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96-128

From: Rozy720 <Rozy720@aol.com>  
To: A4.A4(FCCINFO)  
Date: 5/6/98 9:21pm  
Subject: Telecom Act of 1996

In the past six months I have become very distressed over the issue of using 800 or 888 numbers from pay phones. My problem has directly involved the new Bell Atlantic NYNEX pay phones which have popped up all over New York City. Only this evening, May 6, 1998, have a finally gotten a staight answer and it didn't even come from my pager company or the phone company, it came from a separate pager company. For weeks I have made calls all over the city trying to find an answer and everyone either said there was no new law they knew of or they could not help me. Why do people, for the most part, get a toll free number? Possibly so they could be reached from anywhere at anytime. The new bill has caused many problems. For example, when I am in school and needed to be picked up I would call my boyfriend from one of the many payphones in college, all of which are Bell Atlantic NYNEX, and he would come get me. Now, I have to walk all the way home. There are various examples I could give you but on a general note you should just know that it has caused chaos in mine and my boyfriends life.

One reason I was given for this new "Act", during one of my many unsuccessful phone calls, was to prevent drug deals or something related to drugs. I absolutely condemn drug users and the bad effects drugs cause but this will not stop them. I don't think the whole picture was taken into consideration. Are more people being helped by this act or hurt????????? Please listen to the letters you recieve and realize that something should be done to correct the situation.

I understand that I could pay an additional \$.30 per call for my 888 number to go through but this would raise the total price astronomically and is not fair to the beeper users.

Thank you, in advance, for your understanding.  
Sincerely,  
Rachelle Shapiro

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MAY - 7 1998

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