



October 17, 2014

**Via Electronic Filing**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

*Re: Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123; Misuse of Internet Protocol (IP) Captioned Telephone Service, CG Docket No. 13-24.*

Dear Ms. Dortch:

Pursuant to 47 C.F.R. § 64.606(f)(2), CaptionCall, LLC, an affiliate of Sorenson Communications, Inc., (collectively “CaptionCall”) hereby notifies the Commission about a substantive change in its TRS service. On September 23, 2014 CaptionCall launched an iPad application called “CaptionCall Mobile” in four states: Texas, California, New York, and Florida. CaptionCall will soon begin making the application available to consumers outside those four states. CaptionCall Mobile will allow consumers to make and receive captioned telephone calls on their iPad device. Customers who use CaptionCall Mobile will be required to complete all of the Commission’s registration and certification requirements. In addition, before using the application, the customer must contact CaptionCall’s customer service department to complete the setup process. Once a user is registered, certified, and logged in, and once the setup process is complete, the application will utilize an over-the-top VoIP service for the voice portion of the user’s calls, and the application will utilize the device’s broadband connection to connect with a CaptionCall call center for the captioned portion of the call. Users must buy their own iPad device, and they must purchase their own broadband service. CaptionCall will not impose any fees for installation of the application or usage of the CaptionCall Mobile service. CaptionCall does not anticipate the limited launch of the CaptionCall Mobile Application to impact its ability to meet federal minimum standards.

Sincerely,

/s/ Walter E. Anderson

*Counsel for CaptionCall, LLC*

cc: Karen Peltz-Strauss  
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