

94-129

DOCKET FILE COPY ORIGINAL

From: Jim Boehk <jboehk@webtv.net>  
To: FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
Date: 8/9/97 5:18pm  
Subject: Slamming

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AUG 11 1997

FEDERAL COMMUNICATIONS COMMISSION  
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My wife operates a small business and was "slammed" last year without her ever knowing. We found out when we called to change our service. Since then we have gotten numerous calls from people who claim to be employees of Ameritech or AT&T but aren't. We know they aren't because they will ask us questions about our service that as vendors they should know. I have called both Ameritech and AT&T and put blocks on our line but they tell us that it is not 100% effective against "slamming". I think one thing that would be very effective in eliminating these thieves from stealing from us is to make it impossible for businesses to block caller ID so that when a business calls we will know right away who in fact is calling. When a utilitie worker shows up at my door I expect to be shown some ID. I should be able to get the same thing over the phone.

Jim Boehk  
jboehk@webtv.net

No. of Copies rec'd 3  
List ABCDE

Received: From [165.135.0.253] gatekeeper2.fcc.gov  
By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)  
Sat, 9 Aug 97 17:18:43 EDT  
Received: by gatekeeper2.fcc.gov; id RAA23200; Sat, 9 Aug 1997 17:19:46 -0400 (EDT)  
Received: from mailsorter-1.isp.alma.webtv.net(205.180.153.85) by gatekeeper2.fcc.gov via smap (3.2)  
id xma023196; Sat, 9 Aug 97 17:19:35 -0400  
Received: from mailtod-2.alma.webtv.net (mailtod-2.iap.alma.webtv.net [207.76.180.82]) by  
mailsorter-1.isp.alma.webtv.net (8.8.5/ms.graham.2jul97) with ESMTP id OAA17628; Sat, 9 Aug 1997 14:18:06  
-0700 (PDT)  
Received: (from production@localhost) by mailtod-2.alma.webtv.net (8.7.5/8.7.3) id OAA17100; Sat, 9 Aug 1997  
14:18:05 -0700 (PDT)  
Message-Id: <199708092118.OAA17100@mailtod-2.alma.webtv.net>  
From: jboehk@webtv.net (Jim Boehk)  
Date: Sat, 9 Aug 1997 17:18:04 -0400  
To: slamming@comments.fcc.gov  
Subject: Slamming  
Content-Type: TEXT/PLAIN; CHARSET=US-ASCII  
Content-Transfer-Encoding: 7BIT  
MIME-Version: 1.0 (WebTV)

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CC 94-129

**From:** Rick Wicker <rwicker@visi.net>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/9/97 3:36pm  
**Subject:** Slamming

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In my opinion, it is a criminally fraudulent act to take someone's business without that person knowingly, intentionally, and willingly requesting the change to be made. People have the right to choose. And choose they do. For whatever reasons they may choose a particular long distance company, it is the consumer's choice. No one should be legally allowed to change a person's choice of whom they make financial deals with. If this is allowed to continue, they might as well allow our votes to be changed after we submit our ballots at the polls.

It is either our choice, or it is not our choice. That's where the distinction needs to be clarified. And legislation enacted to prevent (with recourse of heavy punitive fines) the tampering or slight-handedness of the consumer's choices.

So now where/how do I make formal statements? Since this is an informal comment, according to the Commission.

--  
Rick Wicker

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Received: From [165.135.0.253] gatekeeper2.fcc.gov  
By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)  
Sat, 9 Aug 97 15:41:08 EDT  
Received: by gatekeeper2.fcc.gov; id PAA22713; Sat, 9 Aug 1997 15:42:12 -0400 (EDT)  
Received: from london.visi.net(206.246.194.1) by gatekeeper2.fcc.gov via smap (3.2)  
id xma022711; Sat, 9 Aug 97 15:42:02 -0400  
Received: from rwicker.visi.net (ppp-5-35.nn.visi.net [206.246.199.99]) by mail1.visi.net (8.8.5/8.8.5) with SMTP id  
PAA27738 for <slamming@comments.fcc.gov>; Sat, 9 Aug 1997 15:40:32 -0400 (EDT)  
Message-ID: <33ECC6B0.372@visi.net>  
Date: Sat, 09 Aug 1997 15:36:16 -0400  
From: Rick Wicker <rwicker@visi.net>  
Reply-To: rwicker@visi.net  
Organization: Wicker Basket  
X-Mailer: Mozilla 3.03Gold (Win95; I)  
MIME-Version: 1.0  
To: slamming@comments.fcc.gov  
Subject: Slamming  
Content-Type: text/plain; charset=us-ascii  
Content-Transfer-Encoding: 7bit

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94-129

**From:** <EDMAN111@aol.com>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/9/97 8:29am  
**Subject:** comments about slamming!

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Comments about Slamming!

This reverse marketing technique where companies can mail written notification to me as a consumer that my service will be switched in 14 days is really crazy. I look at the envelopes just long enough to see who it is from and throw them away with all my other junk mail - I would never take the time to look inside.

Please create whatever legislation is required to stop this practice

Sincerely,  
Edward C. Hill  
(517) 768-9038

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Received: From [165.135.0.253] gatekeeper2.fcc.gov  
By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)  
Sat, 9 Aug 97 08:30:49 EDT  
Received: by gatekeeper2.fcc.gov; id IAA20288; Sat, 9 Aug 1997 08:31:53 -0400 (EDT)  
From: <EDMAN111@aol.com>  
Received: from emout14.mx.aol.com(198.81.11.40) by gatekeeper2.fcc.gov via smap (3.2)  
id xma020286; Sat, 9 Aug 97 08:31:25 -0400  
Received: (from root@localhost)  
by emout14.mail.aol.com (8.7.6/8.7.3/AOL-2.0.0)  
id IAA04897 for slamming@comments.fcc.gov;  
Sat, 9 Aug 1997 08:29:57 -0400 (EDT)  
Date: Sat, 9 Aug 1997 08:29:57 -0400 (EDT)  
Message-ID: <970809082956\_-1170950004@emout14.mail.aol.com>  
To: slamming@comments.fcc.gov  
Subject: comments about slamming!

**From:** "Ellen Serafini" <ellen@zekes.com>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov", "ellen...  
**Date:** 8/9/97 4:53pm  
**Subject:** receipt slam attempt

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i was so upset i forgot to write down the name of the slammer! but this is probably a typical call:

guy said "Im not going to sell you anything today, i just want to tell you about a reduction in your phone bill, OK?"

hah! thats the "approval"

i asked to be removed from his calling list, and i hope i did not get slammed, i have password protected my account, we will see when the bill comes, i guess.

i wanted to pass this along to you, even though i don't have the name of the offender because the approach was SO insidious that i think ppl should be warned!

thanks zeke@zekes.com

Received: From [165.135.0.253] gatekeeper2.fcc.gov  
By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)  
Sat, 9 Aug 97 16:49:41 EDT  
Received: by gatekeeper2.fcc.gov; id QAA23072; Sat, 9 Aug 1997 16:50:44 -0400 (EDT)  
Received: from unknown(204.17.47.2) by gatekeeper2.fcc.gov via smap (3.2)  
id xma023070; Sat, 9 Aug 97 16:50:40 -0400  
Received: from ellen.serafini.com (ellen.serafini.com [204.17.47.4]) by zekes.zekes.com (8.7.3/8.6.9) with ESMTP id  
NAA09894 for <slamming@comments.fcc.gov>; Sat, 9 Aug 1997 13:49:10 -0700 (MST)  
Message-Id: <199708092049.NAA09894@zekes.zekes.com>  
Reply-To: <zeke@zekes.com>  
From: "Ellen Serafini" <ellen@zekes.com>  
To: <slamming@comments.fcc.gov>  
Subject: receipt slam attempt  
Date: Sat, 9 Aug 1997 13:53:09 -0700  
X-MSMail-Priority: Normal  
X-Priority: 3  
X-Mailer: Microsoft Internet Mail 4.70.1157  
MIME-Version: 1.0  
Content-Type: text/plain; charset=ISO-8859-1  
Content-Transfer-Encoding: 7bit