

CUSTOMER ACCOUNT NO: [REDACTED]

INVOICE NO: [REDACTED]  
INVOICE DATE: NOVEMBER 10, 1997

**ACCOUNT CHARGES AND CREDITS:**

FEDERAL EXCISE TAXES	0.00
STATE AND LOCAL TAXES	0.00
OTHER FEES AND SURCHARGES	0.60
MARYLAND 911 SURCHARGE	0.10
MONTGOMERY 911 SURCHARGE	0.50
<b>TOTAL ACCOUNT CHARGES AND CREDITS</b>	<b>0.60</b>

**TELEPHONE DETAIL FOR 301-[REDACTED]:**

SERVICE FEE	14.99
MONTHLY SERVICE FEE (FROM 11/11/97 TO 12/10/97)	14.99
ENHANCED SERVICES AND BELL ATLANTIC™ 10™ SERVICES	0.00
CALL DELIVERY	0.00
FEDERAL EXCISE TAX	0.50
STATE AND LOCAL TAXES	0.83
MARYLAND	0.83
OTHER FEES AND SURCHARGES	0.93
MONTGOMERY COUNTY TELEPHONE SURCHARGE	0.93

**USAGE DETAILS FOR 301-[REDACTED] ON TALK2 S MOPLAN ORDER:**  
LONG DISTANCE SERVICE PROVIDED BY: ATT

PHONE USER NAME: [REDACTED]

DATE	TIME	ORIG BAND	ORIGINATING LOCATION	CALLS TO	TELEPHONE NUMBER	AIRTIME			LANDLINE			TOTAL CHARGES
						RATE	MIN	AMOUNT	RATE	TYPE	AMOUNT	
10/11	09:09 AM	1	POOLESVILL MD	SILVER SPG MD	301 445-[REDACTED]	OFFPK	4	1.20	LCL	0.10	1.30 YF	
10/11	10:14 AM	1	POOLESVILL MD	SILVER SPG MD	301 565-[REDACTED]	OFFPK	4	1.20	LCL	0.10	1.30 YF	
10/11	09:08 PM	1	POOLESVILL MD	SILVER SPG MD	301 565-[REDACTED]	OFFPK	4	1.20	LCL	0.10	1.30 YF	
10/11	09:14 PM	1	POOLESVILL MD	SILVER SPG MD	301 585-[REDACTED]	OFFPK	2	0.60	LCL	0.10	0.70 YF	
10/12	10:09 AM	1	POOLESVILL MD	SILVER SPG MD	301 565-[REDACTED]	OFFPK	3	0.90	LCL	0.10	1.00 YF	

Y-AIR PROMO ALLOWANCE

F-FULL CALL

**TOTAL AIRTIME FOR 301-[REDACTED] ON TALK2 S MOPLAN ORDER:**  
LONG DISTANCE SERVICE PROVIDED BY: ATT

PHONE USER NAME: [REDACTED]

BAND 1 INZONE	CALLS	MINUTES USED	PROMO MINUTES ALLOWED	BILLABLE MINUTES	AIRTIME AMOUNT
OFFPEAK	5	17	17	0	0.00
TOTAL	5	17	17	0	0.00

**TOTAL ACTIVITY FOR ALL BANDS ON TALK2 S MOPLAN ORDER:**

TOTAL INCOMING CALLS:	0	DIRECTORY ASSIST/INFOASSIST CALLS:	0
TOTAL OUTGOING CALLS:	5	TOTAL PRIOR MONTH CALLS:	0
TOTAL NUMBER OF CALLS:	5	PRIOR MONTH AIRTIME AMOUNT:	\$0.00

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**TOTAL LANDLINE FOR 301 [REDACTED]**

RATE PERIOD	LOCAL		LEC		TOTAL	
	CALLS	AMOUNT	CALLS	AMOUNT	CALLS	AMOUNT
DAY	5	0.50	0	0.00	5	0.50
TOTALS	5	0.50	0	0.00	5	\$0.50

Bell Atlantic Mobile provides billing services for AT&T Communications and Sprint Communications. Services provided by AT&T and Sprint are indicated as "AT&T" and "SPT" respectively, in the landline TYPE column. There is no connection between Bell Atlantic Mobile and these inter-exchange carriers.

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## **Wireless Safety**

60,000 completed emergency calls per day over wireless phones

How to improve it:

- Improve antenna siting
- Establish 911 as the nationwide emergency number
- State-wide standards for public safety answering points (PSAPs)

## **CTIA Foundation For Wireless Telecommunications**

### **Communities on Phone Patrol (COPP)**

- In the first twelve months of operation, COPP has provided wireless phones to more than 7,600 neighborhood watch groups, enabling 300,000 volunteers to communicate instantly with police
- COPP phones were used to report 32,000 crimes per month
- Police response time lowered to 4.5 minutes, on average, when COPP phones are used (an average decrease of two minutes)
- COPP have saved thirty-four lives since the program was initiated

### **ClassLink**

- ClassLink saves each teacher an average of 22.5 days of effective teaching time over the course of the school year
- In the first 100 ClassLink schools, wireless technology adds more than 67,000 days of effective teaching time annually -- worth more than \$14 million.
- Survey results show that a wireless telephone was by far the most desired classroom tool, and teachers consider a wireless phone more important than Internet access by a margin of two-to-one
- Wireless technology offers the most cost-effective means of access to communications in thousands of older schools across America

### **Wireless Alliance for Safe Families**

- Provision of wireless phones to battered women and those working with abused children increases their safety and security by enabling immediate communication with police and medical personnel
- Abused women are given pre-programmed 911 phones to enhance their ability to seek help at all times