



# Public Knowledge

November 6, 2014

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 12-353, Comment Sought on the Technological Transition of the Nation's Communications Infrastructure; GN Docket No. 13-5, Technology Transitions Policy Task Force

Dear Ms. Dortch:

Public Knowledge hereby submits the attached report by John Horrigan, PhD. The report, *Consumers and the IP Transition: Communications Patterns in the Midst of Technological Change*, examines how and why consumers use the phone network and explores the values consumers associate with the existing network.

As we continue to move forward in the network transition, consumers and other end-users are looking to the Commission to ensure the effectiveness of existing rules while carefully establishing rules to guide future transitions. PK urges the Commission to continue to ensure the network's core values will guide policy decisions throughout and after the transition.

Respectfully submitted,

/s/ Jodie Griffin  
*Senior Staff Attorney*  
PUBLIC KNOWLEDGE