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*911-98*

From: Gene Whaley <gwhaley@almatel.net>  
To: A4.A4 (FCCINFO)  
Date: 7/17/98 4:30pm  
Subject: Bell South Looser Rules

As a communication consultant and past employee of both Bell South, Southern Bell, and other telephone companies over the last 29 years, there is no way I would loosen any rules on allowing Bell South to enter into any additional services until they're better able to take care of business at hand. Any customers of Bell South will gladly vouch for the total inefficiencies of getting services from this company, now or in the last year. I could and gladly would write a book into their lack of competency and lack of concern for customer in getting additional services from Bell South. They will screw up any request for additional services and billing no matter to what extent you go to to prevent it. Please consider these facts and consult with the small to medium sized customers before loosening any rules and allowing to provide any additional services. Thank you for your attention please contact me for any additional services or information,

Sincerely,

Gene Whaley  
Cable & Design, Inc.  
CNS Services  
President  
Phone -912-449-0370  
Fax -912-449-5099

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From: Russ Andersson <russ@sson.com>  
To: A4.A4 (FCCINFO)  
Date: 7/17/98 3:02pm  
Subject: Make Bell Networks Open!

Please do not allow the Bell companies to build their own private data networks. This will reduce consumer choice, as the Bells lowball prices to end users on their private networks while raising rates on rates charged to smaller, more competitive, ISPs. The local ISPs have no effective recourse at present. We spent years getting rid of these monopolies, don't let them start back up, they will in a flash (I used to work at AT&T predivestiture, know the mindset). Competition will best be served by allowing Bells to build networks, but only if they provide competitive open access.

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Russ Andersson  
Malvern, PA  
local Internet user  
unaffiliated with any communications company.

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