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In the LNP query cost study, Ameritech accounted for these additional incremental administrative overhead costs by applying a standard overhead factor derived from ARMIS data as it has done, and which the Commission has permitted,<sup>5</sup> for virtually all interstate services. In the LNP monthly charge cost study, the overhead factor that Ameritech intends to use was derived from a rigorous analysis of total company shared and common costs performed by the Arthur Andersen firm, which I discuss in more

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<sup>5</sup> See, *Open Network Architecture Tariffs of Bell Operating Companies*, CC Docket No. 92-91, Order, released, December 15, 1993 ¶ 50 n.93.

Federal Communications Commission, *In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996. Interconnection between Local Exchange Carriers and Commercial Mobile Radio Service Providers. First Report and Order.* CC Docket No. 96-98, August 8, 1996, ¶ 696.

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detail below. This approach is consistent with the Commission's previous conclusion in the context of unbundled network elements: "Certain common costs are incurred in the provision of network elements. As discussed above, some of these costs are common to only a subset of the elements or services provided by incumbent LECs. Such costs shall be allocated to that subset, and should then be allocated among the individual elements or services in that subset, to the greatest possible extent."<sup>6</sup> These standard overhead factors are also designed to account for other incremental overhead expenses such as human resources and other support expenses like furniture and desktop computers.

In theory, the ideal way to recover incremental overheads would be to measure them all specifically. However, it is inherently infeasible and uneconomical to attempt to specifically identify and measure many types of incremental overheads. For this reason, I divide incremental overheads into three categories.

First, some incremental overheads can be readily identified, such as additional product managers, service managers and planners specifically assigned to the new product or service. These types of incremental overheads have been specifically identified in Ameritech's LNP cost study. For example, these overheads would include the development and maintenance of billing systems, and the network planning and engineering, among the other overheads discussed previously.

Second, some incremental overheads are inherently difficult to specifically identify, such as the previously discussed general supervision costs, as well as other incremental overheads arising from legal and regulatory activities, and administrative building space requirements. For example, it is inherently difficult to specifically determine which incremental general supervision and legal and regulatory resources have already been expended and will be required in the future because of LNP implementation. Several lawyers and regulatory personnel may spend dozens of hours working on this pleading this week but may be engaged in totally different issues involving other services next week. Although legal and regulatory costs are clearly incremental to LNP

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<sup>6</sup> Federal Communications Commission, *In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996. Interconnection between Local Exchange*

implementation, specific time requirements are driven in large part by unpredictable filing requirements beyond Ameritech's control. Moreover, there are literally thousands of administrative and overhead-type functions that may be impacted by LNP. It is simply not economically feasible to specifically study each such function.

Third, other incremental overheads are inherently impossible to specifically identify, and can only be identified statistically. Costs such as CEO salary clearly increase with firm size and scope on average, a fact which is verified by empirical studies such as those previously cited. However, there is no way to examine any books of account or engage in any study of functional units at Ameritech to determine how much of Mr. Notebaert's salary is responsive to an increase in the overall scale and scope of Ameritech. The only way to estimate these incremental costs would be to perform a statistical study of similarly situated executives, or a time-series study of Ameritech executive compensation, that relates firm size and scope to compensation. Other costs, such as general accounting, general counsel, government relations, and administrative facilities fall into this category as well.

In addition to the inherent infeasibility of specifically identifying all incremental overheads as prescribed by the Commission, the fact that the provision of local number portability is a brand new functionality would render an attempt to specifically identify and quantify all incremental overhead costs speculative, at best. Such a study would involve considerable uncertainty as to what the incremental overhead costs will be in the future. For these reasons, as an alternative to performing an expensive, detailed, and yet still speculative cost study, Ameritech instead relied on standard loading factors to account for some of the incremental overhead costs attributable to LNP. This approach is a common industry practice and is routinely used as a practical method to assign a reasonable portion of overhead costs to individual services.

The alternative to this approach is to undertake a detailed study of the costs associated with the provision of a service or functionality. I have been a close observer of detailed

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*Carriers and Commercial Mobile Radio Service Providers. First Report and Order. CC Docket No. 96-98, August 8, 1996, ¶ 694.*

studies of overhead costs, such as a study of shared and common costs performed for Ameritech by Arthur Andersen. The experience made quite clear that requiring a carrier to specifically account for all incremental overheads directly caused by a specific service or functionality would be a ludicrously massive undertaking. The purpose of the Andersen study was to examine forward-looking shared and common costs incurred in the provision of unbundled network elements (“UNEs”) and identify which were actually incremental to specific products or services. This study required significant resources and was extremely complicated, but it did not even attempt to identify all incremental overheads. The first version of the Andersen study, which addressed only the four Ameritech organizations involved in the wholesale provision of UNEs, took 2,200 person-hours to perform over a period of 3 months. In addition, because of time and data constraints, the study did not identify all capital-related overheads and only attributed incremental shared and common costs to UNEs in aggregate, rather than to individual UNEs. Moreover, the Andersen study still relied in part on standard allocators to attribute incremental overhead costs to UNEs.

Subsequently, Andersen analyzed retail shared and common costs for one Ameritech state. This study took roughly twice as long as the UNE shared and common cost study and again relied to a great extent on standard factors and allocators to reasonably account for all incremental overheads and assign them to retail services. More specifically, according to that study, an average loading factor of more than 58% would need to be applied to the direct product-specific costs identified by Ameritech in its cost studies to account for all overhead costs that were examined in the study. About 21% of the costs identified by Andersen were incremental product family shared costs, which are incremental overhead costs that could be directly identified and assigned to individual product families without using any allocation factors. The remaining 79% of the overhead costs could not be directly identified and quantified as incremental to a service or product family using Andersen’s methods. Some of this cost pool is presumably truly common and would not be legitimately recoverable from the LNP monthly charge. However, as I have explained in Section III, the fraction of truly common costs is likely to be quite small; conversely, a large share of overhead costs that are categorized as shared and common are actually incremental. Denying recovery of the entire pool of

costs would clearly result in under-recovery of incremental costs. Hence, assuming that the incremental overheads for LNP would be similar to those studied by Andersen, Ameritech would be denied recovery of up to 79% of its legitimate LNP incremental overhead costs. That 79% translates to around \$40 million per year (before adjusting for truly common costs).

Attempting to do a study of this magnitude specifically for LNP similarly would be very costly in terms of time and money – and would still require extensive use of standard factors and allocators to account for all incremental overheads. The use of standard factors and allocators in telecommunications cost studies is virtually unavoidable because of the thousands of administrative and overhead functions and support assets involved, and the many synergies at many levels of the firm that come into play in the provision of all the different services telecommunications companies typically offer. The existence of synergies at a given level of the organization does not obviate the fact that a portion of the costs at that level are truly incremental to a new service, but it renders the specific identification of the costs genuinely complex. For example, Ameritech has about 68,000 employees. Clearly it would be impossible to interview each one to identify that individual's function and whether it relates to LNP. Those 68,000 employees fall under 35,000 responsibility codes. A responsibility code represents a functional activity in a business unit or legal entity. Again, it would not be economically feasible to examine each responsibility code to determine whether it is caused by LNP. Moreover, even if one were to attempt such an analysis, it would only address labor costs and none of the investments and expenses of the firm.

By studying functions at a higher level of aggregation, the Anderson study pared the number of responsibility codes to 1,481. However, examining costs at that level and making inferences about which costs are incremental to what service ultimately required extensive use of allocation factors, as I stated earlier. Simply put, Ameritech (and any large-scale LEC) cannot practically identify and itemize all of the incremental overhead costs it will incur as a result of LNP implementation. Hence, it is not realistic or appropriate to prohibit the use of factors and allocations to account for at least some incremental overhead and instead require LECs to produce detailed studies that

specifically identify all incremental overheads. Such a requirement will surely lead to significant under-recovery of these costs.

Finally, to the extent that the Commission intends to prohibit the use of all overhead allocation factors for LNP, the Commission's position in this case demonstrates a basic misunderstanding of how cost studies are performed, and makes no sense, especially in view of past practices. First, the use of overhead loading factors to recover overheads is an approximation to the specific identification of incremental overheads. Past Commission practice has permitted the use of such factors in cost studies for virtually all interstate services. These factors reflect averages, and telecommunications cost studies rely on averages to a great extent. For example, maintenance expenses are typically estimated by the application of a maintenance factor. The maintenance factor represents an estimate of the relationship between maintenance expenses and the investment dollars in each plant account. If Ameritech typically incurs, say, \$5 million of digital switching maintenance expense for each \$100 million of digital switching investment, the maintenance factor applied to investment in cost studies of services using digital switching is 5%. Extending the Commission's position on incremental overheads to incremental maintenance expenses would require LECs to attempt to identify, for each new service using digital switching, the incremental maintenance hours and materials that particular service imposed on a digital switching network providing hundreds of services. Such a study would be time consuming, expensive, and speculative at best. Similarly, incremental cost studies rely on the application of numerous other factors to estimate other incremental costs. These include factors for power, floorspace, installation, engineering, supporting structures (pole investment to aerial cable investment and conduit investment to underground cable investment), ad valorem taxes, supplies, etc. These factors all represent averages and are all designed to recover reasonable estimates of legitimate cost elements. However, if the Commission prohibited the use of these other standard factors in incremental cost studies, it would force Ameritech to attempt to measure with specificity the exact amount of incremental power consumed and floorspace occupied by each new service in order to recover power and floorspace costs. Eventually, the most significant cost of service would be the cost of performing the cost study.

If the Commission is concerned that the application of standard overhead factors will result in double-recovery, prohibiting the application of such factors and guaranteeing significant under-recovery of actual incremental costs is not the answer. Rather, the Commission should investigate the particular overhead factors used in the LNP studies and make a determination as to their reasonableness. Because the Commission and the industry have so much experience with the development and application of overhead loading factors, such a review could be accomplished in a reasonable time at a reasonable cost. Conversely, a review of the complex study required by the Commission's approach would be extremely time-consuming and expensive, and would not necessarily result in a better answer or outcome.

**V. PROHIBITING THE USE OF OVERHEAD LOADING FACTORS IS NOT COMPETITIVELY NEUTRAL**

By prohibiting the use of loading factors to approximate incremental overheads, the Commission effectively precludes recovery of a significant share of incremental overheads. All incremental costs of LNP, including incremental overheads, are specifically caused by implementing number portability. Hence, these costs are direct costs and pursuant to the Commission's LNP Cost Recovery Order may be recovered in the number portability monthly charge and query service prices. Moreover, to preclude recovery of some of the bona fide incremental costs of providing number portability would violate the Commission's definition of competitive neutrality. Indeed, it would violate both prongs of the Commission's "two-pronged test" for competitive neutrality.

The Commission interprets competitive neutrality as requiring that "the cost of number portability borne by each carrier does not affect significantly any carrier's ability to compete with other carriers for customers in the marketplace." The Commission specifies a two-part test to determine whether the cost allocation mechanism is competitively neutral. The first prong of the test is that the way carriers bear the costs of number portability "must not give one service provider an appreciable, incremental cost

advantage over another service provider when competing for a specific subscriber.” The second prong of the Commission’s two-pronged test of competitive neutrality is that the way costs are borne “must not disparately affect the ability of competing service providers to earn a normal return.”<sup>7</sup>

I interpret the first prong to refer to the incremental cost of attracting and serving an additional customer, at the margin. I will call this the incremental-customer costs. By this first requirement, the mechanism by which costs are borne by providers in the market cannot significantly distort the relative incremental-customer costs of the carriers. However, because the maximum LNP monthly charge for incumbent LECs is to be set on the basis of the carrier’s reported incremental costs of providing number portability, the monthly charge would obviously be understated if the carrier is not permitted to account for all of its incremental costs.

I am aware that the Commission’s standard for competitive neutrality apparently does not require that all costs be accounted for in the monthly charge in order for competitive neutrality to hold. Indeed, the Commission’s language in the order implies that it is only necessary that the recovery mechanism not distort the *relative* costs that are imposed on consumers. For example, suppose that because of the Commission’s prohibition on use of overhead loading factors, LEC 1 is able to account for only 70% of its incremental LNP costs, and therefore the subscriber monthly charge reflects only 70% of the actual incremental costs. Then apparently the Commission would consider this situation competitively neutral as long as LEC 2, and all other providers, could only account for 70% of their incremental costs.

Whatever the merits or demerits of this theory may be, precluding the use of overhead loading factors will not lead to this “neutral” outcome. The Commission should be aware that precluding the use of loading factors to account for incremental overheads does not have a symmetric impact across carriers. It does not symmetrically affect all carriers that

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<sup>7</sup> Federal Communications Commission, *In the Matter of Telephone Number Portability, Third Report and Order*, CC Docket No. 95-116. May 12, 1998, ¶¶ 52-53.

are required to justify their LNP charges with a cost study (namely, incumbent LECs)<sup>8</sup> vis à vis each other, nor does it symmetrically affect carriers that must submit a cost study, vis à vis those that do not.

There are two reasons that the Commission's ruling would not symmetrically affect incumbent LECs vis à vis each other. First, each carrier uses a different cost study methodology, each of which captures direct costs differently. Some studies identify certain costs directly, while others treat them as factors. For example, as discussed previously, some carriers like Ameritech use directly assigned labor rates in cost studies and then rely on overhead factors to estimate other incremental cost elements, such as general supervision. Other carriers use fully assigned labor rates, which include loadings for general supervision. Such studies would have little or no overheads to assign via a general loading factor because they would have been assigned via a labor rate loading instead. Although both methodologies should theoretically provide the same result, the carrier using the former would be unable to recover its incremental general supervision costs under the Commission's ruling.

Second, the differences across carriers in their ability to specifically identify incremental overheads issue not only from the differences in cost methodologies *per se*, but because differences in firm size and structure affect which categories of costs are more or less easily captured directly in a cost study. For example, in a small provider with only a few hundred employees, many more of the incremental costs can be directly identified because, first, smaller organizations are flatter<sup>9</sup> and therefore have fewer overheads; and second, incremental overheads are more readily identified in simpler organizations. The fact that smaller organizations are flatter in structure (i.e., have fewer layers of hierarchy) and simpler is not an indication that they are more efficient than larger, more complex organizations. Rather, economic theory indicates that firms are larger where economies

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<sup>8</sup> Federal Communications Commission, *In the Matter of Telephone Number Portability, Third Report and Order*, CC Docket No. 95-116. May 12, 1998, ¶¶ 135 - 136.

<sup>9</sup> Rosen, Sherwin. "Authority, Control, and the Distribution of Earnings," *The Bell Journal of Economics*, Vol. 13, No. 2, Autumn 1982.

Calvo, G.A. and Wellisz, S. "Hierarchy, Ability, and Income Distribution," *Journal of Political Economy*, Vol. 87, No. 5, 1979.

of scale and/or scope induce a large efficient firm size. However, when firms are large, efficient internal monitoring and management requires more hierarchical layers. Hence, large firms will have deeper hierarchies and more complex organization, while not necessarily being more or less efficient than smaller rivals. A larger percentage of the incremental costs of a large firm may, therefore, be of a type that is typically categorized as administrative overhead. Because having a deep hierarchy can be an efficient and appropriate organizational structure, it is not valid to impose arbitrary cost recovery rules that disparately impact the ability to recover the incremental overheads in such organizations.

As a result of these two effects, the LNP Cost Recovery Order's apparent prohibition against the use of overhead loading factors would not only induce significant under-recovery of costs that are truly incremental to LNP, but would have a disparate effect on under-recovery across incumbent LECs, many of whom are pursuing strategies to enter each other's markets. This would translate into significantly distorted customer monthly charges, which would directly violate the first prong of the two-prong test. If customers face monthly charges that differ significantly from one carrier to another, and the difference is artificially induced by an arbitrary rule that disparately affects carriers' abilities to recover all of their incremental costs, then the cost rule disparately affects carriers' incremental-customer costs and therefore fails the competitive neutrality test.

I have explained why the Commission's ruling violates the first prong of the two-pronged test by disparately affecting incumbent LECs' ability to compete for customers vis à vis each other. By preventing incumbent LECs from recovering a significant share of their incremental costs of providing LNP, the Commission also violates the first prong of its test for competitive neutrality by disparately affecting incumbent LECs' ability to compete for customers vis à vis CLECs.

Under the cost recovery mechanism established by the Commission, all non-regulated competitors in the market have the freedom to recover all of their LNP costs in the form

of a monthly charge, without justifying the charge at all.<sup>10</sup> Hence, one possible strategy that a CLEC could adopt would be to overcharge on the LNP monthly charge, and reduce the advertised service price for, say, basic local service, correspondingly. The service prices that customers would see advertised in the market in competition with Ameritech's and other providers' prices would be the net-of-monthly charge price, while the price they would ultimately pay would include the monthly charge. Ameritech would be unable to match the competitor's advertised price, because Ameritech's LNP charge is capped by the Commission's determination of its incremental LNP costs. For example, if Ameritech were charging \$15 for local service and \$1 for the LNP monthly charge, a CLEC competitor could advertise a rate of \$14 but charge \$2 for the LNP monthly charge.

This would be an effective strategy if customers respond primarily to advertised prices and are less well informed and, therefore, less responsive to unadvertised bill add-ons such as the LNP monthly charge. To the extent that customers are vulnerable to manipulation of this sort, the asymmetry in the Commission's rules bestows a significant marketing advantage on the CLECs relative to the incumbent LECs. The Commission's mindset in establishing the rule as it did presumably stemmed from the assumption that competition will drive *down* the LNP monthly charge. What the Commission apparently did not recognize is that strategic behavior may instead drive it *up* as part of a shell game in which CLECs decrease their advertised prices, hide the increased monthly charge in the fine print, and blame it on the FCC. I have observed similar behavior in the cellular industry, in which carriers charge a per-call or per-minute surcharge that they call an "interconnection fee." Advertising materials, however, de-emphasize this fee and compare competitors' prices with their own prices net of the fee.

The competitive distortion imposed by the Commission's asymmetric rules governing recovery of the costs of LNP is an artifact of the requirement that incumbent LECs must justify their charges, yet CLECs need not.<sup>11</sup> It is not directly caused by the

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<sup>10</sup> Federal Communications Commission, *In the Matter of Telephone Number Portability, Third Report and Order*, CC Docket No. 95-116. May 12, 1998, ¶ 136.

<sup>11</sup> Federal Communications Commission, *In the Matter of Telephone Number Portability, Third Report and Order*, CC Docket No. 95-116. May 12, 1998, ¶¶ 135-136.

Commission's exclusion of overhead loadings. However, the limitation precluding only the incumbent LEC from recovering all of its costs significantly exacerbates the potential for competitive distortion, because it caps the LNP monthly charge at an inappropriate, non-remunerative level.

The second prong of the Commission's two-prong test for competitive neutrality refers to the effect of the cost recovery mechanism on the ability of carriers to earn a normal return. Precluding incumbent LECs from recovering a significant share of incremental costs cannot satisfy a reasonable interpretation of that second criterion. The reason, again, is that CLECs have no limitation on the LNP monthly charge that they can impose in order to recover their costs, while the incumbent LEC is capped at a value that only partially captures its true incremental costs. This may indeed have the perverse effect of imposing a burden on *CLECs*, as well as incumbent LECs, because it limits the extent to which they can recover their total costs and still compete in the market. To the extent that customers do consider the LNP monthly charge as part of the price when they make their choice among carriers, customers will choose the carrier with the lowest total price, which is the sum of the service rates plus the monthly charge. If the incumbent LEC's monthly charge is below incremental cost, the CLECs will be forced to under-recover as well simply to remain competitive, and their ability to earn a normal profit will be impeded, as will the incumbent LECs'.

The burden is asymmetric, however, because as long as customers do not fully recognize the monthly charge in deciding among carriers, CLECs can choose to recover their full cost by charging a higher monthly charge, while hiding the monthly charge in their marketing materials or targeting less price-sensitive customers, as I explained earlier. In this way they can recover their full incremental costs and have the normal market opportunity to earn a competitive return, while the incumbent LEC does not have that opportunity. This directly violates the second prong of the Commission's test.

The Commission should further be aware of an additional reason that precluding full recovery of incremental costs via the monthly charge is poor public policy and violates competitive neutrality. If the full incremental costs of LNP are not recovered from the

LNP monthly charge, the realities of state-level regulation may preclude their recovery at all. If they are recovered, the cost is most likely to be borne in the least competitive products and areas, because services in the most competitive areas are most likely to already be priced at market-based rates. Hence, if cost recovery is permitted at all, those customers who have the least effective or least attractive competitive alternatives to the incumbent LEC's services will be most likely to bear the costs that are not recovered in the monthly charge. But these are precisely the customers who benefit the least from LNP! Customers who have few or no attractive alternatives to the incumbent LEC have little use or demand for LNP. Establishing a cost recovery mechanism that may bias the burden toward these customers is particularly perverse and inappropriate.

If, on the other hand, the unrecovered costs are not borne by increases in prices in some product or service market, they will be borne by shareholders in the form of lower returns to capital. By decreasing Ameritech's return to capital, Ameritech's ability to raise capital in the financial market is impeded, because investors will direct their resources to alternative investments with higher (risk-adjusted) expected returns. Ameritech's unregulated competitors would sustain no such impact, however, because they are permitted to recover their LNP costs without regulatory constraint. Imposing a handicap on incumbent LECs relative to CLECs in the competitive market for financial capital is not competitively neutral. In particular, it again violates the second prong of the Commission's two-part test for competitive neutrality. By selectively precluding incumbent LECs from recovering legitimate incremental costs of LNP, and not providing incumbent LECs with an alternative mechanism to recover them, the Commission disparately impedes incumbent LECs' ability to earn a normal return in the market.

## **VI. RECOVERY OF TRULY COMMON COSTS SHOULD BE PERMITTED FOR QUERY SERVICE COSTS**

The Commission has ruled that it is appropriate in principle (if not in practice) to recover incremental overheads in its LNP charges.<sup>12</sup> However, apparently the Commission disapproves of the recovery of truly common costs from LNP charges. In this ruling, the Commission has failed to distinguish between the proper economic cost recovery for the industry-wide LNP capability that is to be recovered via the end-user monthly charge, and the proper economic cost recovery for the query service that some carriers may choose to use. In the former case, I agree with the Commission that it is, at least arguably, inappropriate to recover cost that are truly common in the monthly charge (as opposed to incremental overheads, which I have explained are properly recoverable in any case). With respect to the query service, however, the Commission has erred in precluding any recovery of common costs in addition to incremental overheads. Although truly common costs are likely to be quite small in an organization the size and scope of Ameritech (because, as I explained earlier, most overheads are actually incremental to a service or volume sensitive if properly accounted for), in principle a share of truly common costs should be recoverable from the query service. The difference between the query service and the LNP monthly charge is that the query service is clearly a *service*. In contrast, the functionality that enables LNP is arguably not a *service per se*, because each consumer will pay a share of it whether or not she directly benefits from or exercises the LNP option herself. Hence, under the Commission's mechanism of cost recovery, the LNP functionality is more appropriately viewed as a cost of providing telecommunications services. Ameritech's query service, in contrast, is a service that will be subscribed to, or not, only by those carriers who choose to engage Ameritech to provide that service for them. They will be charged on a basis that reflects their usage (such as on a per-query basis), so that standard principles of cost-causation are observed. Hence, the query service, as a service, should bear a share of truly common costs, as do other competitive and regulated services. Doing so benefits all customers by

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<sup>12</sup> Federal Communications Commission, *In the Matter of Telephone Number Portability, Third Report and Order*, CC Docket No. 95-116. May 12, 1998, ¶ 74.

increasing the economies of scale of the organization and thereby lowering the share of common cost borne by customers of the other services provided by the company.

CERTIFICATE OF SERVICE

I, Todd H. Bond, do hereby certify that a copy of the foregoing Petition For Expedited Reconsideration and Clarification of Ameritech has been served on all parties of record, via first class mail, postage prepaid, on this 29<sup>th</sup> day of July, 1998.

By: Todd H. Bond / *AB*  
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## **EDUCATION**

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A.B. (summa cum laude), Economics, UNIVERSITY OF CALIFORNIA AT LOS ANGELES,  
Los Angeles, CA, 1979.

## **EMPLOYMENT**

LAW & ECONOMICS CONSULTING GROUP, INC., Evanston, IL, 1995 - present.  
Director

## **ACADEMIC AND PROFESSIONAL EXPERIENCE**

NORTHWESTERN UNIVERSITY, J. L. Kellogg Graduate School of Management, Evanston,  
IL, 1985 - 1995.

Visiting Assistant Professor of Managerial Economics, 1993 - 1995.

Assistant Professor of Managerial Economics, 1985 - 1992.

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National Fellow

UNIVERSITY OF CHICAGO, Department of Economics, Chicago, IL, 1983 - 1984.

Instructor

CIVIL AERONAUTICS BOARD, Office of Economic Analysis, Washington, DC, Summers,  
1979 and 1980.

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## **HONORS & AWARDS**

Guthman Research Chair, Kellogg Graduate School of Management, Northwestern University, Summer 1994.

Hoover National Fellowship, Hoover Institution, 1992 - 1993.

Faculty Research Fellow, National Bureau of Economic Research, 1987 - 1990.

Pepsico Research Chair, Northwestern University, 1990.

Kellogg Research Professorship, Northwestern University, 1989.

National Science Foundation Research Grant, 1987 - 1988.

Buchanan Chair, Kellogg Graduate School of Management, Northwestern University, 1987 - 1988.

IBM Chair, Kellogg Graduate School of Management, Northwestern University, 1986 - 1987.

## **RESEARCH INTERESTS**

Industrial organization and business strategy, organization theory, theory of the firm, compensation and incentives, and the relationship between firm structure, human resources, management and incentives.

## **TEACHING**

Courses taught: Intermediate Microeconomic Theory at the undergraduate level, Managerial Economics (microeconomic theory as applied to business strategy and decision making) at the M.B.A. level, The Economics of Information at the Ph.D. level.

New courses developed: Pricing Strategy; Managerial Economics for Manufacturing.

Also qualified to teach: graduate Microeconomic Theory; Industrial Organization and Labor Economics (all levels); the Economics of Personnel, Public Finance, Applied Game Theory (undergraduate or M.B.A levels).

**PUBLICATIONS AND WORKING PAPERS**

"Effecting a Price Squeeze Through Bundled Pricing," with Steven S. Wildman, Consortium for Research in Telecommunications Policy Working Papers Series, June 1998.

"The Pricing of Customer Access in Telecommunications," with Steven S. Wildman, *Industrial and Corporate Change*, vol. 5, no. 4, 1996, pp. 1029-1047.

"Bonus and Penalty Schemes as Equilibrium Incentive Devices, With Application to Manufacturing Systems," with Pau Olivella, *Journal of Law, Economics, and Organization*, 10, Spring 1994, pp. 1-34.

"Diversification as a Strategic Preemptive Weapon," *Journal of Economics and Management Strategy*, 2, Spring 1993, pp. 41-70.

"Using the Capital Market as a Monitor: Corporate Spin-offs in an Agency Framework," *RAND Journal of Economics*, 22, Winter 1991, pp. 505-518.

"Firm Organization and the Economic Approach to Personnel Management," *American Economic Review*, vol. 80, no. 2, May 1990, pp. 23-27.

"The Introduction of New Products," with Edward P. Lazear, *American Economic Review*, vol. 80, no. 2, May 1990, pp. 421-426.

"Ability, Moral Hazard, Firm Size, and Diversification," *RAND Journal of Economics*, 19, Spring 1988, pp. 72-87.

"Worker Reputation and Productivity Incentives," *Journal of Labor Economics*, vol. 5, no. 4, October 1987, part 2, pp. S87-S106.

"Imitation and Differentiation in New Product Markets," under second review at *RAND Journal of Economics*.

"Competition, Relativism, and Market Choice," with Edward P. Lazear, C.M.S.E.M.S. Working Paper No. 750, October 1987.

"An Empirical Analysis of Agency Theory and the Choice of Merger Partners," mimeo, Northwestern University, August 1987.

"The Role of Managerial Ability and Moral Hazard in the Determination of Firm Size, Growth and Diversification," Ph.D. Dissertation, University of Chicago, August 1985.

**RESEARCH IN PROGRESS**

"Exclusivity versus Non-Exclusivity in the Licensing of Intellectual Property," with Steven S. Wildman.

"An Empirical Analysis of Corporate Spin-offs in an Agency Framework," (with H. Adams).

"Firm Structure as an Informational Barrier to Entry."

"On the War of Attrition in Markets with Endogenous Cost of Capital."

**SELECTED TALKS**

"Competitive and Strategic Use of Optional Calling Plans and Volume Pricing Plans," The Institute for International Research Conference for Competitive Pricing of Telecommunications Services, Chicago, Illinois, July 1998.

"The Pricing of Customer Access in Telecommunications," Conference on Public Policy and Corporate Strategy for the Information Economy, Evanston, Illinois, May 1996.

"Diversification as a Strategic Preemptive Weapon," University of Iowa, Iowa City, Iowa, February 1994.

"Diversification as a Strategic Preemptive Weapon," University of Buffalo, Buffalo, New York, February 1994.

"Diversification as a Strategic Preemptive Weapon," University of Southern California, Los Angeles, California, December 1993.

"Strategic Pricing" Winter Meetings of the Econometric Society, Discussant, Anaheim, California, December 1993.

"Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets," Michigan State University, Lansing, Michigan, November 1993.

“Diversification as a Strategic Preemptive Weapon,” Rutgers University, New Brunswick, New Jersey, November 1993.

“Diversification as a Strategic Preemptive Weapon,” University of California at Santa Cruz, Santa Cruz, California, November 1993.

“Diversification as a Strategic Preemptive Weapon,” Graduate School of Business, Stanford University, Stanford, California, November 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” Purdue University, West Lafayette, Indiana, September 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” Summer Meetings of the Econometric Society, Boston University, Boston, Massachusetts, June 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” University of California, Department of Economics, Berkeley, California, May 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” Stanford University, Graduate School of Business, Stanford, California, May 1993.

“Diversification as a Strategic Preemptive Weapon,” Stanford University, Graduate School of Business, Stanford, California, April 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” Hoover Institution, Stanford, California, April 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” University of California, Graduate School of Business, Berkeley, California, February 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” Stanford University, Department of Economics, Stanford, California, February 1993.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” Hoover Institution, Stanford, California, January 1993.

“Pricing Strategies,” Session Discussant, 1992 North American Winter Meeting of The Econometric Society, Anaheim, California, January 1992.

“Diversification as a Strategic Preemptive Weapon,” University of Toronto, Toronto, Canada, November 1991.

“Diversification as a Strategic Preemptive Weapon,” Queen’s University, Kingston, Ontario, Canada, November 1991.

“Bonuses and Penalties as Equilibrium Incentive Devices, with Application to Manufacturing Systems,” University of Chicago, Chicago, Illinois, June 1991.

“The Timing of Entry into New Markets,” Summer Meetings of the Econometric Society, University of Pennsylvania, Philadelphia, Pennsylvania, June 1991.

“Innovation, Imitation, Productive Differentiation, and the Value of Information in New Markets,” University of Chicago, Chicago, Illinois, April 1991.

“Bonuses and Penalties as Equilibrium Incentive Devices, with Application to Manufacturing Systems,” Winter Meetings of the Econometric Society, Washington, D.C., December 1990.

“Corporate Spin-offs in an Agency Framework,” University of Washington, Seattle, Washington, October 1990.

“The Timing of Entry Into New Markets,” University of British Columbia, Vancouver, British Columbia, October 1990.

“Corporate Spin-offs in an Agency Framework,” Texas A&M University, College Station, Texas, April 1990.

“Firm Organization and the Economic Approach to Personnel Management,” Winter Meetings of the American Economic Association, New York, New York, Dec. 1989.

“Corporate Spin-offs in an Agency Framework,” Western Finance Association Meetings, Seattle, Washington, June 1989.

“Corporate Spin-offs in an Agency Framework,” University of Rochester, Rochester, New York, May 1989.

“Corporate Spin-offs in an Agency Framework,” North American Summer Meetings of the Econometric Society, Minneapolis, Minnesota, June 1988.

“Competition, Relativism, and Market Choice,” North American Summer Meetings of the Econometric Society, Berkeley, California, June 1987.

“Competition, Relativism, and Market Choice,” University of Chicago, Chicago, Illinois, April 1987.

“Rate Reform and Competition in Electric Power,” Discussant, Conference on Competitive Issues in Electric Power, Northwestern University, Evanston, Illinois, March 1987.

“Worker Reputation and Productivity Incentives,” New Economics of Personnel Conference, Arizona State University, Tempe, Arizona, April 1986.

“Ability, Moral Hazard, and Firm Diversification,” Yale University, New Haven, Connecticut, February 1985.

“Ability, Moral Hazard, and Firm Diversification,” University of Rochester, Rochester, New York, February 1985.

“Ability, Moral Hazard, and Firm Diversification,” Stanford University, Stanford, California, February 1985.

“Ability, Moral Hazard, and Firm Diversification,” University of Minnesota, Minneapolis, Minnesota, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” California Institute of Technology, Pasadena, California, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” Duke University, Durham, North Carolina, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” Northwestern University, Evanston, Illinois, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” Brown University, Providence, Rhode Island, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” Harvard University, Cambridge, Massachusetts, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” University of California - Los Angeles, Los Angeles, California, January 1985.

“Ability, Moral Hazard, and Firm Diversification,” University of Pennsylvania, Philadelphia, Pennsylvania, December 1994.

## **REFEREEING**

Dr. Aron has served as a referee for *The Rand Journal of Economics*, the *Journal of Political Economy*, the *Journal of Finance*, the *American Economic Review*, the *Quarterly Journal of Economics*, the *Journal of Industrial Economics*, the *Journal of Economics and Business*, the *Journal of Economic Theory*, the *Journal of Labor Economics*, the *Review of Industrial Organization*, the *European Economic Review*, the *Journal of Economics and Management*

*Strategy, the International Review of Economics and Business, the Quarterly Review of Economics and Business, Management Science, the Journal of Public Economics, the Journal of Institutional and Theoretical Economics, and the National Science Foundation.*

## **TESTIMONY**

1998 Testimony on behalf of Ameritech Indiana regarding the economics of resale of local exchange services.

1998 Testimony on behalf of Ameritech Illinois regarding a new model and methodology for estimating the cost of unbundled local switching.

1998 Testimony on behalf of Ameritech Michigan regarding the provision of intraLATA toll service to customers of competing basic local exchange service providers.

1998 Testimony on behalf of Ameritech Wisconsin regarding the determination of proper forward looking costs for purposes of determining Federal Universal Service support.

1997 Testimony on behalf of Ameritech in Illinois and Wisconsin in state arbitration proceedings pursuant to the Telecommunications Act of 1996, regarding the issue of limitations of liability in provision of telecommunications services.

1997 Testimony on behalf of Ameritech in three states in proceedings before the state regulatory commissions to determine economic costs of providing unbundled network elements to competitors during the transition to competition pursuant to the Telecommunications Act of 1996.

1996 Testimony on behalf of Ameritech in five states regarding interconnection pricing and competitive issues in arbitration hearings pursuant to the Telecommunications Act of 1996.

1996 Testimony submitted to the Illinois Public Service Commission, on behalf of Ameritech, on the economic interpretation of the 1996 Telecom Act regarding interconnection pricing and costing.

July 1995, Testimony submitted to Michigan Public Service Commission, on behalf of Ameritech Michigan, on efficient pricing of local exchange services.

June 1995, Testimony submitted to Michigan Public Service Commission on "just and reasonable" price increases in local exchange services.

## **OTHER ENGAGEMENTS**