

# Welcome to **MORE HD TV**, **FASTER INTERNET** and the **BEST VOICE** service

Charter  
Spectrum TV<sup>TM</sup>

**\$29<sup>99</sup>**  
mo\*

- Over 200 **FREE** HD channels available,<sup>†</sup> watch thousands of On Demand choices, many in HD
- Watch live TV anywhere in your home with the Charter App
- Take 40+ available networks on-the-go with your computer and mobile devices



- Add DVR service on up to 4 TVs in your home for \$19.99/mo\*- record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room
- Ask about Charter Spectrum TV Silver or Gold and enjoy premium channels such as HBO®, Cinemax®, SHOWTIME®, NFL Network, Sprout, Nick Jr.<sup>TM</sup> and more

Charter  
Spectrum Internet<sup>TM</sup>

**\$29<sup>99</sup>**  
mo\*

- **FREE** Internet modem
- Double the Internet speeds starting at 60 Mbps-20x faster than DSL
- Spend less time waiting-download 8 of your favorite songs in 5 seconds versus 1 minute 47 seconds with DSL
- Add the fastest in-home WiFi available for \$5 more per month-get increased range and speed so you can do more on more devices throughout your home

Charter  
Spectrum Voice<sup>TM</sup>

**\$29<sup>99</sup>**  
mo\*

- **FREE** 411 calls
- No added fees like the phone company charges you
- Unlimited local and long distance calling in the U.S., Canada, Puerto Rico, Guam and the Virgin Islands
- Voicemail and 13 popular calling features

**Unlike with satellite providers**, you'll get all your services on one convenient bill, no expensive equipment to buy or dish to install and weather-resistant reliability.

Learn more about our 30-Day Money-Back Guarantee at [charter.com/guarantee](http://charter.com/guarantee).

If you are stuck in a contract with another provider, we'll pay up to \$500 to get you out.\*\*



Start saving with the Charter Spectrum<sup>TM</sup> Triple Play.  
Call **1-XXX-XXX-XXXX** | Go to **charterspectrum.com**

Offer good through XX/XX/14; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligation to Charter. \*Bundle price is \$89.97/mo. yr 1 & \$109.97/mo. yr 2; standard rates apply after 2 years; install, other equipment, taxes, fees and surcharges extra; qualifying bundle includes Charter Spectrum TV Select, Charter Spectrum Internet and Charter Spectrum Voice; additional services are extra. DVR set-top box required for DVR service and is extra. \*\*Restrictions apply. For contract buyout qualifications, go to [charter.com/buyout](http://charter.com/buyout). General Terms: TV: TV equipment required and is extra. †Channel and HD programming availability based on level of service. Charter App requires Charter Spectrum TV. Charter.com or Charter.net account log in may be required to stream some TV content online. Apps are free with corresponding level of service. © Disney. All Rights Reserved. Apps and live streams available in U.S. only and subject to additional restrictions. Must subscribe to HBO® and Cinemax® to receive their online service and apps. You must be a subscriber of SHOWTIME to receive SHOWTIME ANYTIME. INTERNET: Available Internet speeds may vary by address. Charter WiFi: Equipment, activation and installation fees apply. VOICE: Taxes and fees included in price. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. To reduce Charter direct mail, visit [charter.com/dmoptout](http://charter.com/dmoptout). All trademarks are the property of their respective owners. ©2014 Charter Communications, Inc.

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## The Charter Spectrum™ Triple Play

TV, Internet  
and Voice  
from

# \$29<sup>99</sup>

/mo each for  
12 mos when  
bundled\*

NO  
Contracts

Sample A Sample  
123 Main Street  
Anytown US 12345-6789

Dear [name]:

Introducing Charter Spectrum—now available in your neighborhood! It's the most HD TV, blazing-fast Internet and unlimited Voice you can get at this incredible low price. Plus, sign up today, and get a **FREE<sup>+</sup>** Kindle Fire HDX.

From \$29.99/mo each when bundled,\* enjoy all this:



### Charter Spectrum TV™

Transform every screen in your home with over 200 HD channels available\*\*—that's more HD than satellite. Watch thousands of On Demand choices, many in HD.

- Revolutionize the way you watch TV with the Charter App. Use your **FREE<sup>+</sup>** Kindle Fire HDX to watch 130+ live TV channels anywhere in your home, as a remote and so much more.



### Charter Spectrum Internet™

Turn your Internet into a high-powered information cannon with speeds starting at 60 Mbps—that's 20x faster than DSL.



### Charter Spectrum Voice™

Enjoy unlimited local and long distance calling with more clarity and more reliability than ever before.

And there's so much more! **If you are stuck in a contract with another provider, we'll pay up to \$500 to get you out.\*\* Ask us how.**

Sincerely,

Geoff Boytos, VP of Marketing

P.S. We're giving you more with the flexibility of 2-hour arrival windows and a 30-day money-back guarantee. Call 1-XXX-XXX-XXXX, click or visit today and customize the bundle that's right for you.

## Great Entertainment. Incredible Value.

Sign up for the  
**Charter Spectrum Triple Play**  
and get a  
**FREE<sup>+</sup> Kindle Fire HDX!**



Switch to the Charter Spectrum Triple Play and get more of what you love—plus, show us a bill from your current video provider and we'll give you a **FREE<sup>+</sup>** Kindle Fire HDX.

Limited-Time Offer! Act by **XX/XX/XXXX**.  
Start saving with the Charter Spectrum Triple Play.  
Call **1-XXX-XXX-XXXX**

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# Welcome to **MORE HD TV,** **FASTER INTERNET** and the **BEST VOICE** service



## Charter Spectrum TV™

- Over 200 **FREE** HD channels available,\*\* watch thousands of On Demand choices, many in HD
- Watch live TV anywhere in your home with the Charter App
- Take 40+ available networks on-the-go with your computer and mobile devices



## Charter Spectrum Internet™

- **FREE** Internet modem
- Double the Internet speeds starting at 60 Mbps-20x faster than DSL
- Add the fastest in-home WiFi available for \$5 more per month-get increased range and speed so you can do more on more devices throughout your home



## Charter Spectrum Voice™

- **FREE** 411 calls
- Unlimited local and long distance calling, plus no added fees like the phone company charges you
- Voicemail and 13 popular calling features

Makes a great gift for you  
or someone special.



Sign up for the  
**Charter Spectrum Triple Play**  
and get a  
**FREE\* Kindle Fire HDX!**

**Unlike with satellite providers,** you'll get all your services on one convenient bill, no expensive equipment to buy or dish to install and weather-resistant reliability.

Learn more about our 30-Day Money-Back Guarantee at [charter.com/guarantee](http://charter.com/guarantee).

If you are stuck in a contract with another provider, we'll pay up to \$500 to get you out.\*\*

## The Charter Spectrum™ Triple Play

TV, Internet  
and Voice  
from

**\$29.99**  
/mo each for  
12 mos when  
bundled\*

**NO  
Contracts**

**Limited-Time Offer!**

Act by **XX/XX/XX**

**CALL 1-XXX-XXX-XXXX**

\*Kindle Fire Offer: Offer good through XX/XX/14; subject to change; restrictions apply; while supplies last; requires installation of qualifying Charter Spectrum Triple Play bundle, payment of first month's Charter bill and submission of a bill from current video provider; 16GB WiFi only Kindle Fire HDX 7" tablet will be shipped within ninety (90) days of confirmation of eligibility; only valid for named recipient; availability of offer based on service address and valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligation to Charter. \*Bundle price is \$89.97/mo, yr 1 & \$109.97/mo, yr 2; standard rates apply after 2 years; install, other equipment, taxes, fees and surcharges extra; qualifying bundle includes Charter Spectrum TV Select service, Charter Spectrum Internet and Charter Spectrum Voice; additional services are extra. \*\*Restrictions apply. For contract buyout qualifications, go to [charter.com/buyout](http://charter.com/buyout). General Terms; TV: TV equipment required and is extra. ††Channel and HD programming availability based on level of service. Charter App requires Charter Spectrum TV. Charter.com or Charter.net account log in may be required to stream some TV content online. Apps are free with corresponding level of service. ‡ Disney. All Rights Reserved. Apps and live streams available in U.S. only and subject to additional restrictions. Must subscribe to HBO® and Cinemax® to receive their online service and apps. You must be a subscriber of SHOWTIME to receive SHOWTIME ANYTIME. INTERNET: Available internet speeds may vary by address. Speeds compared to 3 Mbps DSL. Charter WiFi: Equipment, activation and installation fees apply. VOICE: Unlimited calling includes calls within the U.S., Canada, Puerto Rico, Guam and the Virgin Islands. Taxes and fees included in price. Services are subject to all applicable service terms and conditions, which are subject to change. Services not available in all areas. Restrictions apply. To reduce Charter direct mail, visit [charter.com/dmoptout](http://charter.com/dmoptout). All trademarks are the property of their respective owners. Amazon devices are given away on behalf of Charter. Amazon is not a sponsor of this promotion. Amazon, Kindle, and Fire are trademarks of Amazon.com, Inc. or its affiliates. ©2014 Charter Communications, Inc.

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Charter Internet®  
**\$29<sup>99</sup>**  
/mo for 12 mos when bundled\*

Charter Phone®  
**\$19<sup>99</sup>** /mo  
**NO Contracts**

Sample A Sample  
123 Main Street  
Anytown US 12345-6789

Dear [name]:

As a Charter customer, there's never been a better time to upgrade to Charter Internet and Phone. Add faster Internet and unlimited Phone service at an incredible price. Call today and get all this:

 **Charter Internet**

Upload photos, stream movies, share videos and download music simultaneously with speeds up to 30 Mbps—20x faster than CenturyLink™.



 **Charter Phone**

Talk all you want without dropped calls. Stay connected with unlimited local and long distance calling.

- Plus, no added fees like with CenturyLink™.

And there's so much more! Call today to take advantage of this special offer.

Sincerely,

Geoff Boytos, VP of Marketing

P.S. We're giving you more with the flexibility of 2-hour arrival windows and a 30-day money-back guarantee. Call 1-XXX-XXX-XXXX, click or visit today and customize the bundle that's right for you.

**Amazing Value!**

Charter Internet  
**\$29<sup>99</sup>**  
/mo for 12 mos when bundled\*

Charter Phone  
**\$19<sup>99</sup>** /mo

Act Now! Offer good through XX/XX/XXXX.  
Start saving with the Charter Double Play.  
Call **1-XXX-XXX-XXXX** | Go to **gocharter.com**

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# Upgrade today and get more of what you want for less, guaranteed.†

Charter  
Internet®

**\$29<sup>99</sup>**

/mo for 12 mos when bundled\*

- **FREE** Internet modem—CenturyLink™ charges \$5.95 a month
- Fast speeds up to 30 Mbps—20x faster than CenturyLink™
- Enough speed to support all the devices in your home
- Simultaneously stream video, download files, upload photos, game online and more

Charter  
Phone®

**\$19<sup>99</sup>**  
/mo

- **FREE** 411 calls
- No added fees like with CenturyLink™
- Unlimited local and long distance calling in the U.S., Canada, Puerto Rico and the Virgin Islands
- Voicemail and 13 popular calling features

Learn more about our 30-Day Money-Back Guarantee at [charter.com/guarantee](http://charter.com/guarantee).



Start saving with the Charter Double Play.

Call **1-XXX-XXX-XXXX** | Go to **gocharter.com**



Offer good through XX/XX/14; valid to qualified residential customers who have no outstanding obligation to Charter. \*Qualifying bundle includes Charter TV, Charter Internet and Charter Phone; Internet: \$44.99/mo. yr. 2, standard rates apply after 2 yrs. Installation, taxes, fees, surcharges and other equipment may be extra. †For 30-Day Money-Back Guarantee, visit [charter.com/guarantee](http://charter.com/guarantee). INTERNET: Available Internet speeds may vary by address. PHONE: Taxes and fees included in price. Services are subject to all applicable service terms and conditions, which are subject to change. Services not available in all areas. Restrictions apply. To reduce Charter direct mail, visit [charter.com/dmoptout](http://charter.com/dmoptout). ©2014 Charter Communications, Inc.

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## The Charter Spectrum™ Triple Play

TV, Internet  
and Voice  
from **\$29<sup>99</sup>** /mo each\*



Sample A Sample  
123 Main Street  
Anytown US 12345-6789

Dear [name]:

Introducing Charter Spectrum—now available in your neighborhood! And as a TV customer, there's never been a better time to upgrade. Add stunning HD, blazing-fast Internet and unlimited Voice and start paying less than what you are with other providers. Satellite just can't compete.



### Charter Spectrum TV™

Transform every screen in your home with **over 200 HD channels available\***—that's the most HD you can get. Get instant access to thousands of On Demand choices including many in HD.

- Revolutionize the way you watch TV with the Charter App. Watch 130+ live TV channels anywhere in your home, use your mobile device as a remote and so much more.



### Charter Spectrum Internet™

Turn your Internet into a high-powered information cannon with **speeds starting at 60 Mbps—20x faster than DSL.**



### Charter Spectrum Voice™

Enjoy **unlimited local and long distance calling** with more clarity and more reliability than ever before.

And there's so much more! **If you are stuck in a contract with another provider, we'll pay up to \$500 to get you out.\*\* Ask us how.**

Sincerely,

Geoff Boytos, VP of Marketing

P.S. We're giving you more with the flexibility of 2-hour arrival windows and a 30-day money-back guarantee. Call 1-XXX-XXX-XXXX, click or visit today and customize the bundle that's right for you.

## Amazing Value!

Charter Spectrum TV  
**\$29<sup>99</sup>** mo\*

Charter Spectrum Internet  
**\$29<sup>99</sup>** mo\*

Charter Spectrum Voice  
**\$29<sup>99</sup>** mo\*

\*\$29.99/mo each for 12 mos when bundled

Act Now! Offer good through **XX/XX/XXXX.**

Start saving with the Charter Spectrum Triple Play.

Call **1-XXX-XXX-XXXX** | Go to **charterspectrum.com**

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## Upgrade to **MORE HD TV**, **FASTER INTERNET** and the **BEST VOICE** service

Charter  
Spectrum TV<sup>™</sup>

**\$29<sup>99</sup>**  
mo\*

- Over 200 **FREE** HD channels available,† watch thousands of On Demand choices including many in HD
- Watch live TV anywhere in your home with the Charter App
- Take 40+ available networks on-the-go with your computer and mobile devices



- Add DVR service on up to 4 TVs in your home for \$19.99/mo\*- record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room
- Ask about Charter Spectrum TV Silver or Gold and enjoy premium channels such as HBO®, Cinemax®, SHOWTIME®, NFL Network, Sprout, Nick Jr.™ and more

Charter  
Spectrum Internet<sup>™</sup>

**\$29<sup>99</sup>**  
mo\*

- **FREE** Internet modem
- Double the Internet speeds starting at 60 Mbps-20x faster than DSL
- Spend less time waiting-download 8 of your favorite songs in 5 seconds versus 1 minute 47 seconds with DSL
- Add the fastest in-home WiFi available for \$5 more per month-get increased range and speed so you can do more on more devices throughout your home

Charter  
Spectrum Voice<sup>™</sup>

**\$29<sup>99</sup>**  
mo\*

- **FREE** 411 calls
- No added fees like the phone company charges you
- Unlimited local and long distance calling in the U.S., Canada, Puerto Rico, Guam and the Virgin Islands
- Voicemail and 13 popular calling features

**Unlike with satellite providers**, you'll get all your services on one convenient bill, no expensive equipment to buy or dish to install and weather-resistant reliability.

Learn more about our 30-Day Money-Back Guarantee at [charter.com/guarantee](http://charter.com/guarantee).

If you are stuck in a contract with another provider, we'll pay up to \$500 to get you out.\*\*



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Call **1-XXX-XXX-XXXX** | Go to **charterspectrum.com**

Offer good through XX/XX/14; valid to qualified residential customers who have no outstanding obligation to Charter. \*Bundle price is \$89.97/mo. yr 1 & \$109.97/mo. yr 2; standard rates apply after 2 years; install, other equipment, taxes, fees and surcharges extra; qualifying bundle includes Charter Spectrum TV Select, Charter Spectrum Internet and Charter Spectrum Voice; additional services are extra. DVR set-top box required for DVR service and is extra. \*\*Restrictions apply. For contract buyout qualifications, go to [charter.com/buyout](http://charter.com/buyout). General Terms: TV: TV equipment required and is extra. †Channel and HD programming availability based on level of service. Charter App requires Charter Spectrum TV. Charter.com or Charter.net account log in may be required to stream some TV content online. Apps are free with corresponding level of service. © Disney. All Rights Reserved. Apps and live streams available in U.S. only and subject to additional restrictions. Must subscribe to HBO® and Cinemax® to receive their online service and apps. You must be a subscriber of SHOWTIME to receive SHOWTIME ANYTIME. INTERNET: Available Internet speeds may vary by address. Speeds compared to 3 Mbps DSL. Charter WiFi: Equipment, activation and installation fees apply. VOICE: Taxes and fees included in price. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. To reduce Charter direct mail, visit [charter.com/dmoptout](http://charter.com/dmoptout). All trademarks are the property of their respective owners. ©2014 Charter Communications, Inc.

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# The Charter Triple Play

TV, Internet  
and Phone  
from

**\$29<sup>99</sup>**  
/mo each\*

**NO  
Contracts**

Sample A Sample  
123 Main Street  
Anytown US 12345-6789

Dear [name]:

As a Charter TV customer, you can now add crystal-clear TV in HD, fast Internet and unlimited Phone at an incredible price. From \$29.99/mo each when bundled,\* get all this:

## Charter TV®

Transform every screen in your home with 100+ FREE HD channels available.† Get instant access to thousands of On Demand choices including many in HD.

- Revolutionize the way you watch TV with the Charter App. Watch 130+ live TV channels anywhere in your home, use your mobile device as a remote and so much more.

## Charter Internet®

Upload photos, stream movies, share videos and download music simultaneously with speeds up to 30 Mbps-10x faster than DSL.



## Charter Phone®

Talk all you want without dropped calls. Stay connected with unlimited local and long distance calling.

- Plus, no added fees like the phone company charges you.

And there's so much more! **If you are stuck in a contract with another provider, we'll pay up to \$500 to get you out.\*\* Ask us how.**

Sincerely,

Geoff Boytos, VP of Marketing

P.S. We're giving you more with the flexibility of 2-hour arrival windows and a 30-day money-back guarantee. Call 1-XXX-XXX-XXXX, click or visit today and customize the bundle that's right for you.

Act Now! Offer good through XX/XX/XXXX.

Start saving with the Charter Triple Play.

Call **1-XXX-XXX-XXXX** | Go to **gocharter.com**

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## Amazing Value!

Charter TV  
**\$29<sup>99</sup>**  
mo\*

Charter Internet  
**\$29<sup>99</sup>**  
mo\*

Charter Phone  
**\$29<sup>99</sup>**  
mo\*

\*\$29.99/mo each for 12 mos when bundled

# Upgrade today and get more of what you want for less, guaranteed.††

Charter  
TV®  
\$29.99<sup>mo\*</sup>

- 100+ **FREE** HD channels available,† watch thousands of On Demand choices including many in HD
- Watch live TV anywhere in your home with the Charter App
- Take 40+ available networks on-the-go with your computer and mobile devices



- Add Charter DVR® service on up to 4 TVs in your home for \$19.99/mo\*- record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room
- Ask about Charter TV Silver or Gold and enjoy premium channels such as HBO®, Cinemax®, SHOWTIME®, NFL Network, Sprout, Nick Jr.™ and more

Charter  
Internet®  
\$29.99<sup>mo\*</sup>

- **FREE** Internet modem
- Fast speeds up to 30 Mbps-10x faster than DSL
- Spend less time waiting-download 8 of your favorite songs in 11 seconds versus 1 minute 47 seconds with DSL
- Add the fastest in-home WiFi available for \$5 more per month-get increased range and speed so you can do more on more devices throughout your home

Charter  
Phone®  
\$29.99<sup>mo\*</sup>

- **FREE** 411 calls
- No added fees like the phone company charges you
- Unlimited local and long distance calling in the U.S., Canada, Puerto Rico, Guam and the Virgin Islands
- Voicemail and 13 popular calling features

**Unlike with satellite providers,** you'll get all your services on one convenient bill, no expensive equipment to buy or dish to install and weather-resistant reliability.

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Charter Internet®  
**\$29<sup>99</sup>**  
/mo for 12 mos when bundled\*

Charter Phone®  
**\$19<sup>99</sup>**  
/mo



Sample A Sample  
123 Main Street  
Anytown US 12345-6789

Dear [name]:

As a Charter customer, there's never been a better time to upgrade to Charter Internet and Phone. Add fast Internet and unlimited Phone at an incredible price. Call today and get all this:



### Charter Internet

Upload photos, stream movies, share videos and download music simultaneously with speeds up to 30 Mbps-10x faster than DSL.



### Charter Phone

Talk all you want without dropped calls. Stay connected with unlimited local and long distance calling.

- Plus, no added fees like the phone company charges you.

And there's so much more! Call today to take advantage of this special offer.

Sincerely,

Geoff Boytos, VP of Marketing

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**Amazing Value!**

Charter Internet

**\$29<sup>99</sup>**

/mo for 12 mos when bundled\*

Charter Phone

**\$19<sup>99</sup>**  
/mo

Act Now! Offer good through XX/XX/XXXX.

Start saving with the Charter Double Play.

Call **1-XXX-XXX-XXXX** | Go to **gocharter.com**

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# Upgrade today and get more of what you want for less, guaranteed.†

Charter  
Internet®  
**\$29<sup>99</sup>**

/mo for 12 mos when bundled\*

- **FREE** Internet modem
- Fast speeds up to 30 Mbps-10x faster than DSL
- Simultaneously upload photos, stream movies, download music and more without sacrificing your Internet performance
- Spend less time waiting-download 8 of your favorite songs in 11 seconds versus 1 minute 47 seconds with DSL
- Add the fastest in-home WiFi available for \$5 more per month-get increased range and speed so you can do more on more devices throughout your home

Charter  
Phone®  
**\$19<sup>99</sup>**  
/mo

- **FREE** 411 calls
- No added fees like the phone company charges you
- Unlimited local and long distance calling in the U.S., Canada, Puerto Rico, Guam and the Virgin Islands
- Voicemail and 13 popular calling features
- Manage your home phone from anywhere, at home or on the go, with Charter Phone Online Manager

Learn more about our 30-Day Money-Back Guarantee at [charter.com/guarantee](http://charter.com/guarantee).



Start saving with the Charter Double Play.

Call **1-XXX-XXX-XXXX** | Go to **gocharter.com**



Offer good through XX/XX/14; valid to qualified residential customers who have no outstanding obligation to Charter. \*Qualifying bundle includes Charter TV, Charter Internet and Charter Phone; Internet: \$44.99/mo. yr. 2, standard rates apply after 2 yrs. Installation, taxes, fees, surcharges and other equipment may be extra. †For 30-Day Money-Back Guarantee, visit [charter.com/guarantee](http://charter.com/guarantee). INTERNET: Available Internet speeds may vary by address. Charter WiFi: Equipment, activation and installation fees apply. PHONE: Taxes and fees included in price. Must subscribe to Charter Internet and Charter Phone and have a Charter.com or Charter.net account log in to access and use Charter Phone Online Manager service. Services are subject to all applicable service terms and conditions, which are subject to change. Services not available in all areas. Restrictions apply. To reduce Charter direct mail, visit [charter.com/dmoptout](http://charter.com/dmoptout). ©2014 Charter Communications, Inc.

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# Network Upgrade Complete in Your Neighborhood!

Existing Customer  
400 Atlantic Avenue  
Stamford, CT 01649



**Upgrade to faster Internet  
and crystal-clear Voice.**

Charter Spectrum Internet™ \$29<sup>99</sup>/mo  
for 12 mos when bundled\*

Charter Spectrum Voice™ \$19<sup>99</sup>/mo

Call **1-XXX-XXX-XXXX**

Dear *First Name*,

Thank you for being one of our most valued customers. I couldn't be more excited to let you know we completed a network upgrade in your neighborhood. Your upgrade brings you the latest, best-in-class technology for your home—and we have a **special offer for you to experience Charter Spectrum™**.

## **Upgrade today and get all this:**

**Charter Spectrum Internet™**—Turn your Internet into a high-powered information cannon with speeds starting at 60 Mbps, that's 20x faster than DSL.

**Charter Spectrum Voice™**—Talk all you want without dropped calls. Stay connected with unlimited local and long distance calling.

As a valued customer, you are eligible to upgrade to Charter Spectrum with this special offer. In most cases, we can help you upgrade for the same or even lower rates than you are currently paying.

Experience Charter Spectrum in your home risk-free. There's no contract—and it's backed by our 30-Day Money-Back Guarantee. Call today!

Sincerely,

Geoff Boytos  
Vice President of Marketing

Call **1-XXX-XXX-XXXX** | Visit [charter.com/spectrum](http://charter.com/spectrum)

Flip over to see more →

**CHARTER M000119**

# Upgrade to **FASTER INTERNET** and the **BEST VOICE** service

## Charter Spectrum Internet™

- FREE Internet modem
- Blast your way through the Web with speeds that start at 60 Mbps
- Speeds 20x faster than DSL and 10x faster than AT&T U-verse Internet service
- Add the fastest in-home WiFi available for \$5 more per month—get increased range and speed so you can do more on more devices throughout your home



## Charter Spectrum Voice™

- FREE 411 calls
- No added fees like the phone company charges you
- Unlimited local and long distance calling in the U.S., Canada, Puerto Rico, Guam and the Virgin Islands
- Voicemail and 13 popular calling features

Charter Spectrum Internet

**\$29<sup>99</sup>**  
/mo for 12 mos  
when bundled\*

Charter Spectrum Voice

**\$19<sup>99</sup>**  
/mo

Call 1-XXX-XXX-XXXX | Visit [charter.com/spectrum](http://charter.com/spectrum)  
Hurry! Respond by XX/XX/XX.

Offer good through XX/XX/14; valid to qualified residential customers who have no outstanding obligation to Charter. \*Qualifying bundle includes Charter Spectrum TV, Charter Spectrum Internet and Charter Spectrum Voice; Internet: \$44.99/mo. yr. 2, standard rates apply after 2 yrs. Installation, taxes, fees, surcharges and other equipment may be extra. INTERNET: Available Internet speeds may vary by address. AT&T Internet speeds compared to 6 Mbps. DSL speeds compared to 3 Mbps. Charter WiFi: Equipment, activation and installation fees apply. VOICE: Taxes and fees included in price. Services are subject to all applicable service terms and conditions, which are subject to change. Services not available in all areas. Restrictions apply. To reduce Charter direct mail, visit [charter.com/dmoptout](http://charter.com/dmoptout). ©2014 Charter Communications, Inc.

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**CHARTER M000120**