

DOCKET FILE COPY ORIGINAL

*DM-9335*

From: Greta Zeit <bygoasis@jnb.com>  
To: A4.A4 (FCCINFO)  
Date: 7/28/98 2:32pm  
Subject: Dish TV

The following is a copy of a letter mailed today to Dish TV.  
I would appreciate any comments you might have regarding this matter,

Thank you,

Greta L. Zeit

24019 Hilderbrand Dr  
Middletown, Ca 95461

707 987 0505  
FAX 707 987 3993  
E mail bygoasis@jnb.com

**RECEIVED**

JUL 28 1998

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Dish TV  
Palatine, IL 60055-0063

July 28, 1998

To Whom It May Concern:

I have recently spoken to several of your Customer Service Reps, inquiring about the removal of KPIX from my programming. I received several answers which were at a minimum incorrect and perhaps a misrepresentation of the facts. I understand that there was a recent ruling requiring that local programming be dropped from Dish broadcast. However, I am in a \*White area\* and would be entitled to keep KPIX. In fact, the people at KPIX offered to give me a letter in writing to that effect.

However, this is not really the issue, is it? It seems that the fact of the matter is that your company has decided to change their packaging of the West Coast Stations to include only LA stations. This was done without approval or consent or even notice. I believed that when I signed up for not only this package, but the entire Dish TV package that there was some agreement on both side ... I pay my bill ... you provide the services you told me you would.

This is not the first time that you have changed the original deal with your customers. This hardly seems fair and makes me wonder what other surprises you might have in store for me. I am displeased with this situation.

KPIX is a a very important station to me as it is the only \*local\* station that I receive. I hope that you will see fit to restore its availability to me.

Sincerely,

Greta L. Zeit

cc: FCC

2

Copies rec'd 0 RM ①  
CODE

9335

Dear Office of Public Affairs,

My name is Susan Enoch  
my phone number is 901-642-1021  
and my address is  
775 Oak Grove Rd. N.

DOCKET FILE COPY ORIGINAL

Buchanan, TN. 38222

I am writting you because I  
am very upset about the  
recent program changes that were  
made on July 19<sup>th</sup>. I had  
been getting the East Network  
and could pick up the local  
news out of Nashville TN.  
on Chan-245. Now since the  
change has been made I  
can not pick up that Chan.  
Anymore, I watched that  
every night to find out what  
was going on around me and  
to find out what our weather  
was going to be like. I don't  
know if you heard about the  
tornado's that hit Nashville  
a few month ago or not but

RECEIVED  
PUBLIC SERVICE  
DIVISION  
JUL 20 11 55 AM '96

that chan. was our source of security when it came to the weather. They would show us exact times a storm was going to hit your area and by doing so we could all get to cover alot sooner than ever before. I am asking you to please give us this channel back. Now <sup>all</sup> my news comes from other states and I have no reason to watch it. I was so upset I called Dish Network and cancelled the East Network - the very channels I was being billed extra for. I have 2 small children and if a tornado is headed to our area I would like to know ahead of time so I could get them in a ~~safe~~ safe area. Even if you have to keep this new program

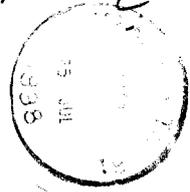
please add the local news  
out of Nashville. News Chan. 2  
w/ Storm tracker 2000. Please  
respond to this letter. This is  
the only problem I have ever  
had with any of the programming.

Thank you for  
your time and  
please understand  
why my family  
is so upset.

Susan Enoch

Please respond by phone or  
by letter.

Susan Enock  
775 Oak Grove Rd. N.  
Buchanan, TN  
38222



**RECEIVED**

FCC Office of Public Affairs  
281998

1919 M Street  
Northwest Washington, DC  
20554



RM 9335

PUBLIC SERVICE DIV.  
OND-PIRS

JUL 28 4 57 PM

REC'D

DOCKET FILE COPY ORIGINAL

July 25, 1998  
4780 Quadres Ct.  
Fremont, CA 94538

Federal Communications Commission  
Office of Public Affairs  
1919 M St. NW  
Washington, D.C. 20554

To whom it may concern:

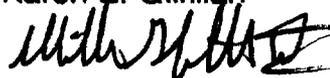
We have been receiving the west coast satellite package on our Dish Network system for the past two years. Now, as of July 19, we can no longer receive a west coast station from the San Francisco Bay Area. We had been receiving KPIX (CBS) from San Francisco. Now all the network stations come from Los Angeles because of some ruling that you have made. We are very unhappy about this and want to register our complaint and ask for a change back to the former system with NBC from Los Angeles, CBS from San Francisco and ABC from Seattle.

Please let us know when you plan to resume the former schedule and send us information about the new ruling.

Sincerely,



Karen E. Gilfillan



William Gilfillan

SEARCHED            INDEXED             
SERIALIZED            FILED             
JUL 28 1998  
FBI - OMAHA  
CB

**G**  
William Gaffigan  
4780 Quadras Ct  
Fremont, CA 94538-1129



RECEIVED

Com 445 8 8 1998

FCC MAIL ROOM

Federal Communications

Office of Public Affairs

1919 M St. NW

Washington, D.C. 20554



Am 4335

Richard and Sue Enger  
3501 Ruben Drive  
Oakland, California 94602

PUBLIC SERVICE DIV.  
OMD-PIRS

JUL 28 4 57 PM '98

RECEIVED

July 24, 1998

Federal Communications Commission  
Office of Public Affairs  
1919 M St. NW  
Washington, D.C. 20554

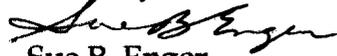
DOCKET FILE COPY ORIGINAL

To whom it may concern:

We have a small satellite dish at our vacation home in north Lake Tahoe, California. It is a Dish Network system and we have been very pleased with the reception and the west coast package we have been receiving from them for the past two years. (Cable is not provided in the area where our home is located.) We were shocked to arrive there on July 20 and find that we no longer can receive the San Francisco CBS station that we have always watched, KPIX. We called Dish Network and understand that there is some new federal law that says that all the west coast stations must be broadcast from Los Angeles and the east coast stations all must come from New York. We think this is a terrible ruling as we are not interested in Los Angeles local news and weather forecasts when we are 700 miles away. We want to register a complaint about this ruling and also want someone to explain the reasons for it.

We would like to write to any other agencies or people who are involved in making this decision and would appreciate you sending us their names. We will be anxious to hear your reply and response to our concerns about the matter of sending all three networks out of one area for west coast programming.

Sincerely,

  
Sue B. Enger

  
Richard A. Enger

0  
CB

Richard & Son Buyer  
3801 Rubin Drive  
Oakland CA 94603



RECEIVED  
Federal Communications Commission  
JUL 28 1998  
Office of Public Affairs FCC MAIL ROOM  
1919 M St. NW  
Washington, D.C. 20554

DOCKET FILE COPY ORIGINAL

FCC.  
Office of Public Affairs  
1919 M St. Northwest  
Washington, D.C. 20554

RM  
4335

Sirs:

We subscribed to Disk Network  
& was told that you switched  
our programming from CBS  
Channel 5 Eyewitness News to  
Los Angeles. We want to  
know why this was done  
as we have no interest in  
L.A. whatsoever. We are  
extremely unhappy with FCC  
for this decision. Please  
reply.

Dorlene L. Willey  
cc: Senator Feinstein  
Senator Bojer

ABC  
CB



Federal Communications Commission  
 Office of Public Affairs  
 1919 M S.T. Northwest  
 Washington, D. C. RECEIVED

JUL 2 8 1998

FCC MAIL ROOM



D. Willey  
P.O. BOX 1151  
Jurvin Harbo, CA  
95383