

TAB 29

**CALL WAITING DELUXE
INFORMATION PACKAGE**

(This information is provided solely as a convenient reference for BellSouth's customers. While BellSouth believes information contained herein to be consistent with applicable tariffs, the tariffs shall prevail in any instance in which an inconsistency may exist.)

Call Waiting Deluxe CLEC Information Package

1. Service Description

A. Basic Service features

Call Waiting Deluxe (CWD) provides an audible tone to alert a customer already on a call that someone else is calling. Separately purchased CPE displays the number or listed name and number of the waiting call, depending on whether the customer also subscribes to Caller ID Basic or Caller ID Deluxe.

CWD requires Script Management capability to manage and download customized telephony scripts from a server into ADSI CPE/screen phones for storage in a service script slot. These scripts will allow the ADSI CPE/screen phone to display certain prompts and populate soft keys that will provide information and options based upon the call state and assist the caller in operating other network features. The Script Management capability is not included as part of CWD.

B. Basic Service Capabilities and Restrictions

A Caller ID feature (Caller ID Basic or Caller ID Deluxe) must be provided with the Call Waiting Deluxe feature. Call Waiting Deluxe is compatible only with a 1FR, 1FB, or on the last line of a Series Completion arrangement.

ADSI compatible CPE (Type 3) is required to achieve the full functionality of the service. Non-ADSI CPE (Type 2), such as a Call Waiting Display adjunct unit, may also be used, but will not provide the ability to handle the waiting call in all of the ways described in C below.

C. How Does This Service Work?

Without interrupting the current call, CWD and ADSI CPE provide the customer with the ability to handle the waiting call in several ways. The customer may:

- 1. Answer the call, dropping the first call**
- 2. Answer the waiting call, placing the first call on hold**
- 3. Direct the waiting caller to hold via a recorded announcement**
- 4. Forward the waiting call to another location (e.g. a voice mailbox or telephone answering service)**
- 5. Confer the waiting call into the existing, stable call with the ability to**

D. Feature Interaction

Anonymous Call Rejection (ACR): ACR will take precedence over CWD on incoming calls to a line with both ACR and CWD activated.

Calling Number Delivery Blocking (CNDB): If CNDB is used to restrict the calling name and/or number of the waiting call, then the privacy indicator will be displayed to the CWD subscriber.

Cancel Call Waiting (CCW): A CWD subscriber may temporarily override CWD service by activating CCW in two ways. Prior to originating a call, the subscriber can activate CCW. If the subscriber also has Three Way Calling (TWC), CCW can be activated during a call if he activates TWC and then enters the access code for CCW. This ability to override CWD is on a per-call basis. When CCW is activated, a CW alerting tone will not be provided and display information is not delivered to the CPE. The party calling the CWD subscriber will receive busy treatment.

Call Forwarding Busy Line (CFBL): When both CWD and CFBL are active on a customer's line, CWD shall take precedence over CFBL for any calls that are received while the customer is off-hook and engaged in a stable call. However, if the customer has a waited call, held call, or is controlling a CWD conferenced call, CFBL will take precedence over CWD for all incoming calls which cannot be waited.

Call Forwarding Don't Answer (CFDA): CFDA provides the forwarding destination for the "forward" default treatment and the FORWARD per-call option.

Call Forwarding Variable (CFV): CFV takes precedence over CWD when both are active on a customer's line.

Call Tracing (Customer Originated Trace) (CT): CT is activated on the number in the Incoming Memory Slot (IMS). The IMS is updated when a customer is alerted of a waiting call.

Call Return (CR): The switch will not apply CWD alerting indicating CR special ringing to a CWD customer's line when the customer is in a stable two-party call.

Call Waiting (CWD): CWD will override regular CWT so that CWD tones will be heard by the subscriber in lieu of regular CWT tones.

Multiline Hunt Group (MLHG): CWD may not be assigned to MLHG lines.

Preferred Call Forwarding (PCF): PCF takes precedence over CWD.

Remote Call Forwarding (RCF): CWD may not be assigned to lines with RCF active.

Repeat Dialing (RD): The switch will not apply CWD alerting indicating RD special ringing to a CWD customer's line when the customer is in a stable two-party call.

RingMaster (RM): If the switch reserves a call for the primary DN of a line that has CWD and RM, and that line is in a stable two-party call, CWD treatment will be provided and the switch will not provide distinctive alerting.

If a call is received by a switch for the secondary DN of a line that has CWD and RM, and that line is in a stable two-party call, the switch will provide distinctive alerting tones in place of Subscriber Alerting Signal (SAS).

Series Completion (SC): CWD has the same interactions with SC as exists for CWT in that CWD will only be applicable on the line which SC has determined to terminate the call.

Three Way Calling (TWC): When a CWD subscriber is controller of a three way call, CWD data and alerting will not be delivered. This is regardless of whether all parties are joined in conversation or if one of the parties has been placed on hold. This is consistent with CW functionality which does not allow notification to a TWC controller.

2. **Tariff References/Price List References**

GSST SECTION A13

3. **Installation Intervals**

Normal Installation Intervals YES NO
Project Coordination Required YES NO

4. **Service Inquiry & Ordering Guidelines**

**P/SIMS will provide information on where Call Waiting
Deluxe is available (ABBREV = CCCWDC)**

Following are the forms required to submit an order:

**Local Service Request Form
End User Information Form
Resale Service Form**

**Copies of the forms with line-by-line instructions are located in the Resale
Ordering Guide.**

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**CALL WAITING DELUXE
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Call Waiting Deluxe CLEC Information Package

1. Service Description

A. Basic Service features

Call Waiting Deluxe (CWD) provides an audible tone to alert a customer already on a call that someone else is calling. Separately purchased CPE displays the number or listed name and number of the waiting call, depending on whether the customer also subscribes to Caller ID Basic or Caller ID Deluxe.

CWD requires Script Management capability to manage and download customized telephony scripts from a server into ADSI CPE/screen phones for storage in a service script slot. These scripts will allow the ADSI CPE/screen phone to display certain prompts and populate soft keys that will provide information and options based upon the call state and assist the caller in operating other network features. The Script Management capability is not included as part of CWD.

B. Basic Service Capabilities and Restrictions

A Caller ID feature (Caller ID Basic or Caller ID Deluxe) must be provided with the Call Waiting Deluxe feature. Call Waiting Deluxe is compatible only with a 1FR, 1FB, or on the last line of a Series Completion arrangement.

ADSI compatible CPE (Type 3) is required to achieve the full functionality of the service. Non-ADSI CPE (Type 2), such as a Call Waiting Display adjunct unit, may also be used, but will not provide the ability to handle the waiting call in all of the ways described in C below.

C. How Does This Service Work?

Without interrupting the current call, CWD and ADSI CPE provide the customer with the ability to handle the waiting call in several ways. The customer may:

- 1. Answer the call, dropping the first call**
- 2. Answer the waiting call, placing the first call on hold**
- 3. Direct the waiting caller to hold via a recorded announcement**
- 4. Forward the waiting call to another location (e.g. a voice mailbox or telephone answering service)**
- 5. Conference the waiting call into the existing, stable call with the ability to subsequently drop either leg of the call.**

D. Feature Interaction

Anonymous Call Rejection (ACR): ACR will take precedence over CWD on incoming calls to a line with both ACR and CWD activated.

Calling Number Delivery Blocking (CNDB): If CNDB is used to restrict the calling name and/or number of the waiting call, then the privacy indicator will be displayed to the CWD subscriber.

Cancel Call Waiting (CCW): A CWD subscriber may temporarily override CWD service by activating CCW in two ways. Prior to originating a call, the subscriber can activate CCW. If the subscriber also has Three Way Calling (TWC), CCW can be activated during a call if he activates TWC and then enters the access code for CCW. This ability to override CWD is on a per-call basis. When CCW is activated, a CW alerting tone will not be provided and display information is not delivered to the CPE. The party calling the CWD subscriber will receive busy treatment.

Call Forwarding Busy Line (CFBL): When both CWD and CFBL are active on a customer's line, CWD shall take precedence over CFBL for any calls that are received while the customer is off-hook and engaged in a stable call. However, if the customer has a waited call, held call, or is controlling a CWD conferenced call, CFBL will take precedence over CWD for all incoming calls which cannot be waited.

Call Forwarding Don't Answer (CFDA): CFDA provides the forwarding destination for the "forward" default treatment and the FORWARD per-call option.

Call Forwarding Variable (CFV): CFV takes precedence over CWD when both are active on a customer's line.

Call Tracing (Customer Originated Trace) (CT): CT is activated on the number in the Incoming Memory Slot (IMS). The IMS is updated when a customer is alerted of a waiting call.

Call Return (CR): The switch will not apply CWD alerting indicating CR special ringing to a CWD customer's line when the customer is in a stable two-party call.

Call Waiting (CWT): CWD will override regular CWT so that CWD tones will be heard by the subscriber in lieu of regular CWT tones.

Multiline Hunt Group (MLHG): CWD may not be assigned to MLHG lines.

Preferred Call Forwarding (PCF): PCF takes precedence over CWD.

Remote Call Forwarding (RCF): CWD may not be assigned to lines with RCF active.

Repeat Dialing (RD): The switch will not apply CWD alerting indicating RD special ringing to a CWD customer's line when the customer is in a stable two-party call.

RingMaster (RM): If the switch reserves a call for the primary DN of a line that has CWD and RM, and that line is in a stable two-party call, CWD treatment will be provided and the switch will not provide distinctive alerting.

If a call is received by a switch for the secondary DN of a line that has CWD and RM, and that line is in a stable two-party call, the switch will provide distinctive alerting tones in place of Subscriber Alerting Signal (SAS).

Series Completion (SC): CWD has the same interactions with SC as exists for CWT in that CWD will only be applicable on the line which SC has determined to terminate the call.

Three Way Calling (TWC): When a CWD subscriber is controller of a three way call, CWD data and alerting will not be delivered. This is regardless of whether all parties are joined in conversation or if one of the parties has been placed on hold. This is consistent with CW functionality which does not allow notification to a TWC controller.

2. **Tariff References/Price List References**

GSST SECTION A13

3. **Installation Intervals**

Normal Installation Intervals YES NO
Project Coordination Required YES NO

4. **Service Inquiry & Ordering Guidelines**

P/SIMS will provide information on where Call Waiting Deluxe is available (ABBREV = CCCWDC)

Following are the forms required to submit an order:

**Local Service Request Form
End User Information Form
Resale Service Form**

Copies of the forms with line-by-line instructions are located in the Resale Ordering Guide.

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**CALLER ID DELUXE/CALLER ID BASIC
INFORMATION PACKAGE**

(This information is provided solely as a convenient reference for BellSouth's customers. While BellSouth believes information contained herein to be consistent with applicable tariffs, the tariffs shall prevail in any instance in which an inconsistency may exist.)

**Caller ID Deluxe/Caller ID Basic
CLEC Information Package**

1. Service Description

A. Basic Service features : Caller ID Deluxe (GSST Section A13)
Caller ID Basic (GSST Section A13)

B. Basic Service Capabilities and Restrictions :

1) **Caller ID Basic (number only)** - displays the number of the incoming call on CPE. The calling party number information is delivered from the end office to the customer premise between the first and second ring cycle. This initial CID offering is being replaced in the marketplace by Caller ID Deluxe (name and number). Customer display equipment initially developed for CID Basic is not compatible with CID Deluxe. Calling party number information may not be delivered on some incoming calls due to unavailability of the number in the network or because the number has been marked private by the caller. If the calling party number is not available in the network, the end office will deliver an "O" or a "U" indicating out of area or unavailable. If the calling party number is marked private, the end office will deliver a "P" indicating private.

2) **Caller ID Deluxe (name and number)** - displays the listed name and number of the incoming call on CPE. When a CID Deluxe subscriber receives an incoming call (which contains a calling party number from the network and that number is not marked private), then the end office launches a network (SS7) query that is directed to one of several calling name database pairs distributed in the network. If a name is present in the database for the calling party number, the response is sent to the end office so that the name can be populated in the appropriate data field. The name and number are then delivered by the end office to the subscriber's CPE between the first and second ringing cycle. If the calling party number is not available from the network, no query is launched to the name database and an "O" or a "U" indicating out of area or unavailable is delivered to the customer for both name and number. If the calling party number is marked private, no query is launched to the name database and a "P" indicating private is delivered for both the name and number.

Restrictions: Caller ID (Basic and Deluxe) are available to lines in classes of service as defined in the tariffs mentioned above. Caller ID (Basic and Deluxe) availability by central office is indicated in P/SIMS.

C. How Does This Service Work :

1) **Caller ID Basic** - uses the calling party number carried in the SS7 ISUP message (ADSI standards). The serving end office must be equipped with SS7 capability and Caller ID Basic software/hardware capabilities as defined in the appropriate Bellcore

LSSGR(s). If the calling party number is not available or marked private, then the feature reacts as describe above.

2) **Caller ID Deluxe** - uses the calling party number carried in the SS7 ISUP message (ADSI standards) and a calling name database. The serving end office must be equipped with SS7 capability and Caller ID Basic and Deluxe software/hardware capabilities as defined in the appropriate Bellcore LSSGR(s). If the calling party number is not available or marked private, then the feature reacts as describe above. If the calling party number is available and not marked private, the serving end office will launch a TCAP query, based on Bellcore standards, to the SS7 network. The SS7 network will route the query to the appropriate database and return the calling party name, if available. If the calling party name is not available in the BellSouth name database, then the name database will attempt to populate the name field with the City/State of the calling party number. If the City/State information is not available, then the response will include a "U", indicating the name is not available.

D. Feature Interaction : Caller ID (Basic and Deluxe) is a terminating call service that requires the terminating phone to be on hook when the caller id information is sent from the end office. Therefore, Caller ID (Basic and Deluxe) will not work on an individual call if the phone is off hook and is incompatible with Call Waiting.

2. Tariff References/Price List References

Pricing Structure and Description: Service charges, if appropriate, specified in A4 are applicable for the installation of this feature at the subscriber's premise.

3. Installation Intervals

Normal Installation Intervals YES X NO
Project Coordination Required YES NO X

4. Service Inquiry & Ordering Guidelines

-- Following are the forms required to be submitted to the LCSC for order issuance:

- Local Service Request Form
- End User Information Form
- Resale Service Form

Copies of the forms with line-by-line instructions are located in the Resale Ordering Guide.

TAB 32

**CALLER ID DELUXE/CALLER ID BASIC
INFORMATION PACKAGE**

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Caller ID Deluxe/Caller ID Basic CLEC Information Package

1. Service Description

A. **Basic Service features** : Caller ID Deluxe (GSST Section A13)
Caller ID Basic (GSST Section A13)

B. **Basic Service Capabilities and Restrictions** :

1) **Caller ID Basic (number only)** - displays the number of the incoming call on CPE. The calling party number information is delivered from the end office to the customer premise between the first and second ring cycle. This initial CID offering is being replaced in the marketplace by Caller ID Deluxe (name and number). Customer display equipment initially developed for CID Basic is not compatible with CID Deluxe. Calling party number information may not be delivered on some incoming calls due to unavailability of the number in the network or because the number has been marked private by the caller. If the calling party number is not available in the network, the end office will deliver an "O" or a "U" indicating out of area or unavailable. If the calling party number is marked private, the end office will deliver a "P" indicating private.

2) **Caller ID Deluxe (name and number)** - displays the listed name and number of the incoming call on CPE. When a CID Deluxe subscriber receives an incoming call (which contains a calling party number from the network and that number is not marked private), then the end office launches a network (SS7) query that is directed to one of several calling name database pairs distributed in the network. If a name is present in the database for the calling party number, the response is sent to the end office so that the name can be populated in the appropriate data field. The name and number are then delivered by the end office to the subscriber's CPE between the first and second ringing cycle. If the calling party number is not available from the network, no query is launched to the name database and an "O" or a "U" indicating out of area or unavailable is delivered to the customer for both name and number. If the calling party number is marked private, no query is launched to the name database and a "P" indicating private is delivered for both the name and number.

Restrictions: Caller ID (Basic and Deluxe) are available to lines in classes of service as defined in the tariffs mentioned above. Caller ID (Basic and Deluxe) availability by central office is indicated in P/SIMS.

C. **How Does This Service Work** :

1) **Caller ID Basic** - uses the calling party number carried in the SS7 ISUP message (ADSI standards). The serving end office must be equipped with SS7 capability and Caller ID Basic software/hardware capabilities as defined in the appropriate Bellcore

LSSGR(s). If the calling party number is not available or marked private, then the feature reacts as describe above.

2) Caller ID Deluxe - uses the calling party number carried in the SS7 ISUP message (ADSI standards) and a calling name database. The serving end office must be equipped with SS7 capability and Caller ID Basic and Deluxe software/hardware capabilities as defined in the appropriate Bellcore LSSGR(s). If the calling party number is not available or marked private, then the feature reacts as describe above. If the calling party number is available and not marked private, the serving end office will launch a TCAP query, based on Bellcore standards, to the SS7 network. The SS7 network will route the query to the appropriate database and return the calling party name, if available. If the calling party name is not available in the BellSouth name database, then the name database will attempt to populate the name field with the City/State of the calling party number. If the City/State information is not available, then the response will include a "U", indicating the name is not available.

D. Feature Interaction : Caller ID (Basic and Deluxe) is a terminating call service that requires the terminating phone to be on hook when the caller id information is sent from the end office. Therefore, Caller ID (Basic and Deluxe) will not work on an individual call if the phone is off hook and is incompatible with Call Waiting.

2. Tariff References/Price List References

Pricing Structure and Description: Service charges, if appropriate, specified in A4 are applicable for the installation of this feature at the subscriber's premise.

3. Installation Intervals

Normal Installation Intervals YES NO
Project Coordination Required YES NO

4. Service Inquiry & Ordering Guidelines

Following are the forms required to be submitted to the LCSC for order issuance:

- Local Service Request Form
- End User Information Form
- Resale Service Form

Copies of the forms with line-by-line instructions are located in the Resale Ordering Guide.

CENTREX SERVICE
CLEC Informational Package

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CENTREX SERVICE

1. Service Description

Centrex service is a tariffed BellSouth Telecommunications Service offering in Alabama and Florida. The service is obsoleted and is no longer available for sales to new customers. The following describes the application of this service in the intralATA market only.

What is it?

Centrex service combines the advantages of two offerings, dial PBX and individual business lines. It serves one or more customers from a switching machine located in a BellSouth Telecommunications, Inc. LAESS central office and offers customers a complete communications system at a package rate. Centrex I & II packages offer the same functions or features as PBX systems. The Centrex station line has the same characteristics of both an individual business line and a PBX station line.

The service is primarily designed for businesses with a high ratio of incoming central office calls that could otherwise go directly to the station user (a.k.a, Direct Inward Dialing). If a caller does not know the specific extension number, they can call the company's main listed number and will be answered by an attendant, then routed to the station number.

Centrex service provides an arrangement of switching equipment and station lines for intercommunicating among station lines and for connection through the local and long distance telephone network to other subscribers on a dial basis without immediate handling by an attendant.

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Trunk Answer Any Station - night arrangement where incoming calls may be answered from any station by dialing a code.

Code Restriction to NXX Assigned to 900 Services - either per system or per main station line.

Code Restriction to NXX Assigned to 976 Services - per main station line.

- ◆ No switching equipment is required on the customer's premises.
- ◆ Each line terminates on a cable pair extended from the CO to the customer's premises.
- ◆ An RJ21X jack is the interface between the customer equipment and the station line.
- ◆ The customer is responsible for the connection of lines into their terminating equipment (telephone sets).
- ◆ Each line has a 7-digit telephone number.
- ◆ Rates and charges are based on system size and term of contract.

2. Tariff References/Where can it be found?

Centrex service is obsoleted and can be found in Section A112 of the BellSouth Telecommunications, Inc. General Subscriber Service(s) Tariff (GSST) in Florida and Section A110 of the same tariff in Alabama. It should be noted that existing customers can no longer make additions to their system.

3. Installation Intervals

Normal Installation Intervals	No
Project Coordination	Yes

Since no service additions are allowed, there are no service installation intervals beyond repair dispatch.

4. Ordering Guidelines

To order the CLEC should complete the following forms and submit them to their Account Team:

- Local Service Request (Located in Resale Ordering Guide)
- End User Information (Located in Resale Ordering Guide)

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ESSX^R SERVICE
AND
Digital ESSX^R SERVICE
CLEC Informational Package

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ESSX SERVICE and Digital ESSX SERVICE

1. Service Overview

ESSX service is a tariffed BellSouth Telecommunications Service offering. The following describes the application of this service in the intraLATA market only.

What is it?

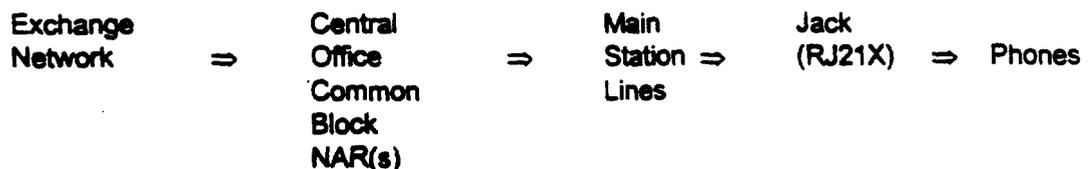
ESSX service and Digital ESSX service provide an arrangement of switching equipment and station lines for intercommunicating among the system station lines and for connecting through the local and long distance message network to other subscribers on a dial basis. ESSX service is available in the 1AESS and Digital ESSX is available in the DMS-100, 5ESS, EWSD and Stromberg Carlson DCO central office equipment located on Company premises and associated facilities arranged to provide basic service capabilities / features. This service is a central office based service which is feature rich.

ESSX Service and DIGITAL ESSX Service Characteristics

- ◆ Central Office based telecommunications exchange service.
- ◆ No switching equipment is required on the customer's premises.
- ◆ Each line terminates on a cable pair extended from the CO to the customer's premises.
- ◆ An RJ21X jack is the interface between the customer equipment and the station line.
- ◆ The customer is responsible for the connection of lines into their terminating equipment (telephone sets).
- ◆ Each line has a 7-digit telephone number.
- ◆ Customer must have a minimum of four (4) station links per system.
- ◆ Network Access Registers (NARs) must be purchased for network access.
- ◆ Rates and charges are based on system size and term of contract.

ESSX ISDN service is included in Section A112 of the GSST. MegaLink service, Channalized MegaLink service and Synchronet service may be ordered from other BellSouth Telecommunications, Inc. tariffs in conjunction with the ESSX family of services.

Major Components of ESSX Service and Digital ESSX Service



The Common Block is the software area in the central office which contains the programming information for ESSX service and Digital ESSX service. Each ESSX service or Digital ESSX service system has a unique common block.

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Basic ESSX service and Digital ESSX service includes:

1. Exchange and long distance message network calls may be made to main stations by dialing the number associated with that main station line or attendant position.
2. Exchange and long distance message network calls may be made from main stations via direct outward dialing.
3. Station-to-station intercommunication via two to seven-digit dialing between stations of the subscriber's system.
4. Outgoing long distance message calls dialed by a main station will be identified by the seven-digit station number. Only calls billed to the subscriber by the Company will be provided this identification.
5. Basic station line hunting.
6. Touch-Tone service.
7. Common recorded announcement interception of calls to unassigned station numbers.

ESSX Service Components:

- **Station Lines** Designed for multi-location customers with a minimum of 4 station lines. Station Lines are mileage sensitive. Rates and charges for Station Lines are dependent on the size of the customer's system (Very Small, Small, Medium or Large) and the term of contract the customer desires.
- **Network Access** Network access provided via Network Access Registers (NARs).
- **Optional Capabilities** Area Communications Service (ACS)
Electronic Tandem Switching Feature (ETS)
Multi-Account Service
ECAS
- **Features** Offers a la carte features. There is also an option to group a limited number of specified features together to develop a Feature Package.
- **Switch Types** 1AESS
2BESS
- **DS1 / DS0** Includes DS1 /DS0 terminations.

Digital ESSX Service Components:

- **Station Lines** Designed for multi-location customers with a minimum of 4 station lines. Station Lines are mileage sensitive. Rates and charges for Station Lines are dependent on the size of the customer's system (Very Small, Small, Medium or Large) and the term of contract the customer desires.
- **Network Access** Network access provided via Network Access Registers (NARs).
- **Optional Capabilities** Area Communications Service (ACS)
Electronic Tandem Switching Feature (ETS)
Multi-Account Service
DECAS
- **Features** Offers a la carte features. There is also an option to group a limited number of specified features together to develop a Feature Package.

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