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August 12, 1997

Secretary
FCC
1919 M Street
Washington, DC 20554

Dear Secretary:

I nominate Annie Busch, director of Springfield-Greene County Library District, Springfield, Missouri, to serve as the library representative to the Universal Service Administrative Company board.

Ms. Busch is an outstanding librarian with substantial knowledge of telecommunications issues. She administers a large public library system, has experience organizing statewide telecommunications initiatives, and serves as president of MOREnet, Missouri's statewide, non-profit, Internet consortium. She has also held leadership positions with the Missouri Library Network Corporation and the Missouri Library Association, which have given her a wide range of experience with all types of libraries and allowed her to stay current with the challenges libraries face in financing broad access to electronic information resources.

Ms. Busch's leadership in intergovernmental cooperation is evidenced by the very early community information network in which her library partnered, as well as, her success in garnering both public and private support for a digitized electronic resources project.

In addition to this strong background, Annie Busch is clear thinker and straightforward communicator, valuable qualities on any board. Please contact me if I can provide further information.

Sincerely,

Susan Singleton
Executive Director

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SPRINGFIELD-GREENE COUNTY LIBRARY DISTRICT

P.O. Box 760 • Springfield, MO 65801

ANNIE BUSCH

Springfield-Greene County Library District
620 W. Republic Road
PO Box 760
Springfield, MO 65801-0760

Phone: (417) 888-1860

SUMMARY:

Professional Librarian for 20 years with experience in fiscal management and a long record of innovative technological adaptation of library facilities. Strong background in intergovernmental cooperation and community service.

MAJOR ACCOMPLISHMENTS:

Library

- Responsible for directing the eight-facility Springfield-Greene County Library District, located in the third largest metropolitan area in Missouri.
- Administers a \$5.5 million budget and supervises more than 150 employees in a public library system that circulates annually more than 2 million books and other materials.
- Increased spending on library materials five-fold since becoming director, with no increase in taxes to the community.
- Renovated and expanded every branch in system.
- Developed the state's second community information network, ORION.
- Networked all branches to become the region's center for electronic resources.
- Responsible for raising more than \$120,000 in state technology, foundation and individual grants for Info-Link, a project that provides digitized electronic resources on the Internet.
- Served in leadership roles in the Missouri Library Association, including four years as chair of the committee that monitored and lobbied for legislation favorable to Missouri libraries.

□ Main Library (417) 837-5000 □ Ash Grove Branch Library (417) 761-2933
□ Brentwood Branch Library (417) 888-1818 □ Keamey Branch Library (417) 837-5080
□ Kickapoo Prairie Branch Library (417) 888-1800 □ Outreach Services (417) 837-5095
□ Republic Branch Library (417) 732-7284 □ Willard Branch Library (417) 742-4258
□ Administrative Offices (417) 888-1850 • FAX (417) 887-2586

- Organized local public, academic and special librarians into the Southwest Missouri Library Network, Springfield Area Library Association and other consortiums to realize benefits of mutual cooperation.

Telecommunications

- Chaired the executive committee of MOREnet (Missouri Research and Education Network) which provides collaborative networked information service to education and government.
- Helped design an implementation plan to meet the Governor's goals for elementary and secondary education by serving on the Technology Task Force, Goals 2000 Educate American Act, committee.
- Helped draft a report on telecommunications to the Missouri General Assembly while serving on the Governor's Commission on Information Technology
- Serves on the board of the Ozarks Regional Information Online Network, a comprehensive local information provider with free access to local and global information on the Internet.
- Helped determine a strategy for meeting the city's telecommunication needs as a member of the Springfield Telecommunications Committee.
- Part of a local educational network, CPEN, that includes college and public schools in a consortium to coordinate a plan to expand service through the use of telecommunications services.

Community

- Serves on numerous local boards—from the Springfield Public School Foundation Advisory Board to the Chamber of Commerce Business/Education Alliance—with the purpose of finding ways the public library can aid in the community's educational goals.
- Participates in various community and civic organizations—from the Springfield Rotary Club to the Vision 20/20 Coordinating Committee—to provide ways to aid in making Springfield a better place to live.

WORK HISTORY:

1990-present	<u>Springfield-Greene County Library (Springfield, MO)</u>	
	Director	(1990-present)
	Management Team	(1989)
	Branch Manager	(1985-1990)
1984-1985	<u>Peterson Business Systems (Fenton, MO)</u>	
	Sales Representative - Southwest Missouri Region	

1977-1984

St. Charles City-County Library (St. Charles, MO)

Branch Manager (1982-1984)

Chief, St. Charles Area Services (1980-1982)

Branch Manager (1977-1980)

EDUCATION:

- Master of Arts in Library Science, University of Missouri-Columbia, Columbia, Missouri
- Bachelor of Arts in Sociology, University of Missouri-Columbia, Columbia, Missouri
- High School Diploma, Neosho High School, Neosho Missouri

PROFESSIONAL AFFILIATIONS:

- American Library Association
- Missouri Public Library Directors
- Missouri Library Association
- Springfield Area Library Association
- Marquis Who's Who of American Women
- Marquis Who's Who in America