

4-119355

DOCKET FILE COPY ORIGINAL

August 16, 1998

Ref Account 005013071

DIRECTTV Customer Service
Attn: Broadcast Network Waiver
P.O.Box 92600
Los Angeles, Ca. 90009

Dear Sir,

Your organization should be re-named CUSTOMER DIS-SERVICE, not only did you provide a dis- service to me but also to DIRECTTV by defying a Federal court requirement.

If I read your letter correctly (dated August 10,1998) a Federal Court required you to Test and make a determination as to whether or not local broadcasts could be received at this location and I know for sure you did not perform any kind of test investigation at this address for the following reasons.

1. In accordance with the CC&R's for this resident, there are no roof antenna's allowed,also due to are location local broadcasts such as CBS,NBC,ABC etc cannot be received even if we were allowed antenna's. Besides Media One has provided an excellent cable service to this community for many years and I am confident that will continue.

2. The DSS system I obtained was never intended to be used in this resident. It is installed in my Motor home which we travel and live in about 70% of year. Very often typical travels take us to a Texas county fair grounds one month and at a rally in Idaho the next. Our monthly utility bills, fuel bills,yard maintainance & repairs are paid & taken care of by a family member at this address during the periods we are away. That is the reason this address is used.

I have not been able to obtain any knowledge of limitations and restrictions you claim is specified by a federal court and I find it hard to believe the FCC would try to limit or dictate what broadcasts retired seniors like us can or cannot watch during their travels through out this country. Being a part of the generation that not only provided the technology but paid the taxes to fund it,certainly should have earned the right to use it.

Sincerely,

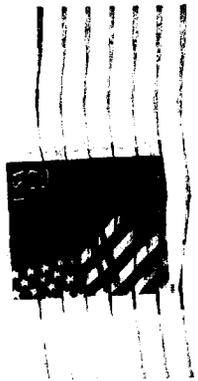

Duane H Morisse

Copies to: General Manager, Federal Communication Commission, US Senate, House of representatives
KNBC (NBC)

No. of Copies rec'd 0
List ABCDE

CAF

Duane H. Mortise
33670 Harvard Way
Wildomar, Ca. 92595-9156



11/15/79
11:15 AM
SAN BERNARDINO, CA

Federal Communications Commission
1919 M St. NW
Washington, DC 20036

QATV

20036-3521 79



PM 9335
DOCKET FILE COPY ORIGINAL

RECEIVED

AUG 28 1998

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

From: Martin Ledford <martinledford@mindspring.com>
To: J1.J1 (RKEENEY)
Date: 8/27/98 8:22pm
Subject: Satellite Home Viewer Act

Ms. Kenney:

As one of the million satellite subscribers in this country, I urge you and the FCC to move quickly to ensure that consumers who cannot receive an acceptable network picture using a conventional antenna can continue to receive the clear reception that satellite services provides.

As a citizen and satellite subscriber:

Please establish a viewing standard that will ensure that all families who cannot receive an acceptable network picture using a conventional outdoor, rooftop antenna can receive network programming via satellite. Please stop this unfair court order from Florida until the new standard is in place.

I live in an area that the court defines as "predictive Grade B" and still cannot get an acceptable picture by using a conventional outdoor, rooftop antenna, because my reception is blocked by the hills in San Francisco.

I am well aware of the fact that the Grade B contour was never intended to be used to determine whether or not a consumer can receive an acceptable picture. It is my understanding that it was originally intended as a rough calculation to prevent broadcast signals from interfering with one another.

Along with Congress and the Satellite Home Viewer Act, I urge you to define "Grade B" for the purposes of protecting the right of every U.S. consumer to receive high-quality network service.

Respectfully,
Martin Ledford

No. of Copies rec'd 1
List A B C D E CAB

KM9335

DOCKET FILE COPY ORIGINAL

RECEIVED

AUG 28 1998

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

From: "Bushway, Courtney" <Courtney.Bushway@echostar.com>
To: J1.J1 (RKEENEY)
Date: 8/28/98 10:48am
Subject: FW: Echostar Petition

> Dear Regina Keeney

>

> I would like to take a moment of your time and ask that you please read
> Echostar's petition. This petition is very important for consumers
> because it calls for a re-vamping of the "acceptable" Grade-B signal as
> stated in the Satellite Home Viewers Act. As a member of the satellite
> industry, it is hard even for me to understand what an acceptable grade-B
> signal is. Everyday I have to speak with satellite retailers and
> satellite viewers that do not understand why they cannot watch national
> broadcasters. These rules are very out dated and no longer apply to
> current technology.

>

> I am only ask that you consider the petition. Thank you for your time.
> Also, I would like this to be added to public records.

>

> Sincerely,

>

> Courtney Bushway
> 1213 McConnell Drive
> Decatur, GA 30033
> 404-248-1953

No. of Copies rec'd 1
List A B C D E CCB

RM 9335
DOCKET FILE COPY ORIGINAL RECEIVED
AUG 28 1998
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

From: "Bushway, Courtney" <Courtney.Bushway@echostar.com>
To: J1.J1 (RKEENEY)
Date: 8/28/98 10:48am
Subject: FW: Echostar Petition

> Dear Regina Keeney
>
> I would like to take a moment of your time and ask that you please read
> Echostar's petition. This petition is very important for consumers
> because it calls for a re-vamping of the "acceptable" Grade-B signal as
> stated in the Satellite Home Viewers Act. As a member of the satellite
> industry, it is hard even for me to understand what an acceptable grade-B
> signal is. Everyday I have to speak with satellite retailers and
> satellite viewers that do not understand why they cannot watch national
> broadcasters. These rules are very out dated and no longer apply to
> current technology.
>
> I am only ask that you consider the petition. Thank you for your time.
> Also, I would like this to be added to public records.
>
> Sincerely,
>
> Courtney Bushway
> 1213 McConnell Drive
> Decatur, GA 30033
> 404-248-1953

No. of Copies rec'd 1
List A B C D E eeB