

**Maintenance & Repair**

REPORT: OSS INTERFACE AVAILABILITY  
REPORT PERIOD 03/01/1998 - 03/29/1998

| OSS INTERFACE         | % AVAILABILITY |
|-----------------------|----------------|
| <b>CLEC AGGREGATE</b> |                |
| - CLEC TAFI           | 100.00%        |
| <b>BST AGGREGATE</b>  |                |
| - TAFI                | 99.88%         |
| <b>CLEC/BST</b>       |                |
| - LMOS HOST           | 100.00%        |
| - MARCH               | 100.00%        |
| - SOCS                | 99.75%         |

# *Billing*

## **Reports**

## **Tab**

- Invoice Accuracy 24
- Invoice Timeliness 25
- Usage Record Timeliness and Completeness 26
- Usage Data Delivery Accuracy 27

**Billing**

REPORT: INVOICE ACCURACY  
REPORT PERIOD: 2/1/1998 TO 2/28/1998

|                                | TOTAL BILLED REVENUE (\$) | TOTAL ADJUSTMENTS (\$) | % ACCURACY |
|--------------------------------|---------------------------|------------------------|------------|
| <b>CLEC 1</b>                  |                           |                        |            |
| REGION                         |                           |                        |            |
| - RESALE                       |                           |                        |            |
| - UNE                          |                           |                        |            |
| - LOCAL INTERCONNECTION TRUNKS |                           |                        |            |
| <b>CLEC AGGREGATE</b>          |                           |                        |            |
| REGION                         |                           |                        |            |
| - RESALE                       |                           |                        |            |
| - UNE                          |                           |                        |            |
| - LOCAL INTERCONNECTION TRUNKS |                           |                        |            |
| <b>BST AGGREGATE</b>           |                           |                        |            |
| REGION                         |                           |                        |            |
| - RETAIL RESIDENCE             |                           |                        |            |
| - RETAIL BUSINESS              |                           |                        |            |

**Billing**

REPORT: INVOICE TIMELINESS  
 REPORT PERIOD: 2/1/1998 TO 2/28/1998

|                                | % BILLS RELEASED<br>(BY 5TH WORKDAY) | % BILLS RELEASED<br>(WITHIN 7<br>CALENDAR DAYS) |
|--------------------------------|--------------------------------------|---|
| <b>REGION</b>                  |                                      |   |
| - RESALE                       |                                      |   |
| - UNE                          |                                      |   |
| - LOCAL INTERCONNECTION TRUNKS |                                      |   |
| <b>REGION</b>                  |                                      |   |
| - RESALE                       |                                      |   |
| - UNE                          |                                      |   |
| - LOCAL INTERCONNECTION TRUNKS |                                      |   |
| <b>REGION</b>                  |                                      |   |
| - RETAIL RESIDENCE             |                                      |   |
| - RETAIL BUSINESS              |                                      |   |

**Billing**

REPORT USAGE RECORD TIMELINESS AND COMPLETENESS  
 REPORT PERIOD 2/1/98 TO 2/28/98

|                          | DAYS DELAY |         |           |           |           |           | TIMELINESS BENCHMARK |           |           |           |           | COMPLETENESS BENCHMARK |           | TOTALS |
|--------------------------|------------|---------|-----------|-----------|-----------|-----------|----------------------|-----------|-----------|-----------|-----------|------------------------|-----------|--------|
|                          | 0          | 1       | 2         | 3         | 4         | 5         | 6                    | 7         | 8         | 9         | 10 29     | OVER 29                |           |        |
| <b>CLEC 1</b>            |            |         |           |           |           |           |                      |           |           |           |           |                        |           |        |
| REGION                   |            |         |           |           |           |           |                      |           |           |           |           |                        |           |        |
| RECORD VOLUME            |            | 1,072   | 94,697    | 32,817    | 52,662    | 3,995     | 381                  | 113       | 69        | 56        | 140       | 12                     | 186,014   |        |
| CUMULATIVE RECORD VOLUME |            | 1,072   | 95,769    | 128,586   | 181,248   | 185,243   | 185,624              | 185,737   | 185,806   | 185,862   | 186,002   | 186,014                | 186,014   |        |
| CUMULATIVE %             | 0.00%      | 0.58%   | 51.48%    | 69.13%    | 97.44%    | 99.59%    | 99.79%               | 99.85%    | 99.89%    | 99.92%    | 99.99%    | 100.00%                | 100.00%   |        |
| <b>CLEO AGGREGATE</b>    |            |         |           |           |           |           |                      |           |           |           |           |                        |           |        |
| REGION                   |            |         |           |           |           |           |                      |           |           |           |           |                        |           |        |
| RECORD VOLUME            |            | 25,634  | 2,627,533 | 656,871   | 1,665,077 | 107,119   | 9,914                | 8,841     | 4,892     | 1,740     | 8,606     | 793                    | 5,117,020 |        |
| CUMULATIVE RECORD VOLUME |            | 25,634  | 2,653,167 | 3,310,038 | 4,975,115 | 5,082,234 | 5,092,148            | 5,100,989 | 5,105,881 | 5,107,621 | 5,116,227 | 5,117,020              | 5,117,020 |        |
| CUMULATIVE %             | 0.00%      | 0.50%   | 51.85%    | 64.69%    | 97.23%    | 99.32%    | 99.51%               | 99.69%    | 99.78%    | 99.82%    | 99.98%    | 100.00%                | 100.00%   |        |
| <b>IST AGGREGATE</b>     |            |         |           |           |           |           |                      |           |           |           |           |                        |           |        |
| REGION                   |            |         |           |           |           |           |                      |           |           |           |           |                        |           |        |
| RECORD VOLUME            |            | 127,976 | 44,929    | 36,925    | 10,434    | 886       | 298                  | 214       | 75        | 40        | 88        | 359                    | 222,224   |        |
| CUMULATIVE RECORD VOLUME |            | 127,976 | 172,905   | 209,830   | 220,264   | 221,150   | 221,448              | 221,662   | 221,737   | 221,777   | 221,865   | 222,224                | 222,224   |        |
| CUMULATIVE %             | 0.00%      | 57.59%  | 77.81%    | 94.42%    | 99.12%    | 99.52%    | 99.65%               | 99.75%    | 99.78%    | 99.80%    | 99.84%    | 100.00%                | 100.00%   |        |

**Billing**

REPORT: USAGE DATA DELIVERY ACCURACY  
REPORT PERIOD 2/1/98 TO 2/28/98

|          | TOTAL USAGE<br>RECORDS DELIVERED | TOTAL RECORDS DELIVERED<br>PER EMR STANDARDS | % ACCURACY |
|----------|----------------------------------|--|------------|
| - REGION | 186,014                          | 186,014                                      | 100.00%    |
| - REGION | 5,117,020                        | 5,117,020                                    | 100.00%    |
| - REGION | 222,224                          | 222,224                                      | 100.00%    |

*Operator Services (Toll)  
&  
Directory Assistance*

**Reports**

- Average Speed to Answer & Percent Answered Within "X"

**Operator Services:  
Toll & Directory Assistance**

REPORT: SPEED TO ANSWER PERFORMANCE  
REPORT PERIOD: 02/01/1998 - 02/28/1998

|                        | AVERAGE SPEED TO ANSWER (SECONDS) | PERCENT ANSWERED WITHIN "X" SECONDS |
|------------------------|-----------------------------------|-------------------------------------|
| GEORGIA                |                                   |                                     |
| - TOLL ASSISTANCE      | 2.93                              | 91.10% within 10 seconds            |
| - DIRECTORY ASSISTANCE | 6.01                              | 90.60% within 20 seconds            |

# *E911*

## **Reports**

- E911 Timeliness and Accuracy

**E911 Timeliness & Accuracy**

REPORT: E911 TIMELINESS & ACCURACY  
 REPORT PERIOD: 02/01/1998 - 02/28/1998

|  | % E911 ACCURACY * |
|--|-------------------|
| <b>CLEC 1 (Facilities Based)</b>         |                   |
| - ALABAMA                                | -                 |
| - FLORIDA                                | 97.51             |
| - GEORGIA                                | -                 |
| - KENTUCKY                               | -                 |
| - LOUISIANA                              | -                 |
| - MISSISSIPPI                            | -                 |
| - NORTH CAROLINA                         | 100               |
| - SOUTH CAROLINA                         | 86.67             |
| - TENNESSEE                              | -                 |
| - REGION TOTAL                           | -                 |
| <b>CLEC AGGREGATE (Facilities Based)</b> |                   |
| - ALABAMA                                | 49.57             |
| - FLORIDA                                | 83.12             |
| - GEORGIA                                | 65.85             |
| - KENTUCKY                               | 15.43             |
| - LOUISIANA                              | 2.43              |
| - MISSISSIPPI                            | 100               |
| - NORTH CAROLINA                         | 13.51             |
| - SOUTH CAROLINA                         | 87.16             |
| - TENNESSEE                              | 59.35             |
| - REGION TOTAL                           | 58.47             |

|  | % E911 ACCURACY * |
|--|-------------------|
| <b>BST &amp; CLEC AGGREGATE (Resale)</b> |                   |
| - ALABAMA                                | 95.97             |
| - FLORIDA                                | 93.07             |
| - GEORGIA                                | 90.78             |
| - KENTUCKY                               | 95.36             |
| - LOUISIANA                              | 96.32             |
| - MISSISSIPPI                            | 96.08             |
| - NORTH CAROLINA                         | 96.56             |
| - SOUTH CAROLINA                         | 96.53             |
| - TENNESSEE                              | 95.41             |
| - REGION TOTAL                           | 94.12             |

\* Note: "% E911 Accuracy" represents the percentage of total records initially processed without errors. All errors are expeditiously addressed, with all CLEC records being processed successfully within 24 hours, including those with initial errors.

|                       | E911 TIMELINESS<br>(% WITHIN 24 HRS) |
|-----------------------|--------------------------------------|
| <b>CLEC 1</b>         |                                      |
| - REGION TOTAL        | 100%                                 |
| <b>CLEC AGGREGATE</b> |                                      |
| - REGION TOTAL        | 100%                                 |
| <b>BST</b>            |                                      |
| - REGION TOTAL        | 100%                                 |

# *Trunking*

## **Reports**

## **Tab**

- Comparative Trunk Group Service Summary 28
- Trunk Group Service 29
- Trunk Group Service Detail 30

# Trunk Group Performance

REPORT: COMPARATIVE TRUNK GROUP SERVICE SUMMARY  
 REPORT PERIOD: 01/26/1998 - 02/20/1998

| CLEC 1                 |                       | CLEC Aggregate         |                       | BST CTG                |                       | BST Local              |                       |
|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|
| # Trunk Groups Blocked | TOT TKS GRPS MEASURED | # Trunk Groups Blocked | TOT TKS GRPS MEASURED | # Trunk Groups Blocked | TOT TKS GRPS MEASURED | # Trunk Groups Blocked | TOT TKS GRPS MEASURED |
| 2                      | 40                    | 17                     | 460                   | 48                     | 4369                  | 181                    | 4376                  |

Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 - 02/20/1998

| CLEC 1       |          |             |             |              |                |     |          |          |      |
|--------------|----------|-------------|-------------|--------------|----------------|-----|----------|----------|------|
| ADMINISTERED | TGSN     | BST SWITCH  | CLEC POT    | DESCRPT      | OBSVD Max BLKG | TKS | VAL DAYS | NBR RPTS | RMKS |
| CLEC 1       | AC201494 | GNBONCEU05T | GNBONCEUXEX | 7DFDZJZTG4KE | 3 40%          | 24  | 20       | 1        |      |
| CLEC 1       | AC198052 | RLGHNCHO01T | RLGHNCHO8MD | 7DFDZJZTG3KE | 24 53%         | 48  | 20       | 2        |      |

| BST Common Transport Trunk |          |              |              |         |                |     |          |          |                                    |
|----------------------------|----------|--------------|--------------|---------|----------------|-----|----------|----------|------------------------------------|
| ADMINISTERED               | TGSN     | TANDEM       | END OFFICE   | DESCRPT | OBSVD MAX BLKG | TKS | VAL DAYS | NBR RPTS | RMKS                               |
| BST                        | AC092935 | GSVLGAMA02T  | CMNGGAMA88C  | 7AFTC   | 11 85%         | 240 | 20       | 2        | A0J1 IC GRP NEED SAUGMENT          |
| BST                        | AC120055 | AGSTGAMT03T  | AIKNSCMA64E  | 77AFDT  | 3 06%          | 585 | 20       | 1        | A0A1 72 TRKS PEND 031598           |
| BST                        | AC174786 | ATLNGABU01T  | ATLNGACS65C  | 77AFDT  | 2 04%          | 840 | 20       | 2        | B0L1 TRKS PROVID ON SUBTND GRPS    |
| BST                        | AC178258 | ATLNGABU01T  | ATLNGAEP64A  | 77AFDT  | 3 13%          | 552 | 20       | 2        | A0A1 600 TRKS PEND 030698          |
| BST                        | AC174807 | ATLNGABU01T  | STBRGANH47C  | 77AFDT  | 11 38%         | 216 | 20       | 1        | A0A1 216 TRKS PEND 030698          |
| BST                        | AC175413 | ATLNGABU01T  | MCDNGAGS95A  | 77AFDT  | 4 52%          | 190 | 20       | 1        | A0A1192 TRKS PEND 030698           |
| BST                        | AF125062 | NWORLDAMA20T | LLNGLAHDVDS0 | MDFET   | 3 07%          | 3   | 20       | 1        | D1K1 ABNORMAL LOAD CLEARED         |
| BST                        | AF074126 | LFYTLAMA0GT  | LFYTLAVMCG0  | 7AFDD   | 12 54%         | 624 | 20       | 4        | D1I1 MAINTENANCE                   |
| BST                        | AF130702 | LFYTLAMA0GT  | ABVLLAMADS0  | 7AFDD   | 3 37%          | 312 | 20       | 1        | A0A1 72 TRKS PENDING 2/26          |
| BST                        | AF148362 | LFYTLAMA0GT  | DRDRLAMADS0  | MDFET   | 3 20%          | 16  | 20       | 1        | D1C4 EQUIPMENT PROB ORM SWITCH     |
| BST                        | AF088709 | SHPTLAMA0GT  | LGPTLAMADS0  | 77AFDT  | 2 27%          | 156 | 20       | 1        | D1I1 MAINTENANCE                   |
| BST                        | AF122570 | SHPTLAMA0GT  | ZWLLLAMADS0  | MDFDD   | 4 15%          | 36  | 19       | 1        | D1I1 MAINTENANCE CLEARED           |
| BST                        | AF125015 | SHPTLAMA0GT  | ZWLLLAMADS0  | MDFET   | 4 60%          | 3   | 20       | 1        | D1I1 MAINTENANCE CLEARED           |
| BST                        | AF100782 | JCSNMSCP36T  | ENTRMSMADS0  | MDFET   | 3 75%          | 7   | 20       | 1        | D1C2 CARRIER FAILURE               |
| BST                        | AF125383 | JCSNMSCP36T  | SHBTMSMADS0  | MDFET   | 4 48%          | 4   | 20       | 1        | D1C2 CARRIER FAILURE               |
| BST                        | AF131642 | MRDNMSTL07T  | SHBTMSMADS0  | MMAFDT  | 4 47%          | 6   | 20       | 1        | D1C2 CARRIER FAILURE               |
| BST                        | AF125437 | JCSNMSCP36T  | HTBGMSMADS0  | MDFET   | 3 23%          | 6   | 15       | 1        | D1I1 MAINTENANCE PROBLEM           |
| BST                        | AC187617 | LRBGNCMA02T  | LMTNNCMA73F  | 77DFDT  | 3 78%          | 127 | 19       | 1        | B0A1 24 TRUNKS COMPLETED 021998    |
| BST                        | AC174433 | CHRLNCBO05T  | LENRNCHA75F  | MMAFMD  | 2 22%          | 24  | 19       | 1        | D1I1 MAINTENANCE PROBLEM           |
| BST                        | AC170661 | WPBHFLGR02T  | STRFLMADS0   | 77AFDT  | 8 72%          | 216 | 20       | 1        | A0A1 24 TRUNK ADDITION SCHEDULED 3 |
| BST                        | AC170653 | WPBHFLGR02T  | PTSLFLMADS0  | 77DFDT  | 10 06%         | 168 | 20       | 1        | A0A1 24 TRUNK ADDITION SCHEDULED 3 |
| BST                        | AC170660 | WPBHFLGR02T  | VRBHFLMADS0  | 77AFDT  | 6 80%          | 72  | 20       | 1        | E1H1 INVALID DATA                  |
| BST                        | AC168457 | GNVLSCDT60T  | GFNYSCMA48F  | 77AFDT  | 2 12%          | 362 | 20       | 1        | B0A1 24 TRKS COMP 2/20/98          |
| BST                        | AC168448 | GNVLSCDT60T  | ARSNSCMA22F  | 77AFMD  | 2 51%          | 652 | 20       | 2        | B0A1 48 TRKS COMP 2/6/98           |
| BST                        | AC170663 | NDADFLGG04T  | PMBHFLCSDS0  | 77AFDT  | 2 53%          | 288 | 20       | 2        | A0A1 48 TRKS PEND 3/13             |
| BST                        | AC175750 | WPBHFLGR02T  | BCRTFLMADS1  | 77AFDT  | 3 29%          | 264 | 20       | 2        | B0A1 96 TRKS COMP 3/6              |
| BST                        | AC176990 | WPBHFLGR02T  | WPBHFLGADS0  | 77AFDT  | 9 52%          | 168 | 17       | 1        | B0A1 48 TRKS COMP 2/25             |
| BST                        | AF126521 | NSVLTNMT84T  | GDVLTNMACG0  | MMAFDT  | 2 10%          | 24  | 20       | 1        | D1I1 13/24 BOT 2/2/98              |
| INDEP                      | AF072982 | BRHMALMT0GT  | MNVLALXA37I  | DDFTC   | 6 32%          | 58  | 20       | 8        | D1Z1 IND RELS RESP                 |
| INDEP                      | AF136520 | BRHMALMT0GT  | BTLRALXADS0  | MMDFDT  | 4 41%          | 120 | 20       | 1        | D1Z1 IND RELS RESP                 |
| INDEP                      | AF144509 | ANTNALMT0GT  | RGLDALXADS0  | MMDFDT  | 2 33%          | 72  | 20       | 1        | D1Z1 IND RELS RESP                 |
| INDEP                      | AF142437 | MOBLALAZ0GT  | GVHLALXADS0  | 77DFDT  | 9 14%          | 120 | 20       | 6        | D1Z1 IND RELS RESP                 |
| INDEP                      | AC185463 | ATHNGAMA02T  | CMRCGAXADS1  | 77DFDT  | 66 92%         | 788 | 14       | 1        | A0F1 CONSTRUCTION REOD 040198      |
| INDEP                      | AC200979 | ALBYGAMA03T  | LENXGAXA54A  | 77DFDT  | 10 19%         | 156 | 19       | 2        | B0A1 48 TRKS COMPTD 022098         |
| INDEP                      | AC200991 | ALBYGAMA03T  | OMEGGAXA52A  | 77DFDT  | 14 82%         | 109 | 17       | 2        | B0A1 24 TRKS COMPTD 021398         |
| INDEP                      | AC201048 | ALBYGAMA03T  | VINNGAXA26A  | 77DFDT  | 3 44%          | 120 | 19       | 1        | A0A1 24 TRKS PEND 032598           |
| INDEP                      | AF132107 | DAVLKYMA01T  | HYDNKYXADS0  | 77AFDT  | 2 85%          | 120 | 20       | 1        | D1B1 ABNORMAL WEATHER 2/5/98       |
| INDEP                      | AF134661 | DAVLKYMA01T  | HYDNKYXADS0  | MDFCA   | 3 42%          | 3   | 20       | 1        | D1B1 ABNORMAL WEATHER 2/5/98       |
| INDEP                      | AF137393 | DAVLKYMA01T  | DWRFKYXADS0  | MDFET   | 2 23%          | 7   | 20       | 1        | D1B1 ABNORMAL WEATHER 2/5/98       |
| INDEP                      | AF137394 | DAVLKYMA01T  | DWRFKYXADS0  | 77DFDT  | 2 61%          | 36  | 20       | 1        | D1B1 ABNORMAL WEATHER 2/5/98       |

Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 - 02/20/1998

|       |          |             |             |        |        |     |    |    |                                     |
|-------|----------|-------------|-------------|--------|--------|-----|----|----|-------------------------------------|
| INDEP | AF114094 | HTBGMSMA06T | PRNTMSXADS0 | 77DFDT | 9 12%  | 189 | 20 | 2  | D1Z1 OTHER                          |
| INDEP | AC115055 | FLRNSCMA60T | LKCYSCXA39A | MDFET  | 3 33%  | 11  | 20 | 1  | COA1 UNDER INVESTIGATION            |
| INDEP | AC159210 | CHTNSCDT60T | WLBOSCXE01T | MMDFDT | 4 61%  | 96  | 20 | 1  | COA1 UNDER INVESTIGATION            |
| INDEP | AF115090 | NSVLTNMT84T | LFYTTNXADS0 | 77AFDT | 5 97%  | 306 | 16 | 1  | A0A1 96 TRKS PENDING 2/13 ICO PROBL |
| INDEP | AF112334 | MMPHTNMA84T | OLBRMSXADS0 | 77AFDT | 5 25%  | 840 | 19 | 1  | A0A2 WAIT FOR INDEP CO RESPONSE TO  |
| INDEP | AF113629 | MMPHTNMA84T | YRVLTNXADS0 | MMDFCT | 12 93% | 41  | 19 | 6  | A0A2 WAIT FOR INDEP CO RESPONSE TO  |
| INDEP | AF120918 | MMPHTNMA84T | BYHLMSXADS0 | 77AFDT | 3 26%  | 279 | 19 | 6  | A0A2 WAIT FOR INDEP CO RESPONSE TO  |
| INDEP | AF148214 | MMPHTNMA84T | ALAMTNXADS1 | 77DFDT | 5 25%  | 144 | 19 | 12 | A0A2 WAIT FOR INDEP CO RESPONSE TO  |

| ADMINISTERED | TGSN     | A-END       | Z-END       | DESCRPT  | OBSVD MAX<br>BLKG | TKS | VAL<br>DAYS | NBR<br>RPTS | RMKS |
|--------------|----------|-------------|-------------|----------|-------------------|-----|-------------|-------------|------|
| BST          | 77AFOG   | BRHMALMT1GT | BRHMALMT25E | AF127469 | 3 32%             | 768 | 20          | 1           |      |
| BST          | 77AFOG   | BRHMALMT1GT | LEDSALXBDS0 | AF140822 | 4 74%             | 406 | 20          | 1           |      |
| BST          | 77DFOG   | CRHLALNMDS0 | JSPRALMTDS0 | AF097025 | 3 11%             | 96  | 19          | 1           |      |
| BST          | 77AFOG   | MOBLALAPDS0 | MOBLALAZ1GT | AF132197 | 7 65%             | 792 | 20          | 2           |      |
| BST          | 77AFOG   | MTGMALMTDS0 | MTGMALMT26T | AF114779 | 5 02%             | 744 | 20          | 3           |      |
| BST          | 77AFOG   | MTGMALMT26T | PRVLALMADS0 | AF124624 | 3 52%             | 336 | 20          | 1           |      |
| BST          | 77AFOG   | MTGMALMT26T | WTMPALMADS0 | AF082458 | 17 26%            | 384 | 20          | 2           |      |
| BST          | MDFTO    | PHCYALMADS0 | CLMBGAMT12T | AF063485 | 24 94%            | 360 | 16          | 6           |      |
| BST          | 77DFIE   | AGSTGAU86C  | AGSTGAMT84A | AC148679 | 10 55%            | 576 | 20          | 1           |      |
| BST          | 7DFIE    | AGSTGAU86C  | AGSTGATH73C | AC092306 | 16 82%            | 370 | 20          | 2           |      |
| BST          | 77AFOG   | AGSTGAMT12T | AGSTGAMT84A | AC121899 | 5 63%             | 264 | 20          | 1           |      |
| BST          | 77DFIE   | AGSTGAMT84A | AGSTGATH73C | AC148682 | 13 24%            | 204 | 19          | 4           |      |
| BST          | 7AFTO    | AGSTGATH73C | AGSTGAMT12T | AC074369 | 5 63%             | 230 | 20          | 1           |      |
| BST          | 7DFTG    | ALBYGAMA12T | ALBYGAMA45A | AC125698 | 40 52%            | 312 | 20          | 9           |      |
| BST          | 77DFIE   | ALMAGAXADS1 | BRWKGAMA26C | AC191647 | 18 81%            | 48  | 20          | 2           |      |
| BST          | 77DFIEKE | ALPRGAMA47C | ATLNGACSDS3 | AC169114 | 23 17%            | 192 | 18          | 4           |      |
| BST          | 77DFIEKE | ALPRGAMA47C | ATLNGAPP34A | AC158768 | 23 40%            | 72  | 20          | 2           |      |
| BST          | 77DFIEKE | ALPRGAMA47C | CHMBGAMADS0 | AC161835 | 3 22%             | 120 | 20          | 3           |      |
| BST          | 77AFOGKE | ALPRGAMA47C | NRCRGAMA01T | AC186591 | 27 94%            | 252 | 17          | 3           |      |
| BST          | 77DFIEKE | ALPRGAMA47C | SMYRGAMADS1 | AC174190 | 14 66%            | 120 | 20          | 3           |      |
| BST          | 77AFOG   | ATLNGABU01T | ATLNGABU84C | AC142635 | 37 61%            | 192 | 18          | 7           |      |
| BST          | 77AFOG   | ATLNGABU01T | ATLNGAC565C | AC144831 | 38 61%            | 312 | 7           | 9           |      |
| BST          | 7AFMT    | ATLNGABU01T | ATLNGAEP01T | AC197383 | 42 46%            | 60  | 17          | 5           |      |
| BST          | 77AFOG   | ATLNGABU01T | ATLNGAPP34A | AC146262 | 14 02%            | 252 | 20          | 2           |      |
| BST          | 77AFOG   | ATLNGABU01T | CMNGGAMA88C | AC187397 | 10 31%            | 168 | 20          | 2           |      |
| BST          | 77AFOG   | ATLNGABU01T | CNTNGAXADS0 | AC190581 | 25 25%            | 240 | 20          | 2           |      |
| BST          | MMAFOG   | ATLNGABU01T | FAMTGAXA33A | AC191961 | 10 87%            | 48  | 20          | 9           |      |
| BST          | 77AFOG   | ATLNGABU01T | FLBRGAMADS1 | AC188996 | 57 39%            | 48  | 20          | 7           |      |
| BST          | 77AFMT   | ATLNGABU01T | NRCRGAMA01T | AC186580 | 18 99%            | 336 | 19          | 7           |      |
| BST          | 77AFOG   | ATLNGABU01T | RSWLGAMADS1 | AC176764 | 10 16%            | 272 | 20          | 2           |      |
| BST          | 77AFOG   | ATLNGABU01T | SMYRGAMADS1 | AC174187 | 18 50%            | 139 | 20          | 5           |      |
| BST          | 77AFOG   | ATLNGABU01T | VLRCGAES45A | AC187429 | 3 91%             | 48  | 20          | 1           |      |
| BST          | 77AFOG   | ATLNGABU01T | WNDRGAXADS0 | AC189212 | 15 58%            | 360 | 20          | 5           |      |
| BST          | MDFVR    | ATLNGABU02T | ATLNGACS33A | AC201724 | 3 33%             | 3   | 20          | 1           |      |
| BST          | 7AFTO    | ATLNGACD28F | ATLNGABU01T | AC106464 | 60 11%            | 78  | 20          | 3           |      |
| BST          | MDFIR    | ATLNGACS33A | ATLNGASS1ID | AC159560 | 3 85%             | 8   | 20          | 2           |      |
| BST          | 77AFOG   | ATLNGAEP01T | NWNGGAMA25C | AC197533 | 13 96%            | 96  | 20          | 4           |      |
| BST          | 7AFTO    | ATLNGAEP64A | ATLNGAEP01T | AC197599 | 21 87%            | 48  | 20          | 5           |      |
| BST          | 7AFTO    | ATLNGAIC29A | ATLNGABU01T | AC106481 | 15 09%            | 96  | 20          | 3           |      |

Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
 REPORT PERIOD 01/26/1998 - 02/20/1998

|     |           |             |             |          |        |     |    |   |
|-----|-----------|-------------|-------------|----------|--------|-----|----|---|
| BST | 77DFIEKE  | ATLNGAPP34A | MRTTGAMA42G | AC166380 | 28.55% | 96  | 20 | 2 |
| BST | 77DFIE    | BLRGGAXA63A | CLEVTNMADS0 | AF138588 | 7.53%  | 192 | 19 | 2 |
| BST | 77AFOGKE  | BUFRGABH94A | NRCRGAMA01T | AC186593 | 13.22% | 192 | 20 | 2 |
| BST | 77DFOG    | BYRNGAXADS1 | MACNGAMT12T | AC195688 | 3.10%  | 166 | 20 | 1 |
| BST | MDFIR     | CLHNGAESDS1 | ATLNGASS1ID | AC178071 | 7.57%  | 9   | 17 | 1 |
| BST | 7DFTG     | CLMBGAMT12T | CLMBGAMT64A | AC125494 | 12.47% | 312 | 19 | 9 |
| BST | 7DFTO     | CLMBGAMT64A | CLMBGAMT12T | AC125495 | 7.60%  | 201 | 19 | 3 |
| BST | MDFIR     | CRVLGAMA38C | ATLNGASS1ID | AC159832 | 3.32%  | 12  | 20 | 1 |
| BST | 77AFOGKE  | CRVLGAMA38C | NRCRGAMA01T | AC186710 | 3.56%  | 120 | 20 | 1 |
| BST | 77AFOG    | CVTNGAMT78C | NRCRGAMA01T | AC186711 | 4.02%  | 120 | 20 | 1 |
| BST | ADFIR     | DARNGAXA43A | SVNHGABS03T | AC131888 | 6.32%  | 4   | 18 | 3 |
| BST | 7AFTO     | DGVLGAMA94F | ATLNGAEP01T | AC197615 | 7.09%  | 72  | 20 | 1 |
| BST | MDFES     | DLLSGAES44A | ATLNGAEP11T | AC142949 | 5.31%  | 3   | 20 | 1 |
| BST | MDFESG678 | DLTHGAHS47C | ATLNGAEP11T | AC202366 | 4.66%  | 4   | 19 | 2 |
| BST | 77AFOGKE  | DLTHGAHS47C | NRCRGAMA01T | AC186596 | 12.93% | 216 | 20 | 4 |
| BST | 77AFOGKE  | DNWDGAMA67A | NRCRGAMA01T | AC186597 | 3.47%  | 252 | 20 | 1 |
| BST | 77DFIE    | HAHRGAXADS0 | VLDGAMA24C  | AC186606 | 31.19% | 144 | 20 | 5 |
| BST | 77DFIE    | LENXGAXA54A | TFTNGAMA38C | AC200976 | 11.64% | 72  | 19 | 2 |
| BST | MDFES     | MACNGAMT75A | MACNGAMT12T | AC171759 | 6.16%  | 3   | 19 | 1 |
| BST | 77DFIE    | MACNGAMT75A | WRRBGAMA92C | AC160181 | 10.60% | 216 | 20 | 2 |
| BST | 77DFIE    | MACNGAVN47C | WRRBGAMA92C | AC123799 | 9.68%  | 264 | 16 | 5 |
| BST | MDFES     | MLTRGAXADS0 | ALBYGAMA12T | AC185390 | 5.91%  | 3   | 14 | 1 |
| BST | MDFIR     | MRTTGAMA42G | ATLNGASS1ID | AC159933 | 6.34%  | 24  | 20 | 1 |
| BST | 77AFOGKE  | NRCRGAMA01T | NRCRGAMA84A | AC186600 | 17.31% | 264 | 20 | 2 |
| BST | 77AFOGKE  | NRCRGAMA01T | SNLVGAMA97F | AC186604 | 7.55%  | 216 | 20 | 1 |
| BST | 77DFIEKE  | NRCRGAMA84A | SNLVGAMA97F | AC145402 | 9.19%  | 216 | 19 | 4 |
| BST | 77DFIEKE  | NRCRGAMA84A | SNMTGALRDS1 | AC177287 | 7.13%  | 120 | 20 | 2 |
| BST | 77DFIEKE  | NRCRGAMA84A | WDSTGACR92E | AC151402 | 12.75% | 144 | 20 | 3 |
| BST | 77DFIEKE  | SMYRGAPF95C | WDSTGACR92E | AC152316 | 8.89%  | 192 | 20 | 6 |
| BST | 77DFIE    | SVNHGABS23A | SVNHGADE35C | AC172669 | 6.72%  | 864 | 20 | 1 |
| BST | 77DFIE    | SVNHGABS23A | SVNHGAM89A  | AC125125 | 15.98% | 233 | 20 | 2 |
| BST | MDFIR     | TFTNGAMA38C | ALBYGAMA03T | AC138684 | 8.16%  | 8   | 19 | 1 |
| BST | 77DFMT    | HRLDKYE1GT  | PKVLKYMA03T | AF140157 | 6.60%  | 192 | 20 | 1 |
| BST | 77AFOGKE  | LSVLKYAP30T | LSVLKYCWDS0 | AF131265 | 3.91%  | 308 | 20 | 1 |
| BST | 77AFOG    | LSVLKYAP30T | LSVLKYVSDS0 | AF131273 | 3.49%  | 402 | 20 | 1 |
| BST | 77AFOG    | LSVLKYAP30T | ZNTNKYXADS1 | AF143317 | 9.67%  | 164 | 18 | 1 |
| BST | MDFIR     | LSVLKYCWDS0 | LSVLKYAP2GT | AF146656 | 3.69%  | 4   | 20 | 1 |
| BST | MDFDACC   | SHVLKYMADS0 | LSVLKYAP2GT | AF142753 | 3.15%  | 14  | 20 | 1 |
| BST | MDFIR     | SNTNKYMADS0 | WNCHKYMA02T | AF108601 | 4.42%  | 5   | 20 | 1 |
| BST | 77AFOG    | BTRGLAMA03T | BTRGLAWNDS0 | AF120761 | 23.15% | 375 | 19 | 2 |
| BST | 77AFOG    | BTRGLAMA03T | DNSPLAMADS0 | AF120760 | 20.00% | 285 | 19 | 5 |
| BST | MDFES     | BURSLAMADS0 | NWORLAFRCG0 | AF122001 | 3.23%  | 3   | 19 | 1 |
| BST | MDFIR     | BUSHLAMADS0 | NWORLAMA0GT | AF094458 | 7.32%  | 3   | 20 | 9 |
| BST | MDFDACC   | DRDRLAMADS0 | LFYTLAMA0GT | AF148359 | 3.35%  | 12  | 20 | 1 |
| BST | MDFDACC   | HYVLLAMADS0 | SHPTLAMA0GT | AF136193 | 9.61%  | 4   | 10 | 1 |
| BST | 7DFTG     | LKCHLADT04T | IOWALAXADS0 | AF114818 | 10.14% | 96  | 15 | 1 |
| BST | 77DFIE    | MONRLAMADS0 | MONRLAWMDS0 | AF125971 | 4.20%  | 504 | 19 | 1 |
| BST | 77AFOG    | NWORLAARCG0 | NWORLAMA06T | AF066450 | 6.88%  | 228 | 14 | 2 |
| BST | 7AF TO    | NWORLAMRCG0 | NWORLAMA06T | AF040064 | 5.73%  | 138 | 17 | 2 |
| BST | MDFIR     | RCLDLAMADS0 | NWORLAMA0GT | AF093929 | 3.64%  | 5   | 20 | 1 |
| BST | MDFDACC   | ZWLLLAMADS0 | SHPTLAMA0GT | AF136211 | 4.26%  | 6   | 20 | 1 |

Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
 REPORT PERIOD 01/26/1998 02/20/1998

|     |            |             |             |          |        |     |    |   |
|-----|------------|-------------|-------------|----------|--------|-----|----|---|
| BST | MDFDACC    | BCTNMSMADS0 | JCSNMSCP36T | AF136186 | 4.48%  | 4   | 20 | 1 |
| BST | MDFIR      | BCTNMSMADS0 | JCSNMSCP36T | AF145434 | 3.25%  | 3   | 18 | 1 |
| BST | MDFDACC    | ENTRMSMADS0 | JCSNMSCP36T | AF136212 | 3.26%  | 5   | 20 | 1 |
| BST | 77DFIE     | INDNMSMADS0 | SNFLMSXADS0 | AF117120 | 7.74%  | 48  | 20 | 1 |
| BST | MDFDACC771 | QTMNMSMADS0 | JCSNMSCP36T | AF136227 | 4.60%  | 3   | 20 | 1 |
| BST | 77DFOG     | ADVNNXBDS0  | WNSLNCFI12T | AC183526 | 8.34%  | 264 | 20 | 1 |
| BST | MDFFOG     | AHVLNCOH23T | BDVLNCXA62F | AC153243 | 3.43%  | 70  | 20 | 1 |
| BST | 77AFOG     | AHVLNCOH23T | LCSRNCMA68F | AC153245 | 9.90%  | 96  | 20 | 3 |
| BST | MMAFIE     | BOONNCKI26F | WATGNCA96F  | AC132500 | 8.31%  | 12  | 19 | 1 |
| BST | MDFIE      | BURLNCDA56F | RXBONCA562  | AC169379 | 3.37%  | 42  | 15 |   |
| BST | ADFDATR    | CHRLNCCA1CD | HGPNNCA03T  | AC158101 | 5.23%  | 16  | 10 | 1 |
| BST | 77DFIE     | DVSNNCP089F | MVRINCXADS1 | AC190433 | 3.48%  | 144 | 20 | 1 |
| BST | MDFES      | FQVRNCA55G  | RLGHNCMO85F | AC192038 | 4.73%  | 3   | 20 | 1 |
| BST | 77AFOG     | GNBONCEU05T | HGPNNCB43F  | AC170551 | 6.59%  | 192 | 20 | 2 |
| BST | 77DFOG     | GNBONCEU05T | RFFNNCA93F  | AC181409 | 11.23% | 24  | 19 | 2 |
| BST | 77DFOG     | KRVLNCA99F  | WNSLNCFI12T | AC194929 | 4.07%  | 552 | 19 | 2 |
| BST | MDFIR      | LENRNCHU72F | CHRLNCCA05T | AC191068 | 4.67%  | 7   | 20 | 2 |
| BST | 77DFOG     | RDVLNCMA21T | RFFNNCA93F  | AC130386 | 7.53%  | 192 | 20 | 4 |
| BST | MDFIRG1    | RFFNNCA93F  | GNBONCEU05T | AC192829 | 3.90%  | 3   | 19 | 1 |
| BST | 77AFOG     | RLGHNCMO22T | SLCYNCA74B  | AC194668 | 3.07%  | 144 | 20 | 1 |
| BST | 77AFOG1KE  | WNSLNCFI12T | WNSLNCLE78F | AC198633 | 3.27%  | 356 | 19 | 1 |
| BST | 77DFIE     | FTPRFLMACG0 | PTSLFLMADS0 | AC113467 | 7.52%  | 600 | 20 | 1 |
| BST | 77DFIE     | GLBRFLMCDS0 | HLNVFLMADS1 | AC136665 | 3.68%  | 312 | 20 | 1 |
| BST | 77AFOG     | GLBRFLMCDS0 | PNSCFBL32T  | AC160247 | 9.20%  | 120 | 20 | 2 |
| BST | 77DFIE     | GSVFLNW33E  | STRKFLXADS0 | AC188950 | 12.60% | 79  | 17 | 1 |
| BST | 77AFOG     | MLTNFLRADS0 | PNSCFBL32T  | AC167522 | 9.50%  | 497 | 20 | 2 |
| BST | 77DFIE     | PTSLFLMADS0 | STRTFLMADS0 | AC113470 | 5.39%  | 336 | 19 | 2 |
| BST | 77AFOG     | CHNSNCAADS0 | SPBGSCMA60T | AC192742 | 3.92%  | 48  | 20 | 1 |
| BST | 77AFOGKE   | CHTNSCDP82E | CHTNSCDT60T | AC163351 | 9.74%  | 191 | 20 | 2 |
| BST | 77AFOGKE   | CHTNSCDT60T | CHTNSCDT72E | AC174961 | 3.88%  | 305 | 20 | 1 |
| BST | MMAFOG     | CHTNSCDT60T | HLWDSCXADS0 | AC191016 | 5.59%  | 216 | 20 | 1 |
| BST | 77AFOG     | CHTNSCDT60T | SUVLSCMA87E | AC122145 | 11.75% | 187 | 20 | 2 |
| BST | MDFIRG1    | CLMASCAR75E | CLMASCN60T  | AC191860 | 3.40%  | 7   | 20 | 1 |
| BST | 77AFOG     | ESLYSCMA85E | GNVLSCT60T  | AC154984 | 5.93%  | 72  | 20 | 2 |
| BST | 77DFIE     | FLRNSCMA66F | HTVLSMA33E  | AC124027 | 6.13%  | 467 | 20 | 2 |
| BST | 77DFIE     | FLRNSCMA66F | MLNSSCW46E  | AC175528 | 4.54%  | 72  | 20 | 1 |
| BST | 77AFOG     | GNVLSCT60T  | GNVLSW28F   | AC154977 | 8.40%  | 270 | 20 | 1 |
| BST | 77AFOG     | GNVLSCT60T  | GRERSCMA87F | AC169258 | 3.43%  | 96  | 20 | 2 |
| BST | 77AFOG     | GNVLSCT60T  | SSVLSXADS0  | AC165564 | 11.21% | 346 | 20 | 2 |
| BST | MDFIRG1    | MNPLSCE588F | CHTNSCDT60T | AC191906 | 3.41%  | 5   | 20 | 1 |
| BST | 77AFOG     | SPBGSCMA60T | SPBGSCWV57E | AC157196 | 6.58%  | 96  | 20 | 1 |
| BST | 77DFIE     | BCRTFLMADS0 | BCRTFLSADS0 | AC175673 | 13.59% | 984 | 17 | 2 |
| BST | 77DFIE     | BCRTFLSADS0 | DLBHFLKP49E | AC103926 | 7.80%  | 216 | 20 | 2 |
| BST | 77DFIE     | BYBHFLMACG0 | DLBHFLKP49E | AC099570 | 7.49%  | 240 | 20 | 2 |
| BST | 77DFIE     | BYBHFLMACG0 | WPBHFLHHDS0 | AC149383 | 33.09% | 432 | 17 | 5 |
| BST | 77DFIEKE   | DRBHFLMADS0 | FTLDFLOADS0 | AC166606 | 3.78%  | 240 | 20 | 2 |
| BST | 77AFOGKE   | DRBHFLMADS0 | FTLDFLPL13T | AC196719 | 11.46% | 96  | 17 | 1 |
| BST | 77DFIEKE   | DRBHFLMADS0 | PMBHFLCSDS0 | AC166641 | 4.05%  | 288 | 20 | 1 |
| BST | 77AFOG     | FTLDFLCR56E | FTLDFLPL13T | AC196720 | 7.22%  | 120 | 19 | 2 |
| BST | 77AFOGKE   | FTLDFLMRDS0 | FTLDFLPL13T | AC196723 | 17.55% | 307 | 17 | 5 |
| BST | 77DFIE     | FTLDFLOADS0 | PMBHFLFECG0 | AC100635 | 7.12%  | 264 | 20 | 1 |

Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
 REPORT PERIOD 01/26/1998 - 02/20/1998

|     |          |             |              |          |        |      |    |   |
|-----|----------|-------------|--------------|----------|--------|------|----|---|
| BST | 77AFOG   | FTLDFLPL13T | FTLDFLSU74E  | AC196726 | 35.28% | 72   | 18 | 3 |
| BST | 77AFOG   | FTLDFLPL13T | HLWDFLHA45E  | AC196729 | 11.87% | 48   | 19 | 3 |
| BST | 77AFOGKE | FTLDFLPL13T | HLWDFLPEDS0  | AC196731 | 3.66%  | 144  | 20 | 4 |
| BST | 77AFOGKE | FTLDFLPL13T | PMBHFLCSDS0  | AC196733 | 17.22% | 168  | 19 | 3 |
| BST | 77AFOGKE | FTLDFLPL13T | PMBHFLMADS0  | AC196736 | 3.73%  | 144  | 19 | 1 |
| BST | 77AFOGKE | FTLDFLPL13T | PMBHFLTADS0  | AC196737 | 6.58%  | 96   | 20 | 1 |
| BST | 77DFIE   | FTLDFLSU74E | PMBHFLMADS0  | AC142325 | 3.76%  | 216  | 20 | 2 |
| BST | MDFES    | HLWDFLHA45E | FTLDFLMRDS0  | AC162001 | 12.71% | 3    | 20 | 1 |
| BST | MDFES    | HMSFLHMDS0  | MIAMFLBCDS0  | AC180543 | 3.46%  | 9    | 19 | 1 |
| BST | 77DFIE   | JPTRFLMA74E | WPBHFLHDS0   | AC149397 | 27.10% | 456  | 18 | 3 |
| BST | MDFIR    | MIAMFLGRDS1 | NDADFLGG1ID  | AC168564 | 3.08%  | 29   | 20 | 1 |
| BST | 77AFOG   | MIAMFLOL68E | MIAMFLRR1GT  | AC182655 | 3.92%  | 72   | 20 | 1 |
| BST | 77AFOGKE | MIAMFLRR1GT | MIAMFLWDDS0  | AC182612 | 5.31%  | 216  | 20 | 1 |
| BST | 77AFOG   | MIAMFLRR1GT | NDADFLGGDS0  | AC182621 | 7.55%  | 192  | 15 | 2 |
| BST | 77AFOG   | MIAMFLRR1GT | NDADFLLOL93E | AC182613 | 3.86%  | 144  | 18 | 4 |
| BST | 77DFIE   | PMBHFLCSDS0 | PMBHFLMADS0  | AC162343 | 4.25%  | 552  | 20 | 1 |
| BST | MDFIR    | PMBHFLFECG0 | NDADFLGG1ID  | AC149667 | 4.00%  | 27   | 19 | 1 |
| BST | 77DFIE   | PMBHFLFECG0 | PMBHFLMADS0  | AC142333 | 5.22%  | 432  | 20 | 2 |
| BST | 77DFIE   | WPBHFLGADS0 | WPBHFLHDS0   | AC157424 | 4.27%  | 1152 | 20 | 2 |
| BST | 77DFIE   | WPBHFLGRDS0 | WPBHFLHDS0   | AC149414 | 6.82%  | 600  | 16 | 2 |
| BST | 77DFIE   | WPBHFLHDS0  | WPBHFLRB84E  | AC149419 | 9.90%  | 576  | 19 | 2 |
| BST | 77DFIE   | WPBHFLHDS0  | WPBHFLRPDS0  | AC149371 | 12.44% | 840  | 20 | 2 |
| BST | 77DFOG   | ADVLTXA71T  | SVNHTNMTDS0  | AF123107 | 32.46% | 144  | 18 | 2 |
| BST | MDFIR    | BWVLTNMADS1 | MMPHTNMA84T  | AF145336 | 4.00%  | 4    | 20 | 1 |
| BST | 77AFOGKE | CHTGTNHTDS0 | CHTGTNNS90T  | AF139408 | 4.36%  | 288  | 20 | 1 |
| BST | 77AFOGKE | CHTGTNMVDS0 | CHTGTNNS90T  | AF139312 | 13.10% | 792  | 19 | 2 |
| BST | 77AFOGKE | CHTGTNNS90T | CLEVTNMTDS0  | AF139363 | 28.85% | 504  | 19 | 4 |
| BST | 77AFOGKE | CHTGTNNS90T | OLTWTNXADS1  | AF146253 | 4.74%  | 96   | 20 | 1 |
| BST | 77DFIE   | CLDGTNMTDS0 | NWTZTNXADS0  | AF139094 | 19.20% | 120  | 19 | 7 |
| BST | 77DFIEKE | GRVLTNXADS0 | JFCYTNMADS1  | AF146982 | 5.99%  | 120  | 19 | 1 |
| BST | MDFIR    | HDVLTNMTDS0 | NSVLTNMT86T  | AF144784 | 4.15%  | 9    | 20 | 1 |
| BST | 77DFIEKE | JFCYTNMADS1 | MRTWTNMTDS0  | AF144066 | 7.93%  | 240  | 19 | 1 |
| BST | 77AFOGKE | KNVLTNWH01T | SVVLTNMTDS0  | AF147256 | 3.08%  | 192  | 19 | 1 |
| BST | 77DFIE   | LBNNTNMTDS0 | SMVLTNXADS1  | AF115594 | 10.27% | 120  | 5  | 1 |
| BST | MMDFIEDI | LRBGTNMTDS0 | LRTTNTXADS0  | AF142949 | 39.67% | 5    | 19 | 9 |
| BST | 77DFIE   | MDVITNMTDS0 | VONRTNXADS0  | AF124157 | 8.36%  | 60   | 20 | 6 |
| BST | 77AFOG   | MMPHTNGTDS0 | MMPHTNMT73T  | AF113007 | 3.05%  | 522  | 20 | 1 |
| BST | 77AFOG   | MMPHTNMTDS0 | MMPHTNMT73T  | AF091994 | 7.57%  | 756  | 19 | 2 |
| BST | 7AFTG    | MMPHTNMT73T | MMPHTNELDS0  | AF129828 | 5.86%  | 480  | 20 | 1 |
| BST | 77DFIE   | MNCHTNMADS0 | TLLHTNMTDS0  | AF123323 | 4.15%  | 216  | 20 | 1 |

Trunk Group Performance

REPORT TRUNK GROUP SERVICE  
 REPORT PERIOD 01/26/1998 02/20/1998

|   | AL  | GA  | KY  | LA  | MS  | NC  | NF  | SC  | SF  | TN  | REGION TOTAL |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------|
| <b>BST ADMINISTERED</b>                             |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 0   | 1   | 0   | 0   | 0   | 3   | 0   | 0   | 0   | 0   | 4            |
| TRK GRPS MEAS/PROC                                  | 0   | 1   | 0   | 0   | 0   | 3   | 0   | 0   | 0   | 0   | 4            |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0            |
| <b>CLEC ADMINISTERED</b>                            |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 0   | 9   | 0   | 0   | 0   | 37  | 0   | 0   | 0   | 0   | 46           |
| TRK GRPS MEAS/PROC                                  | 0   | 5   | 0   | 0   | 0   | 31  | 0   | 0   | 0   | 0   | 36           |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 0   | 0   | 0   | 0   | 0   | 2   | 0   | 0   | 0   | 0   | 2            |
| <b>TOTAL CLEC 1</b>                                 |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 0   | 10  | 0   | 0   | 0   | 40  | 0   | 0   | 0   | 0   | 50           |
| TRK GRPS MEAS/PROC                                  | 0   | 6   | 0   | 0   | 0   | 34  | 0   | 0   | 0   | 0   | 40           |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 0   | 0   | 0   | 0   | 0   | 2   | 0   | 0   | 0   | 0   | 2            |
| <b>CLEC AGGREGATE</b>                               |     |     |     |     |     |     |     |     |     |     |              |
| <b>BST ADMINISTERED</b>                             |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 13  | 19  | 8   | 6   | 1   | 8   | 14  | 5   | 14  | 10  | 98           |
| TRK GRPS MEAS/PROC                                  | 13  | 15  | 8   | 6   | 1   | 8   | 14  | 4   | 14  | 10  | 93           |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 1   | 1   | 1   | 0   | 0   | 0   | 1   | 0   | 0   | 0   | 4            |
| <b>CLEC ADMINISTERED</b>                            |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 49  | 69  | 24  | 29  | 4   | 76  | 34  | 11  | 45  | 65  | 406          |
| TRK GRPS MEAS/PROC                                  | 47  | 53  | 24  | 28  | 4   | 67  | 26  | 11  | 43  | 64  | 367          |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 1   | 0   | 0   | 0   | 0   | 2   | 1   | 1   | 3   | 5   | 13           |
| <b>TOTAL CLEC AGGREGATE</b>                         |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 62  | 88  | 32  | 35  | 5   | 84  | 48  | 16  | 59  | 75  | 504          |
| TRK GRPS MEAS/PROC                                  | 60  | 68  | 32  | 34  | 5   | 75  | 40  | 15  | 57  | 74  | 460          |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 2   | 1   | 1   | 0   | 0   | 2   | 2   | 1   | 3   | 5   | 17           |
| <b>BELLSOUTH COMMON TRANSPORT TRUNK GROUP(CTTG)</b> |     |     |     |     |     |     |     |     |     |     |              |
| <b>BST ADMINISTERED</b>                             |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 370 | 310 | 183 | 503 | 379 | 419 | 356 | 220 | 294 | 512 | 3546         |
| TRK GRPS MEAS/PROC                                  | 364 | 310 | 183 | 503 | 379 | 419 | 355 | 219 | 292 | 512 | 3536         |
| TOT GRPS > 2% OBSERVED BLOCKING*                    | 0   | 6   | 0   | 7   | 4   | 2   | 3   | 2   | 3   | 1   | 28           |
| <b>CLEC ADMINISTERED</b>                            |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 112 | 155 | 53  | 66  | 69  | 97  | 39  | 87  | 0   | 166 | 844          |
| TRK GRPS MEAS/PROC                                  | 106 | 154 | 52  | 66  | 69  | 96  | 39  | 86  | 0   | 165 | 833          |
| TOT GRPS > 2% OBSERVED BLOCKING*                    | 4   | 4   | 4   | 0   | 1   | 0   | 0   | 2   | 0   | 5   | 20           |
| <b>TOTAL BELLSOUTH CTTG</b>                         |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 482 | 465 | 236 | 569 | 448 | 516 | 395 | 307 | 294 | 678 | 4390         |
| TRK GRPS MEAS/PROC                                  | 470 | 464 | 235 | 569 | 448 | 515 | 394 | 305 | 292 | 677 | 4369         |
| TOT GRPS > 2% OBSERVED BLOCKING*                    | 4   | 10  | 4   | 7   | 5   | 2   | 3   | 4   | 3   | 6   | 48           |
| <b>BELLSOUTH LOCAL NETWORK</b>                      |     |     |     |     |     |     |     |     |     |     |              |
| <b>BST ADMINISTERED</b>                             |     |     |     |     |     |     |     |     |     |     |              |
| TOTAL TRUNK GROUPS                                  | 380 | 906 | 195 | 435 | 320 | 704 | 401 | 322 | 338 | 442 | 4443         |
| TRK GRPS MEAS/PROC                                  | 372 | 868 | 193 | 434 | 320 | 696 | 393 | 320 | 338 | 442 | 4376         |
| TOT GRPS > 3% OBSERVED BLOCKING*                    | 8   | 63  | 7   | 12  | 5   | 16  | 6   | 14  | 3   | 18  | 181          |

\* Observed blocking in 1 or more 15 minute periods during the report month.

# ATTACHMENT 2

## BELLSOUTH'S EVIDENCE OF COMPLIANCE WITH CHECKLIST ITEM 1: INTERCONNECTION

- BellSouth's interconnection agreements and its Statements of Generally Available Terms and Conditions make available interconnection for the exchange of local traffic between BellSouth and a CLEC.
- Establishing complete and efficient interconnection of networks requires determination of: 1) termination points; 2) trunk directionality; 3) trunk termination method; and 4) interconnection billing.
  - Termination points. *BellSouth allows interconnection at the line-side or trunk-side of the local switch, as well as at a tandem switch, central office cross-connect points, and out-of-band signal transfer points. Pursuant to a "Bona Fide Request Process" that was developed jointly with AT&T and is available to all CLECs, and which is described more fully in connection with checklist item 2, BellSouth also will provide local interconnection at other points, including meet-point arrangements.*
    - To date, four CLECs — MCImetro, NextLink, Hyperion, and ICG — have requested local tandem interconnection. The latter two requests have been completed (with nearly 250 trunks in use), while the details of the former two are still being finalized.
    - Although local tandem interconnection was formerly accomplished through the BFR process, BellSouth now offers local tandem interconnection for carrying traffic destined for BellSouth end offices that subtend a local tandem as a standard arrangement.
  - Trunk directionality. BellSouth offers routing of local and intraLATA traffic over a single trunk group. Access traffic, as well as all other traffic utilizing BellSouth's intermediary tandem switching function, is routed via a separate trunk group.
    - The CLEC may choose to order two-way trunks for exchange of combined local and intraLATA toll traffic at BellSouth end offices or access tandems. Both companies must agree to the following two-way trunking principles.
      - The CLEC will initiate a request for two-way trunking, BellSouth will concur, and two-way trunking will be jointly provisioned.
      - The parties will agree upon a mutually acceptable Point of Interconnection. (If an agreement cannot be reached, each party will establish its own one-way trunk group.)

BellSouth and the CLEC will each be responsible for installation and maintenance of its own trunks and facilities.

- BellSouth and the CLEC will jointly review the trunk forecast on a periodic basis, as needed, but at least every 6 months.
- The CLEC will order trunks using the Access Service Request process in place for local interconnection.
- BellSouth and the CLEC must agree on standard traffic engineering parameters that will be used in the engineering of the trunk groups.
- Either the CLEC or BellSouth can request one-way trunk groups, even after two-way trunk groups are in place.
- For technical reasons, two-way trunk groups may not be used with a BellSouth DMS100 local tandem switch or a DMS100 end office switch. (Calls from cellular type 1 trunk groups and some PBXs would otherwise automatically fail.)
- To date, two-way trunking has been ordered by one CLEC, Continental Cable, in Jacksonville, Florida.
- In cases where the CLEC is also an IXC, the IXC's Feature Group trunking must remain separate from the local interconnection trunking.
- Trunk termination method. BellSouth offers interconnection of facilities and equipment through: 1) physical collocation; 2) virtual collocation, and 3) interconnection via purchase of facilities from either company by the other company.
  - Physical collocation is available from BellSouth as evidenced by the fact that, from late 1996 through November 30, 1997, 40 physical collocation arrangements were put in service in BellSouth's nine-state region.
    - *Physically collocated equipment is placed in areas separated from BellSouth's equipment area. The CLEC may elect to terminate its own fiber entrance cables on its collocated equipment. The CLEC is able to install, operate and maintain its equipment within that space and*

*arrangements are made for the installation of cross-connections to BellSouth's unbundled network elements, transport services, and trunking to other BellSouth central offices. For certain types of equipment, a CLEC may choose not to have an enclosure.*

- BellSouth places no restrictions on the type of telecommunications equipment which may be physically collocated within a BellSouth central office. However, in order to protect BellSouth facilities, equipment and personnel, and the equipment and personnel of collocators, all collocation arrangements must be engineered and installed by a BellSouth-certified supplier and must comply with the BellSouth Engineering and Installation Standards for Central Office Equipment (TR 73503). A CLEC may be approved to perform those tasks by using BellSouth-certified suppliers.
- BellSouth permits a CLEC to place interconnection facilities between its physical collocation spaces within a building in those cases when a single CLEC has more than one physical collocation arrangement in a given central office building.
- Where space is not available for physical collocation, or upon request of the CLEC, BellSouth will offer virtual collocation for local interconnection in accordance with the existing BellSouth Tariff FCC Number 1, Section 20, Virtual Expanded Interconnection Service. Across BellSouth's nine-state region, there were 152 virtual collocation arrangements in service to CLECs with an additional 44 arrangements in progress as of November 30, 1997.
- Under this option, the CLEC installs fiber optic transmission cable to the entrance manhole of the BellSouth tandem or end office and provides sufficient additional cable for BellSouth to pull the cable into a cable vault. BellSouth splices the CLEC's transmission cable to a CLEC-provided riser tail and cable termination shelf assembly. The CLEC directly contracts with a BellSouth-certified supplier for the engineering and installation of its collocation equipment arrangement.
- The CLEC leases to BellSouth all equipment, facilities and support components required to provision and

maintain/repair the arrangement on an ongoing basis for the nominal fee of one dollar (\$1.00).

- Performance monitoring, alarm monitoring and software cross-connect control of all collocator-owned/BellSouth-leased facilities and equipment are the responsibility of the CLEC. Once notified by the CLEC that work is necessary, BellSouth will, at a minimum, maintain and repair collocated equipment within the same time periods as those that apply to the performance of similar functions for the same types of equipment used by BellSouth for itself.
- The facilities installed under this option can be used for interoffice trunking between the CLEC and BellSouth and for access to unbundled network elements.
- Switching equipment cannot be installed under this option.
- SONET-based interconnection is similar to virtual collocation, except that both the CLEC and BellSouth install SONET-based equipment in their respective locations and can choose the SONET equipment supplier of their choice. All of the same options for service configurations exist for this arrangement as with the virtual collocation interconnection.
- With either physical collocation or virtual collocation, BellSouth provides an interconnection point or points, physically accessible by both BellSouth and the requesting CLEC, at which the transmission cables carrying the CLEC's circuits enter BellSouth's premises. At each of its premises where space is available, BellSouth will make available at least two such interconnection points for CLECs.
- BellSouth permits the placement of interconnection facilities that allow a collocating CLEC to connect its equipment in its physical collocation space to the equipment in another CLEC's physical collocation space within the same central office. The CLECs may provide such interconnection facilities themselves or, at the CLECs' request, such facilities will be provided by BellSouth. In the event that the equipment of either or both CLECs is placed in virtual collocation space, BellSouth will provide such interconnection facilities for their use.
- A CLEC may use its collocated facilities to provide interoffice trunking for the purpose of originating and terminating calls

between a CLEC's switch and a BellSouth switch, and for transit calls to or from a third party via a BellSouth tandem switch.

- Other interconnection arrangements may be negotiated using the BFR process.
  - For example, some companies prefer a mid-span meet for interconnection in addition to or in lieu of tandem and/or end office interconnection.
  - Other examples of negotiated interconnection arrangements include Super Groups and Multiple Tandem Access ("MTA").
- *BellSouth has recognized that a CLEC might wish to interconnect with another carrier besides BellSouth through a BellSouth tandem. Although this functionality is not required by the checklist, BellSouth offers intermediary service which provides for such functionality at the access tandem and at some local tandems.*
- BellSouth has accumulated trunk blockage data revealing that CLECs receive interconnection on par with, or better than, what BellSouth provides itself.
  - Using the latest data from December 1997, and assuming that all of the trunk groups had the same busy hour in the same time period, the trunk blocking rate for CLECs is 1.4 percent (0.9 percent between the tandem and the CLEC switch, plus 0.5 percent between the tandem and a BellSouth end office). Compared to 4.0 percent for BellSouth (2.0 percent for each group to the tandem), this data reveals that the service quality provided to CLECs is consistent with or higher in quality than the service levels BellSouth provides its own retail customers.
  - BellSouth identifies where the blockage is occurring by collecting data, on a weekly basis, from both BellSouth's and CLECs' trunk groups. The data are processed weekly to calculate the percent blocking during the time-consistent busy hour ("TCBH"). The TCBH is defined as the identical hour each day during which, over a number of days, the highest traffic is measured. BellSouth breaks down the data indicating percent blocking, size of trunk groups, and busy hour.
  - BellSouth works with CLECs on trunk forecasts and planning, participating in numerous meetings with CLECs to gather trunking information and thereby minimize blockages.
    - BellSouth has found that where problems do arise, it is largely due to CLECs providing "just-in-time" reports on trunks, rather than forecasts. BellSouth does not maintain spare terminations and

facilities that would be ready immediately to accommodate such requests.

- Some CLECs do not provide any notice. They simply request trunks after already having committed to end users. In these instances, blocking is highly probable due to unexpected CLEC volume.
- Blocking also arises because CLECs are not ready to add trunks as ordered by BellSouth or require a long lead time of several weeks before being able to turn up the trunks.
- BellSouth reroutes calls that otherwise would be blocked.
  - BellSouth's trunking network relies heavily on alternate routing first to "high usage" trunk groups (often directly between the originating and terminating switches) and "final" trunk groups (between the originating switch and the tandem switch and between the tandem switch and the terminating switch.) Trunk forecasts, developed using actual measured volumes, contribute significantly to the effective use of this trunking network architecture.
  - Where sufficient information regarding traffic volumes and patterns is available, a call may be rerouted from the high usage trunk group to the final group without the caller ever knowing.
  - Because of the use of this trunking architecture, a high volume of calls that would have been blocked will have been rerouted from the high usage trunk group to the final trunk group.