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014-129

**From:** "John Lunn" <jhlunn@sprynet.com>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/26/97 3:30pm  
**Subject:** Letter to Sprint concerning slamming...

This file was sent to Sprint this date. A hard copy of this transmittal to you will follow.

Thank you for you work. Don't allow our freedom to choose to be degraded by those who would take advantage of our need to communicate.

John Lunn

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**From:** DAVID <"dhfassociates@redrose.net"@redrose.net>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/26/97 3:26pm  
**Subject:** slamming company- LDC Telecommunication

This is a notification and complaint of a large scale slamming practice by LDC Telecommunications in Oldsmar, Florida. They are using outright fraud to switch carriers. In July, we were contacted by telemarketers from LDC, with this approach: "I am an employee of Bell Atlantic, your local carrier, as a courtesy call only. This is only a courtesy call to notify you of a change in our billing. We will now be putting everything on one bill for your convenience. This will not effect your long distance carrier. If this is okay we will provide this for you." I asked the first woman on the phone and asked her manager twice if this would change our long distance carrier. All 3 times the response was 'absolutely not. No change at all!'

Following their speaking with me, they called Bell Atlantic claiming to be me and asked to switch me to LDC Telecomm.- a reseller for Sprint. I noticed the switch in August and cleared it up with Bell Atlantic. Bell Atlantic confirmed the slamming by LDC.

This company and it's agents are fraudulent and this should be noted. LDC, it appears has called many if not most of the businesses in the Bell Atlantic region with this scam. Most are not aware of the scam. Our rate was doubled on our invoice, and that was the only way I knew of the slam.

I hope this is a help. Please file this complaint.  
Thank you.

David H. Friedrichs, Jr.  
DHF Associates  
117 S. West End Ave  
Lancaster, PA 17603  
717-293-0949

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**From:** Dan Everett <daneverett@centuryinter.net>  
**To:** FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")  
**Date:** 8/26/97 11:36am  
**Subject:** slamming by MCI

In May of 97 our small town of Ladysmith was blanketed by sales reps from MCI promising cheaper rates and also 1 free month of calls. They had sales literature to back it up but did not leave anything because they were out of copies. After receiving 2 bills the calls are 50% higher than advertised. (15 cents per minute compared to the promised 10 cents. Yesterday I was on hold to their premier customer service division for one hour and 37 minutes before I hung up. I have requested cancellation of their services but I'm not receiving a response. Please let me know what my options are. Thanks Dan Everett phone 715-532-6532

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