

**BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554**

In the Matter of

Lifeline and Link Up Reform and
Modernization

Lifeline and Link-Up

Federal-State Joint Board on Universal
Service

Advancing Broadband Availability Through
Digital Literacy Training

WC Docket No. 11-42

WC Docket No. 03-109

CC Docket No. 96-45

WC Docket No. 12-23

**PETITION OF CALIFORNIA PUBLIC UTILITIES COMMISSION FOR
EXTENSION OF TIME**

The California Public Utilities Commission (CPUC or California) hereby requests additional time from the Federal Communications Commission (Commission) to finalize implementing its third-party identity verification process for the California LifeLine program. This Petition amends the petition that the CPUC filed on August 5, 2014¹, which requested additional time, until December 2014, to finalize the verification process (August 2014 Petition). While most consumers (over 97%) that apply for Lifeline service in California pass the authentication test the first time

¹ See Petition of California Public Utilities Commission and the People of the State of California for Extension of Time to Implement Third-Party Identification Verification System, WC Docket No. 11-42 et al., (August 5, 2014).

around, the remaining 3% do not pass. Most common reasons for not passing the identity check are: 1) a mismatch between a consumer's last name and the last four digits of the Social Security Number; and 2) a mismatch between a consumer last name and the date of birth. The CPUC is in the process of developing a process whereby these consumers, who fail the initial authentication, would undergo another authentication test before they are denied eligibility for LifeLine. We understand that Universal Service Administrative Company (USAC) provides consumers who fail the initial authentication with another opportunity to substantiate their identity, by allowing them to submit additional documentation to their service provider. The CPUC would like to establish a similar process for consumers in California. The process would entail the CPUC's third-party LifeLine administrator (Administrator) sending a letter to the consumer asking the consumer to submit to the Administrator one or more documents to substantiate their identity. The Administrator would review the additional documentation before making a final determination on eligibility.

The CPUC believes the follow-up authentication process can be implemented within the next six months. Accordingly, the CPUC requests a time extension, until April 30, 2015, to finalize the third-party identity verification process.

Respectfully submitted,

KAREN V. CLOPTON
HELEN M. MICKIEWICZ
SINDY J. YUN

By: /s/ SINDY J. YUN

SINDY J. YUN

Attorneys for the California
Public Utilities Commission and
the People of the State of California

505 Van Ness Avenue
San Francisco, CA 94102
Phone: (415) 703-1999
Fax: (415) 703-4432

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