

DOCKET FILE COPY ORIGINAL

From: "Burton M. Koss" <koss.10@osu.edu>  
To: A4.A4(FCCINFO)  
Date: 4/2/98 12:04pm  
Subject: New regs for 800 numbers

96-128

I am writing to express my concern regarding the effects of the new regulations pertaining to calls placed to 800 numbers from pay phones.

Owners and operators of pay phones may have a right to be compensated for processing or carrying calls to 800 numbers. This is not an outrageous idea.

But owners of 800 numbers should be required to absorb this charge. Many companies that make use of 800 numbers are opting to block incoming calls from pay phones instead of paying the extra charge.

In the case of pagers and certain other services, the charges are being passed on to the person who is placing the call from the pay phone.

This is an unhealthy way to address the problem.

Your new regulations are altering the definition and function of an 800 number. Toll-free should mean toll-free.

Earlier in this message, I said that pay phone owners and operators have a right to be compensated for carrying calls to 800 numbers. But perhaps they should be required to place the call without making a profit on it. It should be possible for certain calls to be made from pay phones at no charge, such as calls to an operator and to 911. 800 numbers should probably be placed in the same category.

Your new regulations are not good for the industry and they are not good for consumers. You are blurring the meaning of a toll-free call. If a call is free, it should be free from ANY TELEPHONE.

Burton M. Koss  
3132 Walden Pl.  
Grove City, OH 43123  
Phone: 614-875-6624  
Fax: 614-875-6674  
E-mail: koss.10@osu.edu

RECEIVED

APR - 2 1998

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

No. of Copies rec'd \_\_\_\_\_  
List A B C D E

2

DOCKET FILE COPY ORIGINAL

96-128

**From:** "Gilstrap, Sharon" <gilstrap@proxicom.com>  
**To:** "fccinfo@fcc.gov" <fccinfo@fcc.gov>  
**Date:** 4/2/98 12:20pm  
**Subject:** Pay Phones

I think the deregulation of pay phones has created a deplorable situation. I can no longer use the pay phone to page my husband or anyone else in an emergency.

In addition, the rates in our area for a local call from a pay phone ranges from .35 on up and the service is absolutely not guaranteed. I have been in at least three situations where I have had to make an emergency call from pay phones in the last year and was unable to do so because of the poor service.

**RECEIVED**

APR - 2 1998

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

No. of Copies rec'd \_\_\_\_\_  
List A B C D E

2