



October 22, 2014

Marlene Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Via Electronic Filing

Re: *Protecting and Promoting and Open Internet*, GN Docket No. 14-28

Dear Ms. Dortch:

On October 20, 2014, Ken Florance, Vice President of Content Delivery for Netflix, and I met with Scott Jordan, Chief Technology Officer; Robert Cannon, Senior Counsel, Office of Strategic Planning & Policy Analysis; and Claude Aiken, Deputy Division Chief, Wireline Competition Bureau.

In the meeting, Netflix discussed the technical aspects and consequences of congestion at entry points to the last mile networks of residential ISPs.

ISPs control whether and how the content their customers request (1) enters and (2) travels over their network. Netflix has not observed ISPs constraining capacity on their last mile networks, but in Netflix's experience, ISPs can and do use network entry points to create bottlenecks.

This congestion degrades consumers' access to the Internet and harms competitive online services. In some cases, these artificial constraints have resulted in a consumer paying for a 20 mbps connection to the Internet receiving content at 2 mbps or less -- a tenth of the speed purchased from the ISP.

Open Internet rules should address all the points in the network controlled by a terminating access ISP, including entry points (i.e., interconnection) to their last mile networks. Open Internet rules that do not include last mile network entry points would not adequately protect consumers or competitive online services.

In accordance with the Commission's rules this ex parte notice is being filed electronically in the above referenced docket.

Respectfully Submitted,
_____/s/_____
Corie Wright
Director, Global Public Policy
Netflix, Inc.