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2. Tariff References

Tariff information relating to TouchStar services can be found in the General Subscribers Services Tariff (GSST), section A13.

3. Installation Intervals

The intervals for service activation in the wholesale arena will duplicate the procedures and intervals used in the retail environment.

Normal Installation Intervals Yes__X___ No_____

Project Coordination Required Yes_____ No __X__

4. Service Inquiry & Ordering Guidelines

Following are the forms required to be submitted to the LCSC for order issuance:

- Local Service Request Form
- End User Information Form
- Resale Service Form

Copies of the forms with line-by-line instructions are located in the Resale Ordering Guide.

TAB 68

Version 1 - March, 1997

TOUCHSTAR SERVICES
INFORMATION PACKAGE

(This information is provided solely as a convenient reference for BellSouth's customers. W
BellSouth believes information contained herein to be consistent with applicable tariffs, the
`riffs shall prevail in any instance in which an inconsistency may exist.)

TouchStar® Services
INFORMATION PACKAGE

1. Service Description

A. Basic Service Description - TouchStar® Services

B. Basic Service Capabilities - TouchStar services are optional network features, which are offered on a subscription basis or for some of the TouchStar features, on a per use basis. They are offered to meet residential customers' need for making their lif easier and having more control over their telephone services.

C. Feature Interaction and How Does the Service Work

Call Block - allows a customer to block up to six unwanted numbers (via a screen list) from calling their number. By simply pressing *60 from their Touch-tone phone, a customer can add an unwanted number to their screen list manually or automatically if the number was from the last incoming call. Callers who are on the list hear an announcement that their call has been blocked and not accepted by the called pa.,.

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Call Tracing - enables a customer to initiate an automatic trace on the last call receiv by pressing *57 on a Touch-tone phone or 1157 from a rotary phone. The customer must then inform the Annoyance Call Center within the next business day of the date a time the call was traced. Although the customer will not receive the number of the call traced, the number will be passed to the Annoyance Call Center, who will then take appropriate action to resolve the annoying calls. Call Tracing is available on a subscription and per use basis.

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2. Tariff References

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3. Installation Intervals

The intervals for service activation in the wholesale arena will duplicate the procedures and intervals used in the retail environment.

Normal Installation Intervals Yes__X___ No_____

Project Coordination Required Yes_____ No __X__

4. Service Inquiry & Ordering Guidelines

Following are the forms required to be submitted to the LCSC for order issuance:

- Local Service Request Form
- End User Information Form
- Resale Service Form

Copies of the forms with line-by-line instructions are located in the Resale Ordering Guide.

TAB 69

Version 1 - March, 1997

TOUCHSTAR SERVICES
INFORMATION PACKAGE

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TouchStar® Services
INFORMATION PACKAGE

1. Service Description

A. Basic Service Description - TouchStar® Services

B. Basic Service Capabilities - TouchStar services are optional network features, which are offered on a subscription basis or for some of the TouchStar features, on a per use basis. They are offered to meet residential customers' need for making their easier and having more control over their telephone services.

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3. Installation Intervals

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Normal Installation Intervals Yes__X___ No_____

Project Coordination Required Yes_____ No __X__

4. Service Inquiry & Ordering Guidelines

Following are the forms required to be submitted to the LCSC for order issuance:

- Local Service Request Form
- End User Information Form
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Version 1 - March, 1997

TOUCHSTAR SERVICES
INFORMATION PACKAGE

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TouchStar® Services
INFORMATION PACKAGE

1. Service Description

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3. Installation Intervals

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Normal Installation Intervals Yes__X___ No_____

Project Coordination Required Yes_____ No __X__

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Version 1 - March, 1997

TOUCHSTAR SERVICES
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INFORMATION PACKAGE

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3. Installation Intervals

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Normal Installation Intervals Yes__X___ No_____

Project Coordination Required Yes_____ No __X__

4. Service Inquiry & Ordering Guidelines

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- End User Information Form
- Resale Service Form

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Version 1 - March, 1997

TOUCHSTAR SERVICES
INFORMATION PACKAGE

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