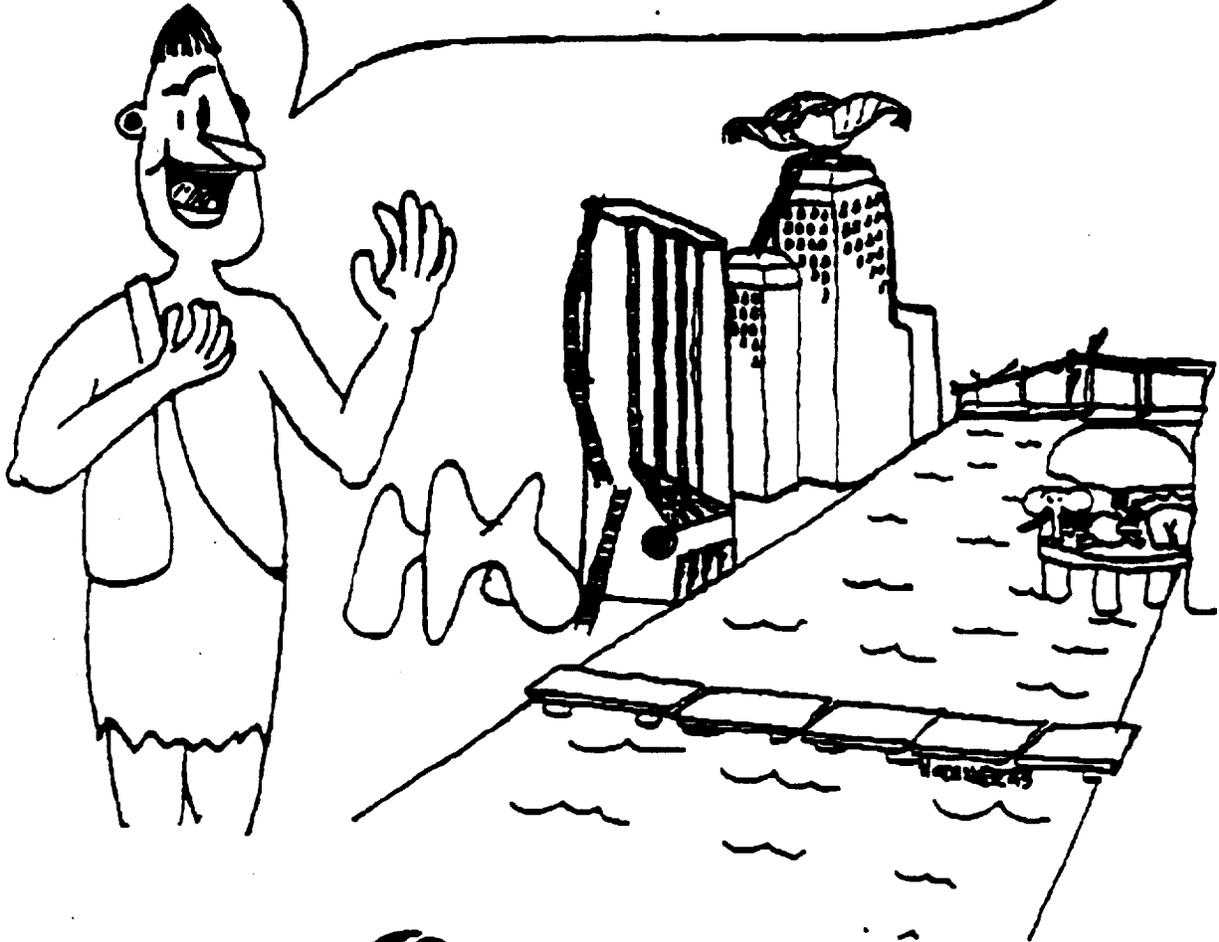


BUSINESS UPDATE
MARCH 1996
GRAND RAPIDS/HOLLAND

**Hi there!
The name's Chet, Chet VanStone;
and I wanna fill ya
in on a coupla' things.**



First; this ain't Chicago. Now I know that *you* understand that, but Ameritech is under the impression that it is. Ask me why?

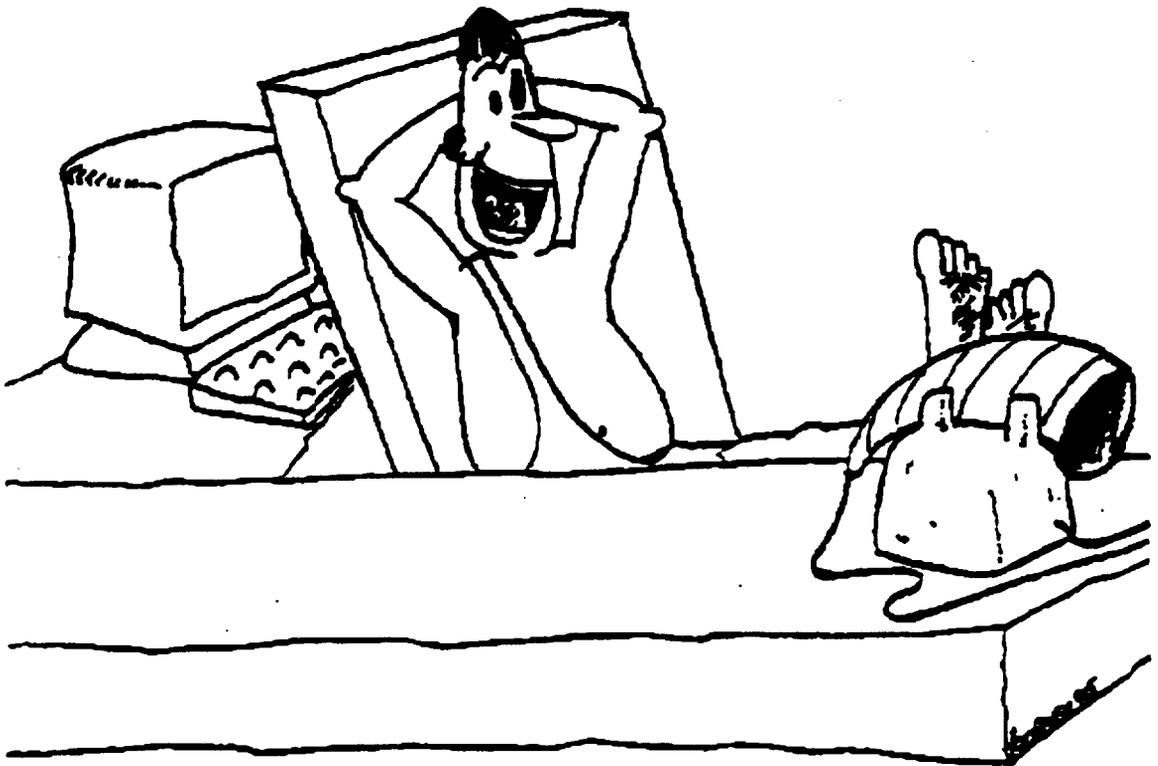


Exh
6.

Why? Ameritech is claiming to be
your *local phone company*. Now I'm
no genius but I do know that
Ameritech is based in Chicago.
Hardly local. Unless...there's a
Chicago, Michigan?



**Hey, relax. There is a local phone
company right here in Grand Rapids.
Brooks started here and is growing
here. Brooks . . .
Now that's local**



(616)-224-4200

The
B E S T
t h i n g t o h a p p e n
IN
G r a n d R a p i d s
since
well..the last thing

Brooks Fiber Communications is proud to announce the arrival of Local Access Telephone Service to the Grand Rapids area. We have been working hard to bring your business the clearest signal possible with the best service available. To find out how you can benefit from this exciting new development, please call us at 1-800-224-4200.

(616)-224-4200



EX
6.

NOW YOU CAN
BENEFIT FROM

**LOCAL PHONE
SERVICE
COMPETITION**

U S S I G N A L

HERE'S WHY:

BETTER CUSTOMER CARE

- 24 hours a day, 7 days a week, we're here.
- Whatever it takes to keep you satisfied, we'll do it.
- Because if you're not satisfied, we know Ameritech is only a phone call away.

LOWER YOUR COMMUNICATIONS COST

- Save up to 20% on monthly line charges.
- Save up to 50% on enhanced features.
- Savings on local, zone, and toll calling.

IMPROVE YOUR PRODUCTIVITY

- Increase your business productivity and improve your existing phone service with new enhanced features like Voice Mail, Call Forwarding, and Conference Calling.
- Other innovative approaches like combining voice, data & video, can make improvements where it counts ... on the bottom line.

SIMPLICITY

- One point of contact.
- One stop shopping.
- Easy-to-read invoices.
- You'll have more time, and after all, time is money.

WE KNOW YOUR MARKET

- Founded in West Michigan and operated here for over ten years.
- As one of Michigan's fastest growing and most respected telecommunications companies, we understand this market and can provide your business with the communications solutions that will help you succeed.

NEW IDEAS

- Creative solutions.
- The first local telephone service competitor Ameritech has ever faced.
- For your business success, US Signal ... Advanced Communications. Clear and Simple.

A WELCOME CHOICE US SIGNAL

Until now, you've never been able to choose your own local phone company. Now, for the first time in history you have a choice. And that choice is US SIGNAL, the first company in the country to compete with Amertech for local phone service.

WE'RE KNOWN BY THE COMPANY WE KEEP

"Their people know their business... they also know me by name, we trust them." - *Karen Post*

Airway Oxygen, Inc.

Nearly 20,000 businesses continue to trust US Signal with their long distance service. They rely on our ability to provide 24-hour, day in and day out, with the highest quality technology and service. Now we are bringing the same high quality and customer care to local phone service. Our customers trust us. We value that trust. We'll earn yours.

WE EXCEL AT CUSTOMER SERVICE

"They are very responsive... always available no matter what time of day."

Barbara Patten

White & White Pharmacy, Inc.

24 hour a day customer service. Well trained and concerned customer representatives. A local company who considers your satisfaction our highest priority. All of these things and more are why we are so successful at satisfying customers in the highly competitive long distance market. We are used to competition and know that our best weapon is serving our customers better than the alternatives. Our customers are important to us. You can count on the fact that we'll consider you important too.