



October 2, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CARP LAKE MI 49718

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/22/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
CARP LAKE MI 49718

October 2, 2014

Account:
Phone Number:
Service at

[REDACTED]
CARP LAKE MI 49718

Total Due by 10/22/14

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



November 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LEVERING MI 49755

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
One Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/21/14
Total Due

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes
will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 1, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
LEVERING MI 49755



[REDACTED]
LEVERING MI 49755

Total Due _____ \$ [REDACTED]
Amount you are enclosing

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 3, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CARP LAKE MI 49718

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/23/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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[REDACTED]
[REDACTED]
[REDACTED]
CARP LAKE MI 49718

October 3, 2014

Account:
Phone Number:
Service at

[REDACTED]
CARP LAKE MI 49718

Total Due by 10/23/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CARP LAKE MI 49718

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/18/14

[REDACTED]

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]



[REDACTED]
CARP LAKE MI 49718

September 28, 2014

Account:
Phone Number:
Service at

[REDACTED]
CARP LAKE MI 49718

Total Due by 10/18/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 22, 2014
Account:
Phone Number:
Security Code:
Service At

GOODRICH MI 48438

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/11/14

Charter News

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October 22, 2014

Account:
Phone Number:
Service at

GOODRICH MI 48438

Total Due by 11/11/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



June 20, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
KINGSLEY MI 49649

Contact Us
visit us at www.charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 07/10/14
Total Due

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.



[REDACTED]
KINGSLEY MI 49649

June 20, 2014

Account:
Phone Number:
Service at

[REDACTED]
KINGSLEY MI 49649

Total Due _____ \$ _____
Amount you are enclosing

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



November 1, 2014
Account:
Phone Number:
Security Code:
Service At

[Redacted]
KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/21/14
Total Due

[Redacted]

Charter News

Important Information about your Channel Lineup -
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- ATRES Series HD will launch on Latino View channel 870
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[Redacted]
KINGSLEY MI 49649

November 1, 2014

Account:
Phone Number:
Service at

[Redacted]
KINGSLEY MI 49649

Total Due

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[Redacted]



260555503002069

Security Code: [REDACTED]

*0004243

Statement of Service

June 09, 2011



[REDACTED]
KINGSLEY MI 49649- [REDACTED]

Account
Phone Number
For Service at

[REDACTED]
KINGSLEY MI 49649- [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter News

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV Services	[REDACTED]
Charter Internet Services	[REDACTED]
Taxes and Fees	[REDACTED]
Current Charges	[REDACTED]
Total Due by 06/30/11	[REDACTED]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.
Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at

[REDACTED]
KINGSLEY MI 49649- [REDACTED]

Total Due by 06/30/11 [REDACTED]



CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 21, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/10/14

[REDACTED]

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows, On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
KINGSLEY MI 49649

October 21, 2014

Account:
Phone Number:
Service at

[REDACTED]
KINGSLEY MI 49649

Total Due by 11/10/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 18, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/08/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
KINGSLEY MI 49649

September 18, 2014

Account:
Phone Number:
Service at

[REDACTED]
KINGSLEY MI 49649

Total Due by 10/08/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/21/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
KINGSLEY MI 49649

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
KINGSLEY MI 49649

Total Due by 10/21/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/21/14	[REDACTED]

[REDACTED]

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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[REDACTED]
KINGSLEY MI 49649

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
KINGSLEY MI 49649

Total Due by 10/21/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]

260555503003014



Brings your home to life.

*0018909

PO BOX 1688 FOND DU LAC WI 54936-1688
8245 1200 CQ RP 12 01132010 YNNYY

KINGSLEY MI 49649

Security Code: [REDACTED]

Statement of Service

January 12, 2010



Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)



Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Charter Brings your Home to Life™



On Demand is the most convenient way to watch new release movies anytime. Don't miss hit movies like The Hangover available now or Public Enemies available Jan 6th. Make tonight an On Demand night at home, just go to Channel 1.

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number

Total Due Immediately

Amount you are enclosing: \$



Brings your home to life.

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 12, 2014
Account:
Phone Number:
Security Code:
Service At

KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update – Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



KINGSLEY MI 49649

September 12, 2014

Account:
Phone Number:
Service at

KINGSLEY MI 49649

Total Due by 10/02/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 2, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
INTERLOCHEN MI 49643

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/23/14
Total Due by Auto Pay

[REDACTED]

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
INTERLOCHEN MI 49643

October 2, 2014

Account:
Phone Number:
Service at

[REDACTED]
INTERLOCHEN MI 49643

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



November 1, 2014
Account:
Phone Number:
Security Code:
Service At

INTERLOCHEN MI 49643

Contact Us

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call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges

Total Due by 11/21/14

Charter News

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INTERLOCHEN MI 49643

November 1, 2014

Account:
Phone Number:
Service at

INTERLOCHEN MI 49643

Total Due by 11/21/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 1, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
INTERLOCHEN MI 49643

Contact Us
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1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 09/21/13
Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Channel Information - Effective August 17, 2013, Speed Channel will be replaced with FOX Sports 1, America's new sports network, on channel 90. Fox Sports 1 will feature live sporting events including Big East basketball, UEFA Champions League, UEFA Europa League, NASCAR Sprint Cup Series, Whelen Modified Tour, Major League Baseball, UFC, NASCAR Camping World Truck Series, and original programming.

Effective on or after September 2, 2013, FOX Soccer will be replaced with FXX, FOX's newest general-interest channel, on channel 162. FXX will focus on original and acquired comedy series, drama series and feature films. Soccer fans will find their favorite programming on FOX Sports 1.

[REDACTED]



[REDACTED]
INTERLOCHEN MI 49643

September 1, 2013

Account:
Phone Number:
Service at

[REDACTED]
INTERLOCHEN MI 49643

Total Due

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 2, 2014
Account.
Phone Number:
Security Code:
Service At

[REDACTED]
INTERLOCHEN MI 49643

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 09/22/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[REDACTED]
INTERLOCHEN MI 49643

September 2, 2014

Account:
Phone Number:
Service at

[REDACTED]
INTERLOCHEN MI 49643

Total Due by 09/22/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
INTERLOCHEN MI 49643

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/18/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
INTERLOCHEN MI 49643

[REDACTED]

[REDACTED]

September 28, 2014

Account:
Phone Number:
Service at

[REDACTED]
INTERLOCHEN MI 49643

Total Due by 10/18/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 21, 2012
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
TRAVERSE CITY MI 49696

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/11/12

[REDACTED]

Charter News

[Empty box for Charter News]

[REDACTED]



[REDACTED]
TRAVERSE CITY MI 49696

[REDACTED]

[REDACTED]

October 21, 2012

Account:
Phone Number:
Service at

[REDACTED]
TRAVERSE CITY MI 49696

Total Due by 11/11/12 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



September 12, 2014
Account:
Phone Number:
Security Code:
Service At

TRVERSE CITY MI 49696

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



TRVERSE CITY MI 49696

September 12, 2014

Account:
Phone Number:
Service at

TRVERSE CITY MI 49696

Total Due by 10/02/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 11, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
TRAVERSE CITY MI 49696

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 10/31/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]

October 11, 2014



Account:
Phone Number:
Service at

[REDACTED]
TRAVERSE CITY MI 49696

[REDACTED]
MAYFIELD MI 49666

Total Due by 10/31/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 12, 2014
Account:
Phone Number:
Security Code:
Service At

KINGSLEY MI 49649

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 11/01/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



KINGSLEY MI 49649

October 12, 2014

Account:
Phone Number:
Service at
KINGSLEY MI 49649

Total Due by 11/01/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



260555506001097

*0017040

[Redacted]

[Redacted]
KINGSLEY MI 49649

[Redacted]

[Redacted]

Security Code: [Redacted]

Statement of Service

December 12, 2010



Account
Phone Number
Contact Us

[Redacted]

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter News

Note: We have updated the Charter Internet Acceptable Use Policy (AUP), please reference sections 13 & 14. To learn more about Charter's practices to provide our customers the fastest internet experience visit www.charter.com/aup.

Summary *details on following pages*

Previous Balance	[Redacted]
Payments Received	[Redacted]
Adjustments	[Redacted]
Remaining Balance	[Redacted]
Charter Internet Services	[Redacted]
Taxes and Fees	[Redacted]
Current Charges	[Redacted]
Total Due by 01/02/11	[Redacted]

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number

[Redacted]

Total Due by 01/02/11 [Redacted]

Amount you are enclosing: \$ [Redacted]



CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[Redacted]

CHARTER B000277



October 28, 2014
Account:
Phone Number:
Security Code:
Service At



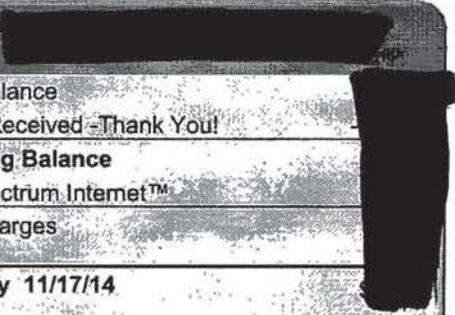
KINGSLEY MI 49649

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/17/14



Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



KINGSLEY MI 49649

October 28, 2014

Account:
Phone Number:
Service at



KINGSLEY MI 49649

Total Due by 11/17/14

Amount you are enclosing \$



CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019





October 7, 2014
Account:
Phone Number:
Security Code:
Service At

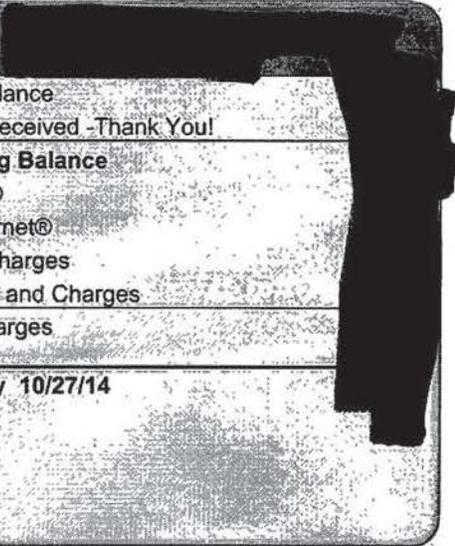


LITCHFIELD MI 49252

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/27/14



Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



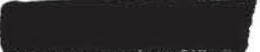
October 7, 2014



Account:
Phone Number:
Service at



LITCHFIELD MI 49252



LITCHFIELD MI 49252



Total Due by 10/27/14

Amount you are enclosing \$



CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019





October 12, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LITCHFIELD MI 49252

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/01/14

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 12, 2014



[REDACTED]
LITCHFIELD MI 49252

Account:
Phone Number:
Service at

[REDACTED]
LITCHFIELD MI 49252

Total Due by 11/01/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LITCHFIELD MI 49252

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/21/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
LITCHFIELD MI 49252

October 1, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
LITCHFIELD MI 49252

Total Due by 10/21/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 8, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ORLEANS MI 48865

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/28/14	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]
ORLEANS MI 48865

October 8, 2014

Account:
Phone Number:
Service at

[REDACTED]
ORLEANS MI 48865

Total Due by 10/28/14

Amount you are enclosing

\$

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BELDING MI 48809

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 10/25/14	
Total Due	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
BELDING MI 48809

October 5, 2014

Account:
Phone Number:
Service at

[REDACTED]
BELDING MI 48809

Total Due _____ \$ [REDACTED]
Amount you are enclosing

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 18, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ORLEANS MI 48865-[REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/08/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 18, 2014

Account:
Phone Number:
Service at

[REDACTED]
ORLEANS MI 48865-[REDACTED]

[REDACTED]
ORLEANS MI 48865-[REDACTED]

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 19, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
IONIA MI 48846

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/09/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
IONIA MI 48846

[REDACTED]

[REDACTED]

September 19, 2014

Account:
Phone Number:
Service at

[REDACTED]
IONIA MI 48846

Total Due by 10/09/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



September 26, 2014
Account:
Phone Number:
Security Code:
Service At

[Redacted]
IONIA MI 48846-[Redacted]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/16/14

[Redacted]

Charter News

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[Redacted]



[Redacted]
IONIA MI 48846-[Redacted]

[Redacted]

[Redacted]

September 26, 2014

Account:
Phone Number:
Service at

[Redacted]
IONIA MI 48846-[Redacted]

Total Due by 10/16/14

Amount you are enclosing

\$

[Redacted]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[Redacted]



October 6, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
GOODRICH MI 48438

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/26/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
GOODRICH MI 48438

October 6, 2014

Account:
Phone Number:
Service at

[REDACTED]
GOODRICH MI 48438

Total Due by 10/26/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 22, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SUTTONS BAY MI 49682

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/12/14
Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 22, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SUTTONS BAY MI 49682



[REDACTED]
SUTTONS BAY MI 49682

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 27, 2014
Account:
Phone Number:
Security Code:
Service At

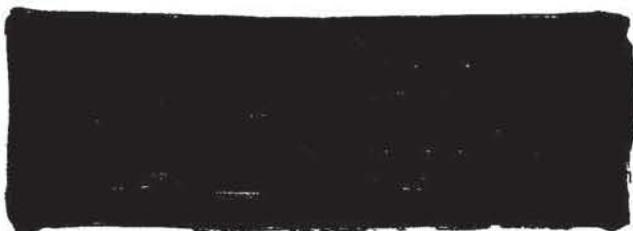


SUTTONS BAY MI 49682

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/17/14
Total Due



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



SUTTONS BAY MI 49682

September 27, 2014

Account:
Phone Number:
Service at



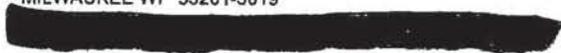
SUTTONS BAY MI 49682

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019





October 27, 2014
Account:
Phone Number:
Security Code:
Service At

SUTTONS BAY MI 49682

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 11/16/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD.
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



SUTTONS BAY MI 49682

October 27, 2014

Account:
Phone Number:
Service at

SUTTONS BAY MI 49682

Total Due by 11/16/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 12, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SUTTONS BAY MI 49682

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 11/01/14

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
SUTTONS BAY MI 49682

October 12, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SUTTONS BAY MI 49682

Total Due by 11/01/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 11, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LAKE LEELANAU MI 49653

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 10/02/14
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[REDACTED]
SOUTH LYON MI 48178

[REDACTED]

[REDACTED]

September 11, 2014

Account:
Phone Number:
Service at

[REDACTED]
LAKE LEELANAU MI 49653

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 12, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
GLEN ARBOR MI 49636

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/02/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 12, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
GLEN ARBOR MI 49636

[REDACTED]
TROY MI 48098

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 20, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
MAPLE CITY MI 49664

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Other Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 11/09/14	[REDACTED]

[REDACTED]

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
[REDACTED]
[REDACTED]
MAPLE CITY MI 49664

[REDACTED]

[REDACTED]

October 20, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
MAPLE CITY MI 49664

Total Due by 11/09/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



January 9, 2013
Account:
Phone Number:
Security Code:
Service At



CEDAR MI 49621

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Internet®	
Current Charges	
Total Due by 01/30/13	

Charter News



January 9, 2013
Account:
Phone Number:
Service at

CEDAR MI 49621



CEDAR MI 49621

Total Due by 01/30/13
Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019





October 26, 2014
Account:
Phone Number:
Security Code:
Service At

TRAVERSE CITY MI 49684

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/15/14
Total Due

Charter News

Important Information about your Channel Lineup -

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- ATRES Series HD will launch on Latino View channel 870
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October 26, 2014

Account:
Phone Number:
Service at

TRAVERSE CITY MI 49684



TRAVERSE CITY MI 49684

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 26, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
CEDAR MI 49621-[REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance
Charter TV®
Charter Spectrum Internet™
Taxes, Fees and Charges

Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/17/14

Total Due by Auto Pay

[REDACTED]

Charter News

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for your new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with your next monthly statement.

Thank you again for your business. It is our pleasure to serve you.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
CEDAR MI 49621-[REDACTED]

[REDACTED]

[REDACTED]

October 26, 2014

Account:
Phone Number:
Service at

[REDACTED]
CEDAR MI 49621-[REDACTED]

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
TRAVERSE CITY MI 49684

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/18/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

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[REDACTED]
TRAVERSE CITY MI 49684

September 28, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
TRAVERSE CITY MI 49684

Total Due by 10/18/14

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



Brings your home to life.

260899705003093

*0001160

Security Code: [REDACTED]

Statement of Service

March 08, 2010



TRVERSE CITY MI 49684

Account
Phone Number
Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)



Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Charter Brings your Home to Life™

Get great New Release movies anytime with Charter On Demand! Check out these movies available the same day as the video store this month. Where the Wild Things Are- available now, New Moon, available March 20th and Blind Side available March 23rd. Just go to Channel 1

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number



Total Due Immediately

Amount you are enclosing: \$



Brings your home to life.

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 26, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BEAR LAKE MI 49614

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/17/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

[REDACTED]



[REDACTED]
BEAR LAKE MI 49614

[REDACTED]

[REDACTED]

September 26, 2014

Account:
Phone Number:
Service at

[REDACTED]
BEAR LAKE MI 49614

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



November 1, 2014
Account:
Phone Number:
Security Code:
Service At

[Redacted]
RODNEY MI 49342

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/21/14

Charter News

Important Information about your Channel Lineup -
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- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmvision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
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November 1, 2014

Account:
Phone Number:
Service at

[Redacted]
RODNEY MI 49342



[Redacted]
RODNEY MI 49342

Total Due by 11/21/14

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 11, 2014
Account:
Phone Number:
Security Code:
Service At

[Redacted]
RODNEY MI 49342

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/01/14

[Redacted]

Charter News

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Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 306 on Digi Tier 1 or on Digital View.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[Redacted]
RODNEY MI 49342

September 11, 2014

Account:
Phone Number:
Service at

[Redacted]
RODNEY MI 49342

Total Due by 10/01/14

Amount you are enclosing

\$

[Redacted]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[Redacted]

[Redacted]



September 21, 2014
Account:
Phone Number:
Security Code:
Service At

RODNEY MI 49342

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 10/11/14

Charter News

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Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



RODNEY MI 49342

September 21, 2014

Account:
Phone Number:
Service at

RODNEY MI 49342

Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



January 7, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
RODNEY MI 49342

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 01/28/13

[REDACTED]

Charter News



Live It with Charter® Member Status
Tier: Preferred | Point Balance: 6349 *
For every \$1 spent with Charter you earn 10 points. Visit liveitwithcharter.com to redeem your points for amazing rewards! Questions? Email membercare@liveitwithcharter.com.
*May not reflect most recent account activity.

Important Notice - Effective on or after March 5, 2013, Charter will offer the following channels exclusively in a digital format. This change will require digital equipment in order to view these channels on all of your television sets. Please call us at 877-617-0294 to acquire a digital receiver or for more information.

Channels

Charter Main Street
CW 100 +
QVC

Important Notice - Effective February 8, 2013, the Change of Service Computerized Fee will increase from \$1.99 to \$2.99, for an increase of \$1.00.



[REDACTED]
RODNEY MI 49342

January 7, 2013

Account:
Phone Number:
Service at

[REDACTED]
RODNEY MI 49342

Total Due by 01/28/13

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 25, 2014
Account:
Phone Number:
Security Code.
Service At

[REDACTED]
CHIPPEWA LAKE MI 49320

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/15/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

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[REDACTED]
CHIPPEWA LAKE MI 49320

September 25, 2014

Account:
Phone Number:
Service at

[REDACTED]
CHIPPEWA LAKE MI 49320

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



November 4, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
RODNEY MI 49342

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/24/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

[REDACTED]

November 4, 2014



Account:
Phone Number:
Service at

[REDACTED]
RODNEY MI 49342

[REDACTED]
RODNEY MI 49342

Total Due by 11/24/14

Amount you are enclosing \$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



September 22, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
RODNEY MI 49342

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/12/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 306 on Digi Tier 1 or on Digital View.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



[REDACTED]
RODNEY MI 49342

September 22, 2014

Account:
Phone Number:
Service at

[REDACTED]
RODNEY MI 49342

Total Due by 10/12/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



September 12, 2014
Account:
Phone Number:
Security Code:
Service At

[Redacted]
STANWOOD MI 49346

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/02/14

[Redacted]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Important TV Update - Effective October 3, 2014, the Discovery en Espaola channel will no longer be available on Channel 306 on Digi Tier 1 or on Digital View.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[Redacted]
STANWOOD MI 49346

September 12, 2014

Account: [Redacted]
Phone Number: [Redacted]
Service at [Redacted]
STANWOOD MI 49346

Total Due by 10/02/14 [Redacted]
Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[Redacted]



January 20, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
STANWOOD MI 49346

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 02/10/13
Total Due

[REDACTED]

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, will be a separate line item, and will be \$2.15.

Important Update - Effective with your next billing statement, pricing will be adjusted for:

- HD Equipment including Interactive Guide Services from \$5.00 to \$5.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

[REDACTED]

January 20, 2013

Account:
Phone Number:
Service at

[REDACTED]
STANWOOD MI 49346



[REDACTED]

[REDACTED]
DEARBORN MI 48124

[REDACTED]

[REDACTED]

Total Due
Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 2, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
STANWOOD MI 49346

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/23/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Credit Card Expiration - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in September 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at www.charter.com/updatecreditcard

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 306 on Digi Tier 1 or on Digital View.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED]
STANWOOD MI 49346

October 2, 2014

Account:
Phone Number:
Service at

[REDACTED]
STANWOOD MI 49346

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



September 19, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

[REDACTED]
STANWOOD MI 49346 [REDACTED]

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<i>YOUR AUTO PAY WILL BE PROCESSED 10/10/14</i>	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 306 on Digi Tier 1 or on Digital View.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



September 19, 2014

Account:

Phone Number:

Service at

[REDACTED]
STANWOOD MI 49346 [REDACTED]



[REDACTED]

STANWOOD MI 49346 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 27, 2014
Account:
Phone Number:
Security Code:
Service At

STANWOOD MI 49346

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum Internet™
One-Time Charges
Current Charges Due By 11/16/14
Total Due

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



STANWOOD MI 49346

October 27, 2014

Account:
Phone Number:
Service at

STANWOOD MI 49346

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 12, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MIDLAND MI 48642

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/02/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 104 and 306 on Digi Tier 1 or on Digital View.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



[REDACTED]
[REDACTED]

September 12, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
MIDLAND MI 48642

Total Due by 10/02/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



November 4, 2014
Account:
Phone Number:
Security Code:
Service At

SANFORD MI 48657

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/24/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes
will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 4, 2014

Account:
Phone Number:
Service at

SANFORD MI 48657

Total Due by 11/24/14

Amount you are enclosing \$

BLOOMFIELD HILLS MI 48304

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



March 20, 2012
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service at:

[Redacted]
Gaylord MI 49735-[Redacted]

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 04/11/12</i>
Total Due by Auto Pay

Charter News

COMING SOON!

Witness the once in a lifetime collision of The Rock and John Cena as they face off on the grandest stage of them all at WrestleMania XXVIII live Sunday April 1st on Charter Pay-Per-View. Order with your remote or call 1-888 Get Charter!

[Redacted]

[Redacted]

[Redacted]



[Redacted]

[Redacted]
GAYLORD MI 49735-[Redacted]

[Redacted]

[Redacted]

March 20, 2012

Account:
Phone Number:
Service at:

[Redacted]
Gaylord MI 49735-[Redacted]

Total Due by Auto Pay [Redacted]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[Redacted]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MANTON MI 49663

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Adjustments	[REDACTED]
Past Due Balance - Due Now	
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/21/14	
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.



[REDACTED] MADISON WI 53717
[REDACTED]
[REDACTED]

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
MANTON MI 49663

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



July 19, 2014
Account:
Phone Number:
Security Code:
Service At

MANTON MI 49663

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 08/08/14
Total Due

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service.. To obtain the current channel lineup available in your area, please go to charter.com/channellineup, click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations.

Tip of the Month: Charter App - Millions are using their mobile devices to watch live TV anywhere in their homes and you can too with the Charter App. It's FREE for Charter TV® customers! Watch over 130 live TV channels anywhere in your home, use your device as a remote and more. Download the App for FREE at chartertvapp.com and sign in using your My Account username or Charter email address.



July 19, 2014

Account:
Phone Number:
Service at

MANTON MI 49663

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LAKE CITY MI 49651

Contact Us

visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 11/17/14

Charter News

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



[REDACTED]
LAKE CITY MI 49651

October 28, 2014

Account:
Phone Number:
Service at

[REDACTED]
LAKE CITY MI 49651

Total Due by 11/17/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



Brings your home to life.

*0004442

261139602003049

Security Code: [REDACTED]

Statement of Service

February 25, 2010



WESTLAND MI 48185 [REDACTED]

Account
Phone Number
For Service at

LAKE CITY MI 49651 [REDACTED]

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Charter Brings your Home to Life™

Charter.net has a NEW look with many enhanced web features including easier navigation and more personalization options. Enjoy a NEW Video player with 'email-to-friend' option, over 100 NEW FREE online games, TV pages with more information, NEW Music & Movie pages, and much more! Visit the NEW charter.net today.

Summary *details on following pages*

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Balance Forward	[REDACTED]
Charter Cable Services	[REDACTED]
Charter Internet Services	[REDACTED]
Adjustments, Taxes and Fees	[REDACTED]

Total Due Immediately

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

Account
Phone Number
For Service at

LAKE CITY MI 49651 [REDACTED]

Total Due Immediately

Amount you are enclosing: \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



Brings your home to life.

CHARTER B000319



September 17, 2014
Account:
Phone Number:
Security Code:
Service At



NEWPORT MI 48166

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/07/14	



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 306 on Digi Tier 1 or on Digital View.



MADISON WI 53717



September 17, 2014

Account:
Phone Number:
Service at



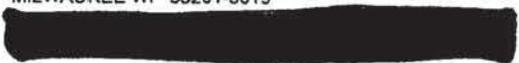
NEWPORT MI 48166

Total Due by 10/07/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019





October 26, 2014
Account:
Phone Number:
Security Code:
Service At

ZEELAND MI 49464

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 11/15/14

Charter News

Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$66.98 for Charter TV and \$49.99 for Charter Internet, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 26, 2014



Account:
Phone Number:
Service at

ZEELAND MI 49464

Total Due by 11/15/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



November 3, 2014
Account:
Phone Number:
Security Code:
Service At

ZEELAND MI 49464

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/23/14

Total Due

Charter News

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimédios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



November 3, 2014

Account:
Phone Number:
Service at

ZEELAND MI 49464

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



September 27, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
OAKLEY MI 48649

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/17/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]



MADISON WI 53717

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Effective October 3, 2014, the Discovery en Español channel will no longer be available on Channel 104 and 306 on Digi Tier 1 or on Digital View.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]

September 27, 2014

Account:
Phone Number:
Service at

[REDACTED]
OAKLEY MI 48649

Total Due _____
Amount you are enclosing \$ _____

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]



October 11, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
NEW LOTHROP MI 48460

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 10/31/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]
NEW LOTHROP MI 48460

October 11, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
NEW LOTHROP MI 48460

Total Due by 10/31/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019



October 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
NEW LOTHROP MI 48460

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges
Total Due by 11/13/14

[REDACTED]

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes
will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 781 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select
- FLIX on channel 602 will move from Expanded Service / Charter Select to Digital View / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



[REDACTED]
NEW LOTHROP MI 48460

October 24, 2014

Account:
Phone Number:
Service at

[REDACTED]
NEW LOTHROP MI 48460

Total Due by 11/13/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MANISTIQUE MI 49854 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Taxes, Fees and Charges
Current Charges

Total Due by 11/17/14

[REDACTED]

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes
will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 352 and 851 in HD
- Mexico 22 HD will launch on Latino View channel 849
- Multimedios TV HD will launch on Latino View channel 887
- ATRES Series will replace La Familia Cosmovision on Latino View channel 304
- ATRES Series HD will launch on Latino View channel 870
- FOX Sports 2 on channel 211 and 708 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 128 and 817 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 952 - 956, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



October 28, 2014

Account:
Phone Number:
Service at

[REDACTED]
MANISTIQUE MI 49854 [REDACTED]

[REDACTED]

[REDACTED]
MANISTIQUE MI 49854 [REDACTED]

[REDACTED]

Total Due by 11/17/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3019
MILWAUKEE WI 53201-3019

[REDACTED]

[REDACTED]



October 4, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
AITKIN MN 56431

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/24/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED] MADISON WI 53717

[REDACTED]

[REDACTED]

[REDACTED]

October 4, 2014

Account:
Phone Number:
Service at

[REDACTED]
AITKIN MN 56431

Total Due by 10/24/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 15, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



AITKIN MN 56431

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Phone@
Other Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/05/14</i>
Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Credit Card Expiration - Our records indicate the credit card number you provided for recurring payment of your Charter services is set to expire in December 2014. In order to continue enjoying the benefits of automatic recurring payment, please provide your updated credit card information by calling 1-888-438-2427 or by going online at www.charter.com/updatecreditcard.

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



October 15, 2014

Account:
Phone Number:
Service at



AITKIN MN 56431



AITKIN MN 56431



Total Due by Auto Pay



CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149





September 18, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
AITKIN MN 56431 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Internet®	[REDACTED]
Current Charges Due By 10/08/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]

[REDACTED]
AITKIN MN 56431 [REDACTED]

[REDACTED]

[REDACTED]

September 18, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
AITKIN MN 56431 [REDACTED]

Total Due _____
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149
[REDACTED]



October 7, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SAUK RAPIDS MN 56379-[REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
One-Time Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/27/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

- - - - -

[REDACTED]



[REDACTED] MADISON WI 53717-[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

October 7, 2014

Account:
Phone Number:
Service at

[REDACTED]
SAUK RAPIDS MN 56379-[REDACTED]

Total Due _____
Amount you are enclosing \$ _____

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 25, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SAINT CLOUD MN 56304 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 11/14/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 25, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
SAINT CLOUD MN 56304 [REDACTED]



[REDACTED]
[REDACTED]
SAINT CLOUD MN 56304 [REDACTED]

Total Due by 11/14/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149
[REDACTED]



October 9, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SAINT CLOUD MN 56304

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/29/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



MADISON WI 53717

[REDACTED]

October 9, 2014

Account:
Phone Number:
Service at

[REDACTED]
SAINT CLOUD MN 56304

Total Due by 10/29/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 24, 2014
Account:
Phone Number:
Security Code:
Service At

SAINT CLOUD MN 56304

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/13/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 24, 2014



Account:
Phone Number:
Service at

SAINT CLOUD MN 56304

Total Due by 11/13/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 28, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SAUK RAPIDS MN 56379-[REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Adjustments	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/18/14	[REDACTED]

[REDACTED]

Charter News

Account Update - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

Last year you received a 12-month discount adjustment off of standard pricing on one or more of your services. The term for this promotion is coming to an end beginning with your next statement. This will be reflected on your bill and no action is necessary on your part.

Thank you again for your business. It is our pleasure to serve you.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]

September 28, 2014

Account:
Phone Number:
Service at

[REDACTED]
SAUK RAPIDS MN 56379-[REDACTED]



MADISON WI 53717 [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Total Due by 10/18/14 [REDACTED]
Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 10, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SAUK RAPIDS MN 56379

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/30/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



MADISON WI 53717- [REDACTED]

[REDACTED]

October 10, 2014

Account:
Phone Number:
Service at

[REDACTED]
SAUK RAPIDS MN 56379

Total Due by 10/30/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



270090211013011

**Statement of Service
September 10, 2011**



SAUK RAPIDS MN 56379-

Account
Phone Number
For Service at

SAUK RAPIDS MN 56379-

Contact Us

For Billing or Service Inquiries
visit us at www.charter.com or call
1-888-GETCHARTER (1-888-438-2427)

Charter News

As a friendly reminder to your January 2011 notification, your extended 6 month premium promotion is no longer in effect with this statement, standard rates will now apply. To learn more about other exciting Charter Premium packages, Call 1-888-GET-CHARTER today!

MOVING? Charter makes it fast, simple and easy to set up your new house with TV, Internet and Phone services. Just call 1-866-608-4102 or visit charter.com/move today so that your new services are ready to enjoy. Make your new house a Charter home!

Summary

Previous Balance	
Payments Received	
Remaining Balance	
Charter TV Services	
Charter Internet Services	
Taxes and Fees	
Current Charges	
Total Due by 10/01/11	

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.
Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.

September 10, 2011

Account
Phone Number
For Service at

SAUK RAPIDS MN 56379-

Total Due by 10/01/11

Amount you are enclosing: \$



CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 5, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
SAUK RAPIDS MN 56379

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/25/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



MADISON WI 53717
[REDACTED]
[REDACTED]
[REDACTED]

October 5, 2014

Account:
Phone Number:
Service at

[REDACTED]
SAUK RAPIDS MN 56379

Total Due by 10/25/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 16, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LAKE SHORE MN 56468

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet®
Current Charges
Total Due by 11/05/14

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather-like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 16, 2014

Account:
Phone Number:
Service at

[REDACTED]
LAKE SHORE MN 56468



[REDACTED]
LAKE SHORE MN 56468

Total Due by 11/05/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149
[REDACTED]



October 1, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BRAINERD MN 56401 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<i>YOUR AUTO PAY WILL BE PROCESSED 10/22/14</i>	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.**

[REDACTED]



MADISON WI 53717 [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
BRAINERD MN 56401 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
PILLAGER MN 56473

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/21/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

[REDACTED]



MADISON WI 53717

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
PILLAGER MN 56473-2502

Total Due by 10/21/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



September 25, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
NISSWA MN 56468 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/15/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]



[REDACTED] MADISON WI 53717 [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

September 25, 2014

Account:
Phone Number:
Service at

[REDACTED]
NISSWA MN 56468 [REDACTED]

Total Due by 10/15/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



January 21, 2012
Account:
Phone Number:
Security Code:
Service at:

[Redacted]
Montevideo MN 56265

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance
Charter TV®
Charter Internet®
One-Time Charges
Taxes, Fees and Charges
Current Charges due by 02/11/12
Total Due

[Redacted]

[Redacted]



[Redacted]

[Redacted]
MONTEVIDEO MN 56265

[Redacted]

[Redacted]

Charter News

IMPORTANT INTERNET UPDATE - ACTION REQUIRED: Great news! We've increased our speeds for Charter Internet Plus and Ultra customers. You can learn more at charter.com/speed. In order to enjoy your full speed increase you will need to upgrade your modem. Please contact us at 1-888-GET CHARTER to learn how. Thank you for choosing Charter.



ADDRESS CHANGES: If you have an address change, please do not send it with your payment. Instead, submit it by calling 888-GET-CHARTER or online at www.charter.com/myaccount.



QUESTIONS ABOUT YOUR BILL: Watch the video titled Understanding your Charter Statement to answer questions you may have about charges on your bill. This video is available at Charter On Demand or www.charter.com/helpvideos. You may also visit www.charter.com/statementinfo for further information.

[Redacted]

January 21, 2012

Account:
Phone Number:
Service at:

[Redacted]
Montevideo MN 56265

Total Due

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[Redacted]



September 20, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
MONTEVIDEO MN 56265-[REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Adjustments	[REDACTED]
Past Due Balance - Due Now	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/10/14	
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Internet \$29.99 / Phone \$19.99 - Get more of a good thing with Charter Internet® and Charter Phone®. Upgrade today and enjoy faster Internet speeds up to 30 Mbps, 10x faster than DSL for \$29.99 per month for 12 months when bundled and talk more with unlimited local and long distance calling for \$19.99 per month. Call 1-844-207-4950 to upgrade today!

[REDACTED]

September 20, 2014



MADISON WI 53717-[REDACTED]

Account:
Phone Number:
Service at

[REDACTED]
MONTEVIDEO MN 56265-[REDACTED]

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 26, 2014
Account:
Phone Number:
Security Code:
Service At

MONTEVIDEO MN 56265

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!

Remaining Balance

Charter TV®
Charter Phone®
Taxes, Fees and Charges
Current Charges

Total Due by 11/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

October 26, 2014

Account:
Phone Number:
Service at

MONTEVIDEO MN 56265

Total Due by 11/15/14

Amount you are enclosing \$



MONTEVIDEO MN 56265

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 6, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]

NISSWA MN 56468

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/27/14</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]

[REDACTED]
NISSWA MN 56468

[REDACTED]

[REDACTED]

October 6, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
NISSWA MN 56468

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



September 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
NISSWA MN 56468

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/14/14	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]



[REDACTED] MADISON WI 53717-
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

September 24, 2014

Account:
Phone Number:
Service at

[REDACTED]
NISSWA MN 56468

Total Due _____
Amount you are enclosing \$ _____

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



September 16, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
DEERWOOD MN 56444

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/06/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about September 23, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

[REDACTED]



[REDACTED]
DEERWOOD MN 56444

[REDACTED]

[REDACTED]

September 16, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
DEERWOOD MN 56444

Total Due by 10/06/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



January 23, 2013
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BRAINERD MN 56401

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 02/17/13</i>
Total Due by Auto Pay

[REDACTED]

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Digital Home from \$61.99 to \$65.99
- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$1.57 to \$2.15

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

[REDACTED]



January 23, 2013

Account:
Phone Number:
Service at

[REDACTED]
BRAINERD MN 56401

[REDACTED]
SAINT PAUL MN 55155

[REDACTED]

[REDACTED]

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 21, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BRAINERD MN 56401 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
Total Due by 11/10/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 21, 2014

Account:
Phone Number:
Service at

[REDACTED]
BRAINERD MN 56401 [REDACTED]



[REDACTED]
BRAINERD MN 56401 [REDACTED]

Total Due by 11/10/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149
[REDACTED]



September 23, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
BRAINERD MN 56401

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/13/14

Charter News

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September 23, 2014



Account:
Phone Number:
Service at

[REDACTED]
[REDACTED]
[REDACTED]
BRAINERD MN 56401

[REDACTED]
[REDACTED]
BRAINERD MN 56401

Total Due by 10/13/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 24, 2014
Account:
Phone Number:
Security Code:
Service At

BRAINERD MN 56401

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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September 24, 2014

Account:
Phone Number:
Service at

BRAINERD MN 56401



BRAINERD MN 56401

Total Due by 10/14/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



July 5, 2012
Account:
Phone Number:
Security Code:
Service At

BRAINERD MN 56401

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Taxes, Fees and Charges	
Current Charges	
Total Due by 07/26/12	

Charter News

2012 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

We're one step closer to the future of TV - Beginning June 20, 2012, Charter TV expands to include over 100 HD channels. To accommodate this exciting change, Charter will be moving 5 channels from an analog format to a digital format. This means in order to watch these channels, you will need to equip each television with a Charter receiver. Call 1-888-901-0747 or visit charter.com/futureTV to enjoy all this amazing content on every TV in your home.

Channel Change - Effective August 1, 2012 Music Choice will introduce MCU (Music Choice University) on Channel 905, replacing the MC Mix Tape channel. This is a unique, hour-long themed-block of music programming -- with college targeted music!

Playboy TV Subscription Service - Effective 8/21, Playboy TV subscription service will move from Channel 570 to Channel 969. Please make updates to your parental control settings to accommodate this move. Call us at 1-888-GET CHARTER for more information or to subscribe to Playboy TV.

details on following pages



[Redacted]
[Redacted]
BRAINERD MN 56401

July 5, 2012

Account:
Phone Number:
Service at

BRAINERD MN 56401

Total Due by 07/26/12

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 27, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
BRAINERD MN 56401

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 10/17/14
Total Due

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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[REDACTED]



[REDACTED]
BRAINERD MN 56401

September 27, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
BRAINERD MN 56401

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 23, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
[REDACTED]
BRAINERD MN 56401

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/17/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]
[REDACTED]

Charter News

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



[REDACTED]
[REDACTED]

BRAINERD MN 56401

[REDACTED]

[REDACTED]

October 23, 2014

Account:
Phone Number:
Service at

[REDACTED]
[REDACTED]
[REDACTED]
BRAINERD MN 56401

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



November 3, 2014
Account:
Phone Number:
Security Code:
Service At

NORTHFIELD MN 55057

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV@
Charter Internet@
Taxes, Fees and Charges
Current Charges
Total Due by 11/23/14

Charter News

Important Information about your Channel Lineup

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9,

2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

November 3, 2014

Account:
Phone Number:
Service at

NORTHFIELD MN 55057



NORTHFIELD MN 55057

Total Due by 11/23/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



270370615021003

October 18, 2014
Account:
Phone Number:
Security Code:
Service At

NORTHFIELD MN 55057

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges

Total Due by 11/07/14

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 18, 2014

Account:
Phone Number:
Service at

NORTHFIELD MN 55057

Total Due by 11/07/14

Amount you are enclosing \$



NORTHFIELD MN 55057

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALEXANDRIA MN 56308 [REDACTED]

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Current Charges
Total Due by 11/13/14

[REDACTED]

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



[REDACTED]

[REDACTED]
ALEXANDRIA MN 56308 [REDACTED]

[REDACTED]

[REDACTED]

October 24, 2014

Account:
Phone Number:
Service at

[REDACTED]
ALEXANDRIA MN 56308 [REDACTED]

Total Due by 11/13/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



September 25, 2014
Account:
Phone Number:
Security Code:
Service At

ALEXANDRIA MN 56308

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.



ALEXANDRIA MN 56308

September 25, 2014

Account:
Phone Number:
Service at

ALEXANDRIA MN 56308

Total Due by 10/15/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 8, 2014
Account:
Phone Number:
Security Code:
Service At

ALEXANDRIA MN 56308-

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/28/14
Total Due

Charter News

Welcome to a bigger, faster, more powerful world!
Your services have been upgraded to the new Charter Spectrum™ at no cost to you. Watch over 200 available HD channels in mind-blowing clarity and double the Internet speeds starting at 60 Mbps. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



ALEXANDRIA MN 56308-

October 8, 2014

Account:
Phone Number:
Service at

ALEXANDRIA MN 56308-

Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALEXANDRIA MN 56308

Contact Us
visit us at charter.com/spectrum or
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Partial Month Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/21/14	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



[REDACTED]
ALEXANDRIA MN 56308

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
ALEXANDRIA MN 56308

Total Due by 10/21/14

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



February 5, 2013
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALEXANDRIA MN 56308 [REDACTED]

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 02/26/13	[REDACTED]
Total Due	[REDACTED]

[REDACTED]

Charter News

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for:

- Digital Home from \$61.99 to \$65.99
- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$1.57 to \$2.15

Customers with services currently on a promotional rate will not see a change in this portion of their fee until after the promotional rate expires.

Important Information - Effective on or after April 2, 2013, OWN and OWN HD will be available on the Expanded Service tier and will no longer be offered on Digital View, Digital View Plus or Charter TV Select service tiers. The channel number for OWN will remain the same. Please call 1-888-GET-CHARTER with any questions.

New Store Hours - Beginning Monday, January 28th we are changing our store hours to better serve you, our customer. Here are our new hours: Monday thru Friday - 8:00am to 5:30pm; Closed Saturday.



February 5, 2013

Account:
Phone Number:
Service at

[REDACTED]
ALEXANDRIA MN 56308 [REDACTED]

[REDACTED]
ALEXANDRIA MN 56308 [REDACTED]

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



September 16, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALEXANDRIA MN 56308

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/06/14

[REDACTED]

Charter News

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]



[REDACTED]
ALEXANDRIA MN 56308

[REDACTED]

[REDACTED]

September 16, 2014

Account:
Phone Number:
Service at

[REDACTED]
ALEXANDRIA MN 56308

Total Due by 10/06/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



September 12, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALBERT LEA MN 56007

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 10/02/14	
Total Due	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.



[REDACTED]
ALBERT LEA MN 56007

September 12, 2014

Account:
Phone Number:
Service at

[REDACTED]
ALBERT LEA MN 56007

Total Due

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 3, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALBERT LEA MN 56007-

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/23/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

GREAT NEWS! Charter is going 100% digital in your area - Charter customers, we are upgrading our TV service to 100% digital to bring you better picture quality, more channels and great entertainment options. Starting on or about October 28, 2014 all channels will be delivered digitally and your television will require a digital set-top box to receive these channels. Call 866-952-3172 or visit www.charter.com/digitalnow to learn more about where to pick up your equipment.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

[REDACTED]



[REDACTED]
ALBERT LEA MN 56007-

[REDACTED]

[REDACTED]

October 3, 2014

Account:
Phone Number:
Service at

[REDACTED]
ALBERT LEA MN 56007-

Total Due by 10/23/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



November 3, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALBERT LEA MN 56007 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV@
Charter Internet@
Partial Month Charges
Taxes, Fees and Charges
Current Charges
Total Due by 11/23/14

Charter News

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

November 3, 2014

Account:
Phone Number:
Service at

[REDACTED]
ALBERT LEA MN 56007 [REDACTED]



[REDACTED]
ALBERT LEA MN 56007 [REDACTED]

Total Due by 11/23/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149
[REDACTED]



October 11, 2012
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALBERT LEA MN 56007

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Internet®	[REDACTED]
Current Charges Due By 11/01/12	[REDACTED]
Total Due	[REDACTED]

Charter News

[REDACTED]

[REDACTED]



[REDACTED]
ALBERT LEA MN 56007-

October 11, 2012

Account: [REDACTED]
Phone Number: [REDACTED]
Service at
ALBERT LEA MN 56007-

Total Due [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149
[REDACTED]

[REDACTED]



September 24, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

[REDACTED]
ALBERT LEA MN 56007

Contact Us

visit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/15/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]

September 24, 2014



Account:

Phone Number:

Service at

[REDACTED]
ALBERT LEA MN 56007

[REDACTED]
ALBERT LEA MN 56007

Total Due by Auto Pay

[REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 1, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ALBERT LEA MN 56007

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 10/22/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

[REDACTED]

October 1, 2014



[REDACTED]
ALBERT LEA MN 56007

Account:
Phone Number:
Service at

[REDACTED]
ALBERT LEA MN 56007

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 3, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROGERS MN 55374

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Remaining Balance	
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 10/23/14	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

[REDACTED]



[REDACTED]
ROGERS MN 55374

October 3, 2014

Account:
Phone Number:
Service at

[REDACTED]
ROGERS MN 55374

Total Due by 10/23/14

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



September 24, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
ROGERS MN 55374

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary
Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/14/14
Total Due

[REDACTED]



[REDACTED]
ROGERS MN 55374

[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

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September 24, 2014

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
ROGERS MN 55374

Total Due _____ \$ [REDACTED]
Amount you are enclosing

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



November 1, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
PARK RAPIDS MN 56470 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/22/14
Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

November 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
PARK RAPIDS MN 56470 [REDACTED]



[REDACTED]
PARK RAPIDS MN 56470 [REDACTED]

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 16, 2013
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
PARK RAPIDS MN 56470

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance

Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges

Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/06/13
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

[REDACTED]



[REDACTED]

[REDACTED]
PARK RAPIDS MN 56470

[REDACTED]

[REDACTED]

October 16, 2013

Account:
Phone Number:
Service at
PARK RAPIDS MN 56470

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
[REDACTED]
PARK RAPIDS MN 56470

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments
Past Due Balance - Due Now
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 10/21/14
Total Due

[REDACTED]

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

[REDACTED]



[REDACTED]
PARK RAPIDS MN 56470

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
PARK RAPIDS MN 56470

Total Due

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 1, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILLMAR MN 56201

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/21/14	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on-demand to learn more.

[REDACTED]



[REDACTED]
WILLMAR MN 56201

[REDACTED]

[REDACTED]

October 1, 2014

Account:
Phone Number:
Service at

[REDACTED]
WILLMAR MN 56201

Total Due by 10/21/14 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



October 11, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILLMAR MN 56201 [REDACTED]

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges	
YOUR AUTO PAY WILL BE PROCESSED 11/01/14	
Total Due by Auto Pay	

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 11, 2014



Account:
Phone Number:
Service at

[REDACTED]
WILLMAR MN 56201 [REDACTED]

[REDACTED]

[REDACTED]
WILLMAR MN 56201 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



September 21, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILLMAR MN 56201

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
Total Due by 10/11/14

Charter News

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]
WILLMAR MN 56201

September 21, 2014

Account:
Phone Number:
Service at

[REDACTED]
WILLMAR MN 56201

Total Due by 10/11/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 21, 2014
Account:
Phone Number:
Security Code:
Service At

WILLMAR MN 56201

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
Total Due by 10/11/14	



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



WILLMAR MN 56201



September 21, 2014

Account:
Phone Number:
Service at

WILLMAR MN 56201

Total Due by 10/11/14

Amount you are enclosing \$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149





September 16, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At

WILLMAR MN 56201

Contact Us

visit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/07/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 16, 2014

Account:

Phone Number:

Service at

WILLMAR MN 56201



WILLMAR MN 56201

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 18, 2014
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
WILLMAR MN 56201

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV@
Charter Internet@
Charter Phone@
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 10/08/14

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

[REDACTED]



[REDACTED]
WILLMAR MN 56201

September 18, 2014

Account:
Phone Number:
Service at

[REDACTED]
WILLMAR MN 56201

Total Due by 10/08/14

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 12, 2012
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
TRACY MN 56175-

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
Total Due by 11/02/12	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

[REDACTED]



[REDACTED]
TRACY MN 56175-

[REDACTED]

[REDACTED]

October 12, 2012

Account: [REDACTED]
Phone Number: [REDACTED]
Service at [REDACTED]
TRACY MN 56175-

Total Due by 11/02/12 [REDACTED]
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]



May 7, 2012
Account:
Phone Number:
Security Code:
Service At

TRACY MN 56175

Contact Us
visit us at www.charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Past Due Balance	
Charter TV®	
Charter Internet®	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges due by 05/28/12	
Total Due	

Charter News

Effective July 1, 2012, the following TV Equipment Rental pricing will be adjusted - Standard Digital Receiver & Remote from \$1.40 to \$0.00 for a decrease of (\$1.40), HD or DVR or Multi-Room Primary Receiver & Remote from \$6.40 to \$5.00 for a decrease of (\$1.40), Multi-Room Secondary DVR Receiver & Remote from \$3.40 to \$5.00 for an increase of \$1.60, Interactive Guide Services fee from \$3.60 to \$5.00 for an increase of \$1.40 (except for the Multi-Room Secondary DVR Receiver & Remote, the Interactive Guide increase is offset by the receiver decrease listed above and will result in NO CHANGE in the Equipment/Service package fee).

Effective July 1, 2012, the following TV Unreturned Equipment pricing will be adjusted - HD only or Multi-room Secondary DVR Receiver from \$212.00 to \$184.00 for a decrease of (\$28.00), DVR or Multi-room Primary DVR Receiver from \$331.00 to \$289.00 for a decrease of (\$42.00), Remote Control from \$4.00 to \$3.00 for a decrease of (\$1.00), Basic Video Jumper from \$0.93 to \$1.00 for an increase of \$0.07, HD Video Jumper from \$3.85 to \$3.84 for a decrease of (\$0.01).



TRACY MN 56175



May 7, 2012

Account:
Phone Number:
Service at

TRACY MN 56175

Total Due

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



October 23, 2014
Account:
Phone Number:
Security Code:
Service At

TRACY MN 56175

Contact Us

visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You!	
Remaining Balance	
Charter TV®	
Charter Internet®	
Taxes, Fees and Charges	
Current Charges	
Total Due by 11/12/14	

Charter News

Important Information about your Channel Lineup -
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

October 23, 2014

Account:
Phone Number:
Service at

TRACY MN 56175



[Redacted]

[Redacted]

TRACY MN 56175

[Redacted]

[Redacted]

Total Due by 11/12/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[Redacted]



September 10, 2014
Account:
Phone Number:
Security Code:
Service At

TRACY MN 56175

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
Taxes, Fees and Charges
Current Charges
Total Due by 09/30/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Due to rising programming costs, effective with your next billing statement, pricing will be adjusted for the Broadcast TV Surcharge, from \$3.50 to \$5.00. This charge reflects charges assessed to Charter by Broadcast TV stations.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

September 10, 2014

Account:
Phone Number:
Service at

TRACY MN 56175



TRACY MN 56175-

Total Due by 09/30/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 21, 2014

Auto Pay Notice

Account:

Phone Number:

Security Code:

Service At



DASSEL MN 55325

Contact Us

visit us at charter.com or call

1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/12/14

Total Due by Auto Pay



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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September 21, 2014

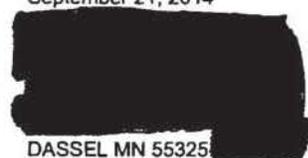


Account:

Phone Number:

Service at

DASSEL MN 55325



DASSEL MN 55325

Total Due by Auto Pay



CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149





October 7, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
DASSEL MN 55325

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Internet@
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 10/28/14</i>
Total Due by Auto Pay

Charter News

\$39.99 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-954-3041 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 7, 2014

Account:
Phone Number:
Service at

[REDACTED]
DASSEL MN 55325



[REDACTED]
DASSEL MN 55325

Total Due by Auto Pay

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149



September 19, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At

[REDACTED]
LITTLE FALLS MN 56345

Contact Us
visit us at charter.com or call
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 10/10/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month : Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

[REDACTED]

September 19, 2014



[REDACTED]
LITTLE FALLS MN 56345

Account:
Phone Number:
Service at

[REDACTED]
LITTLE FALLS MN 56345

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS
PO BOX 3149
MILWAUKEE WI 53201-3149

[REDACTED]