

Report Name: Order Completion Interval Distribution & Average Interval (No Dispatch)
 Issue to Completion Date Intervals Report - IC TRUNKING
 Report Period: 04/01/1998 to 04/30/1998
 Report TimeStamp: 1998-05-08 09:56:31
 CLEC: BST

	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total
Average								
LOUISIANA								
BST								
Number of Orders	24,	94,	126,	48,	108,	222,	240,	862
% of Total Orders	2.78,	10.90,	14.62,	5.57,	12.53,	25.75,	27.84	
% of Total Orders - Cumulative	2.78,	13.69,	28.31,	33.87,	46.40,	72.16,	100.00	

BST State Average
 Total Days, 27169
 Total Number of Orders, 862
 Average number of days, 031

	0-5,	6-10,	11-15,	16-20,	21-25,	26-30,	>30,	Total
Average								
BST Totals								
Number of Orders	435,	4494,	2070,	3556,	2933,	4050,	8991,	26529
% of Total Orders	1.64,	16.94,	7.80,	13.40,	11.06,	15.27,	33.89	
% of Total Orders - Cumulative	1.64,	18.58,	26.38,	39.79,	50.84,	66.11,	100.00	

BST Average
 Total Days, 768513
 Total Number of Orders, 26529
 Average number of days, 028

RETAIL SERVICES: BST - BST Aggregate

Report Period 04/01/1998 to 04/30/1998
 Report TimeStamp: 1998-05-11 17:12:40.4770

**Maintenance Average Duration
 Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Hours	930468.88	213279.33	1143748.21	91530.07	21434.14	112964.21	1021998.95	234713.47	1256712.42
	Count	39617	26516	66133	8578	3946	12524	48195	30462	78657
	Avg Dur	23.49	8.04	17.29	10.67	5.43	9.02	21.21	7.71	15.98
REGION	Hours	9823712.00	2669084.00	12492796.00	1199343.20	348987.31	1548330.51	11023055.20	3018071.31	14041126.51
	Count	421362	270924	692286	98437	51227	149664	519799	322151	841950
	Avg Dur	23.31	9.85	18.05	12.18	6.81	10.35	21.21	9.37	16.68

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RESALE SERVICES - RESELLER: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-08 16:46:41.9438

Maintenance Average Duration Detailed Report

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Hours	24902.69	2193.03	27095.72	1336.99	362.63	1699.62	26239.68	2555.66	28795.34
	Count	1138	319	1457	123	73	196	1261	392	1653
	Avg Dur	21.88	6.87	18.60	10.87	4.97	8.67	20.81	6.52	17.42
REGION	Hours	147983.33	19127.37	167110.70	20300.52	7232.08	27532.60	168283.85	26359.45	194643.30
	Count	6482	2865	9347	1578	1117	2695	8060	3982	12042
	Avg Dur	22.83	6.68	17.88	12.86	6.47	10.22	20.88	6.62	16.16

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RETAIL DESIGN: BST - BST Aggregate

Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-11 17:25:31.3644

Maintenance Average Duration Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	5327.37	877.15	6204.52
	Rec to Clr Count	588	406	994
	Rec to Clr Avg Dur	9.06	2.16	6.24
REGION	Rec to Clr Hours	54979.31	9476.42	64455.72
	Rec to Clr Count	6141	3760	9901
	Rec to Clr Avg Dur	8.95	2.52	6.51

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RESALE DESIGN - RESELLER: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-08 16:47:06.8686

Maintenance Average Duration Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	192.45	22.05	214.50
	Rec to Clr Count	19	14	33
	Rec to Clr Avg Dur	10.13	1.58	6.50
REGION	Rec to Clr Hours	412.78	63.25	476.03
	Rec to Clr Count	48	33	81
	Rec to Clr Avg Dur	8.60	1.92	5.88

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TRUNKING: BST - BST Aggregate

Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-12 12:20:55.9514

**Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	498.42	134.87	633.28
	Rec to Clr Count	82	143	225
	Rec to Clr Avg Dur	6.08	0.94	2.81
REGION	Rec to Clr Hours	2432.13	539.75	2971.88
	Rec to Clr Count	441	1146	1587
	Rec to Clr Avg Dur	5.52	0.47	1.87

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TRUNKING: CLEC - CLEC Aggregate**Report Period: 04/01/1998 to 04/30/1998****Report TimeStamp: 1998-05-08 16:47:07.5779****Maintenance Average Duration
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	86.17	0.00	86.17
	Rec to Clr Count	5	0	5
	Rec to Clr Avg Dur	17.23		17.23
REGION	Rec to Clr Hours	289.70	60.13	349.83
	Rec to Clr Count	20	152	172
	Rec to Clr Avg Dur	14.48	0.40	2.03

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UNE DESIGN - CAP: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-08 16:47:05.8170

Maintenance Average Duration Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	25.80	0.00	25.80
	Rec to Clr Count	1	0	1
	Rec to Clr Avg Dur	25.80		25.80
REGION	Rec to Clr Hours	10106.48	1258.48	11364.96
	Rec to Clr Count	212	42	254
	Rec to Clr Avg Dur	47.67	29.96	44.74

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UNE NON-DESIGN - CAP: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-08 16:47:03.1045

Maintenance Average Duration Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Rec to Clr Hours	0.00	0.00	0.00
	Rec to Clr Count	0	0	0
	Rec to Clr Avg Dur			
REGION	Rec to Clr Hours	410.78	819.20	1229.98
	Rec to Clr Count	40	56	96
	Rec to Clr Avg Dur	10.27	14.63	12.81

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RETAIL SERVICES: BST - BST Aggregate

Report Period: 04/01/1998 to 04/30/1998
 Report TimeStamp: 1998-05-10 19:31:17.4190

Customer Trouble Report Rate Detailed Report

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	16643	11676	28319	3669	1716	5385	20312	13392	33704
	Line Count	1629277	1629277	1629277	660342	660342	660342	2289619	2289619	2289619
	Percent	1.02	0.72	1.74	0.56	0.26	0.82	0.89	0.58	1.47
REGION	Trouble Count	182284	115916	298200	41625	21726	63351	223909	137642	361551
	Line Count	7524327	7524327	7524327	6872142	6872142	6872142	23030858	23030858	23030858
	Percent	2.42	1.54	3.96	0.61	0.32	0.92	0.97	0.60	1.57

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RESALE SERVICES - RESELLER: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998
Report TimeStamp: 1998-05-10 18:46:37.9348

**Customer Trouble Report Rate
 Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	806	229	1035	84	56	140	890	285	1175
	Line Count	25231	25231	25231	12675	12675	12675	37906	37906	37906
	Percent	3.19	0.91	4.10	0.66	0.44	1.10	2.35	0.75	3.10
REGION	Trouble Count	4308	1882	6190	1016	731	1747	5324	2613	7937
	Line Count	199048	199048	199048	140938	140938	140938	339986	339986	33998
	Percent	2.16	0.95	3.11	0.72	0.52	1.24	1.57	0.77	2.33

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RETAIL DESIGN: BST - BST Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-10 19:39:36.5787

Customer Trouble Report Rate Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	588	406	994
	Trunk Count	156195	156195	156195
	Percent	0.38	0.26	0.64
REGION	Trouble Count	6141	3760	9901
	Trunk Count	1619210	1619210	1619210
	Percent	0.38	0.23	0.61

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RESALE DESIGN - RESELLER: CLEC - CLEC Aggregate**Report Period: 04/01/1998 to 04/30/1998****Report TimeStamp: 1998-05-10 18:50:13.5650****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	19	14	33
	Trunk Count	4408	4408	4408
	Percent	0.43	0.32	0.75
REGION	Trouble Count	48	33	81
	Trunk Count	18670	18670	18670
	Percent	0.26	0.18	0.43

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TRUNKING : BST - BST Aggregate**Report Period: 04/01/1998 to 04/30/1998****Report TimeStamp: 1998-05-10 19:41:57.7934****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	82	143	225
	Trunk Count	81563	81563	81563
	Percent	0.10	0.18	0.28
REGION	Trouble Count	426	1123	1549
	Trunk Count	957107	957107	957107
	Percent	0.04	0.12	0.16

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TRUNKING: CLEC - CLEC Aggregate**Report Period: 04/01/1998 to 04/30/1998****Report TimeStamp: 1998-05-10 18:50:52.1334****Customer Trouble Report Rate
Detailed Report**

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	5	0	5
	Trunk Count	3694	3694	3694
	Percent	0.14	0.00	0.14
REGION	Trouble Count	20	152	172
	Trunk Count	64506	64506	64506
	Percent	0.03	0.24	0.27

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UNE DESIGN - CAP: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-10 18:49:34.7574

Customer Trouble Report Rate Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	1	0	1
	Trunk Count	66	66	66
	Percent	1.52	0.00	1.52
REGION	Trouble Count	212	42	254
	Trunk Count	16369	16369	16369
	Percent	1.30	0.26	1.55

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UNE NON-DESIGN - CAP: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-10 18:48:49.7972

Customer Trouble Report Rate Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Trouble Count	0	0	0
	Line Count	233	233	233
	Percent	0.00	0.00	0.00
REGION	Trouble Count	21	34	55
	Line Count	57689	57689	57689
	Percent	0.04	0.06	0.10

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RESALE SERVICES - RESELLER: CLEC - CLEC Aggregate**Report Period: 04/01/1998 to 04/30/1998****Report TimeStamp: 1998-06-10 11:32:07.9650****% Missed Repair Appointments
Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Missed App.	112	10	122	19	2	21	131	12	143
	Trouble Count	1033	294	1327	115	66	181	1148	360	1508
	Missed Percent	10.84	3.40	9.19	16.52	3.03	11.60	11.41	3.33	9.48
REGION	Missed App.	579	85	664	283	100	383	862	185	1047
	Trouble Count	5894	2655	8549	1446	1026	2472	7340	3681	11021
	Missed Percent	9.82	3.20	7.77	19.57	9.75	15.49	11.74	5.03	9.50

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UNE NON-DESIGN - CAP: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-08 13:37:03.7742

% Missed Repair Appointments Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Missed App.	0	0	0
	Trouble Count	0	0	0
	Missed Percent			
REGION	Missed App.	6	8	14
	Trouble Count	35	52	87
	Missed Percent	17.14	15.38	16.09

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RETAIL SERVICES: BST - BST Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-06-10 13:45:39.0929

% Out of Service > 24 hrs Detailed Report

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Out of Svc > 24hrs.	5575	734	6309	282	40	322	5857	774	6631
	Out of Service	18011	7679	25690	3647	952	4599	21658	8631	30289
	Percent > 24hrs.	30.95	9.56	24.56	7.73	4.20	7.00	27.04	8.97	21.89
REGION	Out of Svc > 24hrs.	51623	10829	62452	3802	1229	5031	55425	12058	67483
	Out of Service	181456	89487	270943	40383	14538	54921	221839	104025	325864
	Percent > 24hrs.	28.45	12.10	23.05	9.41	8.45	9.16	24.98	11.59	20.71

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RESALE SERVICES - RESELLER: CLEC - CLEC Aggregate**Report Period: 04/01/1998 to 04/30/1998****Report TimeStamp: 1998-06-10 12:59:56.4196****% Out of Service > 24 hrs
Detailed Report**

		Residence			Business			Res + Bus		
		Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total	Dispatched	Non-Disp.	Total
LOUISIANA	Out of Svc > 24hrs.	246	12	258	4	0	4	250	12	262
	Out of Service	774	95	869	51	12	63	825	107	932
	Percent > 24hrs.	31.78	12.63	29.69	7.84	0.00	6.35	30.30	11.21	28.11
REGION	Out of Svc > 24hrs.	1409	108	1517	82	16	98	1491	124	1615
	Out of Service	4214	664	4878	658	279	937	4872	943	5815
	Percent > 24hrs.	33.44	16.27	31.10	12.46	5.73	10.46	30.60	13.15	27.77

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UNE NON-DESIGN - CAP: CLEC - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998

Report TimeStamp: 1998-05-08 13:30:12.6542

% Out of Service > 24 hrs Detailed Report

		Dispatched	Non-Disp.	Total
LOUISIANA	Out of Svc > 24hrs.	0	0	0
	Out of Service	0	0	0
	Percent > 24hrs.			
REGION	Out of Svc > 24hrs.	2	2	4
	Out of Service	19	18	37
	Percent > 24hrs.	10.53	11.11	10.81

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RESALE SERVICES - RESELLER: AGG - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998
Using Previous Month Provisioning Data
Report TimeStamp: 1998-05-18 18:03:25.0344

**Troubles Within 30 days of Provisioning
 Detailed Report**

	Circuit Cnt	Residence				Business				Totals			
		Dispatched		Non-Disp.		Dispatched		Non-Disp.		Residence		Business	
		< 10	>= 10	< 10	>= 10	< 10	>= 10	< 10	>= 10	< 10	>= 10	< 10	>= 10
LOUISIANA	Troubles	213	0	1117	0	7	0	83	0	1330	0	90	0
	Provisioned	1277	2	6393	0	123	4	2021	25	7670	2	2144	29
	Percent	16.68	0.00	17.47		5.69	0.00	4.11	0.00	17.34	0.00	4.20	0.00
REGION	Troubles	867	7	5432	0	148	8	1202	20	6299	7	1350	28
	Provisioned	5998	45	50475	1	1165	43	13833	67	56473	46	14998	11
	Percent	14.45	15.56	10.76	0.00	12.70	18.60	8.69	29.85	11.15	15.22	9.00	25.4

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RETAIL SERVICES: BST - BST Aggregate

Report Period: 04/01/1998 to 04/30/1998
Using Previous Month Provisioning Data
Report TimeStamp: 1998-05-18 18:49:17.7293

Troubles Within 30 days of Provisioning Detailed Report

	Circuit Cnt	Residence				Business				Totals			
		Dispatched		Non-Disp.		Dispatched		Non-Disp.		Residence		Business	
		< 10	>= 10	< 10	>= 10	< 10	>= 10	< 10	>= 10	< 10	>= 10	< 10	>= 10
LOUISIANA	Troubles	3285	14	33678	0	1061	27	2542	6	36963	14	3603	33
	Provisioned	18070	95	293690	13	8501	132	26059	109	311760	108	34560	241
	Percent	18.18	14.74	11.47	0.00	12.48	20.45	9.75	5.50	11.86	12.96	10.43	13.69
REGION	Troubles	32123	349	272667	11	10705	549	35826	184	304790	360	46531	733
	Provisioned	189527	1800	2878164	197	94457	2100	358321	2302	3067691	1997	452778	4402
	Percent	16.95	19.39	9.47	5.58	11.33	26.14	10.00	7.99	9.94	18.03	10.28	16.65

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RESALE DESIGN - RESELLER: AGG - CLEC Aggregate

Report Period: 04/01/1998 to 04/30/1998
 Using Previous Month Provisioning Data
 Report TimeStamp: 1998-05-21 15:47:32.5253

Troubles Within 30 days of Provisioning Detailed Report

	Circuit Cnt	Dispatched		Non-Disp.		Total	
		< 10	>= 10	< 10	>= 10	< 10	>= 10
LOUISIANA	Troubles	0	0	0	0	0	0
	Provisioned	0	0	0	0	0	0
	Percent						
REGION	Troubles	0	0	0	0	0	0
	Provisioned	20	0	20	0	20	0
	Percent	0.00		0.00		0.00	0.00

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