

CUSTOMER ACCOUNT NO: [REDACTED]

INVOICE NO: [REDACTED]
INVOICE DATE: NOVEMBER 10, 1997

ACCOUNT CHARGES AND CREDITS:

FEDERAL EXCISE TAXES	0.00
STATE AND LOCAL TAXES	0.00
OTHER FEES AND SURCHARGES	0.60
MARYLAND 911 SURCHARGE	0.10
MONTGOMERY 911 SURCHARGE	0.50
TOTAL ACCOUNT CHARGES AND CREDITS	0.60

TELEPHONE DETAIL FOR 301-[REDACTED]:

SERVICE FEE	14.99
MONTHLY SERVICE FEE (FROM 11/11/97 TO 12/10/97)	14.99
ENHANCED SERVICES AND BELL ATLANTIC IQ SERVICES	0.00
CALL DELIVERY	0.00
FEDERAL EXCISE TAX	0.50
STATE AND LOCAL TAXES	0.83
MARYLAND	0.83
OTHER FEES AND SURCHARGES	0.93
MONTGOMERY COUNTY TELEPHONE SURCHARGE	0.93

USAGE DETAILS FOR 301 [REDACTED] DN TALK2 S MOPLAN 0808:
LONG DISTANCE SERVICE PROVIDED BY: ATT

PHONE USER NAME: [REDACTED]

DATE	TIME	ORIG BAND	ORIGINATING LOCATION	CALLS TO	TELEPHONE NUMBER	AIRTIME		LANDLINE		TOTAL CHARGES	
						RATE	MIN	AMOUNT	RATE		TYPE
10/11	09:09 AM	1	POOLESVILL MD	SILVER SPG MD	301 445-[REDACTED]	OFFPK	4	1.20	LCL	0.10	1.30 YF
10/11	10:14 AM	1	POOLESVILL MD	SILVER SPG MD	301 565-[REDACTED]	OFFPK	4	1.20	LCL	0.10	1.30 YF
10/11	09:08 PM	1	POOLESVILL MD	SILVER SPG MD	301 565-[REDACTED]	OFFPK	4	1.20	LCL	0.10	1.30 YF
10/11	09:14 PM	1	POOLESVILL MD	SILVER SPG MD	301 585-[REDACTED]	OFFPK	2	0.60	LCL	0.10	0.70 YF
10/12	10:09 AM	1	POOLESVILL MD	SILVER SPG MD	301 565-[REDACTED]	OFFPK	3	0.90	LCL	0.10	1.00 YF

Y=AIR PROMO ALLOWANCE F=FULL CALL

TOTAL AIRTIME FOR 301 [REDACTED] DN TALK2 S MOPLAN 0808:
LONG DISTANCE SERVICE PROVIDED BY: ATT

PHONE USER NAME: [REDACTED]

BAND 1 INZONE	CALLS	MINUTES USED	PROMO MINUTES ALLOWED	BILLABLE MINUTES	AIRTIME AMOUNT
OFFPEAK	5	17	17	0	0.00
TOTAL	5	17	17	0	0.00

TOTAL ACTIVITY FOR ALL BANDS DN TALK2 S MOPLAN 0808:

TOTAL INCOMING CALLS:	0	DIRECTORY ASSIST/INFOASSIST CALLS:	0
TOTAL OUTGOING CALLS:	5	TOTAL PRIOR MONTH CALLS:	0
TOTAL NUMBER OF CALLS:	5	PRIOR MONTH AIRTIME AMOUNT:	\$0.00

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TOTAL LANDLINE FOR 301 [REDACTED]

RATE PERIOD	LOCAL		LEC		TOTAL	
	CALLS	AMOUNT	CALLS	AMOUNT	CALLS	AMOUNT
DAY	5	0.50	0	0.00	5	0.50
TOTALS	5	0.50	0	0.00	5	\$0.50

Bell Atlantic Mobile provides billing services for AT&T Communications and Sprint Communications. Services provided by AT&T and Sprint are indicated as "AT&T" and "SPT" respectively, in the landline TYPE column. There is no connection between Bell Atlantic Mobile and these inter-exchange carriers.

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Wireless Safety

60,000 completed emergency calls per day over wireless phones

How to improve it:

- Improve antenna siting
- Establish 911 as the nationwide emergency number
- State-wide standards for public safety answering points (PSAPs)

CTIA Foundation For Wireless Telecommunications

Communities on Phone Patrol (COPP)

- In the first twelve months of operation, COPP has provided wireless phones to more than 7,600 neighborhood watch groups, enabling 300,000 volunteers to communicate instantly with police
- COPP phones were used to report 32,000 crimes per month
- Police response time lowered to 4.5 minutes, on average, when COPP phones are used (an average decrease of two minutes)
- COPP have saved thirty-four lives since the program was initiated

ClassLink

- ClassLink saves each teacher an average of 22.5 days of effective teaching time over the course of the school year
- In the first 100 ClassLink schools, wireless technology adds more than 67,000 days of effective teaching time annually -- worth more than \$14 million.
- Survey results show that a wireless telephone was by far the most desired classroom tool, and teachers consider a wireless phone more important than Internet access by a margin of two-to-one
- Wireless technology offers the most cost-effective means of access to communications in thousands of older schools across America

Wireless Alliance for Safe Families

- Provision of wireless phones to battered women and those working with abused children increases their safety and security by enabling immediate communication with police and medical personnel
- Abused women are given pre-programmed 911 phones to enhance their ability to seek help at all times