

94-129

From: Sharon Harshman <thgnuts@iquest.net>
To: FCCMAIL.SMTPNLM("Slamming@comments.fcc.gov")
Date: 1/7/98 7:06pm
Subject: Slamming

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JAN - 8 1998

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

We own a small business in Indiana and are getting at least 4 or 5 calls a week from someone trying to trick us to switch our long distance carrier or claiming to represent our local telephone company (resellers).

Yesterday I had one...I specifically asked if they were employed by Ameritech and received their paycheck from Ameritech and they said yes. The person said her name was Mary Williams, Operator Number #3629 and she gave me a number to call to confirm the information 1-800-325-1000 which has been a busy number when I have tried to call it.

Not only did they do all the above lying (I checked with Ameritech about it) but tried to tell me that Federal Law was changed where any company can now come provide local monthly service.

These constant calls are becoming a real pain...luckily I answer our business's phone and know better than to deal with these people. I feel sorry for companies who have people who might agree to some of these offers!

I anything being done to try and stop this practice?

Respectfully,

Sharon Harshman

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94-129

From: LarryGBont <LarryGBont@aol.com>
To: FCCMAIL.SMTPNLM("slamming@comments.fcc.gov")
Date: 1/8/98 3:55pm
Subject: Slamming

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FEDERAL COMMUNICATIONS COMMISSION
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My business has had an account with AT & T, and all of a sudden we starting receiving a statement from Corporate Services for our long distance service. I contacted AT & T and was told I had been slammed. I called Corporate Services and advised them I was not going to pay them for services I had never contracted for. I spoke with an absolutely rude young woman and she threatened my credit would be ruined if I didn't pay the bill. I am still getting statements. How do I stop this? I have since changed the account back to AT & T and once again filled out forms to keep this from happening. This is most frustrating!

Please advise.

Sheila Stevens

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