

96-128

**From:** MRS SUSAN D COBUN <UXJK52A@prodigy.com>  
**To:** A4.A4(FCCINFO)  
**Date:** 12/12/97 12:27pm  
**Subject:** 35 cent 800 fees

-- [ From: Sue Cobun \* EMC.Ver #2.5.3 ] --

Re: docket numbers: CC Docket 96-128 and FCC 96-38  
Your current plan for charging 35 cents per 800 call from pay phones is outrageous! Pay phone operators may be due some compensation for 800 calls placed on their equipment, but your method of reimbursement is totally wrong. There is no reason they cannot levy a charge through the phone at the time the call is made just as they do for any other long distance call. If they want to be paid, make them be upfront about it and the person who is make the call should have the option to pay the fee or not.

Your plan penalizes people such as myself who have an 800 number for convenience of family. I will have no option but to cancel my 800 service if you put your plan into effect. I am not going to pay 35 cents every time a wrong number call is made to my number from a pay phone or someone I don't know or I don't choose to speak to calls me on the number. Further, my calling card provider that I access by an 800 number is going to have to bear the overhead cost of determining what calls were made from a regular telephone and which were made from a pay phone and then bill me and forward the proceeds to the pay phones. I won't know for more than a month what my true costs are. This is wrong and unfair. If they want the money the full cost and all of the work should be borne by the pay phone operators. Obviously the FCC is in collusion with the pay phone operators. You gave no consideration to the burden you were placing on users and providers of 800 services.

This ruling should be suspended immediately! Make the pay phone operators collect at the time the call is placed through their own equipment and with their own personnel. This ruling is a prime example of why the FCC should be abolished. Hopefully, enough pressure will be placed on you for this boneheaded ruling that common sense will prevail.  
Susan Cobun

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**From:** AWG9 <AWG9@aol.com>  
**To:** A4.A4(FCCINFO)  
**Date:** 12/12/97 1:47pm  
**Subject:** 800 lines should be free.

96-128

From their concept 800 lines were meant to be free to the user.

There should not be any charges to the user for 800 services.

This sounds like the scam the banks have pulled with ATM charges.  
Please rethink your decision and make the world right again.  
Thank you.

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**From:** Lisa Griffith <lisagriffith@Worldnet.att.net>  
**To:** A4.A4(FCCINFO)  
**Date:** 12/12/97 12:54pm  
**Subject:** New Pay Phone compensation Ruling

I am writing to strongly protest this ruling of the FCC this October. First, the pay phone owners make adequate income from those who call long distance to non toll free numbers. Secondly, the \$.30 charge seems outrageous, giving an unconscionable profit to the pay phone operators. Thirdly, the decision interferes with interstate commerce since many companies with 800 numbers have already decided not to accept calls from pay phones, causing business interruptions.

Please reverse your decision.

Sincerely,

Dennis H. Taylor

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From: tjfort <tjfort@netdoor.com>  
To: A4.A4(FCCINFO)  
Date: 12/11/97 8:54pm  
Subject: Telecom Act of 1996 (Docket No. 96-128)

>The Telecom Act of 1996 (Docket No. 96-128) has mandated that a  
>fee be paid by phone companies (AT&T, MCI,Sprint) to Pay Phone  
>Service Providers for all non-emergency calls originating from  
>pay phones, effective Nov. 17,1997. Pay phone service providers  
>and long distance carriers will be charging a combined total \$.30\*  
>access fee for each call to an 800/888 number made from a pay phone.  
>These access fees will be passed on by the long distance provider  
>and WILL APPEAR ON YOUR MONTHLY INVOICE.

>\*The pay phone service providers are charging \$0.284 each, and the  
>long distance carriers are charging an additional \$0.016 each, for  
>a combined total of \$0.30 for each call.

STOP THIS UNFAIR TAX. IT WAS NOT AUTHORIZED BY CONGRESS!!!!!!!!!!

TOM.

--

Tom Fort  
Ridgeland, MS  
tjfort@netdoor.com

CC: FCCMAIL.SMTPNLM("C.Pickering@mail.house.gov","Sena...

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