

Connect America Phase II Challenge Process Form  
OMB Control Number 3060-1188  
FCC Form 505

Filing Entity: Walnut Telephone Company, Inc. d/b/a Walnut Communications

FRN (if applicable): 0003749645

Name of Person Filling Out Form: Gerard J. Duffy

Mailing Address of Person Filling Out Form: 2120 L Street NW (Suite 300), Washington, DC 20037

Email Address of Person Filling Out Form: [gjd@bloostonlaw.com](mailto:gjd@bloostonlaw.com)

Phone Number of Person Filling Out Form: 202-659-0830

Name of Person Certifying Data within Form: Bruce Heyne

Mailing Address of Person Certifying Data within Form: 510 Highland Street (P.O. Box 346)

Email Address of Person Certifying Data within Form: [bheyne@walnutcommunications.com](mailto:bheyne@walnutcommunications.com)

Phone Number of Person Certifying Data within Form: 712-784-2211

Census Block 15 Digit FIPS Code	State	Name of Entity Making Initial Challenge	FRN of Entity Making Initial Challenge (if provided)	Insert X if Speed Criteria is at Issue	Insert X if Latency Criteria is at Issue	Insert X if Usage Allowance Criteria is at Issue	Insert X if Price Criteria is at Issue	Insert X if Voice Criteria is at Issue	Type of Supporting Evidence
190852905002089	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215021035	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215021045	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215021054	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215021057	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215021170	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215022010	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>
191550215022014	Iowa	Windstream		X				X	<u>Narrative &amp; Website Service Advertisements</u>

OMB Control Number 3060-1188 Challenge

Additional Comments

OMB Control Number 3060-1188

<u>Accuracy and Due Diligence Certification</u>
<i>All Filers Must Fill Out</i>
By initialing below, I certify that all statements contained in the attached form are true and accurate to the best of my knowledge, and that I have undertaken due diligence to obtain knowledge regarding these claims.
Certifier's Initials: Bruce Heyne Date: 9-Nov-14

<u>Notice of Challenge Certification</u>
<i>(Served to Unserved and Unserved to Served Challengers Fill Out One of the Following Blocks - Respondents Do Not Fill Out)</i>
<b>Service of Notice Successful</b> By initialing below, I certify that notice of this challenge has been served on all interested parties.
Certifier's Initials: Date:
<b>Service of Notice Unsuccessful</b> By initialing below I certify that, following a good faith effort, I was unable to serve notice of this challenge on all interested parties due to lack of information regarding the address of such parties.
Name of Party/Parties that Could Not Be Served: Certifier's Initials: Date:

The certifications on this page are subject to the penalties for false statements under 18 U.S.C. 1001.

**ATTACHMENT A**

Walnut Telephone Company, Inc., d/b/a Walnut Communications (“Walnut”), a competitive local exchange carrier (“CLEC”) that serves the areas in and around the communities of Avoca in Pottawattamie County and Persia in Harrison County in southwestern Iowa, hereby responds to a challenge from Windstream claiming that the eight Census Blocks listed below are unserved and should be eligible for Connect America Fund Phase II support.

The eight Census Blocks in question are:

Avoca Area: 191550215021035    191550215021045    191550215022010  
                  191550215021057    191550215021170    191550215022014  
                  191550215021054

Persia area: 190852905002089

Walnut has been operating digital subscriber line (“DSL”) facilities capable of serving virtually all of the households and businesses within the listed Census Blocks in the Avoca area since 2004, and copper and coaxial facilities capable of serving virtually all of the households within the listed Census Blocks in the Persia area since 2009.

Walnut is presently engaged in a construction project that will upgrade most of its existing facilities in both the Avoca and Persia areas to DOCSIS 3.0 by the end of December 2014.

Walnut presently provides voice telephony service, plus broadband service at speeds of 10 Megabits per second (“Mbps”) downstream and 1 Mbps upstream throughout all eight Census Blocks, with roundtrip provider network latency of 100 milliseconds (“ms”) or less. Its soon-to-be-completed DOCSIS 3.0 upgrade will permit it to offer broadband services at downstream speeds in excess of 100 Mbps and upstream speeds in excess of 50 Mbps, in addition to voice telephony services. Walnut imposes no usage limitations or allowance on its broadband service at this time, and has no present plans for imposing any during the future.

Walnut presently passes 647 homes in the Avoca area, where it presently serves 371 Internet access connections, 275 single-line residential telephone customers, 21 single-line business telephone, 169 multi-line business telephones and one Primary Rate Interface (PRI) trunk. Walnut presently passes 137 homes in the Persia area, where it presently serves 28 Internet access connections, 35 single-line residential telephone customers, 2 single-line business telephone customers, and 2 multi-line business telephone customers.

Walnut competes with Windstream in the Avoca and Persia areas, and also with MCC Iowa LLC in the Avoca area. Walnut does not receive any federal high-cost support for its network and operations in the eight Census Block area.

Also provided as Attachment A are copies of advertisements for Walnut’s services in the eight Census Block area.

**ATTACHMENT B**



Real People. Real Technology. Real Solutions.  
(http://www.walnutcommunications.com/Home.aspx)

Search

- Home (http://www.walnutcommunications.com)
- Webmail (http://webmail.walnutel.net/mail)
- View/Pay Bill (http://home.walnutel.net/walnutWelcome.htm)
- Find a Form (http://www.walnutcommunications.com/Aboutus/findaform.aspx)
- News (http://www.walnutcommunications.com/Aboutus/news.aspx)
- About Us (http://www.walnutcommunications.com/aboutus.aspx)
- Contact Us (http://www.walnutcommunications.com/Aboutus/Contactus.aspx)

**Internet** (http://www.walnutcommunications.com/Internet.aspx)

**Cable Television** (http://www.walnutcommunications.com/CableTelevision.aspx)

**Telephone** (http://www.walnutcommunications.com/Telephone.aspx)

**Wtv** (http://www.walnutcommunications.com/Wtv.aspx)

**Customer Service** (http://www.walnutcommunications.com/CustomerService.aspx)

## Basic voice

Walnut Communications offers home phone service in Underwood, McClelland, Neola, Persia, Minden, Shelby, Avoca and Walnut. The communities of Underwood (non-rural), Neola and Persia are served with our VoIP service (/Telephone/VoiceoverIPVoIP.aspx).

We offer a residential package filled with features. You can have Unlimited Nationwide Long Distance and features such as call waiting and caller ID come standard with each phone line.

We also offer Wire Maintenance to protect your home.

## Basic Voice Features

**Unlimited Long Distance**

**Voicemail**

**Calling Features**

**Wire Maintenance**

**E911 Advisory**

**Taxes and Surcharges**

**Lifeline/Linked-up**

**International Calling**

## Telephone

Pricing Promotions Forms & Info  
(http://www.walnutcommunications.com/PricingFormsInformation.aspx)

**Basic voice**  
(http://www.walnutcommunications.com/Telephone/Basicvoice.aspx)

**Voice over IP (VoIP)**  
(http://www.walnutcommunications.com/Telephone/VoiceoverIPVoIP.aspx)

**Fiber to the Home (FTTH)**  
(http://www.walnutcommunications.com/Telephone/FibertotheHomeFTTH.aspx)

**Calling Features**  
(http://www.walnutcommunications.com/Telephone/CallingFeatures.aspx)

**Business services**  
(http://www.walnutcommunications.com/Telephone/Businessservices.aspx)

**Frequently asked questions**  
(http://www.walnutcommunications.com/Telephone/Frequentlyaskedquestions.aspx)

**Voice Mail Instructions**  
(/LinkClick.aspx?  
fileticket=ETV4uXVQa3l%  
3d&tabid=570)

### Customer Service

- Billing FAQ
- (/Aboutus/Billingquestionsanswers.aspx)
- View/pay bill
- (/Portals/1/walnutWelcome.html)

### Helpful Links

- Webmail login
- (http://webmail.walnutel.net/mail/)
- WTV Ch 12 & 23 schedule
- (/WTV/LocaleventsonChannels1223.aspx)

### Products

- Internet (/Internet.aspx)
- Cable Television
- (/CableTelevision.aspx)
- Telephone (/Telephone.aspx)

### Contact Us

- Phone: 712-784-2211 or 1-888-784-2211
- Email: info@walnutel.net (mailto:info@walnutel.net)
- Internet tech support: 1-888-784-7845

[Help Videos](#)  
(/WTV/HelpfulVideos.aspx)  
[Contact us](#)  
(/Aboutus/Contactus.aspx)

[Help Wanted - CO Technician](#)  
(/Portals/1/PDF\_Docs/Walnut\_Job\_Web/COV\_Tech.pdf)

[Fiber to the home](#)  
(/FibertotheHome.aspx)

**SecureIT support: 1-877-373-3320**  
**Store hours & locations**  
» (/Aboutus/Contactus.aspx)

**Customer Service (/Portals/1/Skins/WalnutCommunications/#)**  
<http://www.walnutcommunications.com/terms.aspx> | [Create an Account](#) | [Sign in](#)

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- View/Pay Bill (http://home.walnutel.net/walnutWelcome.htm)
- Find a Form (http://www.walnutcommunications.com/Aboutus/Findaform.aspx)
- News (http://www.walnutcommunications.com/Aboutus/news.aspx)
- About Us (http://www.walnutcommunications.com/aboutus.aspx)
- Contact Us (http://www.walnutcommunications.com/Aboutus/Contactus.aspx)

Internet (http://www.walnutcommunications.com/Internet.aspx)

Cable Television (http://www.walnutcommunications.com/CableTelevision.aspx)

Telephone (http://www.walnutcommunications.com/Telephone.aspx)

Wtv (http://www.walnutcommunications.com/Wtv.aspx)

Customer Service (http://www.walnutcommunications.com/CustomerService.aspx)

## Voice over IP

Voice Over Internet Protocol is a different method Walnut Communications delivers phone service. If you live in the towns of Underwood, Neola or Persia, this is the method you receive your phone service. We use a cable modem to deliver the phone service.

Walnut Communications offers home phone service in Underwood, McClelland, Neola, Persia, Minden, Shelby, Avoca and Walnut. The communities of Underwood (non-rural), Neola and Persia are served with our VoIP service (.....VoiceoverIPVoIP.aspx).

We offer a residential package filled with features. You can have Unlimited Nationwide Long Distance and features such as call waiting and caller ID come standard with each phone line.

We do offer Wire Maintenance to protect your home.

## VoIP Features

Unlimited Long Distance

Voicemail

Calling Features

Wire Maintenance

E911 Advisory

Taxes and Surcharges

Lifeline/Linked-up

International Calling

## Telephone

- Pricing Promotions Forms & Info (http://www.walnutcommunications.com/PricingFormsInformation.aspx)
- Basic voice (http://www.walnutcommunications.com/Telephone/Basicvoice.aspx)
- Voice over IP (VoIP) (http://www.walnutcommunications.com/Telephone/VoiceoverIPVoIP.aspx)
- Fiber to the Home (FTTH) (http://www.walnutcommunications.com/Telephone/FibertotheHomeFTTH.aspx)
- Calling Features (http://www.walnutcommunications.com/Telephone/CallingFeatures.aspx)
- Business services (http://www.walnutcommunications.com/Telephone/Businessservices.aspx)
- Frequently asked questions (http://www.walnutcommunications.com/Telephone/Frequentlyaskedquestions.aspx)
- Voice Mail Instructions (/LinkClick.aspx?fileticket=EY4uXVQa3l%3d&tabid=570)

**Customer Service**

Billing FAQ  
{/Aboutus/Billingquestionsanswers.aspx} (/Aboutus/Billingquestionsanswers.aspx)  
View/pay bill  
{/Portals/1/walnut/Welcome.html} (/Portals/1/walnut/Welcome.html)  
Help Videos  
{/WTV/HelpfulVideos.aspx} (/WTV/HelpfulVideos.aspx)  
Contact us  
{/Aboutus/Contactus.aspx} (/Aboutus/Contactus.aspx)

**Helpful Links**

Webmail login  
{http://webmail.walnutel.net/mail/} (http://webmail.walnutel.net/mail/)  
WTV Ch 12 & 23 schedule  
{/WTV/LocaleventsonChannels1223.aspx} (/WTV/LocaleventsonChannels1223.aspx)  
Help Wanted - CO  
Technician  
{/Portals/1/PDF\_Docs/Walnut\_Job\_Vacancies.pdf} (/Portals/1/PDF\_Docs/Walnut\_Job\_Vacancies.pdf)

**Products**

Internet (/internet.aspx)  
Cable Television  
{/CableTelevision.aspx} (/CableTelevision.aspx)  
Telephone (/Telephone.aspx)  
Fiber to the home  
{/FibertotheHome.aspx} (/FibertotheHome.aspx)  
WTV (/WTV.aspx)

**Contact Us**

**Phone:** 712-784-2211 or 1-888-784-2211  
**Email:** info@walnutel.net (mailto:info@walnutel.net)  
**Internet tech support:** 1-888-784-7845  
**SecureIT support:** 1-877-373-3320  
**Store hours & locations**  
» (/Aboutus/Contactus.aspx)

**Customer Service (/Portals/1/Skins/WalnutCommunications/#)**

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<http://www.walnutcommunications.com/Home.aspx>

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- [View/Pay Bill \(http://home.walnutel.net/walnutWelcome.htm\)](http://home.walnutel.net/walnutWelcome.htm)
- [Find a Form \(http://www.walnutcommunications.com/Aboutus/findaform.aspx\)](http://www.walnutcommunications.com/Aboutus/findaform.aspx)
- [News \(http://www.walnutcommunications.com/Aboutus/news.aspx\)](http://www.walnutcommunications.com/Aboutus/news.aspx)
- [About Us \(http://www.walnutcommunications.com/aboutus.aspx\)](http://www.walnutcommunications.com/aboutus.aspx)
- [Contact Us \(http://www.walnutcommunications.com/Aboutus/Contactus.aspx\)](http://www.walnutcommunications.com/Aboutus/Contactus.aspx)

**Internet** (<http://www.walnutcommunications.com/Internet.aspx>)

**Cable Television** (<http://www.walnutcommunications.com/CableTelevision.aspx>)

**Telephone** (<http://www.walnutcommunications.com/Telephone.aspx>)

**Wtv** (<http://www.walnutcommunications.com/Wtv.aspx>)

**Customer Service** (<http://www.walnutcommunications.com/CustomerService.aspx>)

## Internet Services

**DSL**

**Fiber (Fiber to the home - FTTH)**

**Internet via Cable**

Cable Modem Internet is one method of getting an internet connection to your home. WC uses this method in the towns of Persia, Underwood and Neola. This uses the existing cable infrastructure to provide internet, cable tv and phone to your home. This is all done using a "Cable Modem".

## Internet

- [Pricing Promotions Forms & Info \(http://www.walnutcommunications.com/PricingFormsInformation.aspx\)](http://www.walnutcommunications.com/PricingFormsInformation.aspx)
- [Secure Advantage Products \(http://www.walnutcommunications.com/Internet/SecureAdvantageProducts.aspx\)](http://www.walnutcommunications.com/Internet/SecureAdvantageProducts.aspx)
- [How fast do I want to go? \(http://www.walnutcommunications.com/Internet/Howfastdolwantogo.aspx\)](http://www.walnutcommunications.com/Internet/Howfastdolwantogo.aspx)
- [Community wi-fi HOT SPOTS \(http://www.walnutcommunications.com/Internet/CommunitywifiHOTSPTS.aspx\)](http://www.walnutcommunications.com/Internet/CommunitywifiHOTSPTS.aspx)
- [Stay safe online! \(http://www.walnutcommunications.com/Internet/Staysafeonline.aspx\)](http://www.walnutcommunications.com/Internet/Staysafeonline.aspx)
- [Internet Services \(http://www.walnutcommunications.com/Internet/InternetServices.aspx\)](http://www.walnutcommunications.com/Internet/InternetServices.aspx)
- [Dos and Don'ts \(http://www.walnutcommunications.com/Internet/DosandDonts.aspx\)](http://www.walnutcommunications.com/Internet/DosandDonts.aspx)
- [Frequently asked questions \(http://www.walnutcommunications.com/Internet/Frequentlyaskedquestions.aspx\)](http://www.walnutcommunications.com/Internet/Frequentlyaskedquestions.aspx)
- [Internet Speed Test](#)
- [Email Security Center Info](#)
- [Business service \(http://www.walnutcommunications.com/Internet/Businessservice.aspx\)](http://www.walnutcommunications.com/Internet/Businessservice.aspx)

### Customer Service

- [Billing FAQ \(/Aboutus/Billingquestionsanswers.aspx\)](#)
- [View/pay bill \(/Portals/1/walnutWelcome.html\)](#)
- [Help Videos \(/WTV/HelpfulVideos.aspx\)](#)
- [Contact us \(/Aboutus/Contactus.aspx\)](#)

### Helpful Links

- [Webmail login \(/webmail.walnutel.net/mail/\)](#)
- [WTV Ch 12 & 23 schedule \(/WTV/LocalEventsonChannels1223.aspx\)](#)
- [Help Wanted - CO Technician \(/Portals/1/PDF\\_Docs/Walnut\\_Job\\_Vacancies.pdf\)](#)

### Products

- [Internet \(/Internet.aspx\)](#)
- [Cable Television \(/CableTelevision.aspx\)](#)
- [Telephone \(/Telephone.aspx\)](#)
- [Fiber to the home \(/FibertotheHome.aspx\)](#)
- [WTV \(/WTV.aspx\)](#)

### Contact Us

- Phone:** 712-784-2211 or 1-888-784-2211
- Email:** [info@walnutel.net](mailto:info@walnutel.net) (mailto:info@walnutel.net)
- Internet tech support:** 1-888-784-7845
- SecureIT support:** 1-877-373-3320
- Store hours & locations**  
» [\(/Aboutus/Contactus.aspx\)](#)

**Customer Service** ([/Portals/1/Skins/WalnutCommunications/#](#))

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# Build Your Own Bundle Residential

## **Internet** (includes SecureIT Plus, Password Genie & 5Gb FileHopper)

1.5Mb .....	\$29.00
3.0Mb .....	\$37.00
5.0Mb .....	\$47.00
7.0Mb.....	\$57.00
10Mb.....	\$72.00

## **Internet Add-Ons**

SecureIT Plus (2nd+Computers)...	\$5.00	FileHopper Plus 250Gb .....	\$18.00
FileHopper Plus 50Gb.....	\$7.00		

## **Cable Television**

Basic Cable.....	\$47.00
Basic Cable + DVR w/Digital Tier & FREE HD .....	\$72.00

## **Cable Television Add-Ons**

Additional DVR Set Top Box.....	\$10.00	Showtime Movieplex (9) .....	\$12.00
HBO Movieplex (7).....	\$16.00	Starz/Encore Movieplex (14)....	\$10.00
Cinemax Movieplex (9) .....	\$10.00		

## **Telephone**

Phone Service .....	\$16.00
---------------------	---------

Includes Call Waiting, Call Forwarding, Caller ID, 3-Way Calling,  
Call Forwarding Busy Line, Speed Dialing,  
Caller ID on Call Waiting & Wire Maintenance

Unlimited Nationwide Calling .....	\$5.00
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Prices shown do not include regulatory fees and taxes. If only one service is chosen (phone, internet or cable), a \$50 installation charge will apply. If a bundle is chosen, installation charges are waived. Excessive wiring and/or changes requested by the customer may result in a \$80/hour, plus materials charge. You will be given a quote for installation of additional work that you will need to sign prior to our techs providing additional lines at cost. All services may not be available in all areas. Speeds listed indicate potential download speed of service. Upload speeds will be less than download speeds and vary based on product delivery. Internet-only customers in Walnut will be charged a different rate than shown. Contact our office for details. Digital & DVR w/FREE HD and Movieplexes require a set top box in order to receive channels. Walnut Communications reserves the right to alter Unlimited Nationwide Calling at anytime if abused.



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