

DOCKET FILE COPY ORIGINAL

94-129

From: "Julie L. Dawson" <jdawson@hsonline.net>
To: FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")
Date: 8/8/97 7:39am
Subject: ?

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AUG - 8 1997

FEDERAL COMMUNICATIONS COMMISSION
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I was slammed around 3 months ago. I tried to make a phone call and an operator came on and asked me for a credit card number. I called my local carrier and they were closed. I then called AT&T, which is my long distance carrier and they told me that I had been slammed. The gentleman explained to me the steps that I needed to take and how to freeze my service. I had to call my local carrier the next day (GTE) and have everything handled. The thing that bothered me was that my local carrier was less than courteous about the situation when they are the ones who allowed the slamming. I couldn't even call their 800 numbers without this Opti-net operator coming on trying to get my credit card number. I had to place all of my calls with an operator's assistance. Then on my next month's bill, my local carrier charged me \$5.00 to place me back with AT&T. Slamming has got to be stopped.

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List ABCDE

3

Received: From [165.135.0.253] gatekeeper2.fcc.gov
By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)
Fri, 8 Aug 97 07:37:55 EDT
Received: by gatekeeper2.fcc.gov; id HAA00920; Fri, 8 Aug 1997 07:38:57 -0400 (EDT)
Message-Id: <199708081138.HAA00920@gatekeeper2.fcc.gov>
Received: from mail.hsonline.net(205.243.33.25) by gatekeeper2.fcc.gov via smap (3.2)
id xma000916; Fri, 8 Aug 97 07:38:40 -0400
Received: from [208.10.220.5] by mail.hsonline.net
(SMTPD32-4.0) id A1F64F000CE; Fri, 08 Aug 1997 06:41:10 -0700
From: "Julie L. Dawson" <jdawson@hsonline.net>
To: <slamming@comments.fcc.gov>
Subject:
Date: Fri, 8 Aug 1997 06:39:22 -0500
X-MSMail-Priority: Normal
X-Priority: 3
X-Mailer: Microsoft Internet Mail 4.70.1155
MIME-Version: 1.0
Content-Type: text/plain; charset=ISO-8859-1
Content-Transfer-Encoding: 7bit

94-129

From: Albert T Parker <parkeral@getnet.com>
To: FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")
Date: 8/8/97 1:22pm
Subject: Slamming

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To whom it may concern,

I saw an article in 'USA Today' concerning the practice of slamming and until then I was not aware of what that practice was called.

I was slammed in March of this year by MCI and the entire ordeal required three to four frustrating hours of my time, time I really could not spare. It all started with a letter from the MCI fraud department advising me that they suspected phone card fraud in the use of my MCI card. At the moment I was surprised since I did not have an MCI phone card and had not requested one. A week later I received an MCI phone card and a separate billing statement for \$427.00. The calls were all made to Germany except for an \$11.00 call to a friend of mine in California which I had made, and which tipped me off to the fact that my long distance provider had been switched. I called them and let them know I had not made any of the calls to Germany since they were made one to two days before the postmark on the envelope the card had been mailed in. I also complained to them about switching my provider and all they said was call my local provider and have them switch me back. I asked them if they were going to pay for the switch and they said no, they would not, and that I was also responsible for the calls I made which I thought were on my regular provider's service.

When I told them I did not want to pay for services I had not contracted for they threatened to report me to a credit bureau.

I was very upset by all of this and the worst part is they never apologized, never a 'I am sorry'.

I feel any company that slams should pay for the switch back and eat any calling fees incurred while their service was in place without the user's permission.

Sincerely,

Albert T. Parker

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Received: From [165.135.0.253] gatekeeper2.fcc.gov
By mail.fcc.gov (GroupWise SMTP/MIME daemon 4.11)
Fri, 8 Aug 97 13:20:54 EDT
Received: by gatekeeper2.fcc.gov; id NAA07863; Fri, 8 Aug 1997 13:21:57 -0400 (EDT)
Received: from gn2.getnet.com(207.254.1.12) by gatekeeper2.fcc.gov via smap (3.2)
id xma007857; Fri, 8 Aug 97 13:21:41 -0400
Received: from oemcomputer (172-93-62.ipt.aol.com [152.172.93.62]) by getnet.com (8.7.5/8.9.0) with SMTP id
KAA26054 for <slamming@comments.fcc.gov>; Fri, 8 Aug 1997 10:20:10 -0700 (MST)
Message-ID: <33EB55E5.51E7@getnet.com>
Date: Fri, 08 Aug 1997 10:22:45 -0700
From: Albert T Parker <parkeral@getnet.com>
Organization: Park West Photography
X-Mailer: Mozilla 3.01Gold (Win95; U)
MIME-Version: 1.0
To: slamming@comments.fcc.gov
Subject: Slamming
Content-Type: text/plain; charset=us-ascii
Content-Transfer-Encoding: 7bit

DOCKET FILE COPY ORIGINAL

From: "Marcia, Ken, Vern, Karen or Bob" <acca@PioneerPlanet.infi.net>
To: FCCMAIL.SMTPNLM("wcanton")
Date: 8/8/97 9:50am
Subject: MM 97-138

Kindly consider my comments regarding this docket pertaining the required location for public file placement by all radio and television stations.

MM 97-138 at present proposes:

- 1) To allow placement "...within the principal contour of any station licensed to its community."
- 2) To allow placement "...within a certain radius of its community of license, for example, 50 miles."
- 3) A combination of these two.

I respectfully suggest the following language to be added or in substitution to the present proposed language:

"The public file shall be located at the most likely first point of contact for a member of the public."

As an inspector for several "Alternative FCC Inspection" programs for several mid-western states I have found many stations have their "community of license" designated as their remote-controlled transmitter sites which are located far from any inhabited "community".

This makes it both difficult to locate for a member of the public to locate and for the stations to maintain the public files.

With appreciation for your kind consideration, I remain,

Respectfully and sincerely yours,

Kenneth J. Benner, Pres.
K.J. Benner & Associates
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St. Paul, MN 55117-4263
Tele: Voice & Fax: 612-489-2835
E-Mail: acca@pioneerplanet.infi.com

CC: A7.A7(RCHONG,SNESS,JQUELLO,rhundt)

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