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4335

JUDITH JOHNSON
50 SUNRIDGE DRIVE
RENO, NV 89511

PUBLIC SERVICE DIV.
OMD-PIPS

AUG 5 11 27 AM '98

RE

July 29, 1998

DOCKET FILE COPY ORIGINAL

Federal Communications Commission
Office of Public Affairs
1919 M street NW
Washington, DC 20554

TO WHOM IT MAY CONCERN:

We subscribe to DISH satellite TV programming, and have for the past year and a half. Our subscription includes only the west coast feed which gives us the three networks, NBC, CBS and ABC, from THREE DIFFERENT CITIES, San Francisco, Seattle and Los Angeles. Since we live in the Sierras at 7,100 feet, we always watched the San Francisco station for weather, and news, since the weather does affect us. We had to install a second antenna for local stations in Reno, but do not get them clearly all the time.

A few weeks ago we noticed that we only have Los Angeles stations on all three networks. After calling DISH to complain, we were told it had something to do with the SHVA Act. What exactly is this act and what does it mean? Is this a permanent change? Everyone I know in this area that subscribes is very unhappy. Is there something we can do get it reversed?

I look forward to your reply.

Sincerely,

Judy Johnson

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Dean and Betty Wright
32586 S. Lyman Ferry Road
Sedro-Woolley, WA 98284
Home Phone (360) 826-5745

PUBLIC SERVICE DIV.
OMD-PIRS

AUG 5 11 28 AM '98

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July 29, 1998

Customer Care
Dish Network
Customer Service Center
P.O. Box 33577
North Glenn, Colorado 80233

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Attention: Customer Care President

Dear Sir,

We bought our Dish Network system two years ago. Primarily, we did this, because we live in a rural area that does not have cable and we can't receive any local stations with an outside roof antenna. Also, with your programming, we could obtain our local station, KOMO TV, in Seattle, WA. We could receive local news plus the weather.

This all stopped on Sunday, July 19, 1998. For some reason, you discontinued carrying KOMO TV and changed to a Los Angeles station for news. This is unacceptable. Why would I want LA news and weather, it means nothing to me. When we signed up for the west coast news, it was for local news, Seattle, not Los Angeles. I was told I could not get a lower rate on my monthly bill because I can't receive our local news at this time.

I have been given several stories why the local Seattle news was cancelled but still don't know what the truth is. I contacted the FCC and they said they had nothing to do with it. Is it so that you can sell another satellite dish for \$90.00 to obtain local news - is this a way you can make more money?

This is very unsatisfactory service and not what I bought my satellite system for. I am sending a copy of this letter to my congress people plus the FCC. Perhaps with their investigation, they can find out what you are really doing. I would like our local, KOMO TV station, returned for our viewing.

Sincerely,

Betty Wright

Betty and Dean Wright
Account Number 8255 90 948 0236287

C
CB

cc:

U.S. Senator Patty Murray
Jackson Federal Building, #2988
915 Second Ave.
Seattle, WA 98174

U.S. Senator Slade Gorton
10900 N.E. Fourth St., #2110
Bellevue, WA 98004

U.S. Representative, 2nd District - Jack Metcalf
322 N. Commercial St., #203
Bellingham, WA 98225

Federal Communications Commission (FCC)
Office of Public Affairs
1919 "M" Street N.W.
Washington, D.C. 20554 ✓
Attention: Bill Roberts
(202) 707-8380

KOMO TV
100 4th Avenue North
Seattle, WA 98109



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1979

FCC MAIL ROOM

Dr. B Wright
32586 S. Lynn Ferry Rd
Astro-Worley, WA 98284

Federal Communications Commission (FCC)
Office of Public Affairs
1919 "M" St NW
Washington, D.C. 20554



Attn: Bill Roberts
Phone: (202) 707-8380

BURROWES
Properties

LM 9335

PUBLIC SERVICE DIV.
OMD-PIRS

1122 South 224th Pl

Des Moines, WA 98198

206/878-1723

AUG 5 11 28 AM '98

REC

1071 Washington Harbor Rd

Sequim, WA 98382-2196

360/683-7620

July 29, 1998

Federal Communications Commission
Office of Public Affairs
1919 N St. NW
Washington D. C. 20554

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Gentlemen:

KOMO, Channel 4 TV in Seattle, Wa. is no longer carried by the Dish Network as a part of the West Network Package. It has been reported that this program change has been made at the direction of the FCC. The ABC network is now broadcast on the Dish West Network Package by a Los Angeles station.

This mandated change is denying Dish subscribers access to local news and weather coverage of the Puget Sound Basin, and providing a double dose of local news in the Los Angeles area via KNBC.

Because of the topography in the area of my home and office, my satellite dish is the only source of reliable local news and weather. The only reliable radio broadcasts received at this location originates in Victoria BC and does not cover political, economic and community news of the Puget Sound area. Access to KOMO TV was the prime reason for subscribing to the Dish Network, and that has been denied by FCC mandate.

I wish to register the strongest possible objection to this loss of local television coverage provided by the Dish Network; and am less concerned with which Seattle based station is carried by the Dish Network.

If there is a compelling reason for the change it should be explained to the Dish subscribers, and an alternative offered for access to regional news and weather.

On the surface it appears unreasonable that the Western Network Package includes two Los Angeles stations, one San Francisco station and no Seattle station. The Pacific Northwest is not a third world entity and newsworthy events occur daily from local business and community activities.

Stanley R. Burrowes
Stanley R. Burrowes

cc: Dish Network
KOMO

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CB

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OMD-PIRS

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AUG 5 11 30 AM '98

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July 29, 1998

RM 9335

FTC Office of Public Affairs
1919 M Street, NW
Washington, DC 20554

Gentlemen:

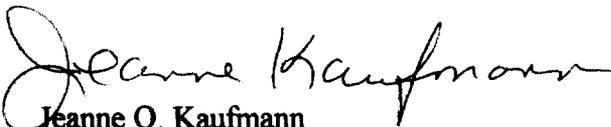
I would like to register a complaint against the Dish Network regarding their programming. I am currently paying extra for network news. Before, I atleast was able to get Nashville, Tenn local news but now, the only thing I can get is New York local news. When I called the Dish Network, they told me that I could get Atlanta but I would have to purchase another dish to the tune of \$99. I think this is wrong. And I don't understand why I have to purchase another dish. It seems to me that I should be able to use the one dish and be able to change the direction with some sort of remote control.

Cable is not offered in the area where I live so I really do not have a choice in this unless I want to watch what's happening in New York.

The people at Dish Network told me that they are regulated by your office and that they have no choice in the matter, either.

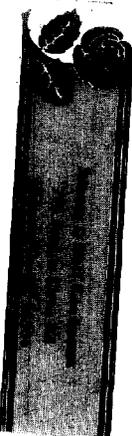
I really would like to know just what is going on and I look forward to hearing from your office soon on this matter.

Sincerely,


Jeanne O. Kaufmann



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CB



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F T C Office
of Public Affairs
1919 M Street, NW
Washington,

DC 20554

7-31-98

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PUBLIC SERVICE
OMD-PIRS

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I writing to you about the recent change in our dish network. Last Sunday we could no longer get the ABC. Nashville channel on 245. EXPLANATION was - zoning regulations - Can we get this changed? Although Nashville is not local for us, it is our state & weather & storm info. is very important. It is our only source. New York replaced Nashville. That's thousands of miles away and no good to us here in west TN. Can you help?

AUG 5 11 30 AM

Thank you
of copies rec'd 0

Janice Barron CB
136 Vaughns Grove Rd.
Trenton, TN. 38382

RM
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Janice Barron
196 Vaughn Cr. Rd,
Trenton, TN, 38382



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FCC Office of Public Affairs
1919 M. Street N. West
Washington, D.C. 20554



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RM-9335

From: <MNadell@aol.com>
To: A4.A4 (PSD)
Date: 8/2/98 7:05pm
Subject: help

If you can help me, or direct me to someone who can, I have a GE satellite receiver that stopped receiving some of the channels on direct TV and USSB. When I called GE, they have a recording that is telling people there is a problem with some of the receivers not getting all the channels because of a satellite problem. When I contact USSB and Direct TV, they don't know what I'm talking about. I have a dual system and one receiver works fine. Is there a way to get a straight answer as to what is going on. this has been going on for a few days .

Thank you

Marc

Nadell

833 W

Forth St

Bloomingt

on IN. 47404

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

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