

**Thelma McClosky Armstrong**

3285 Canyon Drive #40  
Billings, Montana 59102  
(406)255-8425(W) (406)652-7471(H)

*Objective: Twenty years of experience in the development and management of healthcare delivery services*

**Professional Experience**

June, 1995 to Present

**Deaconess-Billings Clinic Health System**  
Billings, Montana

*Director, Eastern Montana Telemedicine Network. Responsible for the overall management of a ten site interactive videoconferencing network that provides medical and mental health services throughout eastern Montana.*

May, 1995 to June, 1993

*Program Coordinator, Eastern Montana Telemedicine Network. Responsible for the day to day operations of a ten site interactive videoconferencing network.*

May, 1993 to June 1992

*Outreach Coordinator, Psychiatric Services. Directed, developed and implemented marketing activities for Deaconess Psychiatric Services.*

December, 1989 to May, 1992

*Therapeutic Activities Supervisor, Psychiatric Services. Responsible for the conceptualization and implementation of the Therapeutic Activities Services to include occupational and recreational therapy.*

July, 1980 to December, 1989

**Walter Reed Army Medical Center**  
Washington, D.C.

*Director, Recreational Therapy. Responsible for the development, implementation and evaluation of a recreational therapy department which provided clinical services to active duty, retired and dependent military personnel.*

January, 1977 to August, 1979

**Portsmouth Psychiatric Center**  
Portsmouth, Virginia  
Coordinator, Activities Therapy

October, 1974 to December, 1976

**Walter Reed Army Medical Center**  
Washington, D.C.  
Recreational Therapist

**Education**

1987

**George Washington University, Washington, D.C.**  
Master of Arts

1974

**Florida State University, Tallahassee, Florida**  
Bachelors of Science

1972

**Montgomery College, Rockville, Maryland**  
Associate of Arts

**Organizations**

1995 to present

**Member of American Telemedicine Association**

1994 to 1993

**Member of the American Therapeutic Recreation Association**

1989 to 1993

**Certified Therapeutic Recreation Specialist**

1980 to 1989

**Past Member University of Maryland Curriculum Committee**

1991 to 1992

**Chairperson, Fundraising Committee, American Therapeutic Recreation Assoc.**

1989-1993

**Big Sky Critical Incident Stress Debriefing Team**

1990 to 1993

**HEAL - HIV/AIDS Support Group**

cc Docket 97-21

RECEIVED

AUG 20 1997

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, DC 20541



**General  
Communication  
Incorporated**

August 15, 1997

Chairman Reed E. Hundt  
Federal Communications Commission  
1919 M St., NW  
Room 814  
Washington, DC 20554

Re: Nomination for Universal Service Administrative Company,  
Schools and Libraries Corporation, and Rural Health Care  
Corporation Board of Directors

Dear Chairman Hundt:

General Communication, Inc. (GCI), an interexchange carrier with less than \$3 billion in revenues, hereby nominates James R. Jackson for the Board of Directors for the Universal Service Administrative Company (USAC). As you can see from the attached resume, Mr. Jackson has extensive experience not only in the private sector as an attorney for GCI but also as a hearing officer at the Alaska Public Utilities Commission (APUC). GCI believes that Mr. Jackson will bring a unique perspective to the USAC board.

If you have any questions regarding this nomination, please contact Mr. Jackson at 907-265-5545 or the undersigned.

Sincerely,

Kathy L. Shobert  
Director, Federal Affairs

cc: Secretary

**JAMES R. JACKSON JR.**  
**Regulatory Attorney**  
**General Communication, Inc.**  
**2550 Denali Street, Suite 1000**  
**Anchorage, Alaska 99503**

**EXPERIENCE**

**GENERAL COMMUNICATION, INC., Anchorage, Alaska**  
**Regulatory Attorney, September 1993 - Present**

Represents GCI in wide range of regulatory proceedings.

**ALASKA PUBLIC UTILITIES COMMISSION, Anchorage, Alaska**  
**Hearing Officer, October 1984 - August 1993**

Responsible for management and conduct of hearings in most of the cases heard by the APUC in this 9-year period.

**ATTORNEY-GENERAL'S OFFICE, Anchorage, Alaska**  
**Assistant Attorney General, Summer 1984**

Temporary position with the Consumer Protection Division involving general consumer complaints and several larger investigations within the Division.

**ALASKA CONSUMER ADVOCACY PROGRAM, Anchorage, Alaska**  
**Staff Attorney, January 1983 - Spring 1984.**

Represented residential consumers on a variety of issues, primarily in utility ratemaking proceedings before the Alaska Public Utilities Commission.

**VIRGINIA ASSOCIATION OF COMMUNITY ACTION AGENCIES,**  
**Richmond, Virginia**  
**Energy Advocacy Program Attorney, 1979 - 1982**

Represented residential consumers on a variety of energy related matters, primarily utility cases before the Virginia State Corporation Commission.

**VIRGINIA STATE LEGAL AID SOCIETY, INC. and CHARLOTTESVILLE-  
ALBEMARLE LEGAL AID SOCIETY, INC., Charlottesville, Virginia**  
Statewide Training Coordinator, 1978  
Interim Staff Attorney, Summer 1978

Responsible for designing and implementing training programs for attorneys and paralegals from Legal Services offices across the state.

**NEIGHBORHOOD LEGAL AID SOCIETY, INC., Richmond, Virginia**  
Reginald Heber Smith Community Lawyer Fellow, September 1975 -  
September 1977.

Responsible for general caseload and impact litigation representing low income persons.

## **EDUCATION**

1972 B.A., Cum Laude, Economics, Davidson College,  
Davidson, North Carolina

1975 J.D., University of Virginia School of Law,  
Charlottesville, Virginia

## **BAR ADMISSIONS**

1975 Virginia

1985 Alaska

## **PERSONAL**

Born Orangeburg, S.C., August 27, 1950.

Married to Mary Ellen Shea, no children.

Excellent health

Hobbies include hunting, fishing, hiking, skiing, canoeing, wilderness trips,  
recreational dog-mushing.