

REAL COUNTY PUBLIC LIBRARY
225 Main St. mail only to P. O. Box 488, Leakey, TX 78873
(830)232-5199; fax (830)232-5913
Email: rcplea@gmail.com

DATE: September 30, 2014
TO: Federal Communications Administration
FROM: Real County Public Library, BEN #199856
Ms. Eileen F. Bell, Administrative Director 
RE: CC Docket No. 02-6 Appeal for Form 471 Application Number 992276
Filed Out-of-Window

This is an appeal and request for waiver to change our "Certified – Out of Window" status to "Certified - In Window" status for the application referenced above.

As a new Director, hired December 2013, I was new to the process and failed to obtain either my Form 21 information from my local provider or the necessary e-Rate PIN to submit my application on time, electronically. In fact, I did not receive my PIN until April 15th, well after the Form 471 due date. I was informed on the deadline date that I could send the hard copy and did so on April 3rd after I received my Form 21 information from my local provider (Hill Country Telephone, SPIN#143002433) on April 2nd. I mailed the paper copy of the Form 471 requesting internet (and Wi-Fi) services along with the Form 21 from Hill Country Telephone on April 3rd.

I must point out that we are a small, rural library which has two implications related to this appeal. One is that I only work 21 hours a week, Monday through Wednesday; the other is that this funding is critical to our library which is a non-profit. The library is the only source of internet computers accessible to the public in our community and the most used public Wi-Fi access point in the community.

I am now familiar with the e-Rate application procedures and am confident that our application will not be late in the future. I hope you will grant our appeal for waiver of filing window deadline and look forward to a favorable reply.

Attachments: Form 21
Funding Year 2014 FCC Form 471 Postmarked Outside of Window form from internet
(no letter received)



Universal Service Administrative Company
Schools & Libraries Division

Administrator's Decision on Appeal – Funding Year 2014-2015

September 15, 2014

Eileen F. Bell
Real County Public Library
225 Main St.
P.o. Box 488
Leakey, TX 78873-0000

Re: Applicant Name: REAL COUNTY PUBLIC LIBRARY
Billed Entity Number: 199856
Form 471 Application Number: 992276
Funding Request Number(s): 2708582
Your Correspondence Dated: September 08, 2014

The Universal Service Administrative Company (USAC) received your request for a waiver of the Application Filing Deadline for Funding Year 2014 of the Schools and Libraries Universal Service Support Mechanism.

Federal Communications Commission (FCC) rules do not permit USAC to consider requests for waivers. If you believe there is a basis for further examination of your request, you may file a waiver request with the FCC. You should refer to CC Docket No. 02-6 on the first page of your waiver request to the FCC. If you are submitting your waiver request via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing a waiver request with the FCC can be found under the Reference Area/"Appeals" of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

Schools and Libraries Division
Universal Service Administrative Company

FCC

Eileen F. Bell
Real County Public Library
225 Main St.
P.o. Box 488
Leakey, TX 78873-0000

Billed Entity Number: 199856
Form 471 Application Number: 992276
Form 486 Application Number: